Pitch Sinlapanuntakul

wspitch@uw.edu / wspitch.github.io / in/wspitch

Education

09/2022 - **University of Washington**, Seattle, WA

06/2027 Ph.D., Human Centered Design & Engineering

M.S., Human Centered Design & Engineering, awarded 03/2024 concurrent with Ph.D.

08/2018 - Embry-Riddle Aeronautical University, Daytona Beach, FL

05/2022 B.S., Human Factors Psychology (Honors), Summa Cum Laude

Experience

present

08/2023

09/2022 - **PhD Researcher**, University of Washington

Driving research to understand and support the practice/process of envisioning/designing AI concepts, essentially to empower design practitioners in developing value-oriented innovations. Leveraging qualitative, quantitative, and design research methods to uncover insights that inform usercentered solutions. Previously conducted user research on: (1) Perceptions and self-(re)presentation through AR-mediated technologies in/for social settings and (2) TikTok captioning practices to improve DHH users' viewing experience.

06/2024 – AI UX Research Intern, Botnoi Group

Developed and mentored a team of UX interns in conducting evaluative research, generating actionable insights, and delivering design solutions (i.e., recommendations, prototypes) to guide design iterations for AI-powered content creation products. Developed and presented an AI-UX research handbook in knowledge-sharing sessions to establish human-centered and value-sensitive design practices for AI product development.

06/2023 – User Research Lead, Global Innovation Exchange / Client: Vaisala

Led generative research on human experiences with heat-related events to guide the development of evidence-based strategies for urban heat resilience. Collaborated with stakeholders to prototype solutions grounded in community insights, managing a research team throughout the end-to-end research process.

01/2021 – UX Researcher (Contract), RUX Consulting / Client: Top Fortune 100 Tech company

O5/2022 Conducted research projects and delivered insight-driven recommendations to stakeholders at a Fortune 100 tech company, informing product development decisions and industrial design practices across organization. Projects included (1) validating a toolkit for assessing consumer impressions of hardware product design and (2) evaluating perceived thermal comfort of smart device materials in various ambient conditions.

01/2019 – **Researcher**, Embry-Riddle Aeronautical University

05/2022 Led experimental user research on AR interaction methods, system UI, and gameplay experience. Conducted task-based experiments, think-aloud protocols, and surveys, using SPSS, Excel, and thematic analysis to identify key pain points. Translated findings from 100+ data collection sessions into design implications and recommendations, resulting in 4 published papers.

08/2021 – **Design Manager**, Student Union Media – Embry-Riddle Aeronautical University

Managed and collaborated with a team of visual communication designers to produce print and media designs. Drove the execution of design initiatives by facilitating client-designer communication and maintaining alignment with project objectives.

05/2020 – **UX Design Intern**, mu Space Corp

08/2020 Led interaction and interface design for autonomous delivery robots as the first UX Design intern hire, collaborating with cross-functional teams to ensure seamless integration of design and development efforts. Increased product launch campaign awareness by prototyping an interactive AR mobile filter experience using Meta Spark Studio, leveraging micro-interaction design and content strategies to drive user engagement and interaction.

Skills

Methods: Experimental Design / Surveys / Interviews / Usability Testing / Co-Design / Concept Testing / Think-Aloud Protocol / Focus Groups / Diary Studies / Speculative Design / Heuristic Evaluation / Stakeholder Analysis / Value-Oriented Prototyping / Value Sensitive Design / JTBD

Data Analysis: Univariate & Multivariate Analysis / Content Analysis / Thematic Analysis

Software: SPSS / R / Python (Pandas & Numpy) / Qualtrics / Prolifics / AMOS / UserTesting / Figma / Miro / Optimal Workshop / Meta Spark Studio / Google Suite

Peer-Reviewed Publications

asterisks (*) denote equal contributions.

- [C.11] **Pitch Sinlapanuntakul**, Mark Zachry. (accepted for Sep 2025). Impacts of AI on human designers: A systematic literature review. *IEEE Transactions on Professional Communication*.
- [C.10] **Pitch Sinlapanuntakul**, Mark Zachry. (accepted). Exploring the future of AI-powered design with working professionals: A novel design jam approach. In *2025 IEEE International Professional Communication Conference* (ProComm 2025).
- [C.9] **Pitch Sinlapanuntakul**, Mark Zachry. (accepted). Perception in pixels: Effects of avatar representation in video-mediated collaborative interactions. In *Proceedings of the 4th Annual Meeting of the Symposium on Human-Computer Interaction for Work* (CHIWORK 2025).
- [C.8] **Pitch Sinlapanuntakul**, Sophie Park*, Connie Yang*, Mark Zachry. (2024). "It was frustrating to have to constantly redesign": An exploration of authenticity in advanced UX education. In *2024 IEEE International Professional Communication Conference* (ProComm 2024), 257-265.
- [C.7] Swati Pandita, Rabindra (Robby) Ratan, Taenyun Kim, Dayeoun Jang, Chaeyun Lim, Kun Xu, Andrea S. Won, Vasileios Stavropoulos, **Pitch Sinlapanuntakul**, Anna Samira Praetorius, Jorge Peña, Inyoung Park, Kristine Nowak, Nicholas Matthews, Victoria McArthur, Jih-Hsuan (Tammy) Lin, Kwan M. Lee, Brian Klebig, Steffie S. Kim, Dominic Kao, Adam S. Kahn, David C. Jeong, Beatrice Hasler, Fox Harrell, Eugy Han, Andrew Gambino, Edward Downs, Jim Cummings, Christine L. Cook, Vivian Hsueh Hua Chen, Domna Banakou, Laura Aymerich-Franch. (2024). The development and validation of the motivations for avatar-mediated meetings (MAMM) scale. Presented at the 74th Annual Conference of the International Communication Association (ICA 2024).
- [C.6] **Pitch Sinlapanuntakul**, Mark Zachry. (2024). Augmenting self-presentation: Augmented reality (AR) filters use among young adults. In *International Conference on Human-Computer Interaction* (HCII 2024), 14706, 93-105.
- [C.5] Emma McDonnell, Tessa Eagle, **Pitch Sinlapanuntakul**, Soo Hyun (Andy) Moon, Kathryn E. Ringland, Jon E. Froehlich, Leah Findlater. (2024). "Caption it in an accessible way that is also enjoyable": Characterizing user-driven captioning practices on TikTok. In *Proceedings of the CHI Conference on Human Factors in Computing Systems* (CHI 2024), Article 492.
- [C.4] Carmen Van Ommen, **Pitch Sinlapanuntakul**, Joseph R. Keebler, Barbara S. Chaparro. (2023). Validation of the GUESS-18 for video game players with disabilities. In *Proceedings of the Human Factors and Ergonomics Society Annual Meeting* (HFES 2023), 67(1), 393-398.
- [C.3] **Pitch Sinlapanuntakul**, Jenna Korentsides, Barbara S. Chaparro. (2023). Exploring the UX of a multi-window augmented reality environment. *Frontiers in Virtual Reality*, 4, Article 1194019.
- [C.2] **Pitch Sinlapanuntakul**, Katlyn S. Skilton, Jose N. Mathew, Barbara S. Chaparro. (2022). The effects of background noise on UX and performance of mixed reality voice dictation. In *Proceedings of the Human Factors and Ergonomics Society Annual Meeting* (HFES 2022), 66(1), 1028-1032.
- [C.1] **Weerachet "Pitch" Sinlapanuntakul**, Jessyca L. Derby, J. L., Barbara S. Chaparro. (2022). Understanding the effects of mixed reality on video game satisfaction, enjoyment, and performance. *Simulation & Gaming*, 53(3), 237-252.

Teaching Experience

Graduate Teaching Assistant, University of Washington

- HCID 510: Design of Interactive Systems (2025 Spring)
- HCDE 592: MS Capstone Planning (2025 Winter)
- HCDE 501: Theoretical Foundations of HCDE (2023 Fall, 2024 Winter, 2024 Fall)
- HCID 541: Capstone Studio (2024 Summer)
- HCDE 593: MS Capstone (2024 Spring)
- HCDE 313: User Research (2023 Spring)

Co-Director – Directed Research Group (DRG), University of Washington

- Developing a Toolkit to Support AI Concept Design (2025 Spring)
- Designing UX Research with GenAI (2023 Fall)
- Avatars in Online Group Interactions (2023 Winter, 2023 Spring)

Invited Talks

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|---------|---|--|--|
| 05/2025 | Envisioning AI Concepts Beyond Ethics and Toward Human Values University of Washington, MHCI+D | | |
| 08/2024 | Value Sensitive Design for/in AI Product Development Botnoi Group, Design Division | | |
| 08/2024 | Knowledge Sharing: UX Research Methods for AI Products Botnoi Group, Design Division | | |
| | Awards & Honors | | |
| 2024 | HCDE Doctoral Research Grant (Ramey Research Fund) \$700 grant for "Purposeful design: Envisioning AI-infiltrated values of design practice" | | |
| 2022 | UW Graduate School Scholarship | | |

| 2021 | \$700 grant for "Purposeful design: Envisioning AI-infiltrated values of design practice" |
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| 2022 | UW Graduate School Scholarship \$1,500 scholarship from the HCDE department |
| 2022 | ERAU Summa Cum Laude Awarded to students graduated with a CGPA of 3.9 or above |
| 2022 | ERAU Outstanding Undergraduate Researcher of the Year Nominated and selected by the Department of Human Factors and Behavioral Neurobiology |
| 2022 | ERAU Research Scholars Award Recognition for integrating high-impact research into undergraduate experience |
| 2022 | Best Poster Presentation Award, Discovery Day Symposium Selected 1st among 95+ poster presentations |
| 2021 - 2022 | ERAU Internal Research Grant \$3,500 as a PI for "Evaluating the UX of interaction methods in augmented reality" |
| 2021 | People's Choice Award, Discovery Day Symposium Voted 1st among 75+ poster presentations |
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Recognition for achieving at least a 3.5 GPA in each semester

2018 – 2022 ERAU International Student Scholarship
\$10,000 award per academic year for 4 years

ERAU Dean's List

2018 - 2022

Service & Outreach

Mentor

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| 2024 – present 2020 – 2023 | UW HCDE PhD HFES (ERAU Student Chapter) |
| 2021 - 2022 | ERAU Office of Undergraduate Research, Discovery Research |
| | Volunteer |
| 2023 - 2024 | Program Strategy Consultant, ATSA |
| 2023 | UW HCDE Ph.D. admission student reviewer |
| 2020 - 2021 | Committee Member, HFES (ERAU Student Chapter) |
| | Reviewer |
| 2025 | ACM CHI |
| 2024 | ACM CSCW |
| 2022 | HFES |
| 2022 | Simulation & Gaming Journal |
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