

Customizable Building Blocks

Core Building Blocks

- First Impressions
- The Pinnacle Method™
- Projecting a Confident Presence
- Face, Base and Pace
- Intention and Objective

Auxiliary Building Blocks

- Active Listening
- Being Assertive
- Building Business Relationships
- Communicating Across Cultures
- Controlling a Challenging Audience
- Crafting Your Presentations
- Customer Service Communication
- Difficult Conversations
- Effective Storytelling
- Effective Telephone Communication
- Executive Presence
- Facilitating Effective Meetings
- Gestures and Movement
- Handling Tough Questions
- Impromptu Speaking
- Leadership Communication
- Leading Your Team Through Change
- Master Introductions
- Media Training
- Negotiating Basics
- Overcoming Stage Fright
- Positioning Statement/Elevator Pitch
- Virtual Communication
- Vocal Dynamics
- **Plus many more**

*"Practical approach. Involvement.
Attaching the course to the
company culture and giving
examples based on the company.
Great work."*

Umesh Jagga
Qualcomm

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