

# **Golden Sands Palace Dubai - Hotel Policies**

Golden Sands Palace, Palm Jumeirah Crescent, Dubai, UAE Phone: +971 4 555 1234 Email: [info@goldensands-dubai.ae](mailto:info@goldensands-dubai.ae)

**Check-in & Check-out** • Check-in Time: 15:00 • Check-out Time: 12:00 • Early check-in and late check-out subject to availability and may incur additional charges • Valid photo ID and credit card required at check-in

**Cancellation Policy** Free cancellation up to 72 hours before check-in; thereafter one night may be charged.

**Payment Policy** • We accept major credit cards (Visa, MasterCard, American Express, Discover) • Pre-authorization hold placed on credit card at check-in • All rates are subject to applicable taxes and fees • Incidental charges will be charged to the card on file

**Guest Conduct & House Rules** • Guests must be 18 years or older to check in • Maximum occupancy limits strictly enforced • Quiet hours: 10:00 PM - 7:00 AM • Smoking prohibited in all indoor areas (designated outdoor areas available) • Guests responsible for damage or excessive cleaning requirements

**Pet Policy** Pets are not permitted at this property, with the exception of certified service animals.

**Parking & Transportation** • Complimentary parking available on-site • Airport shuttle service available (fees may apply, advance booking required)

**Amenities & Services** • Pool hours: 6:00 AM - 10:00 PM daily • Children under 16 must be accompanied by an adult • Fitness center open 24 hours for registered guests • Spa services available by appointment (advance booking recommended)

**Liability & Safety** • Hotel not responsible for loss or theft of personal belongings • In-room safes available for valuables • Emergency exits and procedures posted in all rooms • 24-hour security and surveillance in public areas

**Contact Information** Phone: +971 4 555 1234 Email: [info@goldensands-dubai.ae](mailto:info@goldensands-dubai.ae) 24-Hour Front Desk: Available for all guest needs and inquiries