

Wai Hing William Tse

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OBJECTIVE

Experienced business analyst with 2.5+ years of experience in IT at one of Hong Kong's top leading banks. Skilled in team collaboration, project management, work coordination, and attention to detail. Proven track record of delivering promising results as a team player. Seeking a software development role to advance my career and contribute to the success of the company.

KEY STRENGTHS

- Business and technical knowledge
- Analytical mind
- Solid SDLC experience
- Project management
- Problem identifying and solving
- Extensive B2B and B2C experience
- Team collaborations
- Detail-orient

TECHNICAL SKILLS

Languages:	C, C++, Python, SQL, JavaScript
Database:	Oracle SQL developer, MongoDB, PostgreSQL
Web development:	NodeJS, CSS, HTML, JSON, AJAX, Express, Handlebars
Design and IDEs:	MS Visual Studio, MS Visual Code, MS Office, MS Project, Visual Paradigm
Business intelligence:	Oracle Hyperion, IBM Lotus Notes
Operating systems:	Windows, Linux/Unix

EDUCATION

Advanced Diploma, Computer Programming & Analysis, Seneca College, Canada 2022 to Present

- GPA: 3.99; President's Honour List: Winter 2022, Summer 2022, Fall 2022

Bachelor of Arts, Economics (B.A.), University of California, San Diego, USA 2010 to 2012

Associate Degree, Business Administration, De Anza College, Cupertino, USA 2007 to 2010

PROJECTS

➤ Retail Enterprise Database

GitHub link: <https://github.com/suxi987/Retail-Enterprise-Database>

- Technologies used: ERD, SQL, Oracle SQL Developer
- Designed and implemented the database for retail application in a 3-person team
- Enabled enterprise users to keep track of KPIs, sales, orders, inventory, and employees data; generated month-end reports for gross profit and return on sales from store to region levels, employee sale performance, and best-selling items across all stores for the management

➤ Briefs Video

GitHub link: <https://github.com/suxi987/Briefs-Video-App>

- Technologies used: Technologies used: JavaScript, NodeJS, Cloudinary API, PostgresDB, MongoDB, Express, Multer, Streamifier, Handlebars, BcryptJS, MS Visual Code
- Developed a short video app that allowed users to register, upload videos, define video information, and interact with videos uploaded by other users

➤ **Assembly Line Manager**

GitHub link: <https://github.com/suxi987/Assembly-Line-Manager>

- Technologies used: C++, MS Visual Studio
- Developed a program that simulated an assembly line consisting of a set of workstations that process customer orders by filling them with specific stock items. All modules in the program process the orders along the line until all orders have been processed and return the results as completed or incomplete.

WORK EXPERIENCE

IT Business Analyst, Bank of China (Hong Kong) Limited, Hong Kong 02/2019 to 09/2021

Corporate Finance systems / Loan Report system / Custody & Securities system

- Facilitated and ensured the entire development cycle was smoothly delivered, aligned with user requirements and corporate standards
- Coordinated work between the users and dev team, delivered expected results in every release
- Improved the team's data health checks process and cut a week's work into two days
- Collaborated with cross-system teams and business units to meet data needs in creating and upgrading report systems
- Helped users design and perform UAT while providing support to the dev team in SIT
- Managed to resolve production bugs under a highly stressed time frame with the dev team
- Maintained positive and reciprocal relationships with stakeholders

Property Officer, Timmas International Group Co., Ltd, Hong Kong 05/2014 to 12/2017

- Provided tailored services to high-net-worth clients, including property sales, leasing, renovation, and property maintenance
- Achieved a 25% increase in the company's leasing business
- Liaised with real estate companies to maximize clients' rental and sales income

Administrative Assistant, Tech China Limited, Hong Kong 08/2013 to 04/2014

- Provided administrative support to departments and retail chain stores.
- Managed and monitored all ongoing projects
- Analyzed and improved existing company policies, workflows, and guidelines

ADDITIONAL INFORMATION

- Reference letters available upon request