

### SHAHEEN INSURANCE COMPANY LIMITED

Joint Venture Of Shaheen Foundation-PAF, Hollard Insurance and FCSC H.No.46, Khayaban-e-Suharwardy, Islamabad P.O Box No: 44000 UAN: (92-51)111-765-111 Fax.No: 92-51-2829515



## IN-PATIENT DEPARTMENT EXPENSE CLAIM FORM

### EMPLOYEE INFORMATION (To be filled in by the Employee in Capital Letters) Date: Policy Holder's Name: COMSATS Institute of Information Technology M.A Jinnah Campus, Defence Road, Off Raiwind Road, Lahore. 2012/06/114HHHDP00027 30-06-2013 01-07-2012 Policy No: Period Of Insurance: From Shaheen ID No: Name of Patient: Shaheen ID No: Name of Employee(If Patient is dependent): 2. Female Sex(Tick One): 1.Male Relation with Employee(If Patient is dependent): Address of Employee: Is any part of this claim recoverable under another insurance policy or third party YES NO If 'Yes' then provide following details: 2. Third Party 1. Another Insurance Policy State whether (Tick whichever is applicable): Name of Insurer/Third Party: Policy No: Address of Insurer/Third Party: I,the above named employee, declare that the information provided in this form is, to the best of my knowledge. I authorize Shaheen Insurance Company Limited(The Company) to settle this claim in accordance with the patient's available benefit/entitlement under the terms of the Group Hospitalization Insurance. Furthermore, I agree that in case of discrepancy in documents is found then the company has right to refuse the said claim Signature of Employee: Designation: EMPLOYER'S VERIFICATION (For Group Insurance Policy Holder's) We confirm that the patient in respect of whom benefits are claimed is an eligible insured, covered under our Group Hospitalization Insurance Policy, referred in 'Employee Information' section above. Furthermore, we agree that in case of discrepancy in documents is found then the company has right to refuse the said claim. We authorize Shaheen Insurance Company Limited(The Company) to settle this claim in accordance with patient's available benefits entitlements under the terms of the Group Hospitalization Insurance policy and pay the amount of settle claim to: Payee's Name: Payee's Full Address: Date: Signature of Chief Executive with Stamp TREATING DOCTOR'S REPORT (To be filled in by the Treating Doctor in Capital Letters)

# Date:

Attending Doctor's Name: \_\_\_\_\_ Contact No: \_\_\_\_\_ Name of Hospital (where patient was treated): \_\_\_\_\_ Contact No: \_\_\_\_\_ Address of Hospital: \_\_\_\_\_ Reason for Hospitalization:

	s of Hospitali tient`s Hospita		on No: Time of	Time of Admission: Date of Discharge:	
	te of Admission				
	e of Room/Wai		Bed No: _	Bed No:	
100000000000000000000000000000000000000	osis(in medical term				
S.No	Receipt No	Date	Type of Charges(In Detail i.e. Breakup)	Amount(In Rs)	
1.					
2.					
3.					
4.				The second secon	
5.					
6.					
7.					
8.					
9.					
10.					
Grand Total				Rs.	
Amo	unt in word	s:			
Date:				Signature of Treating Doctor with Stamp PMDC Registration No:	

## INSTRUCTIONS FOR FILLING THE FORM (To be observed strictly)

#### DOCUMENTS REQUIRED:-

1. IPD Claim Form Original (Completely Filled)

- 2. Hospital Payment Receipts/Bill Original (Details of payments being charged should be mentioned on the receipt/bill i.e. break-up of payment)
- 3. Doctor's Notes or Discharge Slip/Card/Summary Original (Mentioning Chief Complaints, diagnosis, course of treatment along with other hospitalization details)
- 4. Hospital Intimation Form Original (Faxed form showing estimate approval by SICL-Health Department)
- 5. Medicine Receipts Original (Purchased during IPD, Pre/Post Hospitalization Treatment)

6. Investigation Reports if any Original

- 7. Birth Certificate for maternity cases where live baby is born Copy (Proper printed certificate with Hospital clinic insignia. Completely filled and attested by a gazetted officer)
- 8. Shaheen Health Card & National Identity Card Copy (They should be valid at time of presentation) NOTE:-
  - Kindly photocopy all claims being sent to our office and maintain them in your record for future reference.
  - No Overwriting or Additional Changes to already prescribed prescriptions/receipts is allowed.
  - No Prescriptions/Receipts are allowed to be claimed on blank papers having no title of the chemist/doctor/hospital.
  - 'Hospital Intimation Form' is exempted for clients having an emergency or a condition where there is threat to human life i.e in case the treatment is not provided instantly, when Shaheen Health Department is closed but Intimation approval should be taken from Shaheen Health department as soon as possible on the next working day.
  - For Panel Hospitals(If it's holiday/Non-working Day), in case of emergency, the patient can be treated or hospitalized instantly as per requirement of patient after assessment by Doctor with security deposit from patient (for I day treatment or as required) which will be refundable after receiving a 'Hospital Intimation Form' approval from SICL on the next working day according to the approved amount.
  - To avoid delays, for IPD cases, seek approval of estimate amount via 'Hospital Intimation Form' before admission.
  - All medicine cost/bills incurred will be checked with rate lists provided to us via hospital/clinics and chemists(Rate lists updated every 15 days)
  - Claims presented after 15 days of expiry of policy period will not be re-imbursed.
  - IPD claim expenses incurred should be claimed within 1 month.
  - In case of lack of documents submitted for claim re-imbursement, they should be submitted within 1 month after receiving letter for their submission or the claim will stand refused/rejected after expiry of period of 1 month.

Dr.Shaan Khan CMO SICL-ISB