

Taylor Guenthner

1705 Commerce Dr 1102

Atlanta, GA 30318

(770) 337-7073

wtguenthner@gmail.com

Summary

Strong leader and decision maker with the ability to communicate with a wide range of personalities on a personal and professional level. Determined and passionate about providing all stakeholders with a unique and memorable experience. Looking to contribute to a team-oriented environment that values the guest relationship and peer collaboration.

Skills

- Excellent communication and leadership skills
- Friendly, outgoing personality capable of developing great guest relationships
- Staff training & development
- Inventory & Scheduling
- POS Operation
- Punctual, focused and manageable
- Serv Safe certified
- Flexible, creative problem-solving skills

Accomplishments

- Managed labor to increase profits of over 10% annually
- Met or exceeded inventory budget goals each year at Longleaf
- Maintained performance goals through pandemic
- Implemented seasonally driven beverage program

Experience

Longleaf Restaurant, Atlanta Botanical Gardens – Operations Manager

August 2018 - Present

- Hired and trained new front of the house service team members
- Scheduled staff of over 30 employees on a weekly basis
- Built capacity in employees by developing a shift lead program
- Worked with kitchen staff to implement and sell new menu items

- Created and implemented an online-ordering website for guests for our Garden concert sales
- Organized and maintained alcohol inventory
- Completed inventory and ordering for retail and paper good items
- Extended community outreach through Garden gift certificate program for local school district

Room @ Twelve, Atlanta – Shift Supervisor

September 2017 – August 2018

- Maintained daily operations of restaurant
 - Beverage inventory
 - Expedited food ensuring quality plate presentation
 - Emphasis on guest relationships
- Focus on hospitality and casual upscale dining
- Monitored labor and food cost to ensure maximum profit margins
- Organized and executed banquets in a fast-paced environment

TGI Fridays, Atlanta Airport – Shift Supervisor

May 2012 – February 2018

- Performed inventory count and order through NCR system
- Shift supervisor
 - Managed 15+ servers and bartenders
 - Operated restaurant with over \$15,000 in sales daily
 - Logged employee shift reports
 - Safe and cash register balancing

Education

Georgia State University, Atlanta - *2008-2013 Business Administration*

Peachtree Ridge High School, Suwanee - *2004 - 2008*