

# Shangri-La Colombo - Hotel Policies

Hotel: Shangri-La Colombo

Address: Shangri-La Colombo, 1 Galle Face, Colombo 00200, Sri Lanka

City: Colombo, Sri Lanka

Check-in time: 15:00

Check-out time: 12:00

Cancellation policy: Free cancellation up to 72 hours before check-in; thereafter one night may be charged.

Amenities: Free WiFi, Outdoor Pool, Spa & Wellness Center, Fitness Center, Multiple Restaurants, Bar/Lounge, Free Parking, Concierge, Business Center, Airport Shuttle (Paid)

Additional policies:

- Deposit policy: A one-night deposit may be required for prepaid or promotional rates.
- Child policy: Children under 12 stay free when sharing existing bedding.
- Pool policy: Pool hours are 6:00 AM to 9:00 PM. Towels are provided at the pool deck. Children must be accompanied by an adult at all times.