Writing a Short Memo

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Abstract—I explain why a memo should contain sections on Who, Why, How, What, and When.

Wно

The reader is the Who, and I think it's a good idea to explain what you want from the reader. [1] "I'm writing this memo because I would like us all to write better memos".

Think of the reader when you write. Unless you're writing fiction, there is no need to surprise the reader. Information should be clear, concise, and brief.

Leveraging lofty adverbs to pontificate your pathoses que, supreme, very unique retorical skills just makes the reader confused, and me sound like a pompus as s. $^{\rm 1}$

Why

He who has a why to live can bear almost any how – Nietzsche

Too often we jump to the How and What before we explain the Why.

Allow me to borrow an example from circuit design: "I need you to design a single ended, fast, analog-to-digital converter with 12-bit resolution and rail-to-rail input swing"

Those that work for you might do as you say without question, but too often, the result is not what you really need, because you forgot to explain the Why.

"I need to measure a Wheatstone bridge [1]. I'll measure the voltage on one side, and then the other, quite fast, so the samples occur at the same timeish. Then, I can take the difference in digital. The signal between the two sides is small, 10 mV, but the signal on each side can change from rail-to-rail, so I need really high-resolution analog-to-digital converter"

The Why allows the reader to question the How or What. Solving the Why is the important thing. Explain the Why (measuring Wheatstone bridge), and then the What (single ended, fast, high-resolution, analog-to-digital converter).

Understanding the Why, I could say "The proposed solution is stupid. It's much easier to measure differentially across the Wheatstone bridge with a differential slow analog-to-digital converter. Also, since the differential signal is small, we don't need high-resolution analog-to-digital converter, just a decent common mode range"

Maybe I'd replace "stupid" by a more appropriate term, like "an interesting idea". Why is important, to get the right How and What.

How

The How can be process, money, resources, tools, everything you need to do the What. In the circuit example the How could be: "I need a test chip in Q1 next year for the first iteration of the analog-to-digital converter, then, about $\mathbf x$ months later, we can do the product tapeout".

What

The What can be a proposed solution to fix the Why. The What can give options, or indeed be a single solution. It is important, however, that the What flows naturally from the Why. Expect the What to be questioned. That's the point, we want to find the best What.

WHEN

Either, "if we start now, when can we complete the What". Or, "we need the What to be complete by 2021-10-11, what must we do today to get there"?

Often, it's hard to see When the What (become a multi planetary spieces) to a Why (life could end on earth) can happen, however, one can setup an early milestone (develop vertical landing with a rocket) that must be completed on the way. Once the first milestone is complete, then proceed to the next, and continue until complete.

Writing

A memo is a serious text, it has a purpose. Maybe to reach a decision, provide common background information, or spark a discussion. I believe that we should strive to make memos well written. I do not claim to be a reference on writing well, for that I refer to William Zinsser's book "On Writing Well" [2].

Conclusion

A memo should contain Who, Why, How, What, and When.

References

- [1] Wikipedia, "Wheatstone bridge." [Online]. Available: https://en.wikipedia.org/wiki/Wheatstone_bridg
- [2] W. Zinsser, "On writing well." [Online]. Available: https://www.amazon.com/Writing-Well-Classic-Guide-Nonfiction/dp/0060891548

^{1&}quot;very unique" doesn't exist, it's either unique, or not.