

Taylor Guenthner

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Summary

Strong leader and decision maker with the ability to communicate with a wide range of personalities on a personal and professional level. Determined and passionate about giving the guest a unique and memorable experience. Looking to contribute to a team-oriented environment that values the guest relationship and peer collaboration.

Skills

- Excellent communication skills
- Friendly, outgoing personality capable of developing great guest relationships
- Staff training & development
- Inventory & Scheduling
- POS Operation
- Punctual, focused and manageable
- Serv Safe certified

Accomplishments

- Managed labor to increase profits of over 10% in the first year at Longleaf
- Met or exceeded inventory budget goals on a yearly basis

Experience

JANUARY 2022 - MAY 2022

Bad Daddy's Burger Bar, Smyrna – *Restaurant Manager*

- Maintained shift operations for front of the house
- Completed and logged weekly invoices and alcohol inventory
- Interviewed, hired and trained new front of the house staff members
- Assisted kitchen with daily food preps and inventory counts

AUGUST 2018 - JANUARY 2022

Longleaf Restaurant, Atlanta Botanical Gardens – *Operations Manager*

- Implemented new policies and procedures

- o Hired and trained new front of the house service team members
- o Scheduled staff of over 30 employees on a weekly basis
- o Ordered and organized over \$30,000 worth of alcohol on a monthly basis

SEPTEMBER 2017 – AUGUST 2018

ROOM @ Twelve, Atlanta – *Shift Supervisor*

- o Maintained daily operations of restaurant
 - Beverage inventory
 - Expedited food ensuring quality plate presentation
 - Emphasis on guest relationships
- o Focus on hospitality and casual upscale dining
- o Monitored labor and food cost to ensure maximum profit margins
- o Organized and executed banquets in a fast paced environment

MAY 2012 – FEBRUARY 2018

TGI Fridays, Atlanta - *Shift Supervisor*

- o Performed inventory count and order through NCR system
- o Shift supervisor
 - Managed 9+ servers and bartenders
 - Operated restaurant with over \$15,000 in sales daily
 - Logged employee shift reports
 - Safe and cash register balancing

Education

Georgia State University, Atlanta - *Attended 2008-2013*

Peachtree Ridge High School, Suwanee - *Class of 2008*