

MD. HASNAIN SHIKDER

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CAREER OBJECTIVE

Technology-driven IT Support Specialist who integrates technical acumen with problem-solving expertise to expand IT operations. Solid knowledge in information system and communication network maintenance, installation, troubleshooting, administrative support, and user management. Highly effective team player, with proven success in quality control, customer service, technical support, and operations analysis.

WORK EXPERIENCE

Designation of Community Support Team (CST)

Food and Agriculture Organization

17th January-2021 – 17th March- 2022

During Covid-19, I used to supply food to my wards and those who need Corona test or those who are sick to get Corona test are given Corona test and information related to Covid-19.

Designation of Executive

Bangladesh It Institute, Dhaka

15th March 2018 – 30th December 2018

Bangladesh it institute (BITI) has been supporting clients Nationwide & Internationally managing the evolving role information technology in business. As an IT executive I projected some new ideas and developed the Digital Marketing Project as a content writer during my period

ACADEMIC QUALIFICATION

BSC in Computer Science

Green University of Bangladesh

Appeared

Diploma in Computer Science

Bhola Polytechnic Institute, Brohanduddin, Bhola

Passing Year: 2018

CGPA 3.28 out of 4.00

Completed diploma in engineering focused in Computer Science.

Secondary School Certificate

Dolairpar High School

Passing Year: 2014

GPA 5.00 out of 5.00

Completed high school education with science background.

EXTRA CURRICULAR ACTIVITIES

Volunteer of Covid-19 Vaccination Centre

Brac, HNPP

1st May, 2022- 30th Nov, 2022

Tree Plantation Program

Arrangements were made to plant 2 lakhs trees at Bhola Polytechnic Institute
June, 2017

TRAINING

Cisco Certified Network Associate (CCNA)

ADN Edu Services Ltd.

1st February, 2019 – 30th May 2019

English and Business Communication

BASIS – Bangladesh Association of Software and Information Services

1st July, 2018 – 1st August, 2018

Graphics Design

Necta Computer Education, Dhaka

Certificate in National Skill Standard Basic Examination, 2014

1st Jan, 2014 – 5th April, 2014

KEY PROFICIENCIES

Microsoft Office

Video Editing (Beginner)

English Typing Speed (40 WPM)

Bangla Typing Speed (20 WPM)

Hardware and Operating System Troubleshooting

INTERPERSONAL

Communication

Problem Solving

Leadership

Teamwork

Decision Making

Public Speaking

Long Traveling

PERSONAL

Father's Name : Md. Abdul Motaleb

Mother's Name : Parul Akter

Date of Birth : 01/01/1999

Religion : Islam

Permanent Address : Vil: Nolgora, P.S:Lamchipata, Thana:Doluthkhan,

District : Bhola

REFERENCE

Md. Shafaith Rezve

Manager, HR & Contact Centre

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