

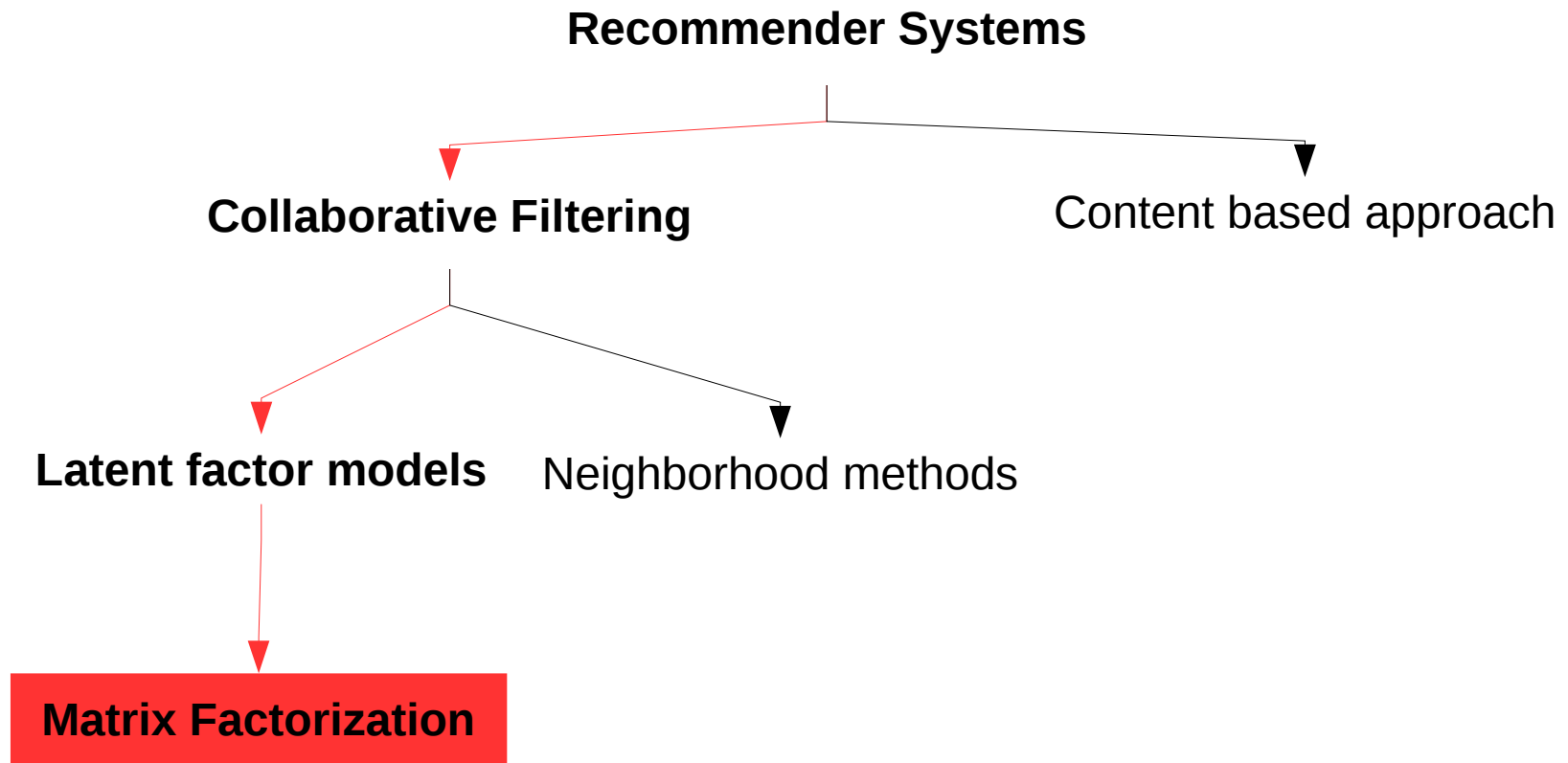
# Matrix Factorization Techniques for Recommender Systems



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Patrick Seemann, December 16<sup>th</sup>, 2014

- Intro
- New-User / New-Item Problem
- Matrix Factorization
  - Kernel Matrix Factorization
- Learning Matrix Factorization Models
- Online-Updating RKMF Models for Large-Scale RS
- Evaluation



# Rating Prediction

- How might a user rate a particular item?
- Problem can be seen as **matrix completion task** of a ratings matrix  $R$

Columns: **Items**

$$R: |U| \times |I| \quad R = \begin{pmatrix} r_{1,1} & r_{1,2} & \cdots & r_{1,i} \\ \vdots & \vdots & \ddots & \vdots \\ r_{u,1} & r_{u,2} & \cdots & r_{u,i} \end{pmatrix} \quad \text{Rows: **Users**}$$

Note:  $R$  is **sparse**

an entry of  $R$  is the rating of user  $u$  for item  $i$

# New-User / New-Item Problem

- **Matrix Factorization**
  - model is learned in batch mode
  - captures the state of a system at **particular time**, but **doesn't update** itself (computation expensive)
  - But in the real world: users generate **new feedback**
- **Fast adaption** of the model is **crucial** when content changes frequently, e.g. a news website
- **Definition: New User-Problem**
  - A users profile **grows** from 0 to k ratings
- New-Item Problem defined symmetrically



Rating prediction

# (Kernel) Matrix Factorization

# Matrix Factorization (MF)

- Task: **approximate** the true unobserved ratings matrix  $R$  by

$$\hat{R}: |U| \times |I|, \quad \hat{R} = W \cdot H^T$$

- Where **W** and **H** are two **feature matrices**:

$$W: |U| \times k \quad H: |I| \times k$$

- A row of  $W$  contains the  $k$  features that describe user  $u$ .
- Similarly, each row of  $H$  describes a particular item

# Matrix Factorization (MF) Contd.

## Users:

- Joe
- Bob
- Ryan
- Josh
- ...

## Items:

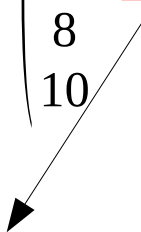
- Lord of the Rings 1
- Mission Impossible 1
- Mr. Bean
- The rise and the rise of Bitcoin
- ...

## Factors:

- Action
- Comedy
- Fantasy
- Documentary
- ...

$$W = \begin{pmatrix} 0 & 10 & 0 & 10 & \dots \\ 0 & 10 & 0 & 0 & \dots \\ 8 & 0 & 0 & 5 & \dots \\ 10 & 5 & 9 & 0 & \dots \end{pmatrix}$$

$$H = \begin{pmatrix} 7 & 1 & 10 & 0 & \dots \\ 10 & 4 & 0 & 0 & \dots \\ 0 & 9 & 0 & 0 & \dots \\ 0 & 0 & 0 & 10 & \dots \end{pmatrix}$$



Bob only likes comedy



# Matrix Factorization (MF) Contd.

$$\hat{R}: |U| \times |I|, \quad \hat{R} = W \cdot H^T$$

- Entries are denoted as:  $\hat{r}_{u,i}$
- They approximate how the user “u” rates the item “i”

$$\hat{r}_{u,i} = \langle w_u, h_i \rangle = \sum_{f=1}^k w_{u,f} \cdot h_{i,f}$$

- Often a bias term is added (e.g. the global average rating)
  - then only residuals have to be learned

$$\hat{r}_{u,i} = b_{u,i} + \sum_{f=1}^k w_{u,f} \cdot h_{i,f}$$

# Kernel Matrix Factorization (KMF)

- Like MF
- calculations between the feature vector of a user and the feature vector of an item are **kernelized**

$$\hat{r}_{u,i} = a + c \cdot K(w_u, h_i)$$

Where K is a Kernel defined as:  $K: \mathbb{R}^k \times \mathbb{R}^k \rightarrow \mathbb{R}$

- Examples:

- **Linear:**  $K_l(w_u, h_i) = \langle w_u, h_i \rangle$
- **Polynomial:**  $K_p(w_u, h_i) = (1 + \langle w_u, h_i \rangle)^d$
- **Logistic:**  $K_s(w_u, h_i) = \Phi_s(b_{u,i} + \langle w_u, h_i \rangle)$   
with  $\Phi_s(x) := \frac{1}{1 + e^{-x}}$



Rating prediction

# Learning Matrix Factorization Models

- High number of missing values in  $R$
- Use only observed values  $S$  of  $R$ 
  - $S$  contains triples  $(\mathbf{u}, \mathbf{i}, \mathbf{v})$  of feedback
- Optimizing with regard to Root-Mean-Square-Error (**RMSE**)

$$\underset{W, H}{\operatorname{argmin}} \ E(S, W, H)$$

$$E(S, \hat{R}) := E(S, W, H) = \sum_{r_{u,i} \in S} (r_{u,i} - \hat{r}_{u,i})^2$$

# Learning MF Models Contd.

- Instead of learning optimal fit for  $W \cdot H^T$ , add a regularization term
- **Regularization**
  - To avoid overfitting
  - Here: **Tikhonov regularization** (“ridge regression”)

$$\underset{W, H}{\operatorname{argmin}} \operatorname{Opt}(S, W, H)$$

$$\operatorname{Opt}(S, W, H) := E(S, W, H) + \underbrace{\lambda \cdot (\|W\|_F^2 + \|H\|_F^2)}_{\text{regularization term}}$$

- **Early stopping** is also used to work against overfitting

- Optimizing by Stochastic Gradient Descent

```
Algo. 1  1: procedure OPTIMIZE( $S, W, H$ )
          2:   initialize  $W, H$ 
          3:   repeat
          4:     for  $r_{u,i} \in S$  do
          5:       for  $f \leftarrow 1, \dots, k$  do
          6:          $w_{u,f} \leftarrow w_{u,f} - \alpha \frac{\partial}{\partial w_{u,f}} \text{Opt}(\{r_{u,i}\}, W, H)$ 
          7:          $h_{i,f} \leftarrow h_{i,f} - \alpha \frac{\partial}{\partial h_{i,f}} \text{Opt}(\{r_{u,i}\}, W, H)$ 
          8:       end for
          9:     end for
         10:   until Stopping criteria met
         11:   return ( $W, H$ )
         12: end procedure
```

e.g. a fixed number

[1]



New-user / new-item problem

# Online Updating RKMF Models

# Complexity of Training KMF models

- Training a KMF models is **expensive**:

$$O(|S| \cdot k \cdot i)$$

- Where “i” is num of early stopping iterations
- In case of Netflix:  $k = 40$ ,  $i = 120$ ,  $\text{cardinality}(S) = 100$  million
  - Leads to **480 billion** feature updates



# Complexity of Training KMF models

- The paper [3] proposes an algorithm with complexity

$$O(|C(u, \cdot)| \cdot k \cdot i)$$

where  $C(u, \cdot)$  is the current profile of the user

- Retraining single user requires **only 192k** updates (worst case)

# Online updating MF Models

- To solve new-user / new-item problem
- Recalculating whole model **infeasible**
- We have the following scenario:
  - existing factorization (W,H) and a new user rating comes in

$\hat{R}_S$

- already calculated ratings matrix

$\hat{R}_{S \cup \{r_{u,i}\}}$

- can only be **approximated**, because
  - In stochastic gradient descent, the sequence of **how** ratings in S are visited is relevant
  - results between iterations **propagate** through the matrices

# Online updating MF Models

- Algorithm 2: Goal
  - Update a **single** user/item feature vector when a new rating occurs

# Online updating MF Models Contd.



Algo. 2

```
1: procedure USERUPDATE( $S, W, H, r_{u,i}$ )
2:    $S \leftarrow S \cup \{r_{u,i}\}$ 
3:   return USERRETRAIN( $S, W, H, u$ )
4: end procedure

5: procedure USERRETRAIN( $S, W, H, u^*$ )
6:   initialize  $u^*$ -th row in  $W$ 
7:   repeat
8:     for  $r_{u,i} \in C(u^*, \cdot)$  do
9:       for  $f \leftarrow 1, \dots, f$  do
10:         $w_{u,f} \leftarrow w_{u,f} - \alpha \frac{\partial}{\partial w_{u,f}} \text{Opt}(S, W, H)$ 
11:      end for
12:    end for
13:  until Stopping criteria met
14:  return ( $W, H$ )
15: end procedure
```

[2]

# Online updating MF Models Contd.

- Algorithm 2
  - Retrains a feature vector for a **single** user
  - Does **not** change matrix in other parts
  - Why does this work? **Assumptions:**
    - When new rating from user comes in, only that users feature vector will change much
    - the rest of the matrix won't change significantly → keep it **fixed**

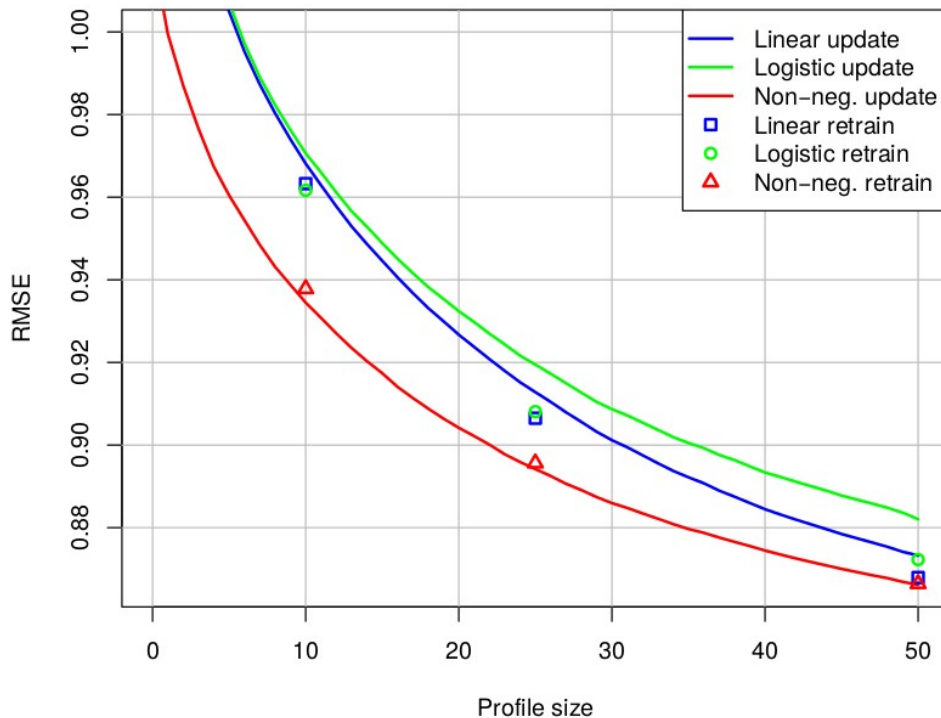


New-user / new-item problem

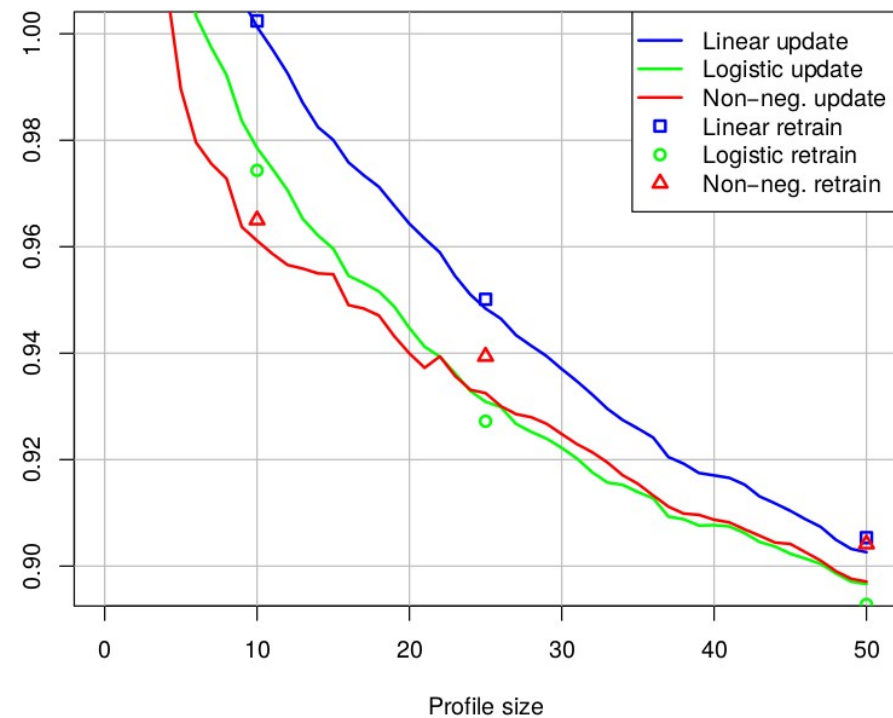
# Evaluation

# Evaluation on Netflix dataset

Netflix: new user

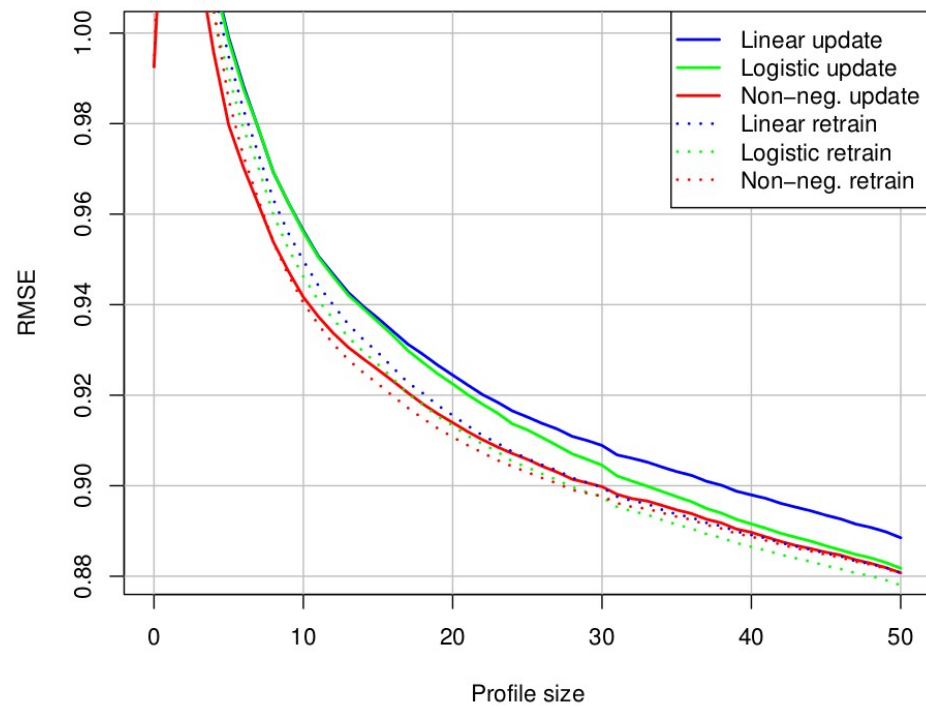


Netflix: new item

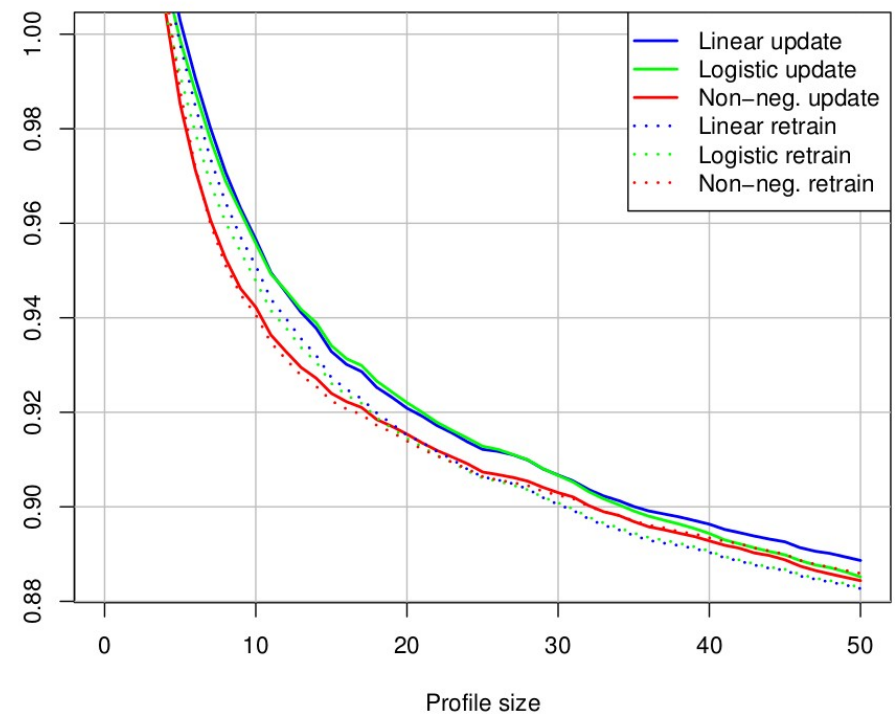


# Evaluation on Movielens dataset

Movielens: new user



Movielens: new item





- RMF is very good for static rating prediction
  - Drawback: once model is computed it is static
- The proposed **online updating algorithm** overcomes this problem
  - Relatively low runtime complexity
  - Suitable for **large, dynamic** real-world applications (like Netflix)
- Results of update are **very close** to full retrain
  - While cost is substantially **smaller**!

## Any questions?

- [3] Online-Updating Regularized Kernel Matrix Factorization Models for Large-Scale Recommender Systems
- [1] Online-Updating Regularized Kernel Matrix Factorization Models for Large-Scale Recommender Systems; Figure 2
- [2] Online-Updating Regularized Kernel Matrix Factorization Models for Large-Scale Recommender Systems; Figure 3
- Scalable Collaborative Filtering with Jointly Derived Neighborhood Interpolation Weights
- Item-Based Collaborative Filtering Recommendation Algorithms
- Matrix Factorization Techniques for Recommender Systems