BEATRICE MWANGI

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Objective
Motivated and skilled IT graduate with 2 years of experience designing, building, and maintaining websites and software applications Proficient in JavaScript, HTML, CSS, and MySQL. Strong problem-solving skills and ability to thrive in fast-paced environments Dedicated team player with excellent written and verbal communication skills. Seeking to leverage solid technical skills and abilitie to advance my career in IT industry.
Experience
 Nairobi Water and Sewerage Company Ltd IT HelpDesk Support Intern Assisted in Installation and configuration of ICT software and equipments.
Conducted regular maintenance and repairs for ICT equipments.
Provided regular reports on the status of ICT equipments in the organization departments.
Key IT Achievement o Assisted IT director with administration applications, reducing workload by 19%
 Assisted IT manager as liason to clients on software updates, reducing workload by 49%
Education
Mount Kenya University Bachelor's of Science in Information Technology 202
Graceland Girls Senior School Kenya Certificate of Secondary Education
Skills
Exceptional understanding of Computer Hardware and Applications.
Excellent problem solving and communication skills
Knowledge of databases and SQL
Knowledge of Operating System such as Windows, Linux, Unix and Macintosh.
Experience with web development using HTML, CSS and JavaScript
Projects
Web Development Focused on taking simple designs and converted them into responsive websites. Technologies used: HTML, CSS, JavaScrip Projects designed are:
Survey form
Product Landing page
Technical Document
 Cybersecurity Technologies used :Python, Linux OS, PHP. I completed some mini-ethical Hacking projects such as: Packet Snifer
Keylogging
Lost data recovery
Security assessment report on an existing website
Achievements & Awards

- Responsive Web Design FreeCode Camp
- HTML & CSS Certification Course Udemy
- CompTIA Network+ (N10-008) Udemy
- Ultimate Ethical Hacking and Penetration Testing Udemy
- Data Analysis AptLearn
- Docker Course Udemy
- Human Rights WHO