

# Annuity Customer Suitability Questionnaire for Fixed Products

Nationwide Life Insurance Company Nationwide Life and Annuity Insurance Company

PO Box 182021, Columbus, OH 43218-2021

Phone: 800-848-6331 • Fax: 888-634-4472 • nationwide.com

Important Information: Complete this form when purchasing a new annuity contract with Nationwide. The information collected on this form is used to determine if recommendations appropriately match your financial needs. Please include this form with your Nationwide Annuity Application, as well as the most recent statement for all associated accounts from a security and/or insurance product for exchange or replacement. If the new contract is an immediate annuity, please provide a current income comparison quote/illustration from the existing contract carrier.

1. Customer Inform	ation (Please print)				
Name	Date of Birth: 01/19/1953				
SSN:		Phone			
Email:					
	applicable):SSN				
Email:	5510	•	FIIOITE.		
		Ř¹ □·			
	gle 🗌 Married				
			er 🗌 Student 🔲 Retire		
	Disabled Unemplo	oyed 🗌 Other:		<u>—</u>	
If employed or self <u>em</u>	ployed, please provide tl	he following informati	ion:		
Name of Employer		Occupation/.	Job Title		
Financial Information -	Person (If using a non-r	natural owner, please	provide annuitant information	on in space below.)	
Annual Household	Income Tax Bracket:	Annual Expenses:	Approximate Total	Liquid Assets after	
Income (include all	□ 0%	\$:_20,000.00	Net Worth:	Annuity Purchase:	
household income,	□ 5% □ 35%		\$: 256,028.00	\$:_7,000.00	
i.e., spouse)	□ 10% □ >35%		(The total assets listed	(Checking, savings,	
\$:_32,000.00	□ 15%		in this field should	money market funds,	
☐ Gross <b>OR</b> ☐ Net			equal all assets listed	and securities that	
			in the assets table	can be sold without	
			below. Do not include	penalties)	
			client's residence.)		
***************************************	***************************************	Assets	***************************************	***************************************	
	iquid Assats		Non-Liquid Ass	ets	

Liquid Asse	ets	Non-Liquid Assets		
Asset Type	Current Value	Asset Type	Current Val	
Checking and Savings Accounts 7,000.00		Life Insurance		
Mutual Funds (A & C shares)		Mutual Funds (B shares)		
Employer Based Retirement Plans (if older than 59½)		Employer Based Retirement Plans (if younger than 59½)		
CD		Fixed Annuity in Surrender Period		
Fixed Annuity (penalty-free)		Variable Annuity in		
Variable Annuity (penalty-free)		Surrender Period		
Stocks and Bonds		Other: Traditional IRA	211,595.00	
Other:		Other: Traditional IRA 37,433.00		
Total:	7,000.00	Total: 249,028.0		

See attached statement(s)

1. (	Customer Information	(continued)				
		(If the contract owner is a <b>non</b>				
	Gross Annual Revenue or Income: \$Net Annual Revenue or Income: \$  Total Entity Assets: \$ Total Entity Liabilities: \$= Total Entity Net Worth: \$					
00000000						
2.1	nvestment Experienc	e & Objectives				
	Current Income¹ Discretionary Income¹ Future Income¹ Fected Start Date: 01/19/2024 Estate Planning Tax Deferral Accumulation Child's Education Safety of Principal Other:	Investment Experience:  Annuities Life Insurance CDs Stocks Bonds Mutual Funds None Other:	Investment Time Horizon:	Liquidity Needs:    <1 Years   1-5 Years   6-10 Years   >11+ Years   No Liquidity Needs    Immediate Annuity Only:   Liquidity Feature		
		eed for income:Lifetime Income				
	Risk Tolerance: What is your risk tolerance for this account? Select the answer that most closely matched your situation  Conservative: I want to preserve my initial principal in this account, with minimal risk, even if the means this account does not generate significant income or returns and may not keep pace with inflation Moderately Conservative: I am willing to accept low risk to my initial principal, including low volatility to seek a modest level of portfolio returns.  Moderate: I am willing to accept some risk to my initial principal and tolerate some volatility to see higher returns, and understand I could lose a portion of the money invested.  Moderately Aggressive: I am willing to accept high risk to my initial principal, including high volatility to seek high returns over time, and understand I could lose a portion of the money invested.  Aggressive: I am willing to accept maximum risk to my initial principal to aggressively seek maximum returns, and I understand I could lose most, or all, of the money invested.					
3.	3. Source of Funds (choose all that apply)					
	Fixed Annuity 🗌 Variable	e Annuity² 🔲 Life Insurance²	☐ Mutual Fund²			
	Employer Sponsored Retirement Plan <sup>2</sup>					
	Type:(401(k), 403(b), etc.)	Previous Employer OR	Current Employer			
	Brokerage Account <sup>2</sup>					
	Tax Qualification Code:	Time Held:	Months 🗌 Years Or	ig Prod Type:		
	Savings/Checking/CD					
	Tax Qualification Code:	Time Held:	Months 🗌 Years Or	rig Prod Type:		
$\boxtimes$	Other²: Traditional IRA	If selected	l, must state source of funds: _	IRA		

<sup>2</sup>A registered representative who is currently licensed with a broker dealer may be required to assist you with the liquidation of your portfolio to fund the purchase of the fixed annuity. If the producer who recommended the purchase of the fixed annuity compared your existing portfolio to the fixed annuity, they must be a registered representative of a broker dealer or an investment advisor representative of a registered investment advisor. Additional information and existing account documentation may be required to confirm the recommendation to purchase the fixed annuity, if the recommendation was made by an insurance-only producer.

Please note, when completing the inform	ing a fixed annuity product)	30000000000000	ft blank	oooooooooooooooooooooooooooooooooooooo		tion	or ch:	erae is n
applicable, please respond with either N		i be ie	it Dialik	. 11 1116	ques	SLIOIT	OI CII	arge is in
Fixed Annuity Product Being Purchased	<u> </u>							
Product Name	Nationwide New Heights 9							
Total Premium	\$ 100,000,00							
CDSC Schedule (% per year)	Completed years:							
	0 1 2 3 4 5		7	8	9	10	11	12+
	9% 9% 9% 9% 8% 7			<u>4</u> %	<u> </u>	%	%	%
Rider Fees	\$ OR	1.3	%					
Enhanced Death Benefit	☐ Yes ☒ No							
Living Benefit	☐ Yes ☐ No If yes, type of liv	ving b	enefit: N	Vationy	vide H	igh Po	oint 36	5 Lifetime
Expected Income Start Date: 3 <u>01/19</u> /2024								
Nationwide Anticipated Guaranteed Inc	ome Amount on Expected Income	Start	Date:3 \$	7005				
5. Replacement Information								
Will this fixed annuity be funded by a re	placement or exchange from a life	insur:	ance or :	annuit	v con	tract	ა ∐.	Vas MA
If yes, please complete the "Contract or F	<del>-</del>				-			
when completing the information in this								
please respond with either N/A or zero, i	f applicable.							
Contract or Policy Under							_	
Consideration for Replacement or Exchange	Contract 1				Cont	ract	2	
Contract/Policy Number	6HN-051625							
Contract/Policy Issue Date								
Contract/Policy Value	\$ 100,000.00		\$					
Current Interest Rate	·	%						9
Minimum Guaranteed Interest Rate <sup>4</sup>								
Minimum Guaranteed Interest Rate <sup>4</sup> Years of CDSC Remaining		,-						
Years of CDSC Remaining								
	\$		\$					
Years of CDSC Remaining CDSC Schedule (% per year)	\$		\$					
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount		%	-					9
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment			\$		(	DR.		9
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge	\$	%	-			DR DR		9
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees	\$ OR \$ OR	% %	\$ \$ \$					9
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit	\$ OR	% %	\$	□No	C			
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees	\$ OR \$ OR \$	% %	\$ \$ \$ \$		C			9
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit	\$ OR \$ OR \$ OR \$ OR	% %	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$		C			9
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit Living Benefit Expected Income Start Date:3	\$ OR \$ OR \$ OR \$ OR	% %	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$		C			9
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit Living Benefit	\$ OR \$ OR \$ OR \$ OR	% %	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$		C			9
Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit Living Benefit  Expected Income Start Date: <sup>3</sup> Anticipated Guaranteed Retirement	\$ OR \$ OR \$ OR \$ Price of the second	% %	\$ \$ \$ \$ Benefit		C			9

'If 3% or greater, please initial to indicate the acknowledgment the client is foregoing a percentage guaranteed return in exchange for
the growth potential of the annuity contract being purchased. Although the potential may exist, there is no guaranteed growth equal
to that offered by the current contract.

Client:	Produce	<b>,.</b>
CHEIL.	Produce	

6. Fir	nancial Objective & Considerations					
1. Plea	ase describe your emergency fund for unexpected expenses.					
Clie	nt has \$6000 in cash saved for any unexpected emergencies. Income will increase starting January 2019 in the					
2. Is y	r current income sufficient to cover future changes in your living and/or out-of-pocket medical expenses					
dur	ring the surrender charge period? 🖾 Yes 🔲 No					
If no	no, explain:					
3. Does your current income cover all of your living expenses including medical? ☒ Yes ☐ No						
lf n	no, explain:					
4. Do	you expect changes to your living expenses in the future? $\square$ Yes $\square$ No					
lf y						
5. Do	you anticipate changes in your out-of-pocket medical expe	enses in the future? 🗌 Yes 🏻 No				
lf y	yes, explain:					
6. Do	you reside in a nursing home or assisted living facility? 🗌 Yes 🛛 No					
lf y	yes, explain:					
7. Hav	ve you executed an exchange in the last 36 months (60 mo	nths in CA or MN)? ☐ Yes 🏻 No				
lf y	yes, explain:					
8. Do	you have a reverse mortgage? 🗌 Yes 🛮 No					
lf y	If yes, please provide amount:					
9. Hov	How will this fixed annuity being purchased better assist your insurance needs and financial objectives?					
X	🛾 Lifetime Income Payout 🗵 Higher Interest Rate / Index Credit Potential 🔲 Penalty Free Death Benefit					
	Enhanced Benefits 🔲 Increased Liquidity	☐ Multiple Index Options				
	Immediate Income 🗵 Principal Protection	Other - Please explain:				
	e consumer intends to apply for means-tested government k Veterans' Aid and Attendance Benefit	penefits including, but not limited to, Medicaid, Medi-Cal,				
Plea	ease provide the name of the Elder Law Attorney (if applica	ble):				
10. Ho	ow do you anticipate taking distributions from this fixed anr	nuity? (Check all boxes that apply.)				
	Partial Surrenders (including penalty-free withdrawals)	🛚 Income Rider				
	Lump Sum	☐ Wealth Transfer				
X	RMD (required minimum distributions)	☐ N/A (death benefit)				
	Systematic Withdrawals	☐ N/A (single premium immediate annuity)				
	Other - Please explain:					
7. Pro	oducer's Statement					

Please provide a **detailed statement** as to the benefits and suitability of this annuity product being sold, including the customer's specific needs and intended use:

Client would like to save a portion of her hard earned retirement savings into a Fixed Index Annuity with Guaranteed Principal Protection and Uncapped Income potential. In addition, she will benefit from the Lifetime Income Rider associated with this annuity.

# 8. Fixed Annuity Disclosure

A typical fixed annuity offers three basic features: tax-deferred treatment of earnings, a death benefit, and annuity payout options that may provide income for life. Generally, fixed annuities have two phases: The "accumulation" phase, when your contributions, also known as premiums, accumulate and earn interest, and the "distribution" phase, when you withdraw money, typically as a lump sum or through various annuity payment options. If the payments are delayed to the future, you have a deferred annuity. If the payments start immediately, you have an immediate annuity. Before you consider purchasing a fixed annuity, make sure you fully understand all of its terms. The following are six factors you should bear in mind before purchasing:

### **Liquidity and Early Withdrawals**

Deferred annuities are long-term investments. Many annuities assess surrender charges for withdrawals within a specified period of time, which can be 10 years or longer. Withdrawals taken before age 59½ may incur a 10% early withdrawal federal tax penalty in addition to ordinary income taxes; withdrawals may trigger surrender charges and reduce your death benefit and contract value. Federal tax laws are complex and subject to change. This information is based on current interpretations of the law. Nationwide doesn't offer tax advice. Please talk with your attorney or tax advisor for answers to specific questions.

# Sales and Surrender Charges

Fixed annuities typically impose surrender charges for withdrawals or termination within the first several years of the contract, but they usually do not charge a front-end sales charge or annual contract fee. These surrender charges normally decline (usually over 7-10 years) and eventually are eliminated the longer you hold your contract. For example, a surrender charge could start at 7% in the first year and decline by 1% per year until it reaches zero.

## Fees and Expenses

In addition to surrender charges, fixed annuities may impose a fee or expense for optional features. These fees are generally represented as a reduction in the interest rate earned in the contract. Remember, you will pay for each fixed annuity benefit. If you don't need or want these features, you should consider whether this is an appropriate investment for you.

#### Taxes

While earnings in a fixed annuity accrue on a tax-deferred basis, they may not provide all the tax advantages of a 401(k) and other pre-tax contribution retirement plans, such as the ability to make tax deductible or pre-tax contributions. Once you start withdrawing money from your fixed annuity, the portion of the withdrawal that represents earnings or income (but not principal) will be taxed at the ordinary income rate, rather than at the capital gains rates applied to investments in stocks, bonds, mutual funds or other non tax-deferred vehicles in which funds are held for more than one year.

## Guarantees

Insurance companies issuing fixed annuities may provide a number of specific guarantees. For example, they may guarantee a death benefit or an annuity payout option that can provide income for life. While it is an uncommon occurrence that the insurance companies that back these guarantees are unable to meet their obligations, it can happen. You should be aware of and consider the credit ratings of the insurance company issuing any annuity you intend to purchase.

#### **Fixed Annuities within IRAs**

Please consider your needs and objectives carefully before investing in a fixed annuity within a tax-deferred account, such as an individual retirement account (IRA). IRAs are already tax-advantaged so a fixed annuity will provide no additional tax savings. Also, if the annuity is held in a traditional (rather than a Roth) IRA, the government requires that you start withdrawing income no later than the April 1 that follows your 70 1/2 birthday, regardless of any surrender charges the annuity might impose.

## A Special Notice Concerning Indexed Annuities

Before you buy an indexed annuity, you should understand the various features of this type of annuity and be prepared to ask your insurance agent, financial planner, or other financial professional about whether an indexed annuity is right for you and your objectives.

## What is an Indexed Annuity?

A fixed indexed annuity is a contract you buy from an insurance company to help you potentially accumulate assets for retirement. It offers returns based on the changes in an index, such as the S&P 500° Composite Price Index. You can receive earnings when the underlying index goes up, but your principal and earnings are also protected from downturns. This means you won't lose principal or earnings based on negative index returns. You may be able to choose to place your money in two different types of accounts: a fixed account and an index account that may have multiple index options.

# 8. Fixed Annuity Disclosure (continued)

**Fixed account:** You'll receive a fixed interest rate guaranteed for a specific term. After that, you'll receive renewal rates guaranteed for each term.

**Index account:** You may be able to choose one or more indices where you have the opportunity for earnings based on the performance of the underlying index or indices, up to a maximum amount (for example, 5%), referred to as a cap.

You can allocate your money into one or both accounts, and the total allocation needs to equal 100%. A fixed indexed annuity is not a stock market investment and does not directly participate in any stock or equity investment. A fixed indexed annuity may be appropriate for those who want the opportunity to capture upside potential while having a level of protection from market downturns.

#### What is a Guaranteed Minimum Return?

The guaranteed minimum return for an indexed annuity is typically a majority of the premium value with a set interest percentage applied. However, if you surrender your indexed annuity early, you may have to pay a significant surrender charge and a 10% federal tax penalty that will reduce or eliminate any return.

#### What is a market index?

A market index tracks the performance of a specific group of stocks representing a particular segment of the market or, in some cases, an entire market. For example, the S&P 500° index is an index of 500 stocks intended to be representative of a broad segment of the market – U.S. large cap equities. There are indexes for almost every sector of the stock market. Many indexed annuities are based on the S&P 500°, but other indexes also are used. Some indexed annuities even allow investors to select one or more indexes.

## How is an indexed annuity's index-linked interest rate computed?

The index-linked interest credited depends on the particular combination of indexing features that an indexed annuity uses. The most common indexing features are listed below. To fully understand an indexed annuity, make sure you not only understand each feature, but also how the features work together since these features can dramatically impact the return on your investment.

Participation Rates - A participation rate determines how much of the gain in the index will be credited to the annuity. For example, the insurance company may set the participation rate at 80%, which means the annuity would only be credited with 80% of the gain experienced by the index.

**Spread/Margin/Asset Fee** - Some indexed annuities use a spread, margin or asset fee in addition to, or instead of, a participation rate. This percentage will be subtracted from any gain in the index linked to the annuity. For example, if the index gained 10% and the spread/margin/asset fee is 3.5%, then the gain in the annuity would be only 6.5%.

Interest Rate Caps - Some indexed annuities may put a cap or upper limit on your return. This cap rate is generally stated as a percentage. This is the maximum rate of interest the annuity will earn. For example, if the index linked to the annuity gained 10% and the cap rate was 8%, then the gain in the annuity would be 8%.

Changes in Interest Rate Computation - Some indexed annuities allow the insurance company to change participation rates, cap rates, or spread/asset/margin fees either annually or at the start of the next contract term. If an insurance company subsequently lowers the participation rate or cap rate or increases the spread/asset/margin fees, this could adversely affect your return. Read your contract carefully to see if it allows the insurance company to change these features.

#### **Indexing Methods**

As described below, there are several methods for determining the change in the relevant index over the period of the annuity. These varying methods impact the calculation of the amount of interest to be credited to the contract based on a change in the index.

Annual Reset - Compares the change in the index from the beginning to the end of each year. Any declines are disregarded.

Advantage: Any interest credited is 'locked in' each year.

**Disadvantage:** Can be combined with other features, such as lower cap rates and participation rates, that will limit the amount of interest you might receive each year.

**High Water Mark** - Looks at the index value at various points during the contract, usually upon specified anniversary dates. Then the highest of these values is compared to the index level at the start of the term.

Advantage: May credit you with more interest than other indexing methods and protect against declines in the index

**Disadvantage**: Because interest is not credited until the end of the term, you may not receive any index-linked interest if you surrender your indexed annuity early. It can also be combined with other features, such as lower cap rates and participation rates that will limit the amount of interest you might receive each year.

# 8. Fixed Annuity Disclosure (continued)

**Point-to-Point** - Compares the change in the index at two discrete points in time, such as the beginning and ending dates of the contract term.

**Advantage**: May be combined with other features, such as higher cap and participation rates, that may credit you with more interest.

**Disadvantage:** Relies on single point in time to calculate interest. Therefore, even if the index that the annuity is linked to is going up throughout the term of the investment, if it declines dramatically on the last day of the term, then part or all of the earlier gain can be lost. Because interest is not credited until the end of the term, you may not receive any index-linked interest if you surrender your indexed annuity early. **Other important index calculation considerations:** 

**Index Averaging** – Some indexed annuities average an index's value either daily or monthly, rather than using the actual value of the index on a specified date. Averaging may reduce the amount of index-linked interest earned.

**Interest Calculation** - The way that an insurance company calculates interest earned during the term of an indexed annuity can make a big difference in the amount of interest you will earn. Some indexed annuities pay simple interest during the term of the annuity. Because there is no compounding of interest, your return will be lower.

**Exclusion of Dividends** - For most indexed annuities, the increase in the underlying index does not include dividends or distributed capital gains paid on the underlying stocks, and therefore do not reflect the total return of the underlying stocks; an index or any market-indexed annuity is not comparable to a direct investment in the financial markets. Clients who purchase indexed annuities are not directly investing in a stock market index. An index cannot be invested in directly and is unmanaged.

#### If You Have Questions

pursuant to such laws.

If you have questions about indexed annuities, you can contact the Department of Insurance for your state.

# 9. Customer Acknowledgment & Signature

By signing this document, I am confirming that the information provided is complete and accurate to the best of my knowledge and I believe this annuity is appropriate for my insurance needs and financial objectives.

Owner:	
Name (pl <u>ease print):</u>	
Signature: 2018-06-2711801:05	2251486001864258a7617053021d2203 Date: 6/27/2018
Joint Owner (if applicable):	
Name (please print):	
Signature:	Date:
10. Insurance Producer/Registered Re	presentative/Investment Advisor Acknowledgement & Signature
the U.S. Department of Labor. I further ackno	t Nationwide is not a fiduciary or acting as a Financial Institution, as defined by bwledge that, to the extent applicable, I have complied with the requirements ad disclosure and adhering to the Impartial Conduct Standards.
Firm Name (please print); World Financial Gro	JD
Producer/Representative/Advisor:	
Name (please print): Emilie C Jones	
eSigned By FireLight: £ mole Jones  Signature: 2018-06-28T17:15-42	22 Date: 6/26/2018
Insurance Only Producer     NOTE: If the source of funds selected in Se	ection 3 is marked by footnote 2, the Non-Solicitation Form is required.
☐ Registered Representative CRD	#
☐ Investment Advisor Representative IARI	O#
NOTE: (Only if an Investment Advisor Rep	presentative) I represent that I am acting in a fiduciary capacity, pursuant to

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the Investment Advisers Act of 1940, to the customer(s) and have recommended the product herein in such fiduciary capacity. I am registered as required by applicable federal and state securities laws or am exempt from registration