

VelOrda Bike Rental Terms and Conditions

These Terms and Conditions govern the rental of bicycles ("Bike" or "Bikes") by customers ("Renter", "Client", or "You") from VelOrda ("Company", "We", "Us"). By renting a Bike, You agree to the following terms in accordance with international rental standards and consumer protection laws.

1. Eligibility

- Renter must be at least 18 years old. Minors (16–17) may rent only with parental/guardian consent.
- Valid government-issued identification and a deposit (if required) must be provided.

2. Rental Period

- The rental period begins upon delivery or pickup of the Bike and ends when the Bike is returned and checked in by VelOrda.
- Late returns may incur additional charges.

3. Use of the Bike

- Renter agrees to use the Bike in a safe and responsible manner, in compliance with local traffic laws and regulations.
- Bikes may not be used for illegal purposes, racing, off-road riding (unless specified), or carrying passengers unless designed for it.

4. Responsibility and Liability

- Renter assumes full responsibility for the Bike during the rental period.
- Renter shall be liable for any damage, theft, or loss of the Bike, including repair or replacement costs.
- VelOrda shall not be held liable for injuries, accidents, or damages to persons or property arising from the use of the Bike, except in cases of gross negligence or willful misconduct by the Company.

5. Safety

- Renter is strongly encouraged to wear a helmet and appropriate safety gear at all times.
- Renter must perform a basic inspection of the Bike before use and notify VelOrda of any defects.

6. Payments and Fees

- Rental fees must be paid in full before or at the start of the rental period.
- Additional charges may apply for late returns, loss, or damage.

7. Cancellation and Refunds

- Cancellations made 24 hours before the rental period may be eligible for a full or partial refund, depending on VelOrda's policy.
- No refunds will be issued for early returns unless otherwise agreed.

8. Insurance

- Renter acknowledges that the rental fee does not include personal accident, health, or property insurance.
- Renter is responsible for obtaining adequate insurance coverage if desired.

9. Governing Law

- These Terms shall be governed by and construed in accordance with the laws of the country in which the rental takes place.
- Any disputes shall be subject to the exclusive jurisdiction of the competent courts of that country.

10. Acceptance

- By renting a Bike, Renter acknowledges that they have read, understood, and agreed to these Terms and Conditions.