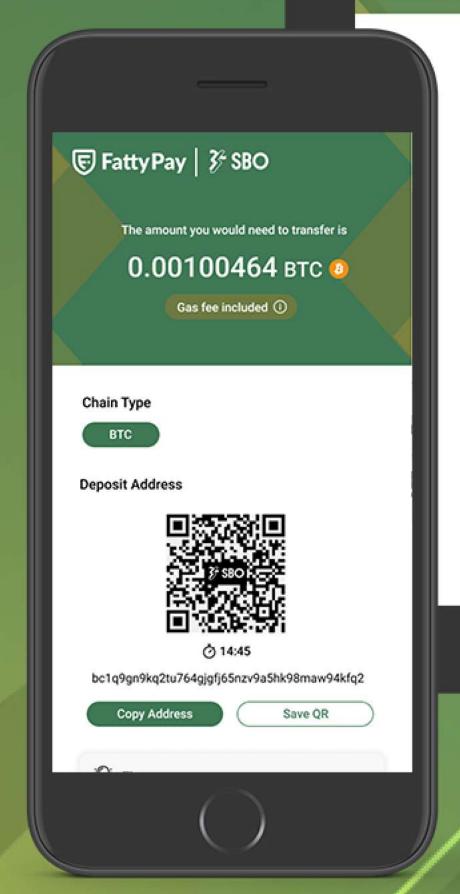


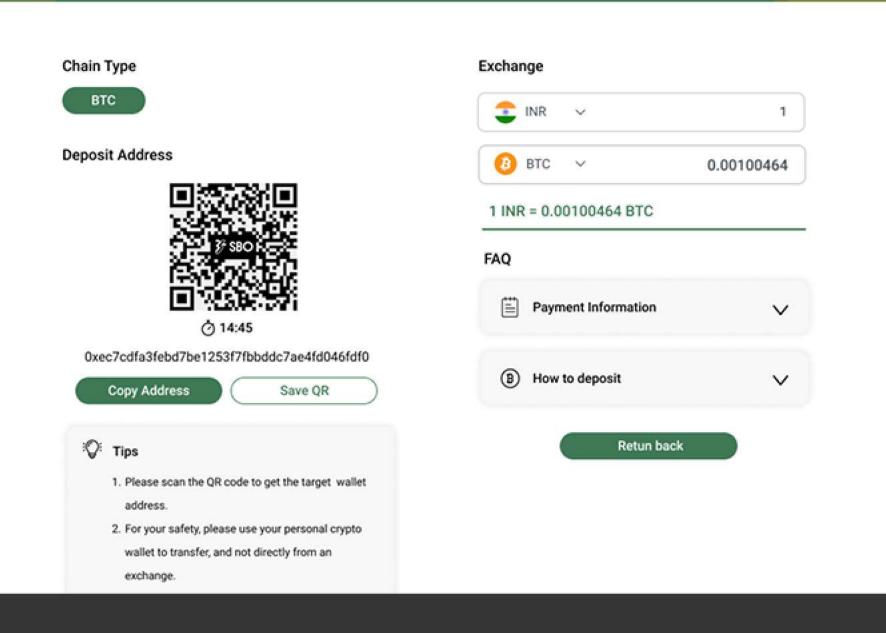
The amount you would need to transfer is

0.00100464 втс 🐠

Gas fee included ①

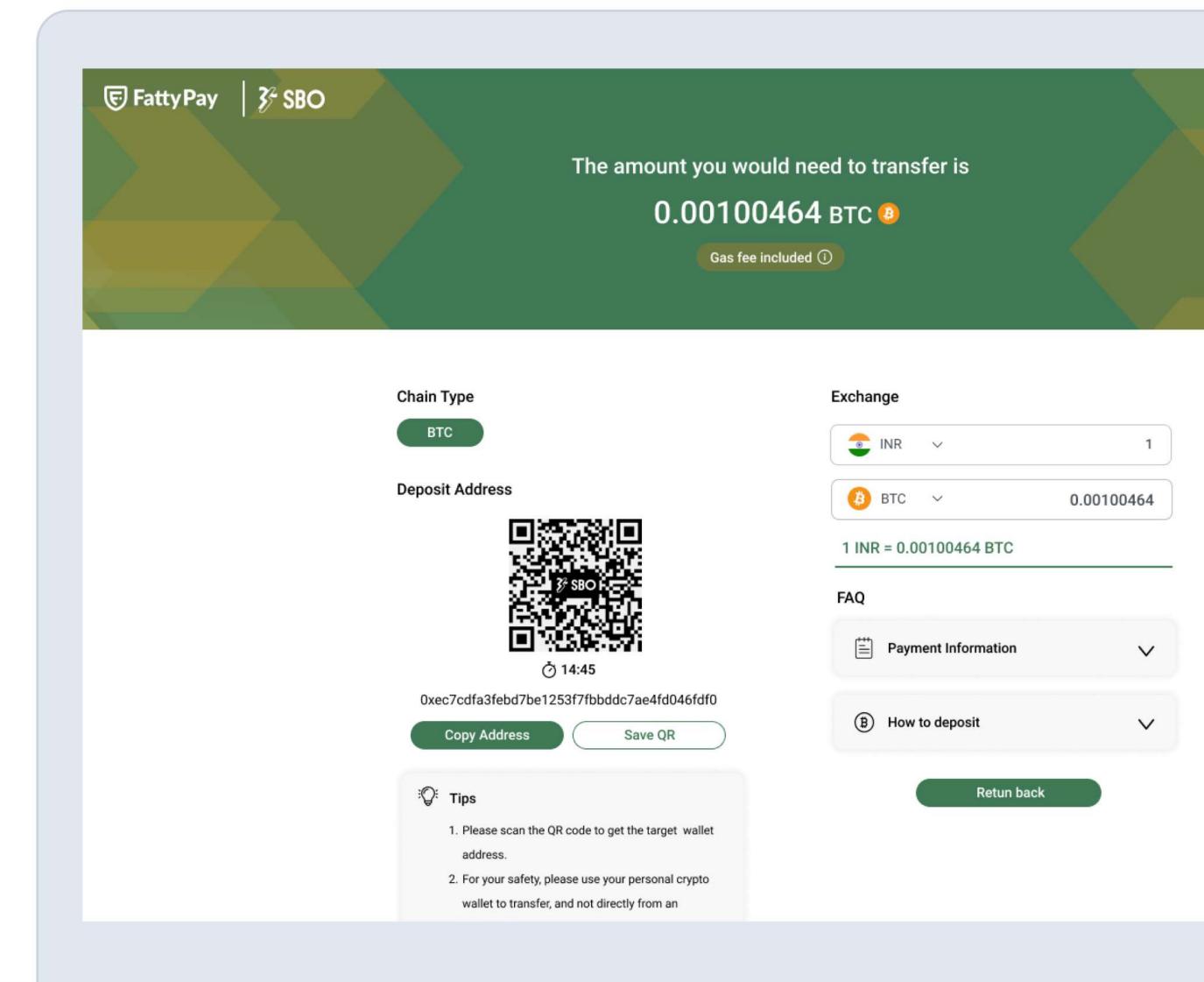
# FATTYPAY WEBSITE





## **DESIGN BACKGROUND**

This project is a third-party deposit page. For different countries, define the different situations for localization. This project includes a bank transfer page, cryptocurrency page, and mobile payment page.



# ROLE AND COLLABORATIONS

As the project designer, I directly discussed with the stakeholder and engineers to explore the design style and how to work. And I try to use a user journey map to figure out the user's pain points. According to the user survey to enhance the user experience.

#### **Team**

UI / Web Designer - Windy Wu Full-Stack Engineer Project Owner

#### **Platform**

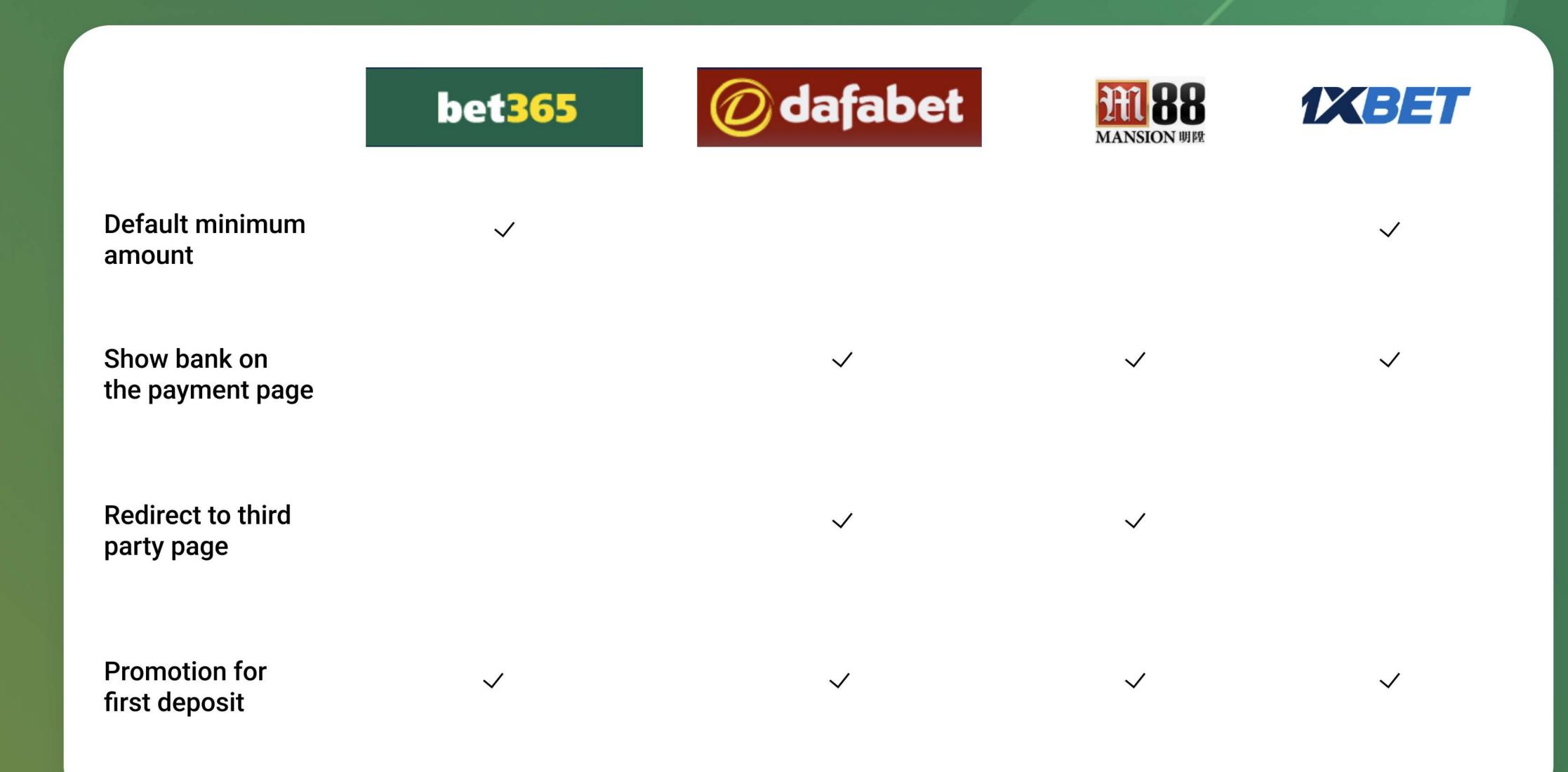
Web

#### Tools / Skill

Figma, Photoshop, Illustrator, Html, CSS, Jquery, Vue

# **COMPETITOR SURVEY**

Define different competitors from similarWeb. And Survey different bet sites in Southeast Asia. Organized common functions and payment details.



# **USER PERSONA**

#### **Social Bettor**



**Dony** 

Age 27
Nationality Indonesia
Betting Experience 1-3 Years
Device Oppo A53

Social. Opportunities. Emotional My friends bet online so I join in the fun with them.

#### Characteristic

- Enjoy watching football games
- Bet based on emotions and match situations
- Not tech-savvy

#### **Motivations / Goals**

- Having a common topic/activity that can be enjoyed together with friends
- Winning a fortune by luck and by spending a small amou

#### **Frustrations**

- Website domain gets blocked so regularly
- Website loads too slowly
- 3G/4G network is not reliable

# **USER JOURNEY MAP**

This user journey map is based on the user login to deposit. A user would face different touchpoints that would influence their activity. We found some user pain points and try to fix some problems.

Stage	Awareness	Consideration & Decision	Waiting	Conversion
Goal	• Login • Deposit			
User Activity	<ul> <li>Login</li> <li>Choose</li> <li>Payment</li> <li>Method</li> <li>bank (depend on payment method)</li> </ul>	<ul> <li>Choose</li> <li>Chanel</li> <li>Deposit</li> <li>Amount</li> </ul>	<ul> <li>Click</li> <li>Continue to deposit</li> <li>Wait until the loading finished</li> </ul>	Exam Banking Switch to Switch to Check deposit Wait Confirm Account mobile App Browser and record (~10 mins) Deposit click "Back" Success button
Touch Points	BROWSER (CM Deposit Page)  BROWSER (CM Deposit Page)		BROWSER (Loading Page)	BROWSER 3rd party BROWSER BROWSER (3rd party banking app (3rd party Page) BROWSER (CM Deposit Page) Page) BROWSER (CM Deposit Page)
User Stories	<ul> <li>Dony see</li></ul>	Dony see channel     Dony see deposit input	<ul> <li>Dony see continue btn</li> <li>Dony see deposit deposit history</li> <li>Dony see deposit</li> </ul>	<ul> <li>Dony see 3rd Dony open page app 3rd page see the deposit history</li> <li>Dony use the info to deposit</li> </ul>
Experience	©—————————————————————————————————————	€	<u>•</u>	

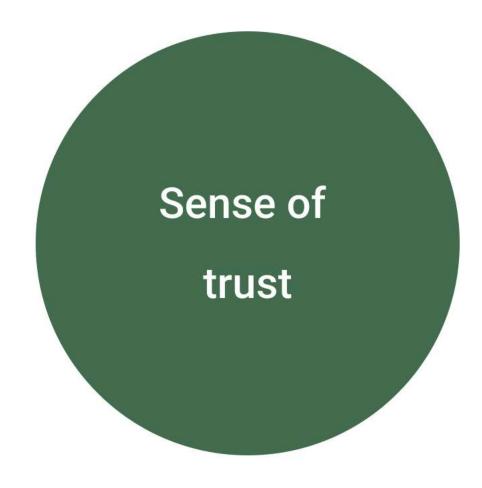
# **DESIGN GOAL**



The deposit flow would face a different situation, most people would face some problems. Define the common problems and provide the FAQs.



Use design to do more connections from bet sites to 3rd party pages.
Redirecting the browser page many times would make user lack trust.
Using more visual connections would build up brand identification.



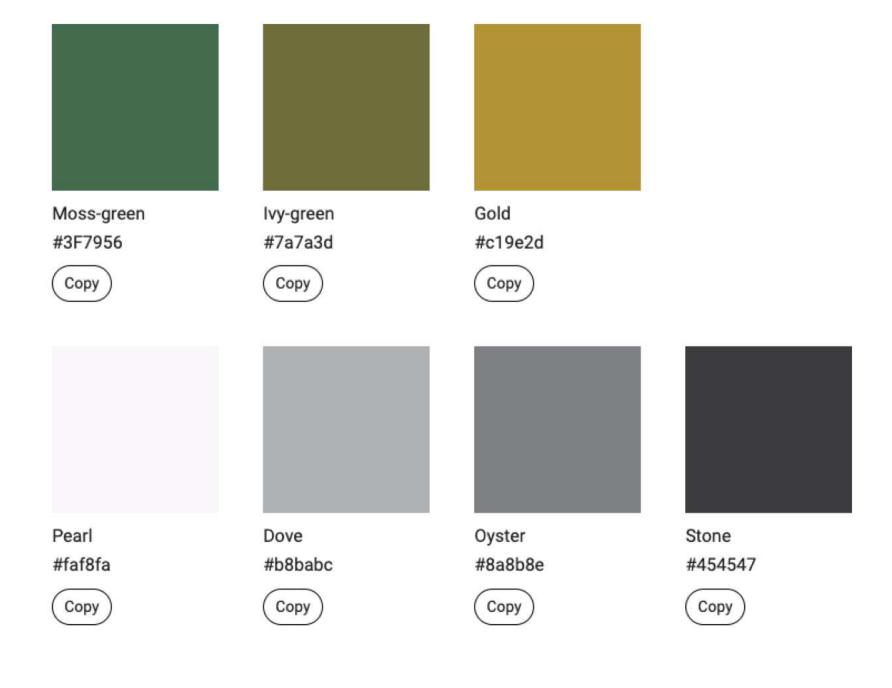
Design plays a significant role in building a brand identity. Because users mostly lack trust in bet sites, use more visual identification to let user trust.

## **DESIGN LANGUAGE SYSTEM**

For brand separation, not use blue as the brand color. Use green as the main color. And also define the typography to use in all deposit pages.

#### Colors

Primaries



#### Typography

Roboto set with the perfect-fourth modular type scale

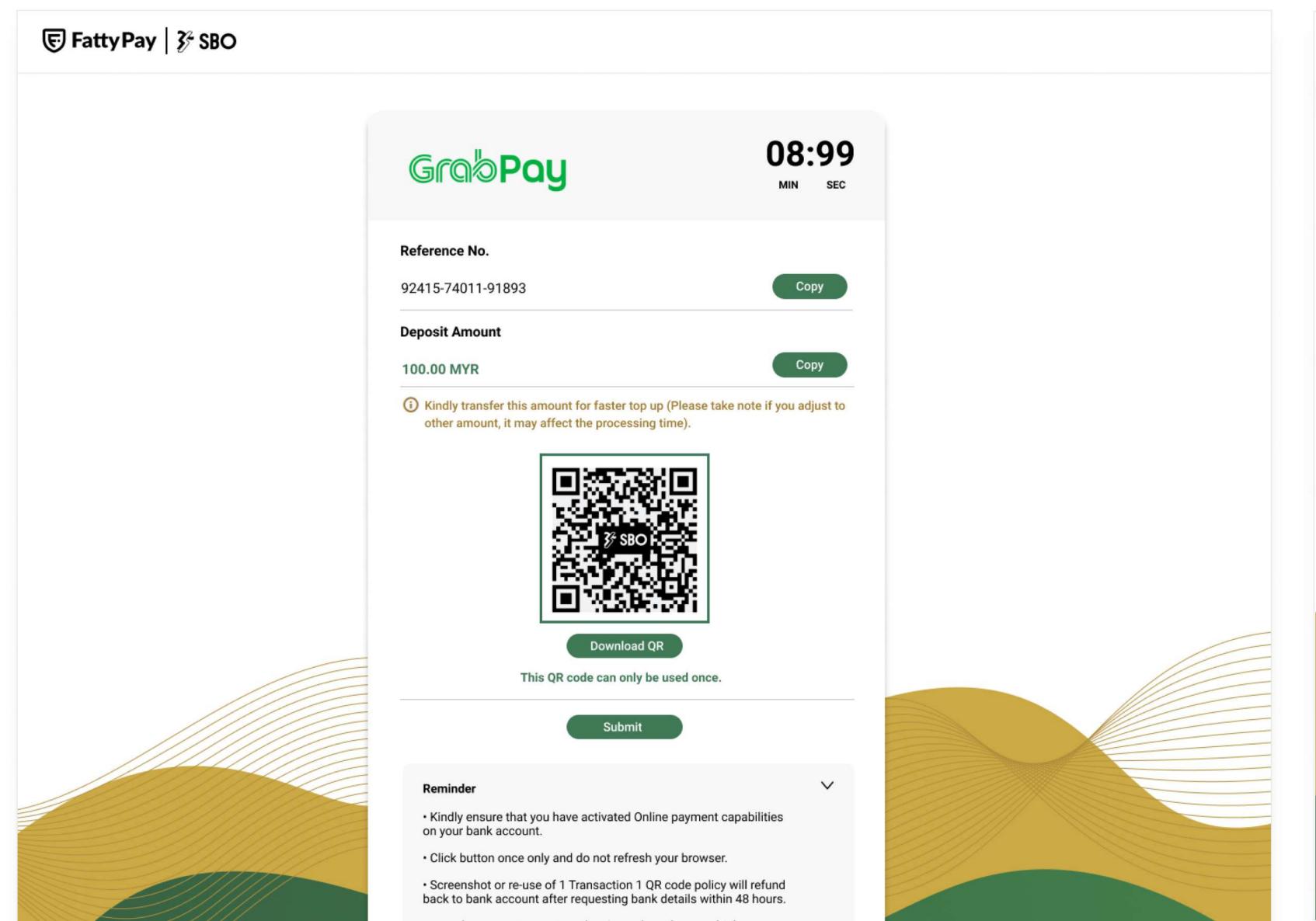
# H1 FattyPay H2 FattyPay

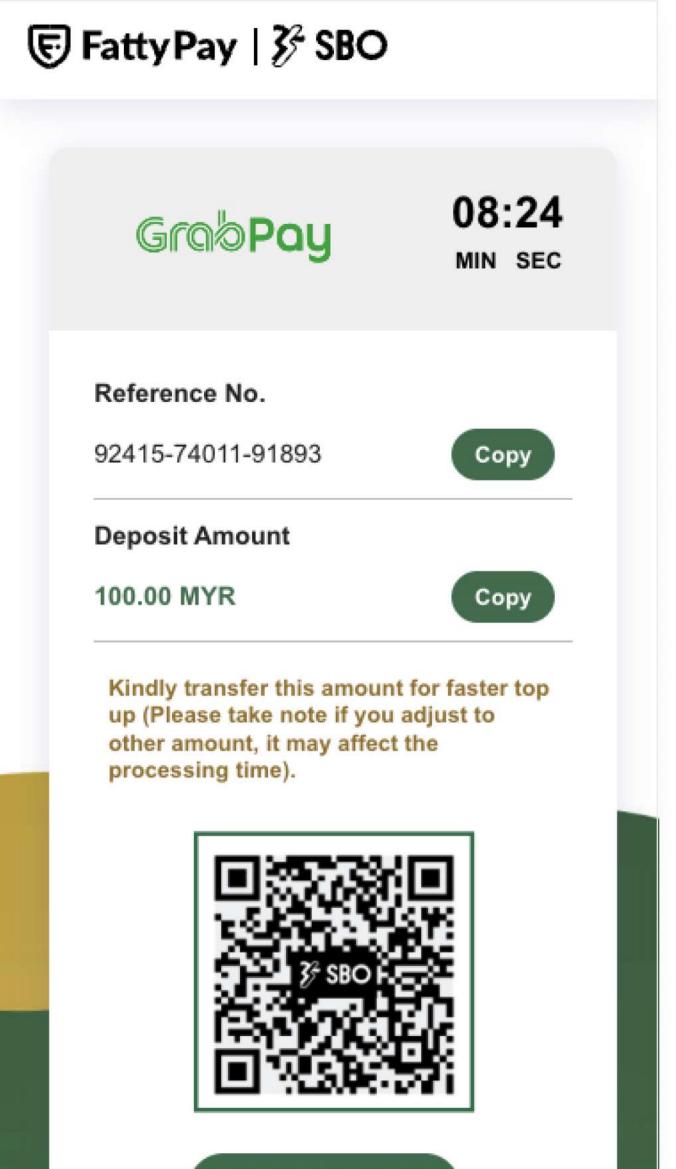
H3 FattyPay

H4 FattyPay
H5 FattyPay
H6 FattyPay
P FattyPay
SMALL FattyPay

# **BANK TRANSFER PAGE**

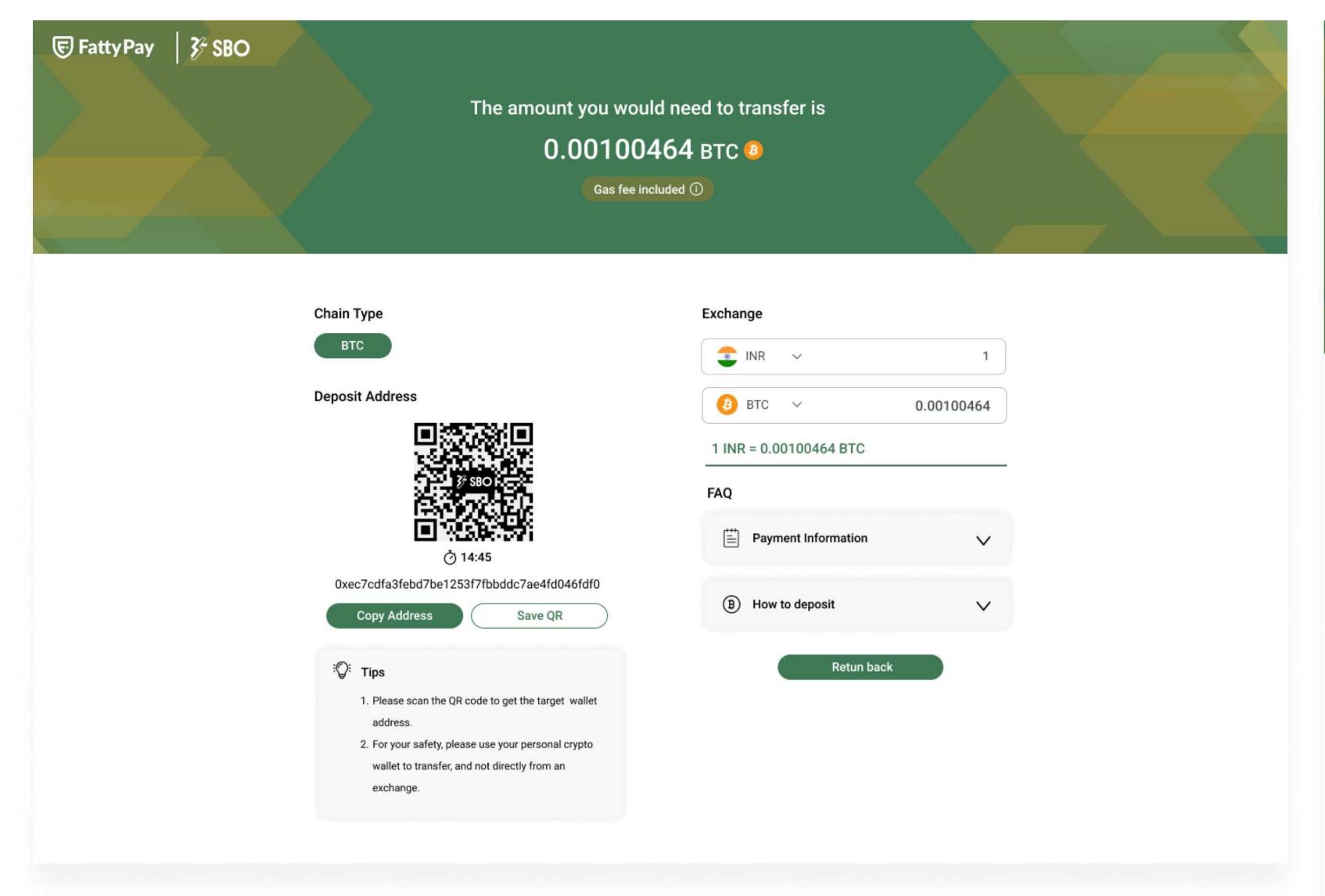
Get user feedback from the CRM log. We found that common users would use mobile as the main device. So copy the reference no and open the bank app is their main user flow. Thus, the information of reference would show at the top.

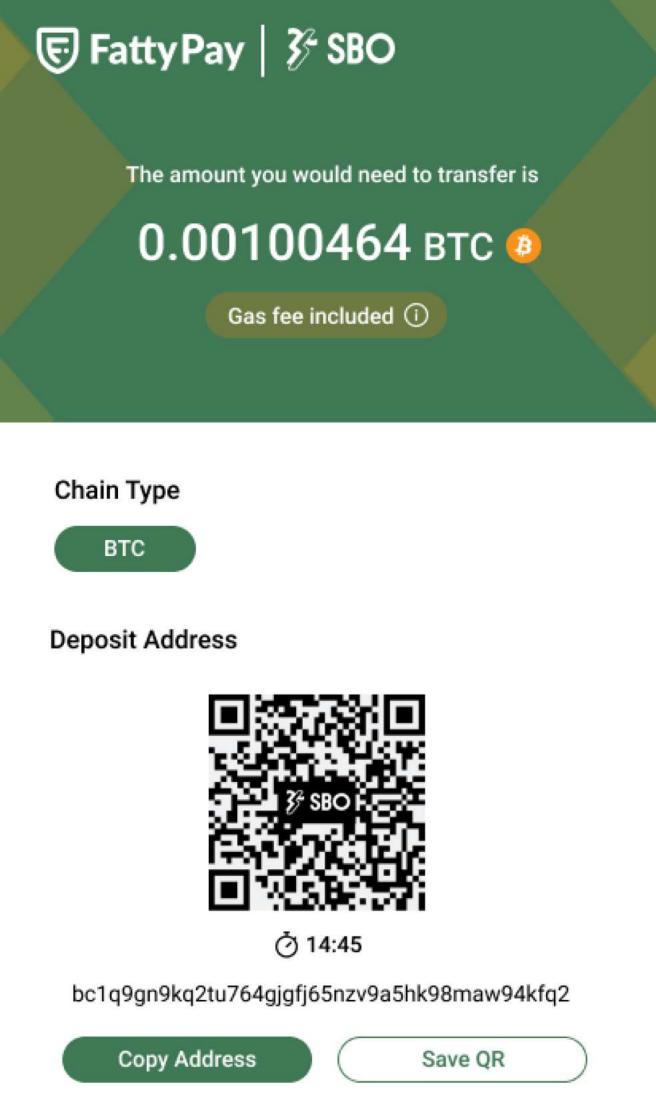




## **CRYPTOCURRENCY PAGE**

For cryptocurrency users, the design provides more tips and FAQs. Hope can help users to have a good deposit experience. Also because cryptocurrency would change the rate rapidly. We provide the exchange on the same page to let the user use.





### MOBILE PAYMENT PAGE

This page is the mobile payment page. To reduce customer service and user effort, people can fill out the form when they deposit.

