

# Annuity Customer Suitability Questionnaire for Fixed Products

Nationwide Life Insurance Company Nationwide Life and Annuity Insurance Company

PO Box 182021, Columbus, OH 43218-2021

Phone: 800-848-6331 • Fax: 888-634-4472 • nationwide.com

Important Information: Complete this form when purchasing a new annuity contract with Nationwide. The information collected on this form is used to determine if recommendations appropriately match your financial needs. Please include this form with your Nationwide Annuity Application, as well as the most recent statement for all associated accounts from a security and/or insurance product for exchange or replacement. If the new contract is an immediate annuity, please provide a current income comparison quote/illustration from the existing contract carrier.

1. Customer Information (Please print)				
Name:	ne:Date of Birth: <u>04/05/1973</u>			
SSN:	Phone			
Email:				
Joint Owner's Name (if applicable):				
Date of Birth:SSN:	Phone:			
Email:				
Marital Status: 🖄 Single 🔲 Married 🔲 Divorced/Separated	☐ Widowed			
Employment Status: ☐ Employed ☒ Self Employed ☐ Homemaker ☐ ☐ Disabled ☐ Unemployed ☐ Other:	Title:			
Annual Household Income (include all household income, i.e., spouse)  \$:_200,000.00	Approximate Total Net Worth: \$: 1,767,000.00 (The total assets listed in this field should equal all assets listed in the assets table below. Do not include client's residence.)	Liquid Assets after Annuity Purchase: \$: 1,767,000.00 (Checking, savings, money market funds, and securities that can be sold without penalties)		
Assets				

Liquid Assets		Non-Liquid Assets	
Asset Type	Current Value	Asset Type	Current Valu
Checking and Savings Accounts	400,000.00	Life Insurance	
Mutual Funds (A & C shares)	442,000.00	Mutual Funds (B shares)	
Employer Based Retirement Plans (if older than 59½)		Employer Based Retirement Plans (if younger than 59½)	
CD		Fixed Annuity in Surrender Period	
Fixed Annuity (penalty-free)		Variable Annuity in	
Variable Annuity (penalty-free)	150,000.00	Surrender Period	
Stocks and Bonds	400,000.00	Other:	
Other:	375,000.00	Other:	
Total:	1,767,000.00	Total:	0.00

See attached statement(s)

1. (	Customer Information	(continued)			
Fina	ancial Information - Entity	(If the contract owner is a <b>non</b>	-natural entity, please comple	te the information below.)	
Gro	ss Annual Revenue or Inco	me: \$	Net Annual Revenue or In	come: \$	
Tota	al Entity Assets: \$	Total Entity Liabilities	s: \$= Total Entity	/ Net Worth: \$	
2.	Investment Experienc	e & Objectives			
	restment Objectives: Current Income¹ Discretionary Income¹ Future Income¹ Dected Start Date: Estate Planning Tax Deferral Accumulation Child's Education Safety of Principal Other:	Investment Experience:  Annuities Life Insurance CDs Stocks Bonds Mutual Funds None Cother: REIT's	Investment Time Horizon: <pre> &lt; 1 Year</pre>	Liquidity Needs: <pre> &lt; 1 Years</pre>	
	Risk Tolerance: What is your risk tolerance for this account? Select the answer that most closely matches your situation  Conservative: I want to preserve my initial principal in this account, with minimal risk, even if that means this account does not generate significant income or returns and may not keep pace with inflation.  Moderately Conservative: I am willing to accept low risk to my initial principal, including low volatility, to seek a modest level of portfolio returns.  Moderate: I am willing to accept some risk to my initial principal and tolerate some volatility to seek higher returns, and understand I could lose a portion of the money invested.  Moderately Aggressive: I am willing to accept high risk to my initial principal, including high volatility, to seek high returns over time, and understand I could lose a portion of the money invested.  Aggressive: I am willing to accept maximum risk to my initial principal to aggressively seek maximum returns, and I understand I could lose most, or all, of the money invested.				
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2	Source of Funds (cho				
	Fixed Annuity 🗌 Variab	le Annuity <sup>2</sup> Life Insurance <sup>2</sup>	∐ Mutual Fund²		
	Employer Sponsored Ret	irement Plan²			
	Type:	Previous Employer OR	Current Employer		
	Brokerage Account <sup>2</sup>				
	Tax Qualification Code:	Time Held:	Months Years Ori	g Prod Type:	
	Savings/Checking/CD				
	Tax Qualification Code: N	$\Omega$ Time Held: $\frac{3}{2}$	Months X Years Ori	g Prod Type; Savings	
		 If selected			
				o assist you with the liquidation	
		-	• •	•	

<sup>&</sup>lt;sup>2</sup>A registered representative who is currently licensed with a broker dealer may be required to assist you with the liquidation of your portfolio to fund the purchase of the fixed annuity. If the producer who recommended the purchase of the fixed annuity compared your existing portfolio to the fixed annuity, they must be a registered representative of a broker dealer or an investment advisor representative of a registered investment advisor. Additional information and existing account documentation may be required to confirm the recommendation to purchase the fixed annuity, if the recommendation was made by an insurance-only producer.

applicable, please respond with either N	nation in this section, boxes cannot be le I/A or zero, if applicable.		
Fixed Annuity Product Being Purchase			
Product Name	Nationwide New Heights 9		
Total Premium	\$100,000,00		
CDSC Schedule (% per year)	Completed years:		
, , , , ,	0 1 2 3 4 5 6		
	<u>9% 8.9 % 7.9 % 7 % 6 % 5 % </u>	<u>4% 3% 2% 0% _% _% _%</u>	
Rider Fees	\$ OR 0	%	
Enhanced Death Benefit	☐ Yes ☒ No		
Living Benefit	☐ Yes ☒ No If yes, type of living t	penefit:	
Expected Income Start Date:3/	_//		
Nationwide Anticipated Guaranteed Inc	ome Amount on Expected Income Start	Date:3 \$	
5. Replacement Information			
Will this fixed annuity be funded by a re			
If yes, please complete the "Contract or when completing the information in this			
please respond with either N/A or zero, i			
Contract or Policy Under			
Consideration for Replacement or	Contract 1	Contract 2	
Exchange			
Contract/Policy Number			
Contract/Policy Issue Date			
Contract/Policy Value	\$	\$	
Contract/Policy Value Current Interest Rate	\$ %	•	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate <sup>4</sup>		•	
Contract/Policy Value Current Interest Rate		•	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate <sup>4</sup>		\$ 9	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining			
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year)	%	9	
Contract/Policy Value  Current Interest Rate  Minimum Guaranteed Interest Rate  Years of CDSC Remaining  CDSC Schedule (% per year)  CDSC Amount	\$	\$ \$ \$	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment	\$ \$	\$ \$	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge	\$ \$ \$	\$ \$ \$ \$ \$ OR	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees	\$ \$ \$ \$ \$	\$ \$ \$ \$ \$ OR	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees	\$ \$ \$ \$  OR % \$ OR % \$ Under the content of the con	\$ \$ \$ \$ \$ OR 9 \$ \$ Pres  \( \) No	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit	\$ \$ \$ \$ OR % \$ OR %	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit	\$ \$ \$ \$  OR % \$ OR % \$ Under the content of the con	\$ \$ \$ \$ \$ OR 9 \$ \$ Pres  \( \) No	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit Living Benefit	\$ \$ \$ \$  OR % \$ OR % \$ Under the content of the con	\$ \$ \$ \$ \$ OR 9 \$ \$ Pres  \( \) No	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit Living Benefit  Expected Income Start Date:3 Anticipated Guaranteed Retirement Income Amount on Expected Income	\$ \$ \$ \$  OR % \$ OR % \$ Under the content of the con	\$ \$ \$ \$ \$ OR \$ \$ Pres  \( \) No	
Contract/Policy Value Current Interest Rate Minimum Guaranteed Interest Rate Years of CDSC Remaining CDSC Schedule (% per year) CDSC Amount Market Value Adjustment Mortality & Expense Charge Administrative Fees Rider Fees Guaranteed Death Benefit Living Benefit  Expected Income Start Date:3 Anticipated Guaranteed Retirement	\$ \$ \$ \$ \$ OR % \$ OR % \$ DR %  \$ DR %	\$ \$ \$ OR \$ \$ Prescription No Benefit Base: \$	

Client: \_\_\_\_\_ Producer: \_\_\_\_

6. Fir	nancial Objective & Considerations				
1. Plea	se describe your emergency fund for unexpected expenses.				
Pler	y of Liquid Assets and Income coming in. Liquid Assets will be there for an unexpected expense.				
2. ls y	. Is your current income sufficient to cover future changes in your living and/or out-of-pocket medical expenses				
during the surrender charge period? ☒ Yes ☐ No					
If no	o, explain:				
3. Doe	ooes your current income cover all of your living expenses including medical? 🗵 Yes 🗌 No				
lf n	o, explain:				
4. Do	you expect changes to your living expenses in the future	e? ☐ Yes			
lf y	es, explain:				
5. Do	Do you anticipate changes in your out-of-pocket medical expenses in the future? 🗌 Yes 🛮 No				
lf y	es, explain:				
6. Do	5. Do you reside in a nursing home or assisted living facility? 🗌 Yes 🔣 No				
lf y	es, explain:				
7. Hav	7. Have you executed an exchange in the last 36 months (60 months in CA or MN)? 🗌 Yes 🛛 No				
lf y	es, explain:				
8. Do	you have a reverse mortgage? 🗌 Yes 🛮 No				
lf y	es, please provide amount:				
9. Hov	w will this fixed annuity being purchased better assist yo	ur insurance needs and financial objectives?			
	] Lifetime Income Payout 🗵 Higher Interest Rate / Index Credit Potential 🗌 Penalty Free Death Benefit				
	Enhanced Benefits 🔲 Increased Liquidity	🗓 Multiple Index Options			
	Immediate Income 🗵 Principal Protection	Other - Please explain:			
	consumer intends to apply for means-tested governmer Veterans' Aid and Attendance Benefit	nt benefits including, but not limited to, Medicaid, Medi-Cal,			
Ple	ase provide the name of the Elder Law Attorney (if appli	cable):			
10. Ho	w do you anticipate taking distributions from this fixed a	nnuity? (Check all boxes that apply.)			
	Partial Surrenders (including penalty-free withdrawals)	☐ Income Rider			
	Lump Sum	☐ Wealth Transfer			
RMD (required minimum distributions)		☐ N/A (death benefit)			
X	Systematic Withdrawals	☐ N/A (single premium immediate annuity)			
	Other - Please explain:				
7. Pro	oducer's Statement				

Please provide a **detailed statement** as to the benefits and suitability of this annuity product being sold, including the customer's specific needs and intended use:

The customer would like to get some equity like returns without the potential loss of Principal in this Long Term Investment. Taxes are a concern so Tax Deferral is important as well. Multiple Crediting Strategies are in place.

# 8. Fixed Annuity Disclosure

A typical fixed annuity offers three basic features: tax-deferred treatment of earnings, a death benefit, and annuity payout options that may provide income for life. Generally, fixed annuities have two phases: The "accumulation" phase, when your contributions, also known as premiums, accumulate and earn interest, and the "distribution" phase, when you withdraw money, typically as a lump sum or through various annuity payment options. If the payments are delayed to the future, you have a deferred annuity. If the payments start immediately, you have an immediate annuity. Before you consider purchasing a fixed annuity, make sure you fully understand all of its terms. The following are six factors you should bear in mind before purchasing:

### **Liquidity and Early Withdrawals**

Deferred annuities are long-term investments. Many annuities assess surrender charges for withdrawals within a specified period of time, which can be 10 years or longer. Withdrawals taken before age 59½ may incur a 10% early withdrawal federal tax penalty in addition to ordinary income taxes; withdrawals may trigger surrender charges and reduce your death benefit and contract value. Federal tax laws are complex and subject to change. This information is based on current interpretations of the law. Nationwide doesn't offer tax advice. Please talk with your attorney or tax advisor for answers to specific questions.

# Sales and Surrender Charges

Fixed annuities typically impose surrender charges for withdrawals or termination within the first several years of the contract, but they usually do not charge a front-end sales charge or annual contract fee. These surrender charges normally decline (usually over 7-10 years) and eventually are eliminated the longer you hold your contract. For example, a surrender charge could start at 7% in the first year and decline by 1% per year until it reaches zero.

## Fees and Expenses

In addition to surrender charges, fixed annuities may impose a fee or expense for optional features. These fees are generally represented as a reduction in the interest rate earned in the contract. Remember, you will pay for each fixed annuity benefit. If you don't need or want these features, you should consider whether this is an appropriate investment for you.

#### Taxes

While earnings in a fixed annuity accrue on a tax-deferred basis, they may not provide all the tax advantages of a 401(k) and other pre-tax contribution retirement plans, such as the ability to make tax deductible or pre-tax contributions. Once you start withdrawing money from your fixed annuity, the portion of the withdrawal that represents earnings or income (but not principal) will be taxed at the ordinary income rate, rather than at the capital gains rates applied to investments in stocks, bonds, mutual funds or other non tax-deferred vehicles in which funds are held for more than one year.

## Guarantees

Insurance companies issuing fixed annuities may provide a number of specific guarantees. For example, they may guarantee a death benefit or an annuity payout option that can provide income for life. While it is an uncommon occurrence that the insurance companies that back these guarantees are unable to meet their obligations, it can happen. You should be aware of and consider the credit ratings of the insurance company issuing any annuity you intend to purchase.

#### **Fixed Annuities within IRAs**

Please consider your needs and objectives carefully before investing in a fixed annuity within a tax-deferred account, such as an individual retirement account (IRA). IRAs are already tax-advantaged so a fixed annuity will provide no additional tax savings. Also, if the annuity is held in a traditional (rather than a Roth) IRA, the government requires that you start withdrawing income no later than the April 1 that follows your 70 1/2 birthday, regardless of any surrender charges the annuity might impose.

## A Special Notice Concerning Indexed Annuities

Before you buy an indexed annuity, you should understand the various features of this type of annuity and be prepared to ask your insurance agent, financial planner, or other financial professional about whether an indexed annuity is right for you and your objectives.

## What is an Indexed Annuity?

A fixed indexed annuity is a contract you buy from an insurance company to help you potentially accumulate assets for retirement. It offers returns based on the changes in an index, such as the S&P 500° Composite Price Index. You can receive earnings when the underlying index goes up, but your principal and earnings are also protected from downturns. This means you won't lose principal or earnings based on negative index returns. You may be able to choose to place your money in two different types of accounts: a fixed account and an index account that may have multiple index options.

# 8. Fixed Annuity Disclosure (continued)

**Fixed account:** You'll receive a fixed interest rate guaranteed for a specific term. After that, you'll receive renewal rates guaranteed for each term.

**Index account:** You may be able to choose one or more indices where you have the opportunity for earnings based on the performance of the underlying index or indices, up to a maximum amount (for example, 5%), referred to as a cap.

You can allocate your money into one or both accounts, and the total allocation needs to equal 100%. A fixed indexed annuity is not a stock market investment and does not directly participate in any stock or equity investment. A fixed indexed annuity may be appropriate for those who want the opportunity to capture upside potential while having a level of protection from market downturns.

#### What is a Guaranteed Minimum Return?

The guaranteed minimum return for an indexed annuity is typically a majority of the premium value with a set interest percentage applied. However, if you surrender your indexed annuity early, you may have to pay a significant surrender charge and a 10% federal tax penalty that will reduce or eliminate any return.

#### What is a market index?

A market index tracks the performance of a specific group of stocks representing a particular segment of the market or, in some cases, an entire market. For example, the S&P 500° index is an index of 500 stocks intended to be representative of a broad segment of the market – U.S. large cap equities. There are indexes for almost every sector of the stock market. Many indexed annuities are based on the S&P 500°, but other indexes also are used. Some indexed annuities even allow investors to select one or more indexes.

## How is an indexed annuity's index-linked interest rate computed?

The index-linked interest credited depends on the particular combination of indexing features that an indexed annuity uses. The most common indexing features are listed below. To fully understand an indexed annuity, make sure you not only understand each feature, but also how the features work together since these features can dramatically impact the return on your investment.

Participation Rates - A participation rate determines how much of the gain in the index will be credited to the annuity. For example, the insurance company may set the participation rate at 80%, which means the annuity would only be credited with 80% of the gain experienced by the index.

**Spread/Margin/Asset Fee** - Some indexed annuities use a spread, margin or asset fee in addition to, or instead of, a participation rate. This percentage will be subtracted from any gain in the index linked to the annuity. For example, if the index gained 10% and the spread/margin/asset fee is 3.5%, then the gain in the annuity would be only 6.5%.

Interest Rate Caps - Some indexed annuities may put a cap or upper limit on your return. This cap rate is generally stated as a percentage. This is the maximum rate of interest the annuity will earn. For example, if the index linked to the annuity gained 10% and the cap rate was 8%, then the gain in the annuity would be 8%.

Changes in Interest Rate Computation - Some indexed annuities allow the insurance company to change participation rates, cap rates, or spread/asset/margin fees either annually or at the start of the next contract term. If an insurance company subsequently lowers the participation rate or cap rate or increases the spread/asset/margin fees, this could adversely affect your return. Read your contract carefully to see if it allows the insurance company to change these features.

#### **Indexing Methods**

As described below, there are several methods for determining the change in the relevant index over the period of the annuity. These varying methods impact the calculation of the amount of interest to be credited to the contract based on a change in the index.

Annual Reset - Compares the change in the index from the beginning to the end of each year. Any declines are disregarded.

Advantage: Any interest credited is 'locked in' each year.

**Disadvantage:** Can be combined with other features, such as lower cap rates and participation rates, that will limit the amount of interest you might receive each year.

**High Water Mark** - Looks at the index value at various points during the contract, usually upon specified anniversary dates. Then the highest of these values is compared to the index level at the start of the term.

Advantage: May credit you with more interest than other indexing methods and protect against declines in the index

**Disadvantage**: Because interest is not credited until the end of the term, you may not receive any index-linked interest if you surrender your indexed annuity early. It can also be combined with other features, such as lower cap rates and participation rates that will limit the amount of interest you might receive each year.

# 8. Fixed Annuity Disclosure (continued)

Point-to-Point - Compares the change in the index at two discrete points in time, such as the beginning and ending dates of the contract term.

Advantage: May be combined with other features, such as higher cap and participation rates, that may credit you with more interest.

Disadvantage: Relies on single point in time to calculate interest. Therefore, even if the index that the annuity is linked to is going up throughout the term of the investment, if it declines dramatically on the last day of the term, then part or all of the earlier gain can be lost. Because interest is not credited until the end of the term, you may not receive any index-linked interest if you surrender your indexed annuity early. Other important index calculation considerations:

Index Averaging - Some indexed annuities average an index's value either daily or monthly, rather than using the actual value of the index on a specified date. Averaging may reduce the amount of index-linked interest earned.

Interest Calculation - The way that an insurance company calculates interest earned during the term of an indexed annuity can make a big difference in the amount of interest you will earn. Some indexed annuities pay simple interest during the term of the annuity. Because there is no compounding of interest, your return will be lower.

Exclusion of Dividends - For most indexed annuities, the increase in the underlying index does not include dividends or distributed capital gains paid on the underlying stocks, and therefore do not reflect the total return of the underlying stocks; an index or any market-indexed annuity is not comparable to a direct investment in the financial markets. Clients who purchase indexed annuities are not directly investing in a stock market index. An index cannot be invested in directly and is unmanaged.

#### If You Have Questions

pursuant to such laws.

Owner:

If you have questions about indexed annuities, you can contact the Department of Insurance for your state.

# 9. Customer Acknowledgment & Signature

By signing this document, I am confirming that the information provided is complete and accurate to the best of my knowledge and I believe this annuity is appropriate for my insurance needs and financial objectives.

Name (please print):	
eSigned By FireLight: Stacey Brooks  Signature: 2018-08-22115-59-27	0/0888bc38254b52b66424e0laa8bc180b Date: 8/22/2018
Joint Owner (if applicable):	
Name (please print):	
Signature:	Date:
10. Insurance Producer/Registered Re	presentative/Investment Advisor Acknowledgement & Signature
	Nationwide is not a fiduciary or acting as a Financial Institution, as defined bowledge that, to the extent applicable, I have complied with the requirement

, ,	er acknowledge that, to th	ne extent applicable	g as a Financial Institution, as defined by , I have complied with the requirements artial Conduct Standards.
Firm Name (please print): <u>Family Fina</u>	ncial of Central Ohio		
Producer/Representative/Advisor:			
Name (please print): Gregory J Ritte  **Signature: **2018-08-23T18:15:28***  Insurance Only Producer  **NOTE: If the source of funds select	regory Ritter	(Sef22aadaa24a12a77af71e2aa6bddd	Date: 8/23/2018  Non-Solicitation Form is required.
Registered Representative	CRD#_3087358		
· •	isor Representative) I rep		ting in a fiduciary capacity, pursuant to led the product herein in such fiduciary

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capacity. I am registered as required by applicable federal and state securities laws or am exempt from registration