



Wisnu Kencana

Details

jalan aria putra,komplek kedaung
hijau blok A7
Jakarta, 15415
Indonesia
0858-9456-2033
wisnukencana1234@gmail.com

Skills

Basic barista knowledge
coffe grinding
coffe tamper
fluent in english
knowledge of software
basic housekeeping
F&b safety sanitation

Languages

Bahasa Indonesia
English

Profile

As a university student, I am seeking a role which allows me to continue learning and perfecting my skills as I provide high-quality work and an encouragement to flourish.

hardworking and perfectionist in every aspect and always try to give the best performance.

Employment History

Admin & Reservation, Gedung Serba Guna Puri Flamboyan, tanggerang selatan,banten

FEBRUARY 2023 – OCTOBER 2023

- Experienced as a reservation admin for a sports rental building
- Experienced as a parking attendants
- always talkative and responsive to the guest or costumer
- Managed complaints with calm, clear communication and problem-solving.
- Processed customer payments and refunds accurately and efficiently
- Scheduled customer reservations for multiple services, ensuring availability for all customers
- Explained company policies and procedures to customers, resulting in improved customer understanding and satisfaction
- making sure that costumer's vehicle is safe

Education

senior highschool diploma, SMA bakti idhata, jakarta

JANUARY 2019 – JULY 2022

Graduated from senior high-school bakti idhata in 2022

S1 of Informatics Engineering, universitas pamulang, pamulang,tanggerang selatan

SEPTEMBER 2022 – PRESENT

currently studying at universitas pamulang since 2022-present

interest

Automotive

information & technology

coding

boxing