

# Terms and Conditions

**Effective Date:** May 2025

Welcome to PivotReady! By accessing or using our website (<https://pivotready.co>) and services, you agree to comply with and be bound by the following Terms and Conditions. Please read them carefully before using our services.

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## 1. Acceptance of Terms

By creating an account and using PivotReady's services, you agree to these Terms and Conditions. If you do not agree, please refrain from using our website or services.

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## 2. Services Provided

PivotReady offers the following services:

- Software as a Service (SaaS) solutions, including Software MVP Development and Go-To-Market (GTM) services.
  - Digital tools to empower non-traditional founders.
  - Strategic Advisory Services
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## 3. User Eligibility

- Users of all ages are welcome to use PivotReady's services.
  - By using the services, you agree not to engage in unlawful activities.
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## 4. Account Creation and Security

- All users must create an account to access our software tools.

- Users are solely responsible for maintaining the confidentiality and security of their account credentials. PivotReady is not liable for any unauthorized access to your account due to your failure to safeguard your credentials.
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## 5. Payment Terms

- Payments are processed through **Paddle.com**. PivotReady accepts a variety of payment methods, including credit cards, debit cards, and other payment options supported by Paddle.
  - Subscription options include monthly, 3-month, and annual plans. Free trials and a free version of the software are also available.
  - Discount codes may apply to certain purchases.
  - **Refunds:** PivotReady does not offer refunds. You may cancel your subscription, but the cancellation will take effect at the end of the current billing cycle.
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## 6. User Content and Ownership

- Users retain ownership of any content they upload to PivotReady and any downloadable output generated by the tools.
  - You grant PivotReady the right to use, store, and process your content solely to provide the services.
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## 7. Intellectual Property

- All content, logos, and trademarks on the website remain the property of PivotReady unless otherwise stated.
  - Users may not copy, modify, distribute, or reproduce any part of the website or services without prior written consent.
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## 8. Limitations of Liability

PivotReady is not liable for:

- Errors or interruptions in the services.
- Losses or damages caused by unauthorized access to your account.

- Any indirect, incidental, or consequential damages arising from your use of the services.
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## 9. Prohibited Activities

Users are prohibited from:

- Engaging in unlawful acts.
  - Hacking, sharing accounts, or infringing on copyrights.
  - Causing any damage to the website, tools, or services.
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## 10. Termination

PivotReady reserves the right to terminate or suspend your account without prior notice if you:

- Violate these Terms and Conditions.
  - Engage in unlawful activities or cause damage to the website, tools, or services.
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## 11. Governing Law

These Terms and Conditions are governed by the laws of the **State of Texas, USA**.

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## 12. Dispute Resolution

Any disputes arising from these Terms and Conditions will be resolved through:

- Arbitration or mediation, or
  - Local courts in the State of Texas, USA.
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## 13. Third-Party Services

PivotReady uses integrations with OpenAI and Anthropic to provide certain features of our services. While we strive to maintain seamless integrations, we are not responsible for outages, disruptions, or limitations caused by these third-party providers.

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## **14. Amendments**

PivotReady reserves the right to update or modify these Terms and Conditions at any time. Changes will be effective upon posting on this page. Continued use of the services constitutes your acceptance of the updated terms.

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For any questions or concerns, please contact us at [support@pivotready.co](mailto:support@pivotready.co).