**接口缺陷报告**

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**测试接口**：用户相关、排班相关、会话相关、评价相关、消息相关、配置相关

1. **用户相关API**
2. **接口：/user/ms**

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| **缺陷1** | **缺陷描述** | **该接口已被弃用，无法正常响应** |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetUserList\_TC01 |
| 导致缺陷的测试用例 | {  "username":"",  "password":"",  "role": ""  } |
| 预期结果 | //提示未完整输入用户名等信息 |
| 实测结果 | {  "timestamp": "2023-12-16T17:03:07.052+00:00",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ms"  } |
| **缺陷2** | 缺陷描述 | **该接口已被弃用，无法正常响应** |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserList\_TC02 |
| 导致缺陷的测试用例 | {  "username":"",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "role": "ROLE\_SUPERVISOR"  } |
| 预期结果 | //提示用户名为空 |
| 实测结果 | {  "timestamp":"2023-12-16T17:03:07.052+00:00",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ms"  } |
| **缺陷3** | 缺陷描述 | **该接口已被弃用，无法正常响应** |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserList\_TC03 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"",  "role": "ROLE\_SUPERVISOR"  } |
| 预期结果 | //提示密码为空 |
| 实测结果 | {  "timestamp": "2023-12-16T17:03:07.052+00:00",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ms"  } |
| **缺陷4** | 缺陷描述 | **该接口已被弃用，无法正常响应** |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserList\_TC04 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "role": ""  } |
| 预期结果 | //提示用户角色为空 |
| 实测结果 | {  "timestamp": "2023-12-16T17:03:07.052+00:00",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ms"  } |
| **缺陷5** | 缺陷描述 | **该接口已被弃用，无法正常响应** |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserList\_TC05 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "role": "ROLE\_SUPERVISOR"  } |
| 预期结果 | {  "code": -2,  "message": "⽤户名已存在！",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-16T17:03:07.052+00:00",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ms"  } |
| **缺陷6** | 缺陷描述 | **该接口已被弃用，无法正常响应** |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserList\_TC06 |
| 导致缺陷的测试用例 | {  "username":"123sei\_dd",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "role": "ROLE\_SUPERVISOR"  } |
| 预期结果 | //提示用户名输入不合法 |
| 实测结果 | {  "timestamp": "2023-12-16T17:03:07.052+00:00",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ms"  } |
| **缺陷7** | 缺陷描述 | **该接口已被弃用，无法正常响应** |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserList\_TC07 |
| 导致缺陷的测试用例 | {  "username":"123sei\_dd",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "role": "ROLE\_SUPERVISOR"  } |
| 预期结果 | //提示用户角色输入不合法 |
| 实测结果 | {  "timestamp": "2023-12-16T17:03:07.052+00:00",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ms"  } |
| **缺陷8** | 缺陷描述 | **该接口已被弃用，无法正常响应** |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserList\_TC08 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "role": "ROLE\_COUNSELOR"  } |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| 实测结果 | {  "timestamp": "2023-12-16T17:03:07.052+00:00",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ms"  } |

1. **接口： /wx/user/{appid}/phone**

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| **缺陷1** | **缺陷描述** | **encryptedData有效但iv失效时返回异常message** |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserPhone\_WX\_TC05 |
| 导致缺陷的测试用例 | {  "encryptedData": "{{encryptedData}}",  "iv": "bwNtBJ4R+s09WbhjVGrHDQ=="  } |
| 预期结果 | {  "code": -1,  "message": "AES解密失败！",  "result": null  } |
| 实测结果 | {  "code": -1,  "message": "java.lang.IllegalStateException: Expected BEGIN\_OBJECT but was STRING at line 1 column 1 path $",  "result": null  } |
| **缺陷2** | **缺陷描述** | encryptedData失效时返回异常message |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_GetUserPhone\_WX\_TC06 |
| 导致缺陷的测试用例 | {  "encryptedData": "HIpcaDBi+QyQ4jQvvEFoVcm0rrPSvu68Y  9rQwNkERIYr2UxzNkW0qf8lkZH+LOXu/wWm2QuyodwFeLcwoAZMTrwjt7xd7s2n3VGzkCFymrT/w/D0xLE  wHcdH9+Th3rFm6Np06p4/avfao+WsUFUByLApX5D/h9mpZz6+0Wrj1YAeH687EnsWsCf2UuQ1R  5NAFWF1q3RwLAvLWOv009AEuA==",  "iv": "bwNtBJ4R+s09WbhjVGrHDQ=="  } |
| 预期结果 | {  "code": -1,  "message": "AES解密失败！",  "result": null  } |
| 实测结果 | {  "code": -1,  "message": "java.lang.IllegalStateException: Expected BEGIN\_OBJECT but was STRING at line 1 column 1 path $",  "result": null  } |

1. **接口：/user/list**

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| **缺陷1** | **缺陷描述** | **当page过大的时候未能返回系统中已有的用户信息** |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetUserList\_TC08 |
| 导致缺陷的测试用例 | page=1000000000&size=10 |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 6,  "next": null  } |

1. **接口：/user/ms/supervisor**

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| **缺陷1** | **缺陷描述** | **用户名以数字开头不合法，但能正常创建督导用户** |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC03 |
| 导致缺陷的测试用例 | {  "username":"111sei\_dd",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷2** | **缺陷描述** | 用户名含特殊字符不合法，但能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC04 |
| 导致缺陷的测试用例 | {  "username":"??sei\_dd",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷3** | **缺陷描述** | 用户名含中文不合法，但能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC05 |
| 导致缺陷的测试用例 | {  "username":"王五",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷4** | **缺陷描述** | 用户名长度小于规定不合法，但能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC06 |
| 导致缺陷的测试用例 | {  "username":"a",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷5** | **缺陷描述** | 用户名长度大于规定不合法，但能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC07 |
| 导致缺陷的测试用例 | {  "username":"12345admin12345admin12345admin12345",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷6** | **缺陷描述** | 用户姓名为数字不合法，但能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC12 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"123456",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷7** | **缺陷描述** | 用户姓名为特殊字符不合法，但能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC13 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"???",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷8** | **缺陷描述** | 用户姓名长度小于规定不合法，但能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC14 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"a",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷9** | **缺陷描述** | 用户姓名长度大于规定不合法，但能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC15 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"abcdeabcdeabcdeabcdeabcdeabcdeabcde",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷10** | **缺陷描述** | 性别、部门和职称为必填项，输入为空仍能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC16 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"",  "title":""  } |
| 预期结果 | {  "code": -1,  "message": "key [gender] failed ……key [department] failed ……key [title] failed ……  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷11** | **缺陷描述** | 性别输入非法，但仍能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC18 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"未知??",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷12** | **缺陷描述** | 电话号码长度非法，部门和职称含数字不合法，但仍能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC20 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"男",  "phoneNumber":"11000",  "idNumber":"11010119900307205X",  "department":"11100",  "title":"11100"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷13** | **缺陷描述** | 电话号码、部门和职称含有特殊字符，但仍能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC21 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"男",  "phoneNumber":"???",  "idNumber":"11010119900307205X",  "department":"???",  "title":"???"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷14** | **缺陷描述** | 电话号码含有字母不合法，但仍能正常创建督导用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddSupervisor\_TC22 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导王五",  "gender":"男",  "phoneNumber":"abc",  "idNumber":"11010119900307205X",  "department":"华东师范大学",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **接口：/user/ms/counselor**

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| **缺陷1** | **缺陷描述** | **用户名以数字开头不合法，但能正常创建咨询师用户** |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC03 |
| 导致缺陷的测试用例 | {  "username":"111sei\_zxs",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷2** | **缺陷描述** | 用户名含特殊字符不合法，但能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC04 |
| 导致缺陷的测试用例 | {  "username":"??sei\_zxs",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷3** | **缺陷描述** | 用户名含中文不合法，但能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC05 |
| 导致缺陷的测试用例 | {  "username":"王五",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷4** | **缺陷描述** | 用户名长度小于规定不合法，但能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC06 |
| 导致缺陷的测试用例 | {  "username":"a",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷5** | **缺陷描述** | 用户名长度大于规定不合法，但能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC07 |
| 导致缺陷的测试用例 | {  "username":"12345admin12345admin12345admin12345",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷6** | **缺陷描述** | 用户姓名为数字不合法，但能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC12 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"123456",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷7** | **缺陷描述** | 用户姓名为特殊字符不合法，但能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC13 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"???",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷8** | **缺陷描述** | 用户姓名长度小于规定不合法，但能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC14 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"a",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷9** | **缺陷描述** | 用户姓名长度大于规定不合法，但能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC15 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"abcdeabcdeabcdeabcdeabcdeabcdeabcde",  "gender":"男",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷10** | **缺陷描述** | 性别、部门和职称为必填项，输入为空仍能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC16 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"",  "title":""  } |
| 预期结果 | {  "code": -1,  "message": "key [gender] failed ……key [department] failed ……key [title] failed ……  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷11** | **缺陷描述** | 性别输入非法，但仍能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC18 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"未知??",  "phoneNumber":"13355555555",  "idNumber":"11010119900307205X",  "department":"软件学院",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷12** | **缺陷描述** | 电话号码长度非法，部门和职称含数字不合法，但仍能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC20 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"男",  "phoneNumber":"11000",  "idNumber":"11010119900307205X",  "department":"11100",  "title":"11100"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷13** | **缺陷描述** | 电话号码、部门和职称含有特殊字符，但仍能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC21 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"男",  "phoneNumber":"???",  "idNumber":"11010119900307205X",  "department":"???",  "title":"???"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷14** | **缺陷描述** | 电话号码含有字母不合法，但仍能正常创建咨询师用户 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_AddCounselor\_TC22 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxs123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"咨询师王五",  "gender":"男",  "phoneNumber":"abc",  "idNumber":"11010119900307205X",  "department":"华东师范大学",  "title":"教授"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **接口：/user/ms/supervisor/list**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | page过大时，未能返回系统中当前有的值 |
| 严重程度(H/M/L) | M |
| 测试子项 | User\_API\_GetSupervisorList\_TC07 |
| 导致缺陷的测试用例 | page=1000000000&size&name&department&gender&phoneNumber |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 8,  "next": null  } |
| **缺陷2** | **缺陷描述** | 用户名模糊查询时检索不到系统中已有的数据 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetSupervisorList\_TC12 |
| 导致缺陷的测试用例 | page&size&name=" 督导王五"&department&gender&phoneNumber（用户名前含有空格） |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |
| **缺陷3** | **缺陷描述** | 部门模糊查询时检索不到系统中已有的数据 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetSupervisorList\_TC15 |
| 导致缺陷的测试用例 | page&size&name&department=" 软件学院"&gender&phoneNumber（部门前有空格） |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |
| **缺陷4** | **缺陷描述** | 性别非法输入系统应该提示非法输入 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetSupervisorList\_TC18 |
| 导致缺陷的测试用例 | page&size&name&department&gender="未知"&phoneNumber |
| 预期结果 | {  "timestamp": "[any]",  "status": 400,  "error": "Bad Request",  "message": "",  "path": "/user/ms/supervisor/list"  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |
| **缺陷5** | **缺陷描述** | 电话号码非法输入系统应该提示非法输入 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetSupervisorList\_TC21 |
| 导致缺陷的测试用例 | page&size&name&department&gender&phoneNumber="abc??" |
| 预期结果 | {  "timestamp": "[any]",  "status": 400,  "error": "Bad Request",  "message": "",  "path": "/user/ms/supervisor/list"  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |
| **缺陷6** | **缺陷描述** | 电话号码模糊查询时检索不到系统中已有的数据 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetSupervisorList\_TC22 |
| 导致缺陷的测试用例 | page&size&name&department&gender&phoneNumber=" 13355555555"(电话号码前含有空格) |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |

1. **接口：/user/ms/counselor/list**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | page过大时，未能返回系统中当前有的值 |
| 严重程度(H/M/L) | M |
| 测试子项 | User\_API\_GetCounselorList\_TC07 |
| 导致缺陷的测试用例 | page=1000000000&size&name&department&gender&phoneNumber |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 8,  "next": null  } |
| **缺陷2** | **缺陷描述** | 用户名模糊查询时检索不到系统中已有的数据 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetCounselorList\_TC12 |
| 导致缺陷的测试用例 | page&size&name=" 咨询师王五"&department&gender&phoneNumber（用户名前含有空格） |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |
| **缺陷3** | **缺陷描述** | 部门模糊查询时检索不到系统中已有的数据 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetCounselorList\_TC15 |
| 导致缺陷的测试用例 | page&size&name&department=" 软件学院"&gender&phoneNumber（部门前有空格） |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |
| **缺陷4** | **缺陷描述** | 性别非法输入系统应该提示非法输入 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetCounselorList\_TC18 |
| 导致缺陷的测试用例 | page&size&name&department&gender="未知"&phoneNumber |
| 预期结果 | {  "timestamp": "[any]",  "status": 400,  "error": "Bad Request",  "message": "",  "path": "/user/ms/counselor/list"  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |
| **缺陷5** | **缺陷描述** | 电话号码非法输入系统应该提示非法输入 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetCounselorList\_TC21 |
| 导致缺陷的测试用例 | page&size&name&department&gender&phoneNumber="abc??" |
| 预期结果 | {  "timestamp": "[any]",  "status": 400,  "error": "Bad Request",  "message": "",  "path": "/user/ms/counselor/list"  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |
| **缺陷6** | **缺陷描述** | 电话号码模糊查询时检索不到系统中已有的数据 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_GetCounselorList\_TC22 |
| 导致缺陷的测试用例 | page&size&name&department&gender&phoneNumber=" 13355555555"(电话号码前含有空格) |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 0,  "next": null  } |

1. **接口：/user/ms/supervisor/{username}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | 电话号码模糊查询时检索不到系统中已有的数据 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC03 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导赵六",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "timestamp": "[any]",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/user/ms/supervisor/sei\_dd123"  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷2** | **缺陷描述** | password为空是非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC05 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"",  "name":"督导赵六",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -1,  "message": "key [password] failed ...",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷3** | **缺陷描述** | name含有特殊字符为非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC08 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导赵六??123",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷4** | **缺陷描述** | name长度小于规定为非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC09 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"a",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷5** | **缺陷描述** | name长度大于规定为非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC10 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"adminadminadminadminadminadminadmin",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷6** | **缺陷描述** | phoneNumber输入长度非法，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC12 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导赵六",  "phoneNumber":"123",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷7** | **缺陷描述** | phoneNumber输入非法，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC13 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导赵六",  "phoneNumber":"abc??",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷8** | **缺陷描述** | idNumber含有小写x是非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC16 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"173afad5992a3f73a472fc09b05b1fb7",  "name":"督导赵六",  "phoneNumber":"13388888888",  "idNumber":"11010119900307205x",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷9** | **缺陷描述** | department含有特殊字符为非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC19 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"e10adc3949ba59abbe56e057f20f883e",  "name":"督导赵六",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"abc??",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 |  |
| **缺陷10** | **缺陷描述** | title含有特殊字符为非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC21 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"e10adc3949ba59abbe56e057f20f883e",  "name":"督导赵六",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"abc??",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷11** | **缺陷描述** | qualification含有特殊字符为非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC23 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"e10adc3949ba59abbe56e057f20f883e",  "name":"督导赵六",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"abc??",  "qualificationCode":"zxs111222",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷12** | **缺陷描述** | qualificationCode含有字母和特殊字符为非法的，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC25 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"e10adc3949ba59abbe56e057f20f883e",  "name":"督导赵六",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"abc123??",  "email":"9876543210@qq.com"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷13** | **缺陷描述** | email输入为空，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC26 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"e10adc3949ba59abbe56e057f20f883e",  "name":"督导赵六",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":""  } |
| 预期结果 | {  "code": -1,  "message": "key [email] failed ...",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷14** | **缺陷描述** | email输入非法，但仍能正常修改督导信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifySupervisor\_TC27 |
| 导致缺陷的测试用例 | {  "username":"sei\_dd123",  "password":"e10adc3949ba59abbe56e057f20f883e",  "name":"督导赵六",  "phoneNumber":"13888888888",  "idNumber":"360102199003071543",  "department":"华东师范大学",  "title":"超级咨询师",  "qualification":"一级",  "qualificationCode":"zxs111222",  "email":"123aa???zzz"  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |

1. **接口：/user/ms/counselor/{username}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | name含有特殊字符为非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC06 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"abc??",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷2** | **缺陷描述** | name长度小于规定为非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC07 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"a",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷3** | **缺陷描述** | name长度大于规定为非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC08 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"adminadminadminadminadminadminadmin",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷4** | **缺陷描述** | age为空是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC09 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -1,  "message": "key [age] failed ...",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷5** | **缺陷描述** | age含字母和特殊字符是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC10 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"abd??",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷6** | **缺陷描述** | age为汉字是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC11 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"二十",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷7** | **缺陷描述** | gender为空是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC12 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"",  "phoneNumber":"13399999999",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -1,  "message": "key [gender] failed ...",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷8** | **缺陷描述** | gender含字母和特殊字符是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC14 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"abc123??",  "phoneNumber":"13399999999",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷9** | **缺陷描述** | phoneNumber输入长度不合法，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC16 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"女",  "phoneNumber":"123",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷10** | **缺陷描述** | phoneNumber输入不合法，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC17 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"女",  "phoneNumber":"abc??",  "idNumber":"360102199003071543",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷11** | **缺陷描述** | idNumber含有字母和特殊字符是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC19 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"12222222233",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷12** | **缺陷描述** | idNumber含有小写x是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC20 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"11010119900307205x",  "department":"经济学院",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷13** | **缺陷描述** | department含有字母和特殊字符是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC22 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"11010119900307205X",  "department":"123??",  "title":"副教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷14** | **缺陷描述** | title含有字母和特殊字符是非法的，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC24 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"11010119900307205X",  "department":"经济学院",  "title":"123??",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷15** | **缺陷描述** | email非法输入，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC27 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"11010119900307205X",  "department":"经济学院",  "title":"教授",  "email":"123@.com",  "supervisors":["ff8081818c5df531018c7af7a30d0103"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |
| **缺陷16** | **缺陷描述** | supervisor不存在，但仍能正常修改咨询师信息 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyCounselor\_TC29 |
| 导致缺陷的测试用例 | {  "username":"sei\_zxstt",  "name":"咨询师赵七",  "age":"20",  "gender":"女",  "phoneNumber":"13399999999",  "idNumber":"11010119900307205X",  "department":"经济学院",  "title":"教授",  "email":"876543212@qq.com",  "supervisors":["ff8081818c5df531018c7af7a30d2333"]  } |
| 预期结果 | {  "code": -2,  "message": "输入不合法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  内容合理不为空，此处不全部展示  }  } |

1. **接口：/user/ban/{userId}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | 禁用访客接口不应该禁用督导 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_BanVisitor\_TC05 |
| 导致缺陷的测试用例 | {  "userId":"ff8081818c5df531018c8307eef4017c"  } |
| 预期结果 | {  "timestamp": "[any]",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ban/ ff8081818c5df531018c8307eef4017c "  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷2** | **缺陷描述** | 禁用访客接口不应该禁用咨询师 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_BanVisitor\_TC05 |
| 导致缺陷的测试用例 | {  "userId":"ff8081818c5df531018c8173565f0178"  } |
| 预期结果 | {  "timestamp": "[any]",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/ban/ff8081818c5df531018c8173565f0178"  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **接口：/user/list**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | 当page过大的时候，未返回当前系统中有的值 |
| 严重程度(H/M/L) | M |
| 测试子项 | User\_API\_GetVisitorList\_TC08 |
| 导致缺陷的测试用例 | page=1000000000&size=10 |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": [合理即可]  "count"：值等于result的长度  "next"：视数据量而定  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [],  "count": 6,  "next": null  } |

1. **接口：/user/password**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | 当密码相同时应该提示用户不必修改 |
| 严重程度(H/M/L) | M |
| 测试子项 | User\_API\_ModifyPassword\_TC01 |
| 导致缺陷的测试用例 | {  "oldPassword":"173afad5992a3f73a472fc09b05b1fb7",  "password":"173afad5992a3f73a472fc09b05b1fb7"  } |
| 预期结果 | //提示用户密码相同不必修改 |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷2** | **缺陷描述** | 密码不应该修改为空，会影响用户的登录，但此时能成功修改 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyPassword\_TC03 |
| 导致缺陷的测试用例 | {  "oldPassword":"173afad5992a3f73a472fc09b05b1fb7",  "password":""  } |
| 预期结果 | //提示用户密码不应该为空 |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **接口：/user/update**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | 更新⽤户信息接口不经过校验可以填入非法内容 |
| 严重程度(H/M/L) | L |
| 测试子项 | User\_API\_UpdateVisitorInfo\_TC02 |
| 导致缺陷的测试用例 | {  "name": "3($&#@\*(",  "phoneNumber": "13900008080",  "emergencyContact": "3333",  "emergencyPhone": "13900008080"  } |
| 预期结果 | {  "code": -1  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  "id": "ff8081817dcbc8c0017ddd8b8dce0229",  "createdTime": 1640099450238,  "creator": null,  "lastUpdateTime": 1640099450238,  "lastUpdater": null,  "institutionCode": "ecnu",  "openId": "ozF5r5SEQs82O1P-HgCFb0rSPC4Q",  "name": "3($&#@\*(",  "username": "ozF5r5SEQs82O1P-HgCFb0rSPC4Q",  "avatarUrl": "https://thirdwx.qlogo.cn/mmopen/vi\_32/Q0j4TwGTfTLyYy9sS23MRerPOjA4raJgrL9fkMScdLMibBD7iaREJvI3RwYXKx1lRRx1wWLjnlrHEQLqRLibDpricw/132",  "type": "VISITOR",  "gender": "",  "phoneNumber": "13900008080",  "email": null,  "idNumber": null,  "department": null,  "title": null,  "age": 0,  "state": "NORMAL",  "avatar": null,  "totalTime": 0,  "qualification": null,  "qualificationCode": null,  "supervisors": null,  "activated": false,  "activateTime": null,  "roles": "ROLE\_VISITOR",  "emergencyContact": "3333",  "emergencyPhone": "13900008080",  "maxConsults": 5,  "authorities": null,  "enabled": true,  "accountNonExpired": true,  "accountNonLocked": true,  "credentialsNonExpired": true,  "subscribe": false  }  } |

1. **接口：/user/active/{userId}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | 启用访客接口不应该启用督导 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ActivateVisitor\_TC05 |
| 导致缺陷的测试用例 | {  "userId":"ff8081818c5df531018c8307eef4017c"  } |
| 预期结果 | {  "timestamp": "[any]",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/active/ ff8081818c5df531018c8307eef4017c "  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷2** | **缺陷描述** | 启用访客接口不应该启用咨询师 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ActivateVisitor\_TC06 |
| 导致缺陷的测试用例 | {  "userId":"ff8081818c5df531018c8173565f0178"  } |
| 预期结果 | {  "timestamp": "[any]",  "status": 405,  "error": "Method Not Allowed",  "message": "",  "path": "/user/active/ff8081818c5df531018c8173565f0178"  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **接口：/user/maxconsults**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | maxConsults取值过大时无意义，应不修改，但可以提醒 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyMaxConsults\_TC03 |
| 导致缺陷的测试用例 | {  "maxConsults": 12345678901234567890123  } |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": {  "type": "COUNSELOR",  "roles": "ROLE\_COUNSELOR",  "maxConsults": 测试用例范围越界，取值应保持不变，不应等于12345678901234567890123,  除了所示字段取值必须为上述内容，其他字段取值合理即可  }  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  "type": "COUNSELOR",  "roles": "ROLE\_COUNSELOR",  "maxConsults": 10（取值保持上一次的值不变）,  其他字段与该测试用例不相关，在此不写出  }  } |
| **缺陷2** | **缺陷描述** | maxConsults取值为负数时无意义，应当进行处理，使之保持不变，或为0 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyMaxConsults\_TC04 |
| 导致缺陷的测试用例 | {  "maxConsults": -1  } |
| 预期结果 | {  "code": 0,  "message": "OK",  "result": {  "type": "COUNSELOR",  "roles": "ROLE\_COUNSELOR",  "maxConsults": 测试用例为-1时无意义，取值应保持不变，不应等于-1,  除了所示字段取值必须为上述内容，其他字段取值合理即可  }  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  "type": "COUNSELOR",  "roles": "ROLE\_COUNSELOR",  "maxConsults": -1,  其他字段与该测试用例不相关，在此不写出  }  } |
| **缺陷3** | **缺陷描述** | 规定只有咨询师才能修改自己的最大咨询人数，但没有咨询师身份的督导也可以修改 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyMaxConsults\_TC09 |
| 导致缺陷的测试用例 | {  "maxConsults": 150  }（系统中督导用户登录） |
| 预期结果 | //不具备咨询师身份，不应修改 |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  "type": "SUPERVISOR",  "roles": "ROLE\_SUPERVISOR",  "maxConsults": 150,  其他字段与该测试用例不相关，在此不写出  }  } |
| **缺陷4** | **缺陷描述** | 规定只有咨询师才能修改自己的最大咨询人数，但没有咨询师身份的管理员也可以修改 |
| 严重程度(H/M/L) | H |
| 测试子项 | User\_API\_ModifyMaxConsults\_TC10 |
| 导致缺陷的测试用例 | {  "maxConsults": 150  }（系统中管理员用户登录） |
| 预期结果 | //不具备咨询师身份，不应修改 |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {  "type": "INSTITUTION",  "roles": "ROLE\_INSTITUTION\_ADMINISTRATOR",  "maxConsults": 150,  其他字段与该测试用例不相关，在此不写出  }  } |

1. **排班相关API**
2. **接口：/arrange**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | **当用户ID与用户类型不匹配的时候仍能进行排班** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Arrange\_API\_CreateArrangeOneday\_TC45 |
| 导致缺陷的测试用例 | {  "timestamp": "1638288000000",  "users": [  "ff8081818c5df531018c8307eef4017c"  ],  "type": "COUNSELOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": [  内容合理不为空，此处不展示  }  ]  } |

1. **接口：/arrange/batch**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | **系统管理员可以对合法的用户在不存在的时间进行排班，且此时用户ID和用户类型不匹配** |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC05 |
| 导致缺陷的测试用例 | {  "user": "ff8081818c5df531018c641b39fe0008",  "weekDays": [1,8],  "userType": "SUPERVISOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷2** | **缺陷描述** | 系统管理员可以对合法的用户在不不属于周一至周日的时间进行排班，且此时用户ID和用户类型不匹配 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC08 |
| 导致缺陷的测试用例 | {  "user": "fg8081817dcbc8c0017dd3f8782401c2",  "weekDays": [],  "userType": "SUPERVISOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷3** | **缺陷描述** | 系统管理员可以对不存在的用户在不存在的时间进行排班 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC09 |
| 导致缺陷的测试用例 | {  "user": "fg8081817dcbc8c0017dd3f8782401c2",  "weekDays": [1,8],  "userType": "COUNSELOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷4** | **缺陷描述** | 系统管理员可以对不存在的用户在不不属于周一至周日的时间进行排班 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC12 |
| 导致缺陷的测试用例 | {  "user": "123456",  "weekDays": [1,2,3],  "userType": "SUPERVISOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷5** | **缺陷描述** | 系统管理员可以对不合法的用户在合法的时间进行排班 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC14 |
| 导致缺陷的测试用例 | {  "user": "123456",  "weekDays": [9],  "userType": "COUNSELOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷6** | **缺陷描述** | 系统管理员可以对不合法的用户在不不属于周一至周日的时间进行排班 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC15 |
| 导致缺陷的测试用例 | {  "user": "123456",  "weekDays": [9],  "userType": "COUNSELOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷7** | **缺陷描述** | 系统管理员可以对不合法的用户在合法的时间进行排班 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC18 |
| 导致缺陷的测试用例 | {  "user": "????????????????????????????????",  "weekDays": [1,2,3],  "userType": "COUNSELOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷8** | **缺陷描述** | 系统管理员可以对不合法的用户在不不属于周一至周日的时间进行排班 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC19 |
| 导致缺陷的测试用例 | {  "user": "????????????????????????????????",  "weekDays": [9],  "userType": "COUNSELOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷9** | **缺陷描述** | 系统管理员可以对不合法的用户在不存在的时间进行排班 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC21 |
| 导致缺陷的测试用例 | {  "user": "ff8081817dcbc8c0017dd885771a01c?",  "weekDays": [],  "userType": "COUNSELOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷10** | **缺陷描述** | 系统管理员可以对不合法的用户在不属于周一至周日的时间进行排班 |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_CreateArrangeWeekdays\_TC24 |
| 导致缺陷的测试用例 | {  "user": "ff8081817dcbc8c0017dd885771a01c?",  "weekDays": [1,8],  "userType": "SUPERVISOR"  } |
| 预期结果 | {  "code": -1,  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **接口：/arrange/{userId}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | **不应该能重复删除同一个排班** |
| 严重程度(H/M/L) | H |
| 测试子项 | Arrange\_API\_DeleteArrange\_TC07 |
| 导致缺陷的测试用例 | ff8081818c5df531018c85d8a9580180 |
| 预期结果 | {  "code": -1,  "message": "排班记录不存在或已被删除：",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **会话相关API**
2. **接口：/conversation**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | **缺陷描述** | **今日无排班的咨询师依然能发起会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_CreateSession\_TC003 |
| 导致缺陷的测试用例 | 今日无排班的咨询师  {  "counselor": "ff8081818c5df531018c72aa61c2006c"  } |
| 预期结果 | {  "code": -1,  "message": "该咨询师今日无排班",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷2** | 缺陷描述 | **当前不在线的咨询师依然能发起会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_CreateSession\_TC005 |
| 导致缺陷的测试用例 | 当前不在线的咨询师  {  "counselor": "ff8081818c5df531018c70bb7cfa000e"  } |
| 预期结果 | {  "code": -1,  "message": "该咨询师目前不在线",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷3** | 缺陷描述 | **会话正在进行中时，请求另一个会话，报错信息有误** |
| 严重程度(H/M/L) | L |
| 测试子项 | PSY\_Conversation\_API\_CreateSession\_TC006 |
| 导致缺陷的测试用例 | 正在咨询咨询师一号时，向咨询师二号发起会话  {  "counselor": "ff8081818c5df531018c70bb7cfa000e"  } |
| 预期结果 | {  "code": -1,  "message": "您正在咨询 咨询师一号, 请先结束当前会话",  "result": null  } |
| 实测结果 | {  "code": -1,  "message": "您正在咨询 咨询师二号, 请先结束当前会话",  "result": null  } |
| **缺陷4** | 缺陷描述 | **可以在当前会话没结束时，重复发起同一个会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_CreateSession\_TC008 |
| 导致缺陷的测试用例 | 将同一个测试用例在该接口上执行两遍  {  "counselor": "ff8081818c5df531018c70babf2f000c"  } |
| 预期结果 | {  "code": -1,  "message": "您正在咨询 咨询师一号, 请先结束当前会话",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |

1. **接口：/conversation/end/{id}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **可以重复结束同一个会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_EndSession\_TC002 |
| 导致缺陷的测试用例 | 将同一个测试用例在该接口上执行两遍  https://sei-test.021hqit.com/group-6/liwa-api/conversation/end/ff8081818c5df531018c72c2ed180081 |
| 预期结果 | {  "code": -1,  "message": "该会话已经结束，请勿重复结束",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |

1. **接口：/conversation/supervise**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **可以向没有和当前咨询师绑定的督导发起会话。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC003 |
| 导致缺陷的测试用例 | 和当前会话的咨询师没有绑定关系的督导  {  "supervise" : "ff8081818c5df531018c72db28ba0083",  "conversationId" : "ff8081818c5df531018c75d3907b008e"  } |
| 预期结果 | {  "code": -1,  "message": "该督导未与当前咨询师绑定",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷2** | 缺陷描述 | **可以向当天没有排班的督导发起会话。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC004 |
| 导致缺陷的测试用例 | 当天没有排班的督导  {  "supervise" : "ff8081818c5df531018c73306c020085",  "conversationId" : "ff8081818c5df531018c75d3907b008e"  } |
| 预期结果 | {  "code": -1,  "message": "该督导当天没有排班",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷3** | 缺陷描述 | **可以向不在线的督导发起会话。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC005 |
| 导致缺陷的测试用例 | 当天不在线的督导  {  "supervise" : "ff8081818c5df531018c75ddef6a0099",  "conversationId" : "ff8081818c5df531018c75a377be0089"  } |
| 预期结果 | {  "code": -1,  "message": "该督导当前不在线",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷4** | 缺陷描述 | **输入不合法的会话id会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC008 |
| 导致缺陷的测试用例 | 一个不存在的会话id  {  "supervise" : "ff8081818c5df531018c70b89781000a",  "conversationId" : "ff8081818c5df531018c75a377be008k"  } |
| 预期结果 | {  "code": -1,  "message": "找不到对应的会话id",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-17T03:50:51.896+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/conversation/supervise"  } |
| **缺陷5** | 缺陷描述 | **可以为已经结束的会话申请督导** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC0010 |
| 导致缺陷的测试用例 | 已经结束的会话id  {  "supervise" : "ff8081818c5df531018c70b89781000a",  "conversationId" : "ff8081818c5df531018c75a377be0089"  } |
| 预期结果 | {  "code": -1,  "message": "该会话已经结束",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷6** | 缺陷描述 | **可以重复请求同一个督导。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC021 |
| 导致缺陷的测试用例 | 将同一个测试用例在该接口上执行两遍  {  "supervise" : "ff8081818c5df531018c70b89781000a",  "conversationId" : "ff8081818c5df531018c76162a0600a3"  } |
| 预期结果 | {  "code": -1,  "message": "该会话已请求督导",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷7** | 缺陷描述 | **可以在已经请求成功一个督导后，请求另一个督导。** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_RequestSupervisor\_TC022 |
| 导致缺陷的测试用例 | 一个已经请求过督导的会话，和另一个督导的id  {  "supervise" : "ff8081818c5df531018c72db28ba0083",  "conversationId" : "ff8081818c5df531018c76162a0600a3"  } |
| 预期结果 | {  "code": -1,  "message": "该会话已经请求过督导",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |

1. **接口：/conversation/consultlist**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **非法的排序依据依然能返回结果** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_Record\_TC009 |
| 导致缺陷的测试用例 | 非法的排序依据  {  "property":"abcd"  } |
| 预期结果 | {  "code": -1,  "message": "排序依据非法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷2** | 缺陷描述 | **非法的顺序依然能返回结果** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_Record\_TC010 |
| 导致缺陷的测试用例 | 非法的顺序  {  "direction":"abcd"  } |
| 预期结果 | {  "code": -1,  "message": "顺序非法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷3** | 缺陷描述 | **小于0的页码会导致内部服务器错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_Record\_TC011 |
| 导致缺陷的测试用例 | 小于0的页码值  {  "page": -1  } |
| 预期结果 | {  "code": -1,  "message": "页码值非法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-17T08:11:17.749+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/conversation/consultlist"  } |
| **缺陷4** | 缺陷描述 | **小于0的size值会导致内部服务器错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_Record\_TC013 |
| 导致缺陷的测试用例 | 小于0的size值  {  "size": -1  } |
| 预期结果 | {  "code": -1,  "message": "size值不合法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-17T08:13:20.362+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/conversation/consultlist"  } |

1. **接口：/conversation/export/{id}**

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| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **对于不合法的会话id，会下载一个无法打开的压缩包文件（空压缩包）** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_Export\_TC002 |
| 导致缺陷的测试用例 | 不合法的会话id  https://sei-test.021hqit.com/group-6/liwa-api/conversation/export/kk8081818c5df531018c774647a000d6 |
| 预期结果 | {  "code": -1,  "message": "会话id不合法",  "result": null  } |
| 实测结果 | 下载一个无法打开的压缩包文件（空压缩包） |

1. **接口：/conversation/batchexport**

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| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **对于数组中存在不合法的会话id的情况，会下载一个无法打开的压缩包文件（空压缩包）** |
| 严重程度(H/M/L) | M |
| 测试子项 | PSY\_Conversation\_API\_BatchExport\_TC002 |
| 导致缺陷的测试用例 | 不合法的会话id数组  [  "aa8081818c5df531018c774647a000d6",  "aa8081818c5df531018c7618565b00a6"  ] |
| 预期结果 | {  "code": -1,  "message": "存在不合法的会话id",  "result": null  } |
| 实测结果 | 下载一个无法打开的压缩包文件（空压缩包） |

1. **接口：/conversation/{id}**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **可以重复删除会话** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_DeleteSession\_TC002 |
| 导致缺陷的测试用例 | 重复执行同一个测试用例  https://sei-test.021hqit.com/group-6/liwa-api/conversation/ff8081818c5df531018c7b9f2a810111 |
| 预期结果 | {  "code": -1,  "message": "该会话已结束",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": "ok"  } |
| **缺陷2** | 缺陷描述 | **非法的会话id会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Conversation\_API\_DeleteSession\_TC003 |
| 导致缺陷的测试用例 | 不合法的会话id  https://sei-test.021hqit.com/group-6/liwa-api/conversation/aa8081818c5df531018c7b9f2a810111 |
| 预期结果 | {  "code": -1,  "message": "会话id非法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-19T05:54:04.864+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/conversation/aa8081818c5df531018c7b9f2a810111"  } |

1. **评价相关API**
2. **/evaluate**

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| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **不存在的会话id会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC003 |
| 导致缺陷的测试用例 | 不存在的会话id  {  "conversationId": "kk8081818c5df531018c7618565b00a6",  "objectType": "CONVERSATION"  } |
| 预期结果 | {  "code": -1,  "message": "会话id不存在",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-18T06:14:40.185+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/evaluate"  } |
| **缺陷2** | 缺陷描述 | **会话id为空会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC004 |
| 导致缺陷的测试用例 | 会话id为空  {  "conversationId": "",  "objectType": "CONVERSATION"  } |
| 预期结果 | {  "code": -1,  "message": "会话id不能为空",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-18T06:15:12.629+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/evaluate"  } |
| **缺陷3** | 缺陷描述 | **非法的评价对象类型也能成功评价** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC005 |
| 导致缺陷的测试用例 | 非法的评价对象类型  {  "conversationId": "ff8081818c5df531018c7617039100a4",  "objectType": "ACONVERSATION"  } |
| 预期结果 | {  "code": -1,  "message": "非法的评价对象类型",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷4** | 缺陷描述 | **评价对象类型为空也能成功产生评价（接口文档里评价对象类型为必填参数）** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC006 |
| 导致缺陷的测试用例 | 评价对象类型为空  {  "conversationId": "ff8081818c5df531018c76162a0600a3",  "objectType": ""  } |
| 预期结果 | {  "code": -1,  "message": "该会话已结束",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |
| **缺陷5** | 缺陷描述 | **非法的level值依然能成功产生评价** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Evaluate\_API\_AddEvaluate\_TC008、PSY\_Evaluate\_API\_AddEvaluate\_TC009 |
| 导致缺陷的测试用例 | 非法的level值（大于5或小于0）  {  "conversationId": "ff8081818c5df531018c75dc98040098",  "objectType": "CONVERSATION",  "level": 10,  "content": "好好好非常好"  } |
| 预期结果 | {  "code": -1,  "message": "level值非法",  "result": null  } |
| 实测结果 | {  "code": 0,  "message": "OK",  "result": {……}  } |

1. **消息相关API**
2. **/message/conversation/web**

|  |  |  |
| --- | --- | --- |
| **缺陷1** | 缺陷描述 | **Page值小于0会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Message\_API\_Web\_TC005 |
| 导致缺陷的测试用例 | 小于0的page值  https://sei-test.021hqit.com/group-6/liwa-api/message/conversation/web?conversationId=ff8081818c5df531018c7b9f2a810111&page=-1&size=2 |
| 预期结果 | {  "code": -1,  "message": "page值非法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-18T07:01:34.683+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/message/conversation/web"  } |
| **缺陷2** | 缺陷描述 | **Size值小于0会导致服务器内部错误** |
| 严重程度(H/M/L) | H |
| 测试子项 | PSY\_Message\_API\_Web\_TC007 |
| 导致缺陷的测试用例 | 小于0的size值  https://sei-test.021hqit.com/group-6/liwa-api/message/conversation/web?conversationId=ff8081818c5df531018c7b9f2a810111&page=1&size=-1 |
| 预期结果 | {  "code": -1,  "message": "size值非法",  "result": null  } |
| 实测结果 | {  "timestamp": "2023-12-18T07:03:35.010+00:00",  "status": 500,  "error": "Internal Server Error",  "message": "",  "path": "/message/conversation/web"  } |

1. **配置相关API**

暂未发现缺陷