



2013 On-Board Transit Survey

BUS VERSION

(for office use only) Route Code:

Time: am / pm

Interviewer:

Serial #:

Please take a few moments to help CATS plan for your transit needs by filling out this survey.

All personal information will be kept strictly confidential and WILL NOT be shared or sold.

Did you have a MOTOR VEHICLE AVAILABLE to make THIS ONE-WAY TRIP? (If your car is in the shop or someone else is using your car right now, then you did NOT have a vehicle available and must fill in “No.”)

☐ Yes

☐ No

What is your HOME address: (please be specific, ex: 123 W. Main St):
(If you are visiting the Charlotte area, please list the address where you are staying)

Street Address

City

State

Zip Code

COMING FROM?

1. What type of place are you COMING FROM NOW
(the starting place for your one-way trip)?

☐ Your **HOME** → Go to Question #3

☐ Work

☐ College / University (student only)

☐ School (K-12) (student only)

☐ Shopping

☐ Airport (air passenger only)

☐ Doctor's appointment / hospital visit

☐ Restaurant (eat meal)

☐ Other:

2. What is the NAME of the place you are coming from now?

3. What is the EXACT ADDRESS of this place? (OR Intersection if you do not know the exact address:)

City: State: Zip:

4. How did you GET FROM the place in Question #1 TO THE FIRST bus or train you used for this one-way trip?

☐ Walked short walk (less than 1/4 mi OR less than 5 minutes)

medium walk (1/2 - 1 mile OR 10 - 20 minutes)

long walk (>1 mile OR >21 minutes)

☐ Bicycled short ride (less than 1/2 mi OR less than 3 minutes)

medium ride (1/2 - 2 miles OR 4 - 12 minutes)

long walk (>2 mile OR >13 minutes)

☐ Dropped off by someone

Name of Parking Lot OR Intersection

☐ Carpooled and parked

Name of Parking Lot OR Intersection

How many people were in the car with you?

One Two Three Four or more

☐ Drove alone and parked

Name of Parking Lot OR Intersection

GOING TO?

5. What type of place are you GOING TO NOW
(the ending place for your one-way trip)?

☐ Your **HOME** → Go to Question #7

☐ Work

☐ College / University (student only)

☐ School (K-12) (student only)

☐ Shopping

☐ Airport (air passenger only)

☐ Doctor's appointment / hospital visit

☐ Restaurant (eat meal)

☐ Other:

6. What is the NAME of the place you are coming from now?

7. What is the EXACT ADDRESS of this place? (OR Intersection if you do not know the exact address:)

City: State: Zip:

8. How will you GET TO your destination (listed in Question #5) after you get off the LAST bus or train you will use for this one-way trip?

☐ Walk short walk (less than 1/4 mi OR less than 5 minutes)

medium walk (1/2 - 1 mile OR 10 - 20 minutes)

long walk (>1 mile OR >21 minutes)

☐ Bicycle short ride (less than 1/2 mi OR less than 3 minutes)

medium ride (1/2 - 2 miles OR 4 - 12 minutes)

long walk (>2 mile OR >13 minutes)

☐ Get picked up from

Name of Parking Lot OR Intersection

☐ Carpool from

Name of Parking Lot OR Intersection

How many people will be in the car with you?

One Two Three Four or more

☐ Drive alone from

Name of Parking Lot OR Intersection

REMEMBER: The following questions are about **THIS ONE-WAY TRIP** you are making **NOW!**

THIS BUS

9. Approximately what TIME did you GET ON this bus? _____ : _____ am / pm (circle one)

10. What is the NEAREST INTERSECTION where you GOT ON this bus?

Street 1 (OR name of place): _____ & Street 2: _____

11. What is the NEAREST INTERSECTION where you will GET OFF this bus?

Street 1 (OR name of place): _____ & Street 2: _____

12. Including this bus, how many TOTAL BUSES AND TRAINS will you use to make THIS ONE WAY TRIP?

☐ One, only this bus

☐ Two

☐ Three

☐ Four or more

List the ROUTES in the exact order you use them for this one way trip.

START → → → → → END

1st Route 2nd Route # 3rd Route # 4th Route #

OTHER IMPORTANT ITEMS

13. How many years have you been using public transit in Charlotte area?

☐ 6 years or more

☐ Less than 6 years

If you marked LESS THAN 6 YEARS, why did you start using public transit in the Charlotte area?
(Check all that apply)

☐ Moved to the area within the last 3 years

☐ Started a new job

☐ Environmental benefits

☐ CATS started operating the LYNX Blue Line light rail service

☐ Started school

☐ Other (specify below)

☐ Employer offers incentives to ride transit

☐ Lost my job

☐ To save money

☐ Do not have a car

14. If bus / rail service was NOT AVAILABLE, how would you make this entire one-way trip?

☐ I would not make this trip

☐ Walk / bike

☐ Drive myself

☐ Get dropped off by someone

15. How many WORKING vehicles (cars, trucks, or motorcycles) ARE AVAILABLE to your household?

☐ None

☐ One

☐ Two

☐ Three

☐ Four or more

16. INCLUDING YOU, how many people LIVE in your household? _____ people

17. INCLUDING YOU, how many people have a VALID driver's license in your household?

_____ people

18. Do YOU have a valid driver's license?

☐ Yes

☐ No

19. Are YOU a student?

☐ Not a student

☐ Yes – student, K thru 12th grade (specify school name): _____

☐ Yes – student, other (specify institution name): _____

20. What best describes your current work status:

☐ Employed full-time (at least 35 hours per week)

☐ Employed part-time (less than 35 hours per week)

☐ Not currently employed, but not retired

☐ Retired

21. INCLUDING YOU, how many people living in your household are employed? _____ people

22. Which of the following categories BEST describes your TOTAL ANNUAL HOUSEHOLD INCOME in 2012 before taxes?

☐ Less than \$16,000

☐ \$16,000 – \$24,999

☐ \$25,000 – \$33,999

☐ \$34,000 – \$49,999

☐ \$50,000 – \$59,999

☐ \$60,000 – \$74,999

☐ \$75,000 or more

RETURN the COMPLETED SURVEY to the SURVEYOR,
OR return it within 24 hours using the provided postage-paid envelope. Thank you!