

# WILL SIMS

User Experience | Software Development

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## EDUCATION

**Oregon State University** • Corvallis, OR

Honors B.S., Computer Science & Human-Computer Interaction, Psychology Minor, GPA 4.0/4.0

*September 2014 - June 2018*

- **Relevant Coursework:** Web Development, Cognition, Data Structures, Intro CS Sequence, Honors Calculus, General Psychology Sequence, Public Speaking
- **Activities and Societies:** Engineering Leadership Academy
- **Awards:** CBT Nuggets Scholarship, Drucilla Sharp Award (2014, 2015), Academic Achievement Award, Battle of the DJ's 2016 Champion

## EXPERIENCE

**Puppet** • UX Intern • Portland, OR

*June 2016 - September 2016*

- Worked on multiple research projects with UX designers, researchers and product managers to improve the usability of Puppet Enterprise.
- Facilitated usability test sessions with active users and made concrete, data-driven recommendations for change based on my findings.
- Developed usability benchmarks for measuring the overall ease of use of Puppet Enterprise to track product performance with each release.

**Sasquatch Brewing Company** • Host • Portland, OR

*June 2015 - September 2015*

- Managed in-person guest inquiries, customer service requests and reservation bookings.
- Escorted customers to their tables with consideration of wait staff coverage and customer preferences.

## PROJECTS

**Normie Notes** • Web application

*January 2016 - March 2016*

- Responsible for UX and front-end development for my group project in Web Development. The website is a note sharing platform for students at Oregon State University.
- Made mockups in Sketch and implemented the design with HTML5 and CSS3. Used PHP and MySQL for the login form.

## SKILLS + PROGRAMMING

- HTML5, CSS3, C/C++, Python, Java, Assembly
- Usability Testing, A/B Testing, Heuristic Evaluations, Usability Benchmarking