# WILL SIMS

User Experience | Software Development

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#### **EDUCATION**

**Oregon State University** • Honors B.S., Computer Science, Human-Computer Interaction • Corvallis, OR September 2014 - June 2018

- GPA 3.98/4.0, Psychology Minor
- Relevant Coursework: Human-Computer Interaction, Web Development, Cognition, Engineering Psychology, Research Methods in Psychology, General Psychology, Honors Calculus, Public Speaking
- Activities and Societies: Engineering Leadership Academy, Intramural Sports, Campus DJ
- Awards: Eagle Scout, Randy V. Puckett Memorial Scholarship, Drucilla Sharp Award (2014, 2015), Academic Achievement Award, Battle of the DJ's 2016 Champion

## **EXPERIENCE**

Puppet • UX Intern • Portland, OR

June 2016 - September 2016

- Worked on multiple research projects with UX designers, researchers and product owners to improve the usability of <u>Puppet Enterprise</u>.
- Facilitated usability test sessions with active users and made data-driven recommendations for product improvements based on my findings.
- Developed usability benchmarks for measuring the overall ease of use of Puppet Enterprise to track product performance with each release.

#### Sasquatch Brewing Company • Host • Portland, OR

June 2015 - September 2015

- Managed in-person guest inquiries, customer service requests and reservation bookings.
- Escorted customers to their tables with consideration of wait staff coverage and customer preferences.

### **PROJECTS**

Normie Notes • Web Developer & Designer

January 2016 - March 2016

- Responsible for the design, usability and front-end development of my group project in Web Development. The website is a note sharing platform for students at Oregon State University.
- Made mockups in Sketch and implemented the design with HTML5 and CSS3. Used PHP and MySQL for the login form.

### **SKILLS + PROGRAMMING**

- Usability Testing, A/B Testing, Heuristic Evaluation, Usability Benchmarking, Front-End Development, Agile Methodologies
- Sketch, Google Applications, Microsoft Office, GitHub
- HTML5, CSS3, C/C++, Python, Java, Assembly

For examples of my work, check out my portfolio at wrsims.com.