

William R. Lloyd

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Education

Western Washington University

Bachelors of Science - Kinesiology

- Full-time Track and Field athlete
- Maintained full class schedule while participating in both team workouts and self-motivated training sessions

Experience

MountainTop Physical Therapy and Wellness Center

Park City, UT

Clinic Practice Manager and Rehabilitation Coach

2010-2020

Manage 27 employees while maintaining schedules, benefits, day-to-day clinic operations and providing physical training to patients

- Implemented efficiency strategies to reduce therapist and aide down time and increase patient interaction
- Developed community awareness and relations with businesses and doctors in the greater Park City area
- Oversaw and assisted in total patient volume increase by 33%
- Led the clinic to six consecutive 'Best of Park City' awards in the physical therapy category
- Provided training to new hires on operations, exercises, modalities and patient interaction

Park City Mountain Resort

Park City, UT

Lead Ticket Scanner

2010-2011

Developed quality guest experiences and maintained five rotating workers throughout the season at various ski lifts

- Constantly engaged in guest relations, deescalating potential confrontations while establishing and maintaining order and flow in the ski lift lines.
- Earned Silver Scanner of the Year award due to hard work ethic and enthusiastic guest interaction.

Human Anatomy and Physiology Teachers Assistant

Bellingham, WA

Teachers Laboratory Assistant for 300 Level Human Anatomy and Physiology

2009-2010

- Instructed students during laboratory
- Developed interpersonal, public speaking and instructional skills
- Required a deeper understanding of human anatomy and physiology

Additional Information

- Certifications - Certified Strength and Conditioning Specialist (CSCS), 2013-current
- Heartsaver First Aid CPR AED certification, 2010-current
- Strength coach for private clients
- 2004 Student Conservation Association (SCA) participant – North Cascades region, 5 weeks