

final_project

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4/28/2020

```
library(lmtest)
library(corrplot)
library(randomForest)
library(leaps)
library(car)
library(splines)
library(faraway)
library(nlme)
library(MASS)

## read data
data_all = read.csv('stat425_fpdata.csv')
data = data_all[data_all$hotel=='City Hotel',]
data = data[, -1] ## delete variable hotel

## rename variables
colnames(data)[which(names(data) == "arrival_date_year")] <- "year"
colnames(data)[which(names(data) == "arrival_date_week_number")] <- "week"
colnames(data)[which(names(data) == "arrival_date_month")] <- "month"
colnames(data)[which(names(data) == "arrival_date_day_of_month")] <- "day"
colnames(data)[which(names(data) == "stays_in_weekend_nights")] <- "weekend_night"
colnames(data)[which(names(data) == "stays_in_week_nights")] <- "week_night"
colnames(data)[which(names(data) == "reserved_room_type")] <- "room_type"
colnames(data)[which(names(data) == "total_of_special_requests")] <- "requests"
```

Section 2: Exploratory Data Analysis

```
## check missing value
sum(is.na(data))

## [1] 0

dim(data)

## [1] 1618 17

## remove some apparent unusual observations
data = data[which(data$adr>12),]
data = data[which(data$market_segment!='Aviation'),]
data = data[which(data$market_segment!='Complementary'),]
data = data[which(data$room_type!='C'),]
data = droplevels(data)
```

```

## numeric to categoric
data$is_canceled = as.factor(data$is_canceled)
data$week = as.factor(data$week)
data$year = as.factor(data$year)

df.month = data.frame(month = format(ISOdate(2015,1:12,1),"%B"))
data$month_number = mapply(function(x){which(df.month==as.character(x))}, data$month)
dayofyear = function(month, day){as.POSIXlt(paste(day, month, sep='.'), format = "%d.%m")$yday+1}
data$day = mapply(dayofyear, data$month_number, data$day)

## week and month are redundant
# chi-squared test: week and month are dependent
tbl = table(as.factor(data$week), data$month)
chisq.test(tbl)

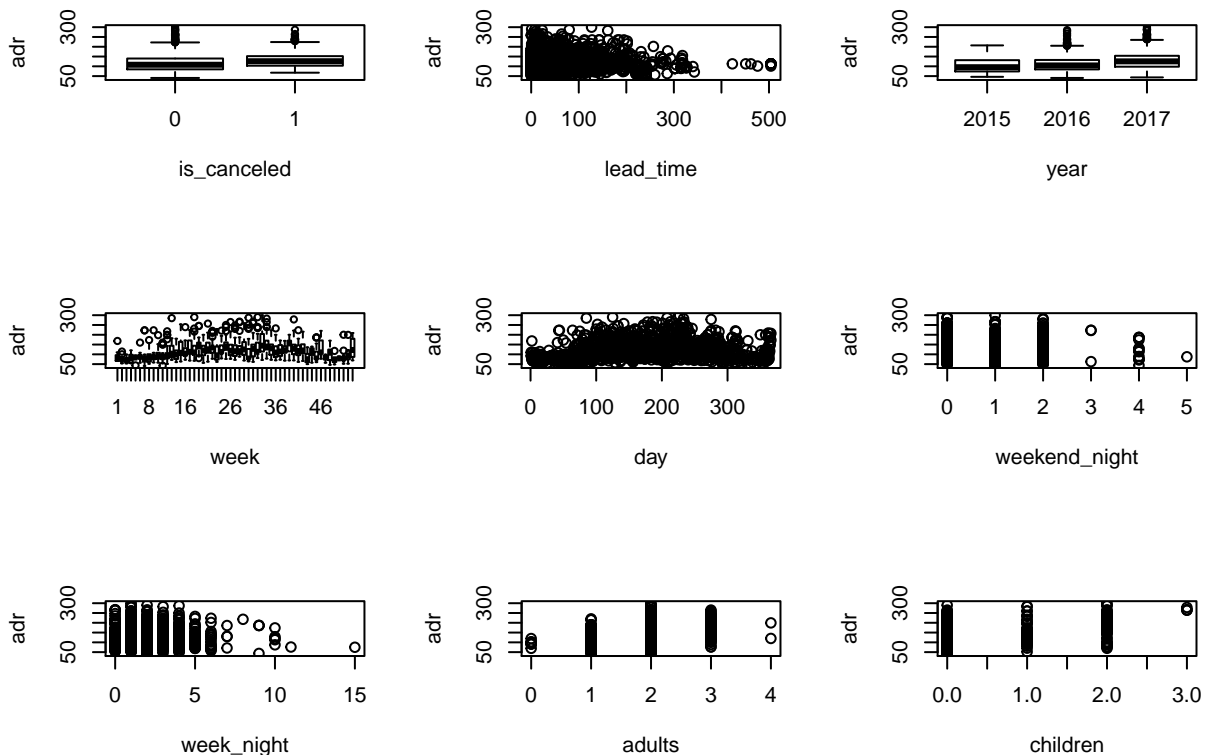
## Warning in chisq.test(tbl): Chi-squared approximation may be incorrect

##
## Pearson's Chi-squared test
##
## data:  tbl
## X-squared = 16081, df = 572, p-value < 2.2e-16

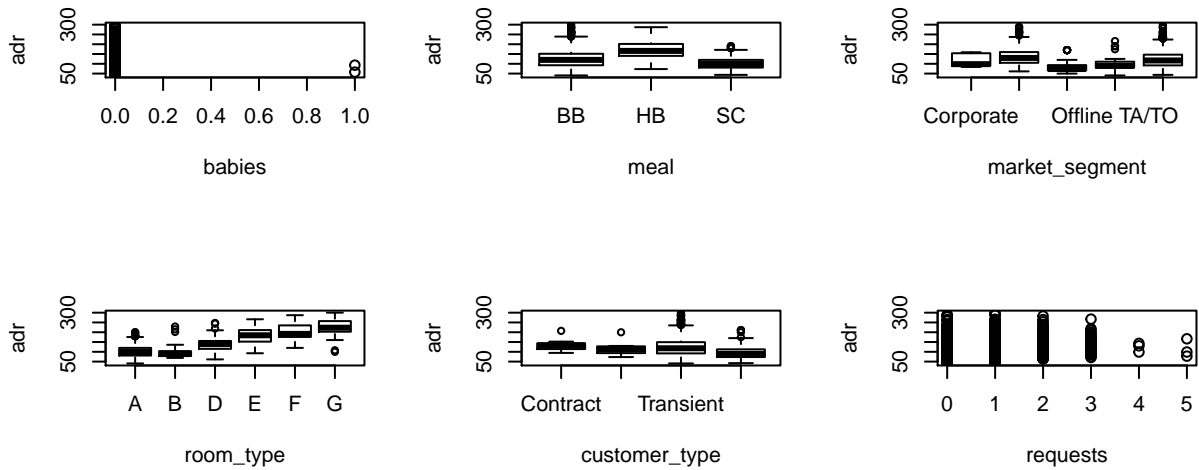
# Remove day, month, month_number
data = subset(data, select=-c(month, month_number))

## Generate Sec 2, Figure 1: Graphic display
par(mfrow = c(3, 3))
plot(adr~., data)

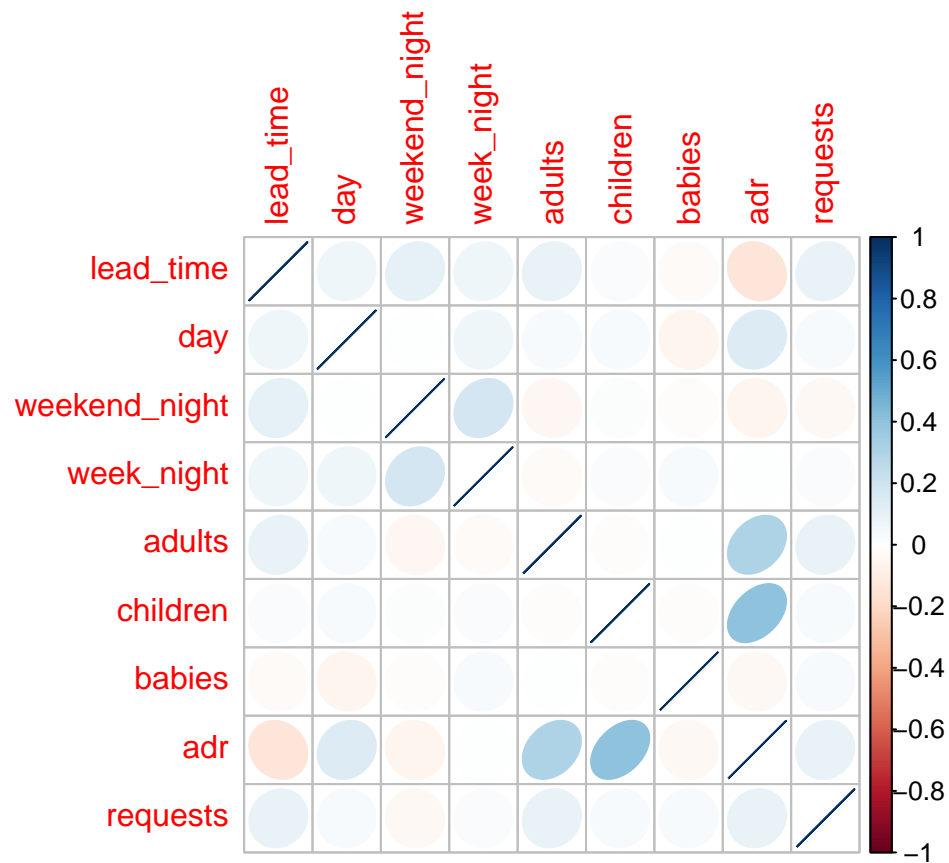
```



```
## Generate Sec 2, Figure 2: check collinearity
par(mfrow = c(1, 1))
```



```
numeric = unlist(lapply(data, is.numeric))
corrplot(cor(data[,numeric]), method="ellipse")
```



```
round(cor(data[,numeric]),1)
```

```
##          lead_time  day weekend_night week_night adults children babies
## lead_time         1.0  0.1          0.1        0.1   0.1    0.0    0.0
## day              0.1  1.0          0.0        0.1   0.0    0.0   -0.1
## weekend_night      0.1  0.0          1.0        0.2   0.0    0.0    0.0
```

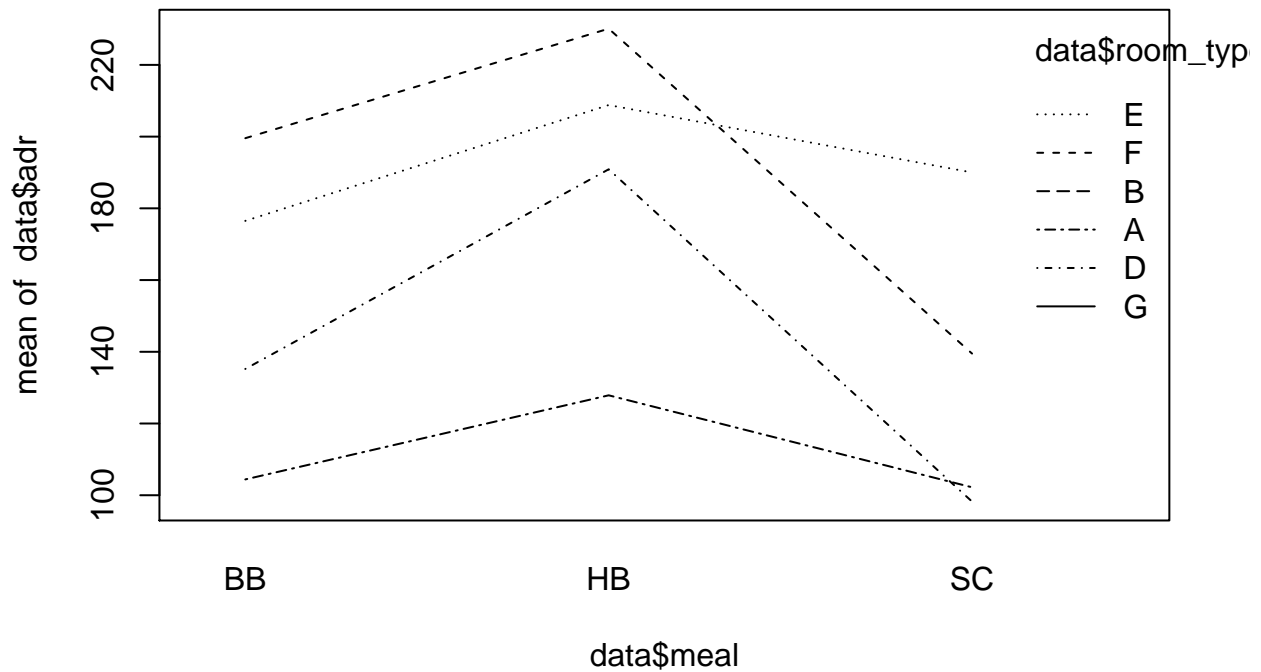
```
## week_night      0.1  0.1      0.2      1.0      0.0      0.0      0.0
## adults          0.1  0.0      0.0      0.0      1.0      0.0      0.0
## children        0.0  0.0      0.0      0.0      0.0      1.0      0.0
## babies          0.0 -0.1      0.0      0.0      0.0      0.0      1.0
## adr             -0.1  0.1     -0.1      0.0      0.3      0.4      0.0
## requests        0.1  0.0      0.0      0.0      0.1      0.0      0.0
##               adr requests
## lead_time      -0.1      0.1
## day            0.1      0.0
## weekend_night  -0.1      0.0
## week_night     0.0      0.0
## adults         0.3      0.1
## children       0.4      0.0
## babies         0.0      0.0
## adr            1.0      0.1
## requests       0.1      1.0
```

```
summary(data)
```

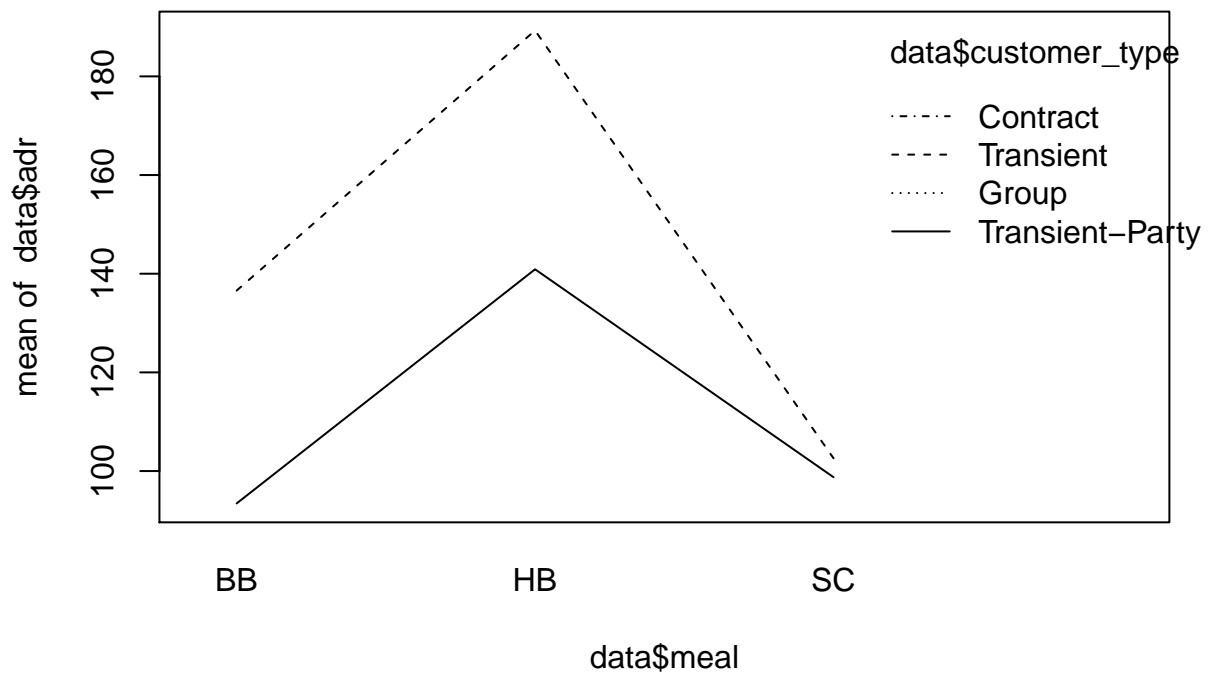
```
## is_canceled  lead_time      year      week      day
## 0:1173      Min.   : 0.00    2015:114    18      : 66    Min.   : 1.0
## 1: 425      1st Qu.: 17.00    2016:735    27      : 61    1st Qu.:121.0
##           Median : 56.00    2017:749    29      : 55    Median :180.5
##           Mean   : 82.68                22      : 52    Mean   :180.4
##           3rd Qu.:127.00                32      : 52    3rd Qu.:240.0
##           Max.   :504.00                25      : 51    Max.   :366.0
##               (Other):1261
## weekend_night  week_night      adults      children
## Min.   :0.0000    Min.   : 0.000    Min.   :0.000    Min.   :0.0000
## 1st Qu.:0.0000    1st Qu.: 1.000    1st Qu.:2.000    1st Qu.:0.0000
## Median :1.0000    Median : 1.000    Median :2.000    Median :0.0000
## Mean   :0.8673    Mean   : 1.876    Mean   :1.869    Mean   :0.1471
## 3rd Qu.:2.0000    3rd Qu.: 3.000    3rd Qu.:2.000    3rd Qu.:0.0000
## Max.   :5.0000    Max.   :15.000    Max.   :4.000    Max.   :3.0000
##
##      babies      meal      market_segment room_type
## Min.   :0.000000    BB:1094    Corporate   : 24    A:1047
## 1st Qu.:0.000000    HB: 31    Direct     : 233    B: 30
## Median :0.000000    SC: 473    Groups     : 126    D: 345
## Mean   :0.001252                Offline TA/TO: 109    E: 70
## 3rd Qu.:0.000000                Online TA   :1106    F: 68
## Max.   :1.000000                G: 38
##
##      customer_type      adr      requests
## Contract      : 17    Min.   : 40.67    Min.   :0.0000
## Group         : 9     1st Qu.: 89.10    1st Qu.:0.0000
## Transient     :1324    Median :112.67    Median :1.0000
## Transient-Party: 248    Mean   :121.05    Mean   :0.7735
##               3rd Qu.:144.86    3rd Qu.:1.0000
##               Max.   :300.00    Max.   :5.0000
##
```

```
## Generate Sec 2, Figure 3: interaction plots
```

```
interaction.plot(data$meal, data$room_type, data$adr)
```



```
interaction.plot(data$meal, data$customer_type, data$adr)
```



Section 3: Method

```
## train_test_split
set.seed(123)
index = sample(1:nrow(data), size=floor(0.8*nrow(data)))
train_data = data[index,]
test_data = data[-index,]
```

```

test_x = subset(test_data, select = -c(adr))
test_y = test_data$adr

## 3.1 simple model
model.3.1 = lm(adr~.-day, train_data)
#summary(model.3.1)

## Training R^2
summary(model.3.1)$r.squared

## [1] 0.7701231

## Training RMSE
sqrt(sum((model.3.1$fitted.values-train_data$adr)^2)/nrow(train_data))

## [1] 20.907

## testing R^2 squared
predicted.adr = predict(model.3.1, newdata=test_x)
1-sum((predicted.adr-test_y)^2)/sum((test_y-mean(test_y))^2)

## [1] 0.725059

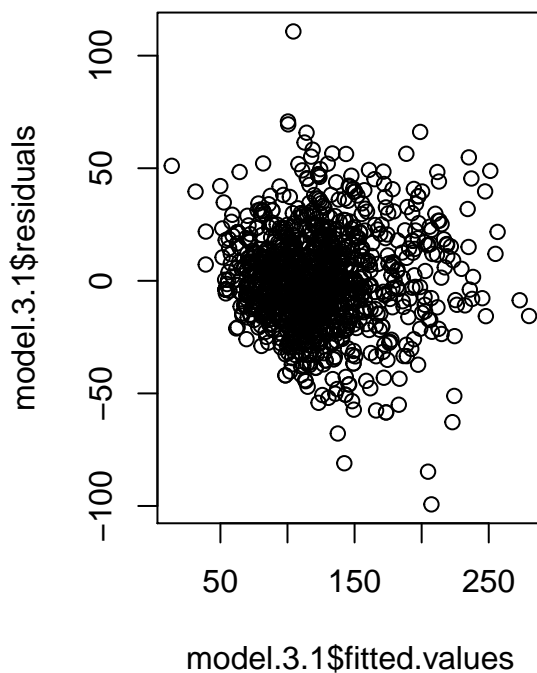
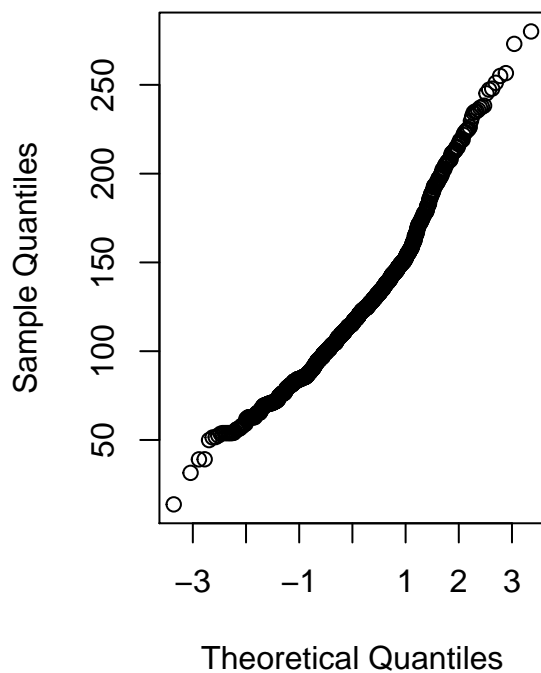
## testing RMSE
sqrt(sum((predicted.adr-test_y)^2)/nrow(test_data))

## [1] 23.35453

## Generate Sec 3.2, Figure 4: diagnostic plots
par(mfrow=c(1,2))
qqnorm(model.3.1$fitted.values)
plot(model.3.1$fitted.values, model.3.1$residuals)

```

Normal Q-Q Plot



```
## constant variance test
```

```
bptest(model.3.1)
```

```
##
```

```
## studentized Breusch-Pagan test
```

```
##
```

```
## data: model.3.1
```

```
## BP = 261.13, df = 76, p-value < 2.2e-16
```

```
## normality
```

```
shapiro.test(residuals(model.3.1))
```

```
##
```

```
## Shapiro-Wilk normality test
```

```
##
```

```
## data: residuals(model.3.1)
```

```
## W = 0.98562, p-value = 6.241e-10
```

```
## error independence
```

```
dwtest(model.3.1)
```

```
##
```

```
## Durbin-Watson test
```

```
##
```

```
## data: model.3.1
```

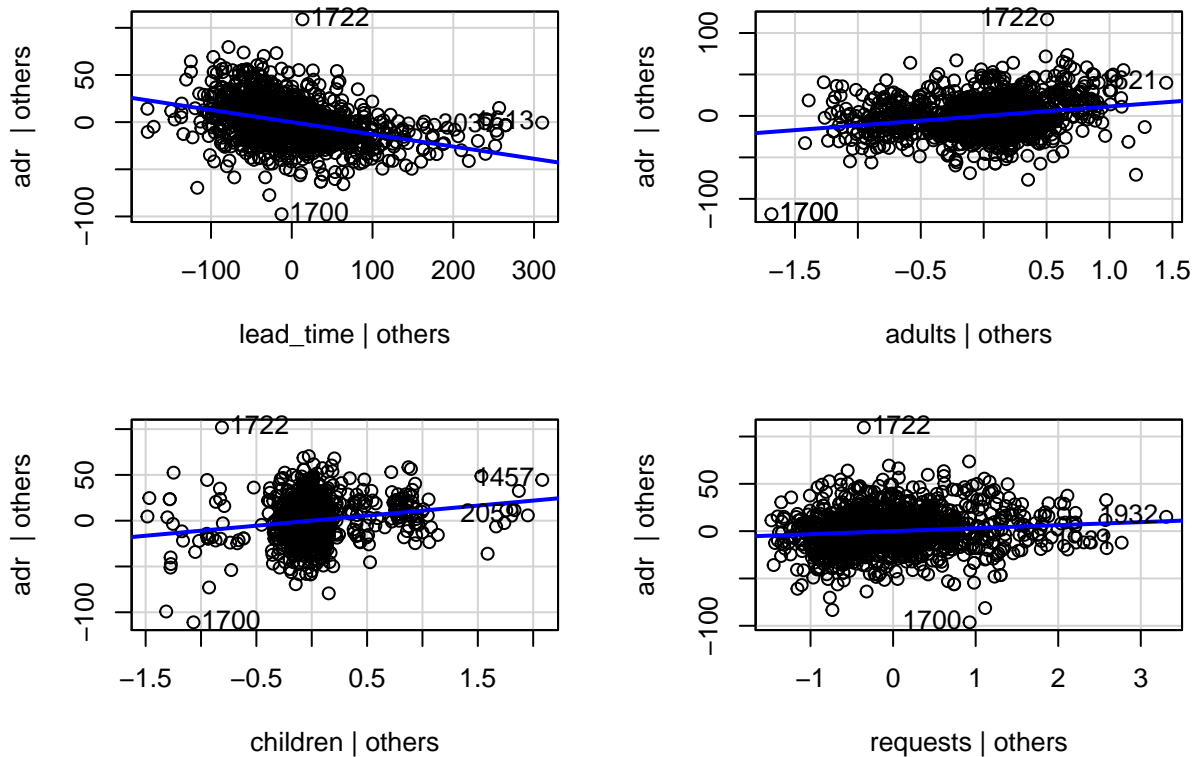
```
## DW = 2.0233, p-value = 0.6617
```

```
## alternative hypothesis: true autocorrelation is greater than 0
```

```
## model structure
```

```
avPlots(model.3.1,~lead_time+adults+children+requests)
```

Added-Variable Plots



```
## variable selection
step(model.3.1, scope=list(upper=~., lower=~1), trace=0)
```

```
##
## Call:
## lm(formula = adr ~ is_canceled + lead_time + year + week + adults +
##     children + meal + market_segment + room_type + customer_type +
##     requests, data = train_data)
##
## Coefficients:
##              (Intercept)              is_canceled1
##                36.2632                9.7298
##              lead_time              year2016
##               -0.1303               15.7103
##             year2017              week2
##               36.9027             -5.2799
##              week3              week4
##               2.4971             13.0280
##              week5              week6
##              11.6415              3.9487
##              week7              week8
##              12.8500              8.7973
##              week9              week10
##              14.3766             11.1962
##              week11             week12
##              17.7930             22.8931
##              week13             week14
##              31.3177             27.9713
```


##	week15	week16
##	46.5512	39.9628
##	week17	week18
##	46.7183	52.3862
##	week19	week20
##	62.3351	47.9892
##	week21	week22
##	57.3110	56.3333
##	week23	week24
##	49.1404	48.1587
##	week25	week26
##	54.6654	39.6424
##	week27	week28
##	40.8335	56.3686
##	week29	week30
##	49.0983	50.8093
##	week31	week32
##	51.2737	63.2271
##	week33	week34
##	62.0573	60.9497
##	week35	week36
##	51.0325	48.9721
##	week37	week38
##	50.6476	66.0920
##	week39	week40
##	92.0967	67.8230
##	week41	week42
##	65.3058	64.2772
##	week43	week44
##	51.7369	38.8379
##	week45	week46
##	37.4612	57.6967
##	week47	week48
##	30.8480	24.6154
##	week49	week50
##	18.0433	26.4556
##	week51	week52
##	20.7015	20.4298
##	week53	adults
##	48.9224	11.5074
##	children	mealHB
##	10.9959	24.4304
##	mealSC	market_segmentDirect
##	-16.9748	11.6751
##	market_segmentGroups	market_segmentOffline TA/T0
##	-2.3870	-3.7843
##	market_segmentOnline TA	room_typeB
##	13.5307	-7.3926
##	room_typeD	room_typeE
##	14.4313	50.1592
##	room_typeF	room_typeG
##	59.0946	91.5094
##	customer_typeGroup	customer_typeTransient
##	-14.3458	-20.9452

```
## customer_typeTransient-Party          requests
##                               -11.9170         3.1702

## 3.2 Linear Regression with Interaction and Quadratic Terms
model.3.2.1 = lm(adr ~ is_canceled + lead_time + year + week + adults +
  children + meal + market_segment + room_type + customer_type +
  requests + meal:market_segment + meal:room_type +
  meal:requests + market_segment:room_type +
  I(lead_time^2) + I(children^2) + I(adults^2), data = train_data)

## model diagnostics
## check leverage
n=nrow(train_data); p=ncol(train_data);
lev=influence(model.3.2.1)$hat
sort(lev, decreasing = TRUE)[1:6]

##      510      1061      1487      1696      633      1988
## 1.0000000 1.0000000 1.0000000 0.7668225 0.7668225 0.6288907

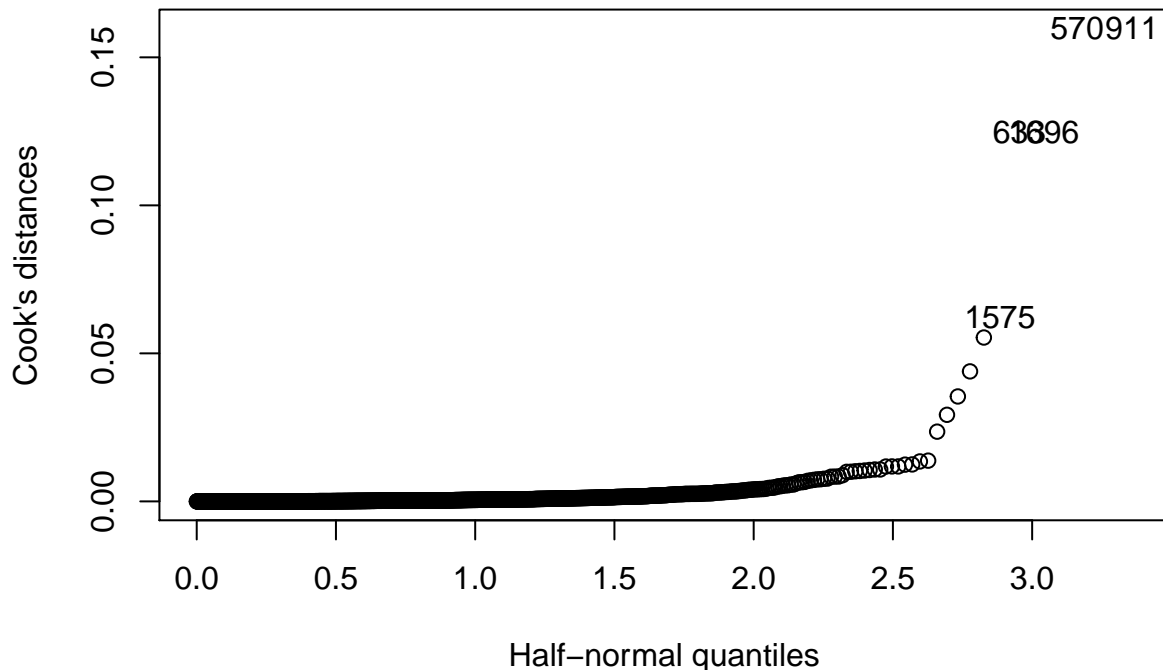
## check outliers
jack=rstudent(model.3.2.1);
qt(.05/(2*n), n-p-1)

## [1] -4.127247

sort(abs(jack), decreasing=TRUE)[1:5]

##      1722      1575      1700      1463      911
## 6.388524 5.789680 5.078372 4.135798 3.604173

## Influential observations
cook = cooks.distance(model.3.2.1)
halfnorm(cook, nlab=5, labs=row.names(train_data), ylab="Cook's distances")
```



```
sort(abs(cook), decreasing=TRUE)[1:5]
```

```
##          911          570          1696          633          1575
## 0.15974305 0.15974305 0.12478496 0.12478496 0.06212536
```

```
#max(cook)
```

```
deleted = c('510', '1061', '1487', '1722', '1700', '1575')
train_data.new = train_data[!row.names(train_data) %in% deleted,]
```

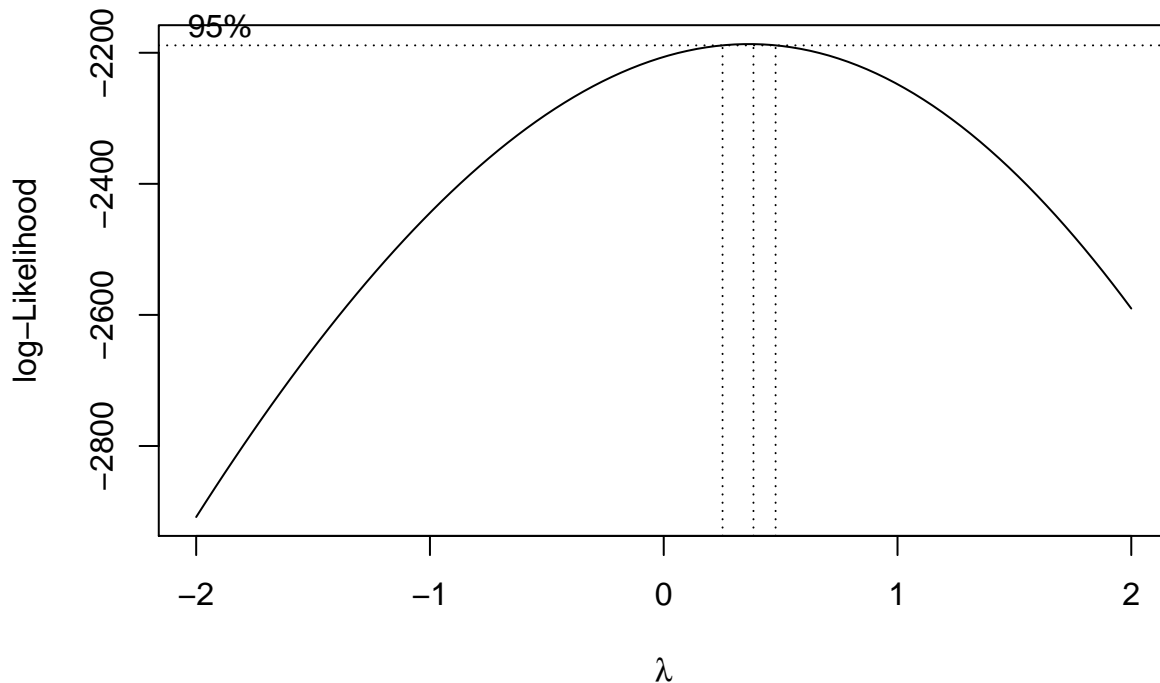
```
## refit with new train_data
```

```
model.3.2.2 = lm(adr ~ is_canceled + lead_time + year + week + adults +
                  children + meal + market_segment + room_type + customer_type +
                  requests + meal:market_segment + meal:room_type +
                  meal:requests + market_segment:room_type +
                  I(lead_time^2) + I(children^2) + I(adults^2), data = train_data.new)
```

```
## Section 3.2 Figure 5: boxcox
```

```
par(mfrow=c(1,1))
```

```
bc = boxcox(model.3.2.2)
```



```
bc$x[bc$y == max(bc$y)]
```

```
## [1] 0.3838384
```

```
# Check for collinearity
```

```
# conditional number
```

```
x = model.matrix(model.3.2.2)[,c('lead_time', 'adults', 'children', 'requests')]
```

```
x = x - matrix(apply(x, 2, mean), nrow(x), ncol(x), byrow=TRUE)
```

```
x = x / matrix(apply(x, 2, sd), nrow(x), ncol(x), byrow=TRUE)
```

```
apply(x, 2, mean)
```

```
##      lead_time      adults      children      requests
## -4.264955e-18  4.593727e-17 -2.280660e-18 -3.541395e-17
```

```

apply(x,2,var)

## lead_time    adults  children  requests
##           1         1         1         1

e = eigen(t(x) %*% x)
sqrt(e$val[1]/e$val)

## [1] 1.000000 1.078520 1.159356 1.169910

# VIF
round(faraway::vif(x), dig=2)

## lead_time    adults  children  requests
##           1.02     1.02     1.01     1.02

## refit box-cox transformation
model.3.2.3 = lm(adr^(0.38) ~ is_canceled + lead_time + year + week + adults +
                  children + meal + market_segment + room_type + customer_type +
                  requests + meal:market_segment + meal:room_type +
                  meal:requests + market_segment:room_type +
                  I(lead_time^2) + I(children^2) + I(adults^2), data = train_data.new)

summary(model.3.2.3)

##
## Call:
## lm(formula = adr^(0.38) ~ is_canceled + lead_time + year + week +
##     adults + children + meal + market_segment + room_type + customer_type +
##     requests + meal:market_segment + meal:room_type + meal:requests +
##     market_segment:room_type + I(lead_time^2) + I(children^2) +
##     I(adults^2), data = train_data.new)
##
## Residuals:
##      Min       1Q   Median       3Q      Max
## -1.77570 -0.20800  0.00538  0.22009  1.27380
##
## Coefficients: (19 not defined because of singularities)
##              Estimate Std. Error t value Pr(>|t|)
## (Intercept)    5.270e+00  2.028e-01  25.986 < 2e-16
## is_canceled1    2.242e-01  2.836e-02   7.905 6.14e-15
## lead_time     -4.389e-03  3.333e-04 -13.166 < 2e-16
## year2016       3.467e-01  5.789e-02   5.989 2.81e-09
## year2017       7.472e-01  6.632e-02  11.267 < 2e-16
## week2         -1.039e-01  1.178e-01  -0.882 0.377881
## week3         -2.325e-01  1.594e-01  -1.459 0.144810
## week4          2.120e-02  1.813e-01   0.117 0.906904
## week5         -2.937e-02  1.940e-01  -0.151 0.879735
## week6          6.053e-02  1.721e-01   0.352 0.725166
## week7         -8.586e-03  1.417e-01  -0.061 0.951707
## week8         -5.840e-02  1.595e-01  -0.366 0.714306
## week9          9.386e-02  1.426e-01   0.658 0.510667
## week10         8.779e-02  1.318e-01   0.666 0.505618
## week11         2.449e-01  1.201e-01   2.038 0.041726
## week12         3.570e-01  1.252e-01   2.851 0.004437

```

## week13	6.589e-01	1.332e-01	4.946	8.66e-07
## week14	4.228e-01	1.404e-01	3.011	0.002656
## week15	7.693e-01	1.242e-01	6.196	7.98e-10
## week16	6.896e-01	1.208e-01	5.706	1.46e-08
## week17	8.261e-01	1.268e-01	6.512	1.09e-10
## week18	9.045e-01	1.123e-01	8.054	1.95e-15
## week19	1.086e+00	1.201e-01	9.046	< 2e-16
## week20	8.511e-01	1.168e-01	7.286	5.86e-13
## week21	1.008e+00	1.172e-01	8.601	< 2e-16
## week22	1.028e+00	1.182e-01	8.700	< 2e-16
## week23	8.559e-01	1.188e-01	7.207	1.02e-12
## week24	8.810e-01	1.164e-01	7.571	7.45e-14
## week25	9.731e-01	1.207e-01	8.060	1.86e-15
## week26	6.809e-01	1.169e-01	5.825	7.35e-09
## week27	7.242e-01	1.125e-01	6.437	1.78e-10
## week28	9.685e-01	1.228e-01	7.888	6.96e-15
## week29	8.489e-01	1.158e-01	7.328	4.32e-13
## week30	8.732e-01	1.191e-01	7.332	4.22e-13
## week31	8.073e-01	1.214e-01	6.648	4.55e-11
## week32	1.066e+00	1.151e-01	9.260	< 2e-16
## week33	1.094e+00	1.197e-01	9.139	< 2e-16
## week34	1.091e+00	1.164e-01	9.373	< 2e-16
## week35	9.170e-01	1.195e-01	7.676	3.43e-14
## week36	8.843e-01	1.362e-01	6.493	1.24e-10
## week37	8.895e-01	1.295e-01	6.870	1.04e-11
## week38	1.206e+00	1.199e-01	10.060	< 2e-16
## week39	1.611e+00	1.300e-01	12.397	< 2e-16
## week40	1.212e+00	1.297e-01	9.348	< 2e-16
## week41	1.153e+00	1.215e-01	9.495	< 2e-16
## week42	1.113e+00	1.233e-01	9.025	< 2e-16
## week43	8.134e-01	1.327e-01	6.128	1.21e-09
## week44	7.107e-01	2.131e-01	3.336	0.000878
## week45	6.047e-01	1.445e-01	4.185	3.07e-05
## week46	1.018e+00	1.401e-01	7.272	6.47e-13
## week47	4.365e-01	1.552e-01	2.813	0.004994
## week48	3.516e-01	2.173e-01	1.618	0.105958
## week49	9.751e-02	1.956e-01	0.498	0.618303
## week50	3.581e-01	1.832e-01	1.955	0.050825
## week51	1.327e-01	1.674e-01	0.793	0.428041
## week52	2.271e-01	1.472e-01	1.543	0.123091
## week53	9.133e-01	1.342e-01	6.805	1.60e-11
## adults	-3.118e-01	8.746e-02	-3.565	0.000379
## children	4.835e-01	8.796e-02	5.496	4.75e-08
## mealHB	8.319e-01	2.505e-01	3.320	0.000927
## mealSC	-4.189e-01	4.228e-02	-9.907	< 2e-16
## market_segmentDirect	1.258e-01	1.165e-01	1.080	0.280379
## market_segmentGroups	-6.241e-02	1.260e-01	-0.495	0.620573
## market_segmentOffline TA/T0	-5.789e-02	1.197e-01	-0.484	0.628753
## market_segmentOnline TA	2.349e-01	1.124e-01	2.089	0.036963
## room_typeB	-4.657e-01	1.025e-01	-4.542	6.16e-06
## room_typeD	-4.775e-02	2.489e-01	-0.192	0.847889
## room_typeE	8.157e-01	8.339e-02	9.781	< 2e-16
## room_typeF	1.032e+00	8.520e-02	12.118	< 2e-16
## room_typeG	1.380e+00	1.048e-01	13.171	< 2e-16

## customer_typeGroup	-4.812e-01	2.118e-01	-2.271	0.023308
## customer_typeTransient	-5.556e-01	1.227e-01	-4.528	6.57e-06
## customer_typeTransient-Party	-3.967e-01	1.330e-01	-2.983	0.002917
## requests	4.164e-02	1.717e-02	2.426	0.015433
## I(lead_time^2)	6.099e-06	9.489e-07	6.427	1.89e-10
## I(children^2)	-1.496e-01	4.323e-02	-3.460	0.000560
## I(adults^2)	1.413e-01	2.390e-02	5.912	4.43e-09
## mealHB:market_segmentDirect	1.338e-01	4.400e-01	0.304	0.761172
## mealSC:market_segmentDirect	3.806e-01	1.075e-01	3.541	0.000414
## mealHB:market_segmentGroups	-5.610e-01	3.531e-01	-1.589	0.112376
## mealSC:market_segmentGroups	NA	NA	NA	NA
## mealHB:market_segmentOffline TA/T0	-9.537e-01	3.429e-01	-2.781	0.005506
## mealSC:market_segmentOffline TA/T0	1.011e-01	1.465e-01	0.690	0.490328
## mealHB:market_segmentOnline TA	-2.565e-01	3.836e-01	-0.669	0.503786
## mealSC:market_segmentOnline TA	NA	NA	NA	NA
## mealHB:room_typeB	NA	NA	NA	NA
## mealSC:room_typeB	NA	NA	NA	NA
## mealHB:room_typeD	2.548e-01	3.748e-01	0.680	0.496718
## mealSC:room_typeD	-7.340e-01	1.772e-01	-4.143	3.68e-05
## mealHB:room_typeE	-1.369e-01	3.721e-01	-0.368	0.712984
## mealSC:room_typeE	7.464e-01	3.769e-01	1.980	0.047895
## mealHB:room_typeF	-3.326e-01	4.192e-01	-0.793	0.427653
## mealSC:room_typeF	NA	NA	NA	NA
## mealHB:room_typeG	NA	NA	NA	NA
## mealSC:room_typeG	NA	NA	NA	NA
## mealHB:requests	-1.266e-01	1.579e-01	-0.802	0.422633
## mealSC:requests	1.117e-01	3.134e-02	3.565	0.000379
## market_segmentDirect:room_typeB	NA	NA	NA	NA
## market_segmentGroups:room_typeB	NA	NA	NA	NA
## market_segmentOffline TA/T0:room_typeB	NA	NA	NA	NA
## market_segmentOnline TA:room_typeB	NA	NA	NA	NA
## market_segmentDirect:room_typeD	4.101e-01	2.592e-01	1.583	0.113783
## market_segmentGroups:room_typeD	-1.260e-01	2.798e-01	-0.450	0.652616
## market_segmentOffline TA/T0:room_typeD	-1.493e-01	2.968e-01	-0.503	0.615051
## market_segmentOnline TA:room_typeD	3.620e-01	2.526e-01	1.433	0.152158
## market_segmentDirect:room_typeE	2.673e-02	1.207e-01	0.221	0.824747
## market_segmentGroups:room_typeE	NA	NA	NA	NA
## market_segmentOffline TA/T0:room_typeE	-2.927e-01	2.441e-01	-1.199	0.230787
## market_segmentOnline TA:room_typeE	NA	NA	NA	NA
## market_segmentDirect:room_typeF	1.946e-01	1.546e-01	1.258	0.208469
## market_segmentGroups:room_typeF	NA	NA	NA	NA
## market_segmentOffline TA/T0:room_typeF	NA	NA	NA	NA
## market_segmentOnline TA:room_typeF	NA	NA	NA	NA
## market_segmentDirect:room_typeG	5.416e-01	1.675e-01	3.234	0.001254
## market_segmentGroups:room_typeG	NA	NA	NA	NA
## market_segmentOffline TA/T0:room_typeG	NA	NA	NA	NA
## market_segmentOnline TA:room_typeG	NA	NA	NA	NA
##				
## (Intercept)	***			
## is_canceled1	***			
## lead_time	***			
## year2016	***			
## year2017	***			
## week2				

## week3	
## week4	
## week5	
## week6	
## week7	
## week8	
## week9	
## week10	
## week11	*
## week12	**
## week13	***
## week14	**
## week15	***
## week16	***
## week17	***
## week18	***
## week19	***
## week20	***
## week21	***
## week22	***
## week23	***
## week24	***
## week25	***
## week26	***
## week27	***
## week28	***
## week29	***
## week30	***
## week31	***
## week32	***
## week33	***
## week34	***
## week35	***
## week36	***
## week37	***
## week38	***
## week39	***
## week40	***
## week41	***
## week42	***
## week43	***
## week44	***
## week45	***
## week46	***
## week47	**
## week48	
## week49	
## week50	.
## week51	
## week52	
## week53	***
## adults	***
## children	***
## mealHB	***

```

## mealSC ***
## market_segmentDirect
## market_segmentGroups
## market_segmentOffline TA/T0
## market_segmentOnline TA *
## room_typeB ***
## room_typeD
## room_typeE ***
## room_typeF ***
## room_typeG ***
## customer_typeGroup *
## customer_typeTransient ***
## customer_typeTransient-Party **
## requests *
## I(lead_time^2) ***
## I(children^2) ***
## I(adults^2) ***
## mealHB:market_segmentDirect
## mealSC:market_segmentDirect ***
## mealHB:market_segmentGroups
## mealSC:market_segmentGroups
## mealHB:market_segmentOffline TA/T0 **
## mealSC:market_segmentOffline TA/T0
## mealHB:market_segmentOnline TA
## mealSC:market_segmentOnline TA
## mealHB:room_typeB
## mealSC:room_typeB
## mealHB:room_typeD
## mealSC:room_typeD ***
## mealHB:room_typeE
## mealSC:room_typeE *
## mealHB:room_typeF
## mealSC:room_typeF
## mealHB:room_typeG
## mealSC:room_typeG
## mealHB:requests
## mealSC:requests ***
## market_segmentDirect:room_typeB
## market_segmentGroups:room_typeB
## market_segmentOffline TA/T0:room_typeB
## market_segmentOnline TA:room_typeB
## market_segmentDirect:room_typeD
## market_segmentGroups:room_typeD
## market_segmentOffline TA/T0:room_typeD
## market_segmentOnline TA:room_typeD
## market_segmentDirect:room_typeE
## market_segmentGroups:room_typeE
## market_segmentOffline TA/T0:room_typeE
## market_segmentOnline TA:room_typeE
## market_segmentDirect:room_typeF
## market_segmentGroups:room_typeF
## market_segmentOffline TA/T0:room_typeF
## market_segmentOnline TA:room_typeF
## market_segmentDirect:room_typeG **

```



```

## market_segmentGroups:room_typeG
## market_segmentOffline TA/T0:room_typeG
## market_segmentOnline TA:room_typeG
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 0.3733 on 1174 degrees of freedom
## Multiple R-squared:  0.8073, Adjusted R-squared:  0.7914
## F-statistic: 50.71 on 97 and 1174 DF,  p-value: < 2.2e-16

## Training R2
summary(model.3.2.3)$r.squared

## [1] 0.8073231

## Training RMSE
sqrt(sum((model.3.2.3$fitted.values^(1/0.38)-train_data.new$adr)^2)/nrow(train_data.new))

## [1] 18.49513

## testing R2 squared
predicted.adr = predict(model.3.2.3, newdata=test_x)^(1/0.38)
1-sum((predicted.adr-test_y)^2)/sum((test_y-mean(test_y))^2)

## [1] 0.7426901

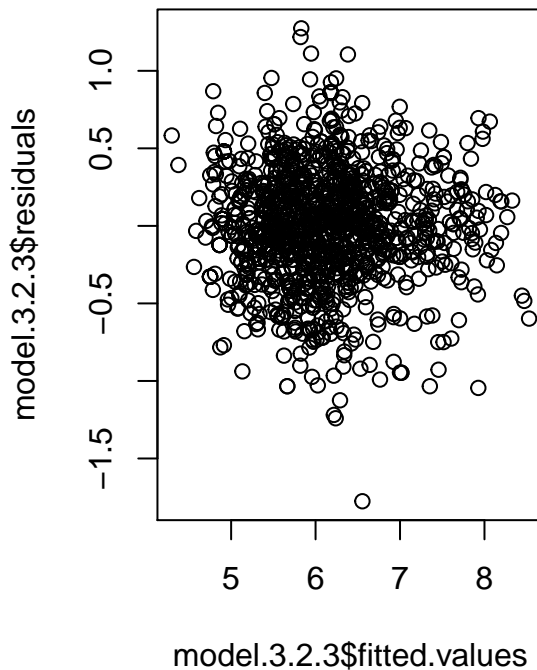
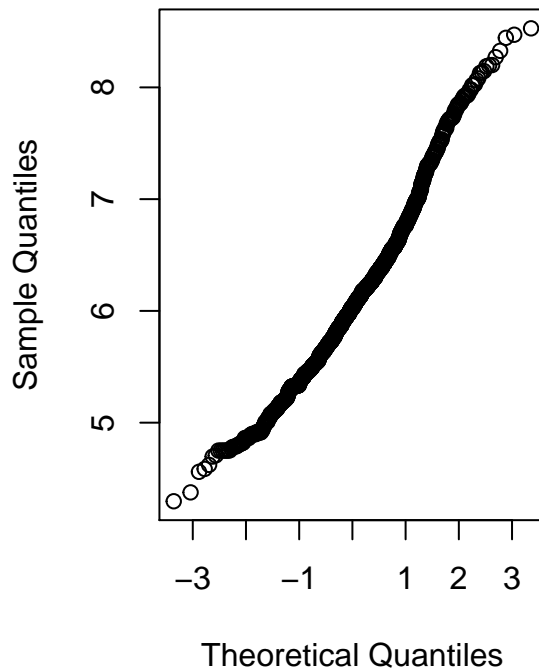
## testing RMSE
sqrt(sum((predicted.adr-test_y)^2)/nrow(test_data))

## [1] 22.5933

## Generate Sec 3.2, Figure 6: diagnostic plots
par(mfrow=c(1,2))
qqnorm(model.3.2.3$fitted.values)
plot(model.3.2.3$fitted.values, model.3.2.3$residuals)

```

Normal Q-Q Plot



```
## constant variance test
```

```
bptest(model.3.2.3)
```

```
##
```

```
## studentized Breusch-Pagan test
```

```
##
```

```
## data: model.3.2.3
```

```
## BP = 297.23, df = 97, p-value < 2.2e-16
```

```
## normality
```

```
shapiro.test(residuals(model.3.2.3))
```

```
##
```

```
## Shapiro-Wilk normality test
```

```
##
```

```
## data: residuals(model.3.2.3)
```

```
## W = 0.99115, p-value = 6.206e-07
```

```
## 3.3 Random Forest
```

```
set.seed(123)
```

```
model.3.3 = randomForest(adr~.-day, train_data)
```

```
## train R^2 squared
```

```
1-sum((model.3.3$predicted-train_data$adr)^2)/sum((train_data$adr-mean(train_data$adr))^2)
```

```
## [1] 0.7550102
```

```
## Training RMSE
```

```
sqrt(sum((model.3.3$predicted-train_data$adr)^2)/nrow(train_data))
```

```
## [1] 21.5833
```

```
## test R2 squared
predicted.adr = predict(model.3.3, newdata=test_x)
1-sum((predicted.adr-test_y)^2)/sum((test_y-mean(test_y))^2)

## [1] 0.7245936

## testing RMSE
sqrt(sum((predicted.adr-test_y)^2)/nrow(test_data))

## [1] 23.37429
```