**接口缺陷报告**

**姓名**：万宜萱

**学号**：10215101542

**测试接口**：会话相关、评价相关、消息相关、配置相关

1. **会话相关API**
2. **接口：/conversation**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | **今日无排班的咨询师依然能发起会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_CreateSession\_TC003 |
| 导致缺陷的测试用例 | 今日无排班的咨询师  {  "counselor": "ff8081818c5df531018c72aa61c2006c"  } |
| 预期结果 | {  "code": -1,  "message": "该咨询师今日无排班",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷2** | 缺陷描述 | **当前不在线的咨询师依然能发起会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_CreateSession\_TC005 |
| 导致缺陷的测试用例 | 当前不在线的咨询师  {  "counselor": "ff8081818c5df531018c70bb7cfa000e"  } |
| 预期结果 | {  "code": -1,  "message": "该咨询师目前不在线",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷3** | 缺陷描述 | **会话正在进行中时，请求另一个会话，报错信息有误** |
| 严重程度(H/M/L) | L |
| 测试子项 | PSY\_Conversation\_API\_CreateSession\_TC006 |
| 导致缺陷的测试用例 | 正在咨询咨询师一号时，向咨询师二号发起会话  {  "counselor": "ff8081818c5df531018c70bb7cfa000e"  } |
| 预期结果 | {  "code": -1,  "message": "您正在咨询 咨询师一号, 请先结束当前会话",  "result": null  } |
| 实测结果 | {  "code": -1,  "message": "您正在咨询 咨询师二号, 请先结束当前会话",  "result": null  } |
| **缺陷4** | 缺陷描述 | **可以在当前会话没结束时，重复发起同一个会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_CreateSession\_TC008 |
| 导致缺陷的测试用例 | 将同一个测试用例在该接口上执行两遍  {  "counselor": "ff8081818c5df531018c70babf2f000c"  } |
| 预期结果 | {  "code": -1,  "message": "您正在咨询 咨询师一号, 请先结束当前会话",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |

1. **接口：/conversation/end/{id}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **可以重复结束同一个会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_EndSession\_TC002 |
| 导致缺陷的测试用例 | 将同一个测试用例在该接口上执行两遍  https://sei-test.021hqit.com/group-6/liwa-api/conversation/end/ff8081818c5df531018c72c2ed180081 |
| 预期结果 | {  "code": -1,  "message": "该会话已经结束，请勿重复结束",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **接口：/conversation/supervise**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **可以向没有和当前咨询师绑定的督导发起会话。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC003 |
| 导致缺陷的测试用例 | 和当前会话的咨询师没有绑定关系的督导  {  "supervise" : "ff8081818c5df531018c72db28ba0083",  "conversationId" : "ff8081818c5df531018c75d3907b008e"  } |
| 预期结果 | {  "code": -1,  "message": "该督导未与当前咨询师绑定",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷2** | 缺陷描述 | **可以向当天没有排班的督导发起会话。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC004 |
| 导致缺陷的测试用例 | 当天没有排班的督导  {  "supervise" : "ff8081818c5df531018c73306c020085",  "conversationId" : "ff8081818c5df531018c75d3907b008e"  } |
| 预期结果 | {  "code": -1,  "message": "该督导当天没有排班",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷3** | 缺陷描述 | **可以向不在线的督导发起会话。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC005 |
| 导致缺陷的测试用例 | 当天不在线的督导  {  "supervise" : "ff8081818c5df531018c75ddef6a0099",  "conversationId" : "ff8081818c5df531018c75a377be0089"  } |
| 预期结果 | {  "code": -1,  "message": "该督导当前不在线",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷4** | 缺陷描述 | **输入不合法的会话id会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC008 |
| 导致缺陷的测试用例 | 一个不存在的会话id  {  "supervise" : "ff8081818c5df531018c70b89781000a",  "conversationId" : "ff8081818c5df531018c75a377be008k"  } |
| 预期结果 | {  "code": -1,  "message": "找不到对应的会话id",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-17T03:50:51.896+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/conversation/supervise"  } |
| **缺陷5** | 缺陷描述 | **可以为已经结束的会话申请督导** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC0010 |
| 导致缺陷的测试用例 | 已经结束的会话id  {  "supervise" : "ff8081818c5df531018c70b89781000a",  "conversationId" : "ff8081818c5df531018c75a377be0089"  } |
| 预期结果 | {  "code": -1,  "message": "该会话已经结束",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷6** | 缺陷描述 | **可以重复请求同一个督导。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC021 |
| 导致缺陷的测试用例 | 将同一个测试用例在该接口上执行两遍  {  "supervise" : "ff8081818c5df531018c70b89781000a",  "conversationId" : "ff8081818c5df531018c76162a0600a3"  } |
| 预期结果 | {  "code": -1,  "message": "该会话已请求督导",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷7** | 缺陷描述 | **可以在已经请求成功一个督导后，请求另一个督导。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC022 |
| 导致缺陷的测试用例 | 一个已经请求过督导的会话，和另一个督导的id  {  "supervise" : "ff8081818c5df531018c72db28ba0083",  "conversationId" : "ff8081818c5df531018c76162a0600a3"  } |
| 预期结果 | {  "code": -1,  "message": "该会话已经请求过督导",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |

1. **接口：/conversation/consultlist**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **非法的排序依据依然能返回结果** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_Record\_TC009 |
| 导致缺陷的测试用例 | 非法的排序依据  {  "property":"abcd"  } |
| 预期结果 | {  "code": -1,  "message": "排序依据非法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷2** | 缺陷描述 | **非法的顺序依然能返回结果** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_Record\_TC010 |
| 导致缺陷的测试用例 | 非法的顺序  {  "direction":"abcd"  } |
| 预期结果 | {  "code": -1,  "message": "顺序非法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷3** | 缺陷描述 | **小于0的页码会导致内部服务器错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_Record\_TC011 |
| 导致缺陷的测试用例 | 小于0的页码值  {  "page": -1  } |
| 预期结果 | {  "code": -1,  "message": "页码值非法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-17T08:11:17.749+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/conversation/consultlist"  } |
| **缺陷4** | 缺陷描述 | **小于0的size值会导致内部服务器错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_Record\_TC013 |
| 导致缺陷的测试用例 | 小于0的size值  {  "size": -1  } |
| 预期结果 | {  "code": -1,  "message": "size值不合法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-17T08:13:20.362+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/conversation/consultlist"  } |

1. **接口：/conversation/export/{id}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **对于不合法的会话id，会下载一个无法打开的压缩包文件（空压缩包）** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_Export\_TC002 |
| 导致缺陷的测试用例 | 不合法的会话id  https://sei-test.021hqit.com/group-6/liwa-api/conversation/export/kk8081818c5df531018c774647a000d6 |
| 预期结果 | {  "code": -1,  "message": "会话id不合法",  "result": null  } |
| 实测结果 | 下载一个无法打开的压缩包文件（空压缩包） |

1. **接口：/conversation/batchexport**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **对于数组中存在不合法的会话id的情况，会下载一个无法打开的压缩包文件（空压缩包）** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_BatchExport\_TC002 |
| 导致缺陷的测试用例 | 不合法的会话id数组  [  "aa8081818c5df531018c774647a000d6",  "aa8081818c5df531018c7618565b00a6"  ] |
| 预期结果 | {  "code": -1,  "message": "存在不合法的会话id",  "result": null  } |
| 实测结果 | 下载一个无法打开的压缩包文件（空压缩包） |

1. **接口：/conversation/{id}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **可以重复删除会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_DeleteSession\_TC002 |
| 导致缺陷的测试用例 | 重复执行同一个测试用例  https://sei-test.021hqit.com/group-6/liwa-api/conversation/ff8081818c5df531018c7b9f2a810111 |
| 预期结果 | {  "code": -1,  "message": "该会话已结束",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷2** | 缺陷描述 | **非法的会话id会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_DeleteSession\_TC003 |
| 导致缺陷的测试用例 | 不合法的会话id  https://sei-test.021hqit.com/group-6/liwa-api/conversation/aa8081818c5df531018c7b9f2a810111 |
| 预期结果 | {  "code": -1,  "message": "会话id非法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-19T05:54:04.864+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/conversation/aa8081818c5df531018c7b9f2a810111"  } |

1. **评价相关API**
2. **/evaluate**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **不存在的会话id会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC003 |
| 导致缺陷的测试用例 | 不存在的会话id  {  "conversationId": "kk8081818c5df531018c7618565b00a6",  "objectType": "CONVERSATION"  } |
| 预期结果 | {  "code": -1,  "message": "会话id不存在",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-18T06:14:40.185+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/evaluate"  } |
| **缺陷2** | 缺陷描述 | **会话id为空会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC004 |
| 导致缺陷的测试用例 | 会话id为空  {  "conversationId": "",  "objectType": "CONVERSATION"  } |
| 预期结果 | {  "code": -1,  "message": "会话id不能为空",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-18T06:15:12.629+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/evaluate"  } |
| **缺陷3** | 缺陷描述 | **非法的评价对象类型也能成功评价** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC005 |
| 导致缺陷的测试用例 | 非法的评价对象类型  {  "conversationId": "ff8081818c5df531018c7617039100a4",  "objectType": "ACONVERSATION"  } |
| 预期结果 | {  "code": -1,  "message": "非法的评价对象类型",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷4** | 缺陷描述 | **评价对象类型为空也能成功产生评价（接口文档里评价对象类型为必填参数）** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC006 |
| 导致缺陷的测试用例 | 评价对象类型为空  {  "conversationId": "ff8081818c5df531018c76162a0600a3",  "objectType": ""  } |
| 预期结果 | {  "code": -1,  "message": "该会话已结束",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷5** | 缺陷描述 | **非法的level值依然能成功产生评价** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC008、PSY\_Evaluate\_API\_AddEvaluate\_TC009 |
| 导致缺陷的测试用例 | 非法的level值（大于5或小于0）  {  "conversationId": "ff8081818c5df531018c75dc98040098",  "objectType": "CONVERSATION",  "level": 10,  "content": "好好好非常好"  } |
| 预期结果 | {  "code": -1,  "message": "level值非法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |

1. **消息相关API**
2. **/message/conversation/web**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **Page值小于0会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Message\_API\_Web\_TC005 |
| 导致缺陷的测试用例 | 小于0的page值  https://sei-test.021hqit.com/group-6/liwa-api/message/conversation/web?conversationId=ff8081818c5df531018c7b9f2a810111&page=-1&size=2 |
| 预期结果 | {  "code": -1,  "message": "page值非法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-18T07:01:34.683+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/message/conversation/web"  } |
| **缺陷2** | 缺陷描述 | **Size值小于0会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Message\_API\_Web\_TC007 |
| 导致缺陷的测试用例 | 小于0的size值  https://sei-test.021hqit.com/group-6/liwa-api/message/conversation/web?conversationId=ff8081818c5df531018c7b9f2a810111&page=1&size=-1 |
| 预期结果 | {  "code": -1,  "message": "size值非法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-18T07:03:35.010+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/message/conversation/web"  } |

1. **配置相关API**

暂未发现缺陷