

[LookerHelp](#)[Pricing](#)[Booking](#)[Legal](#)[Sign in with Google](#)

Have questions? Click here to book a Google Meet on Dion's calendar!

Welcome to LookerHelp

LookerHelp is your comprehensive resource for mastering Looker and enhancing your data analytics capabilities. Our platform offers expert guidance, innovative scripts, and an AI-powered assistant to streamline your Looker experience.

About

Dion Edge is a Looker expert and creator of Lookernomicon, an AI-powered resource for Looker professionals, and a former Looker from Santa Cruz and the Department of Customer Love. With deep expertise in LookML, data modeling, and BI strategy, Dion brings extensive experience as a data engineer and AI/ML solution architect. A nuts-and-bolts engineer with 20 years of hands-on experience, rooted in computational methods, Dion's background spans from BI to advanced analytics, focusing on problems with non-obvious solutions. He is dedicated to empowering data teams through innovative, efficient approaches to complex challenges.

Services

- Lookernomicon AI Assistant: Get instant answers to your Looker questions with our AI-powered chatbot.
- Live Looker Support: As a former team member of Looker's Department of Customer Love, Dion is dedicated to providing the highest level of support to Lookers.
- Weekly Office Hours: Schedule a 90 min office hours, your time and your agenda.
- Docs and Scripts: Articles on all things Looker and BI and Scripts for Admins, Devs, and DevOps to solve common Looker problems.

Guide

Welcome to the LookerHelp User Guide. This resource will help you navigate our platform and make the most of our services.

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Starting

1. Visit [lookerhelp.com]().
2. You start as a Visitor with access to basic information.
3. To become a Subscriber, authenticate using Google Auth, access to Docs and Scripts (at no cost).
4. To upgrade to Looker level, subscribe through Stripe payments, gain access to Lookernomicon in our Slack workspace

Docs and Scripts

1. Use the search function or navigate through categories to find the information you need.
2. Review what you found.
3. Download for free
4. Or suggest what would like to find.

Lookernomicon AI

1. Access Lookernomicon through our Slack channel.
2. Ask questions in natural language.
3. Receive instant responses and code snippets.

Community Participation

1. Ask questions and share your insights.
2. Participate in discussions and help others.
3. Follow our community guidelines for respectful interaction.

Help

1. Check our documentation for common problems and solutions.
2. Ask for help in the Slack community.
3. For Looker level subscribers, use Lookernomicon for quick answers.

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For additional assistance, don't hesitate to reach out via email at dion@wrench.chat or schedule a meeting through the provided calendar link.

Frequently Asked Questions (FAQ)

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1. What is LookerHelp?

LookerHelp is a comprehensive platform designed to assist Looker users with documentation, scripts, AI-powered support, and Live Support.

2. Who can use LookerHelp?

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LookerHelp is available to anyone interested in Looker, from beginners to advanced users.

3. Is LookerHelp affiliated with Looker or Google?

No, LookerHelp is an independent platform and is not officially affiliated with Looker or Google.

4. How do I create an account?

You start as a Visitor. To become a Subscriber, authenticate using Google Auth on our website. To upgrade to Looker level, subscribe through our payment system.

5. What are the different access levels?

We offer three levels: Visitor (basic access), Subscriber (free, authenticated), and Looker (paid).

6. Can I upgrade or downgrade my subscription?

Yes, you can upgrade to Looker level or cancel your subscription at any time from your account settings.

7. How do I access the documentation?

Our documentation is available at docs.lookerhelp.com.

8. How can I use the scripts provided?

Scripts are available to scripts.lookerhelp.com

9. What is Lookernomicon?

Lookernomicon is our AI-powered assistant that can answer Looker-related questions in real-time via Slack for Looker-level subscribers.

10. What should I do if I encounter an issue with LookerHelp?

Check our documentation for solutions. If the issue persists, ask for help in our Slack community.

11. How can I contact support?

You can reach out via email at dion@wrench.chat or schedule a meeting through the calendar link on our Booking page.

12. Do you offer personalized consulting services?

LookerHelp offers Support which can come in many flavors. Book some time and tell us what you have in mind.

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Pricing

Lookernomicon

- + \$29 per month recurring
- + Vertex AI agent
- + AI powered by Gemini 2.0
- + Integrated with Slack for user interactions
- + Support for the App is built into Slack
- + Lookernomicon is our AI-powered assistant that can answer Looker-related questions in real-time via Slack for subscribers.
- + Pause or Cancel Anytime.

<https://buy.stripe.com/7slq0tbbPLC8GA3cd>

Subscribe

Weekly Office Hours

- + \$499 per month recurring
- + 90 min. once a week on Google Meet on any Looker or BI topic you want to discuss. If I know the agenda 48 hrs prior I will come prepared. If there is no agenda given I will come prepared with a topic and materials I think are germane to your team.
- + Comes with five Lookernomicon seats
- + Pause or Cancel Anytime.

<https://buy.stripe.com/dRGg0t3Jn4XO4qk5Km>

Subscribe

Monthly Live Looker Support

- + \$3999 per month recurring
- + Chat with a real human Looker SME 9AM to 5PM, M-F, CST
- + The entire Looker ecosystem: instance, LookML, SQL, Git
- + Time to First Response: Urgent < 30 min, Normal < 2 hrs
- + Monthly report of issues, performance, best practices
- + Comes with five Lookernomicon seats
- + Pause or Cancel Anytime.

<https://buy.stripe.com/14kbKdcfTaib5uo7su>

Subscribe

Weekly Live Looker Support

- + \$999 per week recurring
- + Chat with a real human Looker SME 9AM to 5PM, M-F
- + The entire Looker ecosystem: instance, LookML, SQL, Git
- + Time to First Response: Urgent < 30 min, Normal < 2 hrs
- + Comes with two Lookernomicon seats
- + Pause or Cancel Anytime.

<https://buy.stripe.com/fZe4hLGvz8aObSMbIL>

Subscribe

Legal and Policies

Terms of Service

Last updated: January 2, 2025. Welcome to LookerHelp. By using our services, you agree to these terms. Please read them carefully.

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1. Use of Services

- You must be 18 years or older to use LookerHelp.
- You are responsible for maintaining the confidentiality of your account.

2. User Content

- You retain ownership of any content you submit to LookerHelp.

- You retain ownership of any content you submit to LookerHelp.
- By submitting content, you grant LookerHelp a worldwide, non-exclusive license to use, reproduce, and distribute that content.
3. Prohibited Activities
 - You may not use LookerHelp for any illegal purposes or to violate any laws.
 - You may not attempt to gain unauthorized access to any portion of the LookerHelp platform.
 4. Termination
 - We reserve the right to terminate or suspend your account at our sole discretion, without notice, for conduct that we believe violates these Terms of Service or is harmful to other users, us, or third parties, or for any other reason.
 5. Changes to Terms
 - We may modify these Terms at any time. Your continued use of LookerHelp constitutes agreement to such modifications.
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Privacy Policy

Last Updated: January 2, 2025

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1. Information We Collect
 - Personal information you provide (e.g., name, email address)
 - Usage data (e.g., pages visited, time spent on the site)
 - Information from third-party services you connect to your account
2. How We Use Your Information
 - To provide and improve our services
 - To communicate with you about your account or our services
 - To personalize your experience on LookerHelp
3. Information Sharing
 - We do not sell your personal information to third parties.
 - We may share information with service providers who assist us in operating our website and conducting our business.
4. Data Security
 - We implement a variety of security measures to maintain the safety of your personal information.
5. Your Rights
 - You have the right to access, correct, or delete your personal information.
 - To exercise these rights, please contact us at dion@wrench.chat.

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Acceptable Use Policy

By using LookerHelp, you agree to comply with this Acceptable Use Policy. Violation of this policy may result in the termination of your access to LookerHelp.

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1. Prohibited Activities
 - Violating any applicable laws or regulations
 - Harassing, threatening, or intimidating other users
 - Impersonating any person or entity
 - Interfering with or disrupting the LookerHelp services
2. Content Standards
 - All user-generated content must be accurate and comply with applicable laws.
 - Content must not infringe on any patents, trademarks, trade secrets, copyrights, or other proprietary rights.
3. Security
 - Users must not attempt to gain unauthorized access to any portion of the LookerHelp platform or any other systems or networks connected to LookerHelp.
4. Reporting Violations
 - If you become aware of any violation of this Acceptable Use Policy, please report it to dion@wrench.chat.

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Copyright Notice

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header:
font: Architect's Daughter
logo: /Users/dionededge/dev/lookerhelp/images/lono_logo_header.png
header: #19171A
header button background: #333333
header select button text: #39FF14
header button text: #E0E0E0
menu buttons from left to right, middle of sections, distributed evenly horizontally; all buttons are rectangular, rounded
lono_logo_header LookerHelp (index) Pricing Booking Legal (Legal & Policies)
except for the Calendar Booking Button which define in html
CTA: Have questions? Click here to book a Google Meet on Dion's calendar!

[Logo] [LookerHelp] [Pricing] [Booking] [Legal] [Sign in with Google]

[Logo] returns the user to top of page
[LookerHelp] returns the user to top of index page
[Pricing] takes user to pricing section
[Booking] this is the actual calendar button, opens Dion's booking page
[Legal] take the user to legal and policies section
[Sign in with Google] authenticates user

sections

lookerhelp:
heading1: #FF13F0: fontsize: 23
heading2: #B026FF: fontsize: 17
all section titles are heading2
normal text: 333333
fontsize: 13
background: E0E0E0

section title: pricing
background: E0E0E0
heading2: #B026FF: fontsize: 17
normal text: #333333: fontsize: 13
product card background: #F0E8F3
product card text: #333333: fontsize: 11

Lookernomicon
button: "Subscribe"
font: #E0E0E0
button background: #B026FF
Monthly Live Looker Support
button: "Subscribe"
font: #E0E0E0
button background: #FF13F0
Weekly Office Hours
button: "Subscribe"
font: #333333
button background: #39FF14
Weekly Live Looker Support
button: "Subscribe"
font: #333333
button background: #00FEFC

section title: booking:
button color: #19171A
button text: F0E8F3
fontsize: 11

section title: legal and policies
background: E0E0E0
heading2: #B026FF: fontsize: 17
normal text: #333333: fontsize: 13
secondary: #B026FF

The following sections are accordions Guide, FAQ, Terms of Service, Privacy Policy, Acceptable Use Policy

Calendar Button:

```
<!-- Google Calendar Appointment Scheduling begin -->
<link href="https://calendar.google.com/calendar/scheduling-button-script.css"
rel="stylesheet">
<script src="https://calendar.google.com/calendar/scheduling-button-script.js" async></script>
<script>
(function() {
  var target = document.currentScript;
  window.addEventListener('load', function() {
    calendar.schedulingButton.load({
      url:
'https://calendar.google.com/calendar/appointments/AcZssZ0guI3g_XQX8oJTb5nb4lAjUxWzDdPSot2BRgU=?
gv=true',
      color: '2cff05',
      label: 'Book an appointment',
      target,
    });
  });
})();
</script>
<!-- end Google Calendar Appointment Scheduling -->
```