

# Annuity Customer Suitability Questionnaire for Fixed Products

Nationwide Life Insurance Company Nationwide Life and Annuity Insurance Company

PO Box 182021, Columbus, OH 43218-2021

Phone: 800-848-6331 \* Fax: 888-634-4472 \* nationwide.com important information: Complete this form when purchasing a new annuity contract with Nationwide. The information collected on this form is used to determine if recommendations appropriately match your financial needs. Please include this form with your Nationwide Annuity Application, as well as the most recent statement for all associated accounts from a security and/or insurance product for exchange or replacement. If the new contract is an immediate annuity, please provide a current income comparison quote/illustration from the existing contract carrier.

1. Customer Information (	Please print)				
Name:		The second secon	Date of Birth:	12211968	
SSN:					
Email:					
Joint Owner's Name (if applicable Date of Birth:	e):SSN:				
Email:		Marie Carlo Ca	Phone:		
Marital Status:  Single	§ Married ☐ Divo	rced/Senarator	I □ Widowed	and the second s	
Employment Status: ☑ Employ ☐ Disable	ved □ Self Employed d □ Unemployed	☐ Homemaker	☐ Student ☐ Retir	and the state of	
If employed or self amole and all Name of Employer:		wing informatio _Occupation/Jo			
Financial Information - Person (I	f using a non-natural c	owner, please pr	ovide annuitant informati	on in space holow)	
Annual Household Income Income (include all □ 0% household income, □ 5% i.e., spouse) □ 10%	Iax Bracket: Annua № 25% \$:	DI Expenses: 入。000	Approximate Total Net Worth: \$:6/,000	Liquid Assets after Annuity Purchase: \$: 36,000	
\$:93,432	□ >35%		(The total assets listed in this field should equal all assets listed in the assets table below. Do not include client's residence.)	(Checking, savings, money market funds and securities that can be sold without penalties)	
		Assets	White the management that the same of the		
Liquid Asse	ts	, Meeou	Non-Liquid Ass	ptc	
Asset Type	Current Value		Asset Type	Current Value	
Checking and Savings Accounts	3,000	Life Insurar		ounem value	
Mutual Funds (A & C shares)	23 000	Mutual Fun	ids (B shares)		
Employer Based Retirement Plans (if older than 59½)	The state of the s	Employer Based Retirement Plans (if younger than 59%)			
CD			lity in Surrender Period	35,000	
Fixed Annuity (penalty-free)		Variable Ar			
Variable Annuity (penalty-free)		Surrender			
Stocks and Bonds		Other:		N Staymon	
Other:	All the second s	Other	and the second s		
Total:	26,000	Total: 55.000			

T. CANADO	Linely readers. p	Total Entity Liabilit	Net Annual Revenue or ies: \$= Total Ent	ty Net Worth: \$
2	Investment Experier	ice & Objectives		
	Discretionary Income <sup>1</sup> Future Income <sup>1</sup> Pected Start Date: Estate Planning Tax Deferral Accumulation Child's Education	Investment Experience: Annuities Life Insurance CDs Stocks Bonds Mutual Funds None Other La Estat Again	Investment Time Horizon:	Liquidity Needs:    <1 Years   1-5 Years   6-10 Years   > 11+ Years   No Liquidity Needs   Immediate Annuity Only:   Liquidity Feature
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100	그는 사람들이 있습니다 한 경험 사람들이 살아내려면 되었다.		The first proper section and make making and	
	☐ Moderate High ∦ to seek high ↓ ☐ Aggressi	ily Aggressive: I am willing to returns over time, and underst ve: I am willing to accept maxi	a portion of the money investe accept high risk to my initial pr and I could lose a portion of th mum risk to my initial principal	incipal, including high volatility
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### 4. Product Information (Purchasing a fixed annuity product)

Please note, when completing the information in this section, boxes cannot be left blank. If the question or charge is not applicable, please respond with either N/A or zero, if applicable.

Product Name	New Heights 9
Total Premium	\$ 35,000
CDSC Schedule (% per year)	Completed years:  0 1 2 3 4 5 6 7 8 9 10 11 12+ 9 9 9 9 8 8 7 8 6 8 5 8 7 8 9 %
Rider Fees	\$ N/A OR N/A %
Enhanced Death Benefit	☐ Yes ☑ No
Living Benefit	☐ Yes ☑ No If yes, type of living benefit:
Expected Income Start Date:3 N	14 12/4
Nationwide Anticipated Guaranteed	Income Amount on Expected Income Start Date: 3 \$ MA

### 5. Replacement Information

Will this fixed annuity be funded by a replacement or exchange from a life insurance or annuity contract? Yes No If yes, please complete the "Contract or Policy Under Consideration for Replacement or Exchange" columns. Please note, when completing the information in this section, boxes cannot be left blank. If the question or charge is not applicable, please respond with either N/A or zero, if applicable.

Contract or Policy Under Consideration for Replacement or Exchange		Contract 1			Contract 2	
Contract/Policy Number	***************************************					
Contract/Policy Issue Date				**************************************	124Q1410pppppp	And Company of the Company
Contract/Policy Value	\$			\$	And the second s	****
Current Interest Rate			9%	The second secon	And the second s	
Minimum Guaranteed Interest Rate <sup>4</sup>			MATERIAL PROPERTY OF THE PROPE	and and an interest of the second second	VM discontinues and the second of the second	% 
Years of CDSC Remaining				W100100-00-00-00-00-00-00-00-00-00-00-00-	VANA JE VRINA NA SANTANIA	
CDSC Schedule (% per year)	1		Miles in the same of the same			
CDSC Amount	15	0000000		S		
Market Value Adjustment	\$		The second secon	S	100 Tel (ANS) (Ant)	
Mortality & Expense Charge			%		in Mariana de la companya de la comp	
Administrative Fees	\$	OR	%	s	OR	% %
Rider Fees	\$	OR	%	\$	OR.	<del>diameter de la constitución de la cons</del> titución de la constitución de
Guaranteed Death Benefit	\$			\$	Control of the Contro	96
Living Benefit	☐ Yes ☐ Benefit B			☐ Yes ☐ Benefit B		
Expected Income Start Date:3	(Factor		one of the second		The state of the s	**************************************
Anticipated Guaranteed Retirement Income Amount on Expected Income Start Date:3	\$		w))de(	\$		
Client Acknowledgement	Client's in	itials;		Client's Ir	nitials :	STATE OF THE PROPERTY OF THE P

Income Start Date in the annuity contract

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time	% or greater, plea growth potential	af the survey	CONTRACTOR STATE	SICKLID'SK	récidiusui	the clien	t is foreg	oing a pi	ercentago	guarant	ed return	in excha	nge fo
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6.	Financial Objective	& Considerations		
1.	Please describe your eme	rgency fund for unexpected exper	ises:	
san ing	<u>Savings</u>	Checking and invariant	betieves account; vorking in	
2, 1	ls your current income su	fficient to cover future changes in	your living and/or out-of-pocket med	
•	during the surrender char	ge period?⊠Yes □No	z Tarrina dirayar adi arran-packet mec	lical expenses
	f no, explain:			
3. 1	Does your current income	cover all of your living expenses in	The second secon	7.500
į	lf no, explain:			
4. [	Do you expect changes to	your living expenses in the future	?∏Yes IXINo	
	lf yes, explain:			
5. E	Do you anticipate change	s in your out-of-packet medical exp	penses in the future? ☐ Yes 🔀 No	
1	f yes, explain:		The state of the s	
6. C	Do you reside in a nursing	home or assisted living facility?	Yes ⊠No	
7. F	lave you executed an exc	hange in the last 36 months (60 m	onths in CA or MN)? ☐ Yes 🔀 No	
	f yes, explain:			
8. C	o you have a reverse mo	rtgage?□Yes ØNo		The state of the s
- [1	f yes, please provide anno	unt		
9. 4	low will this fixed annuity		r insurance needs and financial objec	tives?
	Lifetime Income Payo	ut 🗆 Higher Interest Rate / Index (	Penalty Free Dea	th Benefit
П.	Enhanced Benefits	☐ Increased Liquidity	☐ Multiple Index Op	
	Immediate Income		図 Other - Please explain: <u>ゆ。ナん</u>	ated Lileria Lai
	he consumer intends to a r Veterans' Aid and Atten	pply for means-tested government	benefits including, but not limited to,	Medicald, Medi-Cal.
P	lease provide the name p	f the Elder Law Attorney (if applica	ible):	
10. 1-	low do you anticipate tak	ing distributions from this fixed an	nuity? (Check all boxes that apply.)	The second secon
	Partial Surrenders (inc	luding penalty-free withdrawals)	☐ Income Rider	
	Lump Sum		☐ Wealth Transfer	
	RMD (required minimu	ım distributions)	□ N⁄A (death benefit)	
]	Systematic Withdrawa		N/A (single promium imm	adiata annuiti N
Ø.	Other - Please explain	There are no entirelate	I will blands for at leggt	0
7. Pi	roducer's Statement	nnerskapet (1907–1907) Tarent en kongres (1907–1907)		PESSAGO PESSAGO PERSAGO
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### 8. Fixed Annuity Disclosure

A typical fixed annuity offers three basic features: tax-deferred treatment of earnings, a death benefit, and annuity payout options that may provide income for life. Generally, fixed annuities have two phases: The "accumulation" phase, when your contributions, also known as premiums, accumulate and earn interest, and the "distribution" phase, when you withdraw money, typically as a lump sum or through various annuity payment options. If the payments are delayed to the future, you have a deferred annuity. If the payments start immediately, you have an immediate annuity. Before you consider purchasing a fixed annuity, make sure you fully understand all of its terms. The following are six factors you should bear in mind before purchasing:

### Liquidity and Early Withdrawals

Deferred annuities are long-term investments. Many annuities assess surrender charges for withdrawals within a specified period of time, which can be 10 years or longer. Withdrawals taken before age 59% may incur a 10% early withdrawal federal tax penalty in addition to ordinary income taxes; withdrawals may trigger surrender charges and reduce your death benefit and contract value. Federal tax laws are complex and subject to change. This information is based on current interpretations of the law. Nationwide doesn't offer tax advice. Please talk with your attorney or tax advisor for answers to specific questions.

### Sales and Surrender Charges

Fixed annuities typically impose surrender charges for withdrawals or termination within the first several years of the contract, but they usually do not charge a front-end sales charge or annual contract fee. These surrender charges normally decline (usually over 7-10 years) and eventually are eliminated the longer you hold your contract. For example, a surrender charge could start at 7% in the first year and decline by 1% per year until it reaches zero.

#### Fees and Expenses

In addition to surrender charges, fixed annuities may impose a fee or expense for optional features. These fees are generally represented as a reduction in the interest rate earned in the contract. Remember, you will pay for each fixed annuity benefit. If you don't need or want these features, you should consider whether this is an appropriate investment for you.

#### Taxes

While earnings in a fixed annuity accrue on a tax-deferred basis, they may not provide all the tax advantages of a 401(k) and other pre-tax contribution retirement plans, such as the ability to make tax deductible or pre-tax contributions. Once you start withdrawing money from your fixed annuity, the portion of the withdrawal that represents earnings or income (but not principal) will be taxed at the ordinary income rate, rather than at the capital gains rates applied to investments in stocks, bonds, mutual funds or other non tax-deferred vehicles in which funds are held for more than one year.

#### Guarantees

Insurance companies issuing fixed annuities may provide a number of specific guarantees. For example, they may guarantee a death benefit or an annuity payout option that can provide income for life. While it is an uncommon occurrence that the insurance companies that back these guarantees are unable to meet their obligations, it can happen. You should be aware of and consider the credit ratings of the insurance company issuing any annuity you intend to purchase.

#### Fixed Annuities within IRAs

Please consider your needs and objectives carefully before investing in a fixed annuity within a tax-deferred account, such as an individual retirement account (IRA). IRAs are already tax-advantaged so a fixed annuity will provide no additional tax savings. Also, if the annuity is held in a traditional (rather than a Roth) IRA, the government requires that you start withdrawing income no later than the April 1 that follows your 70 1/2 birthday, regardless of any surrender charges the annuity might impose.

### A Special Notice Concerning Indexed Annuities

Before you buy an indexed annuity, you should understand the various features of this type of annuity and be prepared to ask your insurance agent, financial planner, or other financial professional about whether an indexed annuity is right for you and your objectives.

### What is an Indexed Annuity?

A fixed indexed annuity is a contract you buy from an insurance company to help you potentially accumulate assets for retirement. It offers returns based on the changes in an index, such as the S&P 500° Composite Price Index. You can receive earnings when the underlying index goes up, but your principal and earnings are also protected from downturns. This means you won't lose principal or earnings based on negative index returns. You may be able to choose to place your money in two different types of accounts: a fixed account and an index account that may have multiple index options.

### 8. Fixed Annuity Disclosure (continued)

Fixed account: You'll receive a fixed interest rate guaranteed for a specific term. After that, you'll receive renewal rates guaranteed for each term.

**Index account:** You may be able to choose one or more indices where you have the opportunity for earnings based on the performance of the underlying index or indices, up to a maximum amount (for example, 5%), referred to as a cap.

You can allocate your money into one or both accounts, and the total allocation needs to equal 100%. A fixed indexed annuity is not a stock market investment and does not directly participate in any stock or equity investment. A fixed indexed annuity may be appropriate for those who want the opportunity to capture upside potential while having a level of protection from market downturns.

#### What is a Guaranteed Minimum Return?

The guaranteed minimum return for an indexed annuity is typically a majority of the premium value with a set interest percentage applied. However, if you surrender your indexed annuity early, you may have to pay a significant surrender charge and a 10% federal tax penalty that will reduce or eliminate any return.

#### What is a market index?

A market index tracks the performance of a specific group of stocks representing a particular segment of the market or, in some cases, an entire market. For example, the S&P 500° index is an index of 500 stocks intended to be representative of a broad segment of the market – U.S. large cap equities. There are indexes for almost every sector of the stock market. Many indexed annuities are based on the S&P 500°, but other indexes also are used. Some indexed annuities even allow investors to select one or more indexes.

### How is an indexed annuity's index-linked interest rate computed?

The index-linked interest credited depends on the particular combination of indexing features that an indexed annuity uses. The most common indexing features are listed below. To fully understand an indexed annuity, make sure you not only understand each feature, but also how the features work together since these features can dramatically impact the return on your investment.

Participation Rates - A participation rate determines how much of the gain in the index will be credited to the annuity. For example, the insurance company may set the participation rate at 80%, which means the annuity would only be credited with 80% of the gain experienced by the index.

Spread/Margin/Asset Fee - Some indexed annuities use a spread, margin or asset fee in addition to, or instead of, a participation rate. This percentage will be subtracted from any gain in the index linked to the annuity. For example, if the index gained 10% and the spread/margin/asset fee is 3.5%, then the gain in the annuity would be only 6.5%.

Interest Rate Caps - Some indexed annuities may put a cap or upper limit on your return. This cap rate is generally stated as a percentage. This is the maximum rate of interest the annuity will earn. For example, if the index linked to the annuity gained 10% and the cap rate was 8%, then the gain in the annuity would be 8%.

Changes in Interest Rate Computation - Some indexed annulties allow the insurance company to change participation rates, cap rates, or spread/asset/margin fees either annually or at the start of the next contract term. If an insurance company subsequently lowers the participation rate or cap rate or increases the spread/asset/margin fees, this could adversely affect your return. Read your contract carefully to see if it allows the insurance company to change these features.

#### Indexing Methods

As described below, there are several methods for determining the change in the relevant index over the period of the annuity. These varying methods impact the calculation of the amount of interest to be credited to the contract based on a change in the index.

Annual Reset - Compares the change in the index from the beginning to the end of each year. Any declines are disregarded.

Advantage: Any interest credited is 'locked in' each year.

**Disadvantage:** Can be combined with other features, such as lower cap rates and participation rates, that will limit the amount of interest you might receive each year.

High Water Mark - Looks at the index value at various points during the contract, usually upon specified anniversary dates. Then the highest of these values is compared to the index level at the start of the term.

Advantage: May credit you with more interest than other indexing methods and protect against declines in the index Disadvantage: Because interest is not credited until the end of the term, you may not receive any index-linked interest if you surrender your indexed annuity early. It can also be combined with other features, such as lower cap rates and participation rates that will limit the amount of interest you might receive each year.

### 8. Fixed Annuity Disclosure (continued)

Point-to-Point - Compares the change in the index at two discrete points in time, such as the beginning and ending dates of the contract term.

Advantage: May be combined with other features, such as higher cap and participation rates, that may credit you with more interest.

Disadvantage: Relies on single point in time to calculate interest. Therefore, even if the index that the annuity is linked to is going up throughout the term of the investment, if it declines dramatically on the last day of the term, then part or all of the earlier gain can be lost. Because interest is not credited until the end of the term, you may not receive any index-linked interest if you surrender your indexed annuity early. Other important index calculation considerations:

Index Averaging - Some indexed annuities average an index's value either daily or monthly, rather than using the actual value of the index on a specified date. Averaging may reduce the amount of index-linked interest earned.

Interest Calculation - The way that an insurance company calculates interest earned during the term of an indexed annuity can make a big difference in the amount of interest you will earn. Some indexed annuities pay simple interest during the term of the annuity. Because there is no compounding of interest, your return will be lower.

Exclusion of Dividends - For most indexed annuities, the increase in the underlying index does not include dividends or distributed capital gains paid on the underlying stocks, and therefore do not reflect the total return of the underlying stocks; an index or any market-indexed annuity is not comparable to a direct investment in the financial markets. Clients who purchase indexed annuities are not directly investing in a stock market index. An index cannot be invested in directly and is unmanaged.

#### If You Have Questions

If you have questions about indexed annuities, you can contact the Department of Insurance for your state.

### 9. Customer Acknowledgment & Signature

By signing this document, I am confirming that the information provided is complete and accurate to the best of my knowledge and I believe this annuity is appropriate for my insurance needs and financial objectives. Owner: Name (ple Signature: Joint Owner Name (please print): Signature: Date: 10. Insurance Producer/Registered Representative/Investment Advisor Acknowledgement & Signature By signing this document, I acknowledge that Nationwide is not a fiduciary or acting as a Financial Institution, as defined by the U.S. Department of Labor I further acknowledge that, to the extent applicable, I have complied with the requirements of PTE 84-24, including providing the required disclosure and adhering to the impartial Conduct Standards. Firm Name (please print): Producer/Representative/Advisor Signature: Insurance Only Producer NOTE: If the source of funds selected in Section 3 is marked by footnote 2, the Non-Solicitation Form is required. ☐ Registered Representative ☑ Investment Advisor Representative IARD# NOTE: (Only if an Investment Advisor Representative) I represent that I am acting in a fiduciary capacity, pursuant to the Investment Advisers Act of 1940, to the customer(s) and have recommended the product herein in such fiduciary capacity. I am registered as required by applicable federal and state securities laws or am exempt from registration

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pursuant to such laws.

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## RETURN THIS PAGE WITH THE APPLICANT'S ORIGINAL SIGNATURE TO THE HOME OFFICE AND LEAVE A COPY OF THE ENTIRE DISCLOSURE SUMMARY WITH THE APPLICANT.

### Applicant acknowledgment

By signing below, I acknowledge that I have received and read, or have been read, the Nationwide New Heights® 9 Fixed Indexed Annuity disclosure, and if applicable, the Nationwide High Point 365® Lifetime Income Benefit rider (High Point 365) disclosure summary and the Nationwide High Point® Enhanced Death Benefit rider (High Point EDB) disclosure summary in their entirety, and understand their contents. I have also received and reviewed the New Heights 9 strategy options rate sheet(s).

I acknowledge that I have discussed my financial status, tax status, current insurance products and investments (including my investments' objectives) with my insurance or investment professional and believe that the fixed indexed annuity meets my financial objectives.

I have received a copy of the Nationwide New Heights 9 brochure, and if electing an optional rider, I have reviewed either the Nationwide High Point 365 Lifetime Income Benefit rider brochure for New Heights 9 or the High Point Enhanced Death Benefit rider brochure for New Heights 9 and any additional materials used in connection with the sale of this fixed indexed annuity.

I understand that I am applying for a fixed indexed annuity, and may or may not be electing an optional rider (neither of which are a registered security), and that while the values of the contract may be affected by an external index, the contract does not directly participate in any stock or equity investments.

Other than the Minimum Guaranteed Contract Value (MGCV) guarantee and the return of purchase payment guarantee, there are no guarantees, promises or warranties.

Nationwide may change the contract to comply with federal or state laws and regulations. If a change occurs, Nationwide will notify me in writing.

Any illustrated values shown to me are not guarantees, promises or warranties.

Contract Owner/Applicant Name (please

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All contractual guarantees are backed by Nationwide Life and Annuity Insurance Company (Nationwide) and are subject to Nationwide's claims-paying ability.

This product is designed and intended for a long-term investment strategy and has limitations and restrictions, such as contingent deferred sales charges (CDSC) and MVA if applicable in my state, during the CDSC period, both of which were discussed in this disclosure summary.

Contract Owner/Appl	<u> cant_Signature:</u>	
SSN:	Pho	Date: 8/21/2018
Joint Owner/Applican	t Name (please print):	
Joint Owner/Applican	t Signature:	
SSN:	Phone:	Date:
By signing below, I acl a copy of this summa what is stated in this s	is the traction of the contract of the amount of the	sure summary with the applicant. I certify that ave not made any statements that differ from ave been made about the future value of any riders
insurance or investme	nt Professional:	
Name (please print): _	Scott R M=Caghen	
Signature: 400	Scott R. M=Caghren	
Insurance or Investme	nt Professional Number: 169659	Date; 8/2///8
Annual Control of the	W325237	Date: <u>8/2///8</u> 
N PC	ationwide Life Insurance Company and Nationwide Life a Box 182021, Columbus, Ohio, 43218-2021 • Phone: 800-1	and Annuity Insurance Company

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