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# **Analysis of Yelp Business Intelligence Data**

#### Big Idea:

In this project, I analyzed a subset of the Yelp's business, reviews and user data to answer the following three questions:

- Do Yelp Reviews Skew Negative?
- Should the Elite be Trusted?
- What is the Most Recommended Restaurant?

#### Data Source:

The three datasets originally come from Kaggle and they have been uploaded into an S3 bucket for the use of this project.

- s3://yelpreviewdataset/yelp\_academic\_dataset\_business.json
- s3://yelpreviewdataset/yelp\_academic\_dataset\_review.json
- s3://yelpreviewdataset/yelp\_academic\_dataset\_user.json

# Part I: Installation and Initial Setup

### 1. Install Packages

```
In [1]: from pyspark.sql import SparkSession
    my_spark = SparkSession.builder.getOrCreate()
    sc.install_pypi_package("pandas==1.0.3")
    sc.install_pypi_package("matplotlib==3.2.1")
    sc.install_pypi_package("seaborn==0.10.0")
    sc.install_pypi_package("wordcloud==1.8.1")
    sc.list_packages()
```

Starting Spark application

```
ID
            YARN Application ID
                                 Kind State Spark UI Driver log Current session?
   application_1606608101453_0001 pyspark
                                        idle
                                                Link
                                                          Link
SparkSession available as 'spark'.
Collecting pandas==1.0.3
 Downloading https://files.pythonhosted.org/packages/4a/6a/94b219b8ea0f2d580169e85ed1ed
c0163743f55aaeca8a44c2e8fc1e344e/pandas-1.0.3-cp37-cp37m-manylinux1 x86 64.whl (10.0MB)
Requirement already satisfied: pytz>=2017.2 in /usr/local/lib/python3.7/site-packages (f
rom pandas==1.0.3)
Requirement already satisfied: numpy>=1.13.3 in /usr/local/lib64/python3.7/site-packages
(from pandas==1.0.3)
Collecting python-dateutil>=2.6.1 (from pandas==1.0.3)
  Downloading https://files.pythonhosted.org/packages/d4/70/d60450c3dd48ef87586924207ae8
907090de0b306af2bce5d134d78615cb/python dateutil-2.8.1-py2.py3-none-any.whl (227kB)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from
python-dateutil>=2.6.1->pandas==1.0.3)
Installing collected packages: python-dateutil, pandas
Successfully installed pandas-1.0.3 python-dateutil-2.8.1
```

```
Collecting matplotlib==3.2.1
  Downloading https://files.pythonhosted.org/packages/b2/c2/71fcf957710f3ba1f09088b35776
a799ba7dd95f7c2b195ec800933b276b/matplotlib-3.2.1-cp37-cp37m-manylinux1 x86 64.whl (12.4
MB)
Requirement already satisfied: python-dateutil>=2.1 in /mnt/tmp/1606608637314-0/lib/pyth
on3.7/site-packages (from matplotlib==3.2.1)
Collecting pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.1 (from matplotlib==3.2.1)
  Downloading https://files.pythonhosted.org/packages/8a/bb/488841f56197b13700afd5658fc2
79a2025a39e22449b7cf29864669b15d/pyparsing-2.4.7-py2.py3-none-any.whl (67kB)
Collecting cycler>=0.10 (from matplotlib==3.2.1)
  Downloading https://files.pythonhosted.org/packages/f7/d2/e07d3ebb2bd7af696440ce7e754c
59dd546ffe1bbe732c8ab68b9c834e61/cycler-0.10.0-py2.py3-none-any.whl
Requirement already satisfied: numpy>=1.11 in /usr/local/lib64/python3.7/site-packages
(from matplotlib==3.2.1)
Collecting kiwisolver>=1.0.1 (from matplotlib==3.2.1)
  Downloading https://files.pythonhosted.org/packages/d2/46/231de802ade4225b76b96cffe419
cf3ce52bbe92e3b092cf12db7d11c207/kiwisolver-1.3.1-cp37-cp37m-manylinux1_x86_64.whl (1.1M
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from
python-dateutil>=2.1->matplotlib==3.2.1)
Installing collected packages: pyparsing, cycler, kiwisolver, matplotlib
Successfully installed cycler-0.10.0 kiwisolver-1.3.1 matplotlib-3.2.1 pyparsing-2.4.7
Collecting seaborn==0.10.0
  Downloading https://files.pythonhosted.org/packages/70/bd/5e6bf595fe6ee0f257ae49336dd1
80768c1ed3d7c7155b2fdf894c1c808a/seaborn-0.10.0-py3-none-any.whl (215kB)
Requirement already satisfied: pandas>=0.22.0 in /mnt/tmp/1606608637314-0/lib/python3.7/
site-packages (from seaborn==0.10.0)
Requirement already satisfied: numpy>=1.13.3 in /usr/local/lib64/python3.7/site-packages
(from seaborn==0.10.0)
Collecting scipy>=1.0.1 (from seaborn==0.10.0)
  Downloading https://files.pythonhosted.org/packages/dc/7e/8f6a79b102ca1ea928bae8998b05
bf5dc24a90571db13cd119f275ba6252/scipy-1.5.4-cp37-cp37m-manylinux1 x86 64.whl (25.9MB)
Requirement already satisfied: matplotlib>=2.1.2 in /mnt/tmp/1606608637314-0/lib/python
3.7/site-packages (from seaborn==0.10.0)
Requirement already satisfied: pytz>=2017.2 in /usr/local/lib/python3.7/site-packages (f
rom pandas>=0.22.0->seaborn==0.10.0)
Requirement already satisfied: python-dateutil>=2.6.1 in /mnt/tmp/1606608637314-0/lib/py
thon3.7/site-packages (from pandas>=0.22.0->seaborn==0.10.0)
Requirement already satisfied: pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.1 in /mnt/tmp/1606
608637314-0/lib/python3.7/site-packages (from matplotlib>=2.1.2->seaborn==0.10.0)
Requirement already satisfied: cycler>=0.10 in /mnt/tmp/1606608637314-0/lib/python3.7/si
te-packages (from matplotlib>=2.1.2->seaborn==0.10.0)
Requirement already satisfied: kiwisolver>=1.0.1 in /mnt/tmp/1606608637314-0/lib/python
3.7/site-packages (from matplotlib>=2.1.2->seaborn==0.10.0)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from
python-dateutil>=2.6.1->pandas>=0.22.0->seaborn==0.10.0)
Installing collected packages: scipy, seaborn
Successfully installed scipy-1.5.4 seaborn-0.10.0
Collecting wordcloud==1.8.1
  Downloading https://files.pythonhosted.org/packages/1b/06/0516bdba2ebdc0d5bd476aa66f94
666dd0ad6b9abda723fdf28e451db919/wordcloud-1.8.1-cp37-cp37m-manylinux1 x86 64.whl (366k
Collecting pillow (from wordcloud==1.8.1)
 Downloading https://files.pythonhosted.org/packages/af/fa/c1302a26d5e1a17fa8e10e43417b
6cf038b0648c4b79fcf2302a4a0c5d30/Pillow-8.0.1-cp37-cp37m-manylinux1 x86 64.whl (2.2MB)
Requirement already satisfied: numpy>=1.6.1 in /usr/local/lib64/python3.7/site-packages
(from wordcloud==1.8.1)
Requirement already satisfied: matplotlib in /mnt/tmp/1606608637314-0/lib/python3.7/site
-packages (from wordcloud==1.8.1)
Requirement already satisfied: python-dateutil>=2.1 in /mnt/tmp/1606608637314-0/lib/pyth
on3.7/site-packages (from matplotlib->wordcloud==1.8.1)
```

Requirement already satisfied: pyparsing!=2.0.4,!=2.1.2,!=2.1.6,>=2.0.1 in /mnt/tmp/1606

608637314-0/lib/python3.7/site-packages (from matplotlib->wordcloud==1.8.1)

Requirement already satisfied: cycler>=0.10 in /mnt/tmp/1606608637314-0/lib/python3.7/si te-packages (from matplotlib->wordcloud==1.8.1)
Requirement already satisfied: kiwisolver>=1.0.1 in /mnt/tmp/1606608637314-0/lib/python 3.7/site-packages (from matplotlib->wordcloud==1.8.1)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.7/site-packages (from python-dateutil>=2.1->matplotlib->wordcloud==1.8.1)
Installing collected packages: pillow, wordcloud
Successfully installed pillow-8.0.1 wordcloud-1.8.1

Package	Version
Package	4.9.1 2.49.0 7.1.2 0.10.0 0.10.0 0.16.0 1.3.1 4.5.2 3.2.1 1.4.2 3.5 1.3.4 1.16.5 1.0.3 8.0.1 9.0.1 2.2 2.4.7 2.8.1
wordcloud	1.8.1

### 2. Importing

```
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
from scipy import stats
from scipy.stats import norm, skew
from wordcloud import WordCloud, STOPWORDS, ImageColorGenerator
import pyspark.sql.functions as F
from pyspark.sql.functions import explode, split, desc, col, avg, udf, when
from pyspark.sql.types import IntegerType, StringType, DoubleType
```

## 3. Loading Data

```
In [3]: business_df = spark.read.json('s3://yelpreviewdataset/yelp_academic_dataset_business.js
```

#### 4. Overview of Data

```
print(f'Columns: {len(business df.columns)} | Rows: {business df.count():,}')
        Columns: 14 | Rows: 209,393
         business df.printSchema()
In [5]:
        root
          -- address: string (nullable = true)
          -- attributes: struct (nullable = true)
              |-- AcceptsInsurance: string (nullable = true)
              |-- AgesAllowed: string (nullable = true)
               |-- Alcohol: string (nullable = true)
               |-- Ambience: string (nullable = true)
               -- BYOB: string (nullable = true)
               -- BYOBCorkage: string (nullable = true)
               -- BestNights: string (nullable = true)
               |-- BikeParking: string (nullable = true)
               |-- BusinessAcceptsBitcoin: string (nullable = true)
               |-- BusinessAcceptsCreditCards: string (nullable = true)
               -- BusinessParking: string (nullable = true)
               -- ByAppointmentOnly: string (nullable = true)
               -- Caters: string (nullable = true)
               -- CoatCheck: string (nullable = true)
               -- Corkage: string (nullable = true)
               -- DietaryRestrictions: string (nullable = true)
               |-- DogsAllowed: string (nullable = true)
               |-- DriveThru: string (nullable = true)
               |-- GoodForDancing: string (nullable = true)
               -- GoodForKids: string (nullable = true)
               -- GoodForMeal: string (nullable = true)
               -- HairSpecializesIn: string (nullable = true)
               |-- HappyHour: string (nullable = true)
               |-- HasTV: string (nullable = true)
               |-- Music: string (nullable = true)
               |-- NoiseLevel: string (nullable = true)
               |-- Open24Hours: string (nullable = true)
               -- OutdoorSeating: string (nullable = true)
               -- RestaurantsAttire: string (nullable = true)
               -- RestaurantsCounterService: string (nullable = true)
               |-- RestaurantsDelivery: string (nullable = true)
               |-- RestaurantsGoodForGroups: string (nullable = true)
               |-- RestaurantsPriceRange2: string (nullable = true)
               |-- RestaurantsReservations: string (nullable = true)
               |-- RestaurantsTableService: string (nullable = true)
               -- RestaurantsTakeOut: string (nullable = true)
               -- Smoking: string (nullable = true)
               |-- WheelchairAccessible: string (nullable = true)
               |-- WiFi: string (nullable = true)
          -- business id: string (nullable = true)
          -- categories: string (nullable = true)
          -- city: string (nullable = true)
          -- hours: struct (nullable = true)
               |-- Friday: string (nullable = true)
               -- Monday: string (nullable = true)
               |-- Saturday: string (nullable = true)
               |-- Sunday: string (nullable = true)
```

```
|-- Thursday: string (nullable = true)
|-- Tuesday: string (nullable = true)
|-- Wednesday: string (nullable = true)
|-- is_open: long (nullable = true)
|-- latitude: double (nullable = true)
|-- longitude: double (nullable = true)
|-- name: string (nullable = true)
|-- postal_code: string (nullable = true)
|-- review_count: long (nullable = true)
|-- stars: double (nullable = true)
|-- state: string (nullable = true)
```

Display the first 5 rows with the following columns:

- business\_id
- name
- city
- state
- categories

```
In [6]: busi_df = business_df.select('business_id', 'name', 'city', 'state', 'stars', 'categori
busi_df.show(5)
```

# Part II: Analyzing Categories

Let's now answer: How many unique categories are represented in this dataset?

Essentially, we have the categories per business as a list - this is useful to quickly see what each business might be represented as but it is difficult to easily answer the following questions such as:

- How many businesses are categorized as Active Life?
- What are the top 20 most popular categories available?

#### 1. Association Table

We need to "break out" these categories from the business ids? One common approach to take is to build an association table mapping a single business id multiple times to each distinct category.

For instance, given the following:

business_id		categories	
	abcd123	a,b,c	

We would like to derive something like:

business_id	category
abcd123	a
abcd123	b
abcd123	С

What this does is allow us to then perform a myriad of rollups and other analysis on this association table which can aid us in answering the questions asked above.

Display the first 5 rows of the association table below

## 2. Total Unique Categories

Finally, we are ready to answer the question: what is the total number of unique categories available?

```
In [8]: associ_table_one.select('category').distinct().count()
```

1336

## 3. Top Categories By Business

Now let's find the top categories in this dataset by rolling up categories.

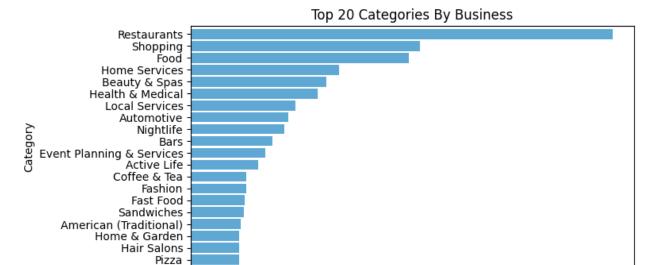
## Counts of Businesses / Category

```
In [9]: category_count = associ_table_one.select('category').groupby(associ_table_one.category)
    category_count.show()
```

```
category | count |
       Paddleboarding|
                         36
       Dermatologists|
                        341
         Aerial Tours
                         28
          Hobby Shops
                        828
           Bubble Tea|
                        720
              Embassy|
                         13
              Tanning|
                        938
             Handyman |
                        682
       Aerial Fitness
                         29
              Falafel|
                        159
        Outlet Stores
                        399
         Summer Camps
                        318
      Clothing Rental
                         55
       Sporting Goods | 2311|
      Cooking Schools
                        118
   College Counseling
                         15
   Lactation Services
                         50
 Ski & Snowboard S...
                         50
              Museums
                        359
               Doulas
                         45
only showing top 20 rows
```

#### **Bar Chart of Top Categories**

With this data available, let us now build a barchart of the top 20 categories



20000

30000

Count

40000

50000

60000

Clears the entire current figure with all its axes

```
In [11]: plt.clf()
    plt.cla()
    plt.close()
```

10000

# Part III. Do Yelp Reviews Skew Negative?

Oftentimes, it is said that the only people who write a written review are those who are extremely dissatisfied or extremely satisfied with the service received.

How true is this really? Let's try and answer this question.

### 1. Loading Review Data

Begin by loading the review data set from S3 and printing schema to determine what data is available

```
In [12]: review_df = spark.read.json('s3://yelpreviewdataset/yelp_academic_dataset_review.json')
    review_df.printSchema()
```

```
root
|-- business_id: string (nullable = true)
|-- cool: long (nullable = true)
|-- date: string (nullable = true)
|-- funny: long (nullable = true)
|-- review_id: string (nullable = true)
|-- stars: double (nullable = true)
|-- text: string (nullable = true)
|-- useful: long (nullable = true)
|-- user_id: string (nullable = true)
```

Let's begin by listing the business\_id and stars columns together for the user reviews data

```
business_stars = review_df.select('business_id', 'stars')
```

```
In [13]: business_stars.show(5)
```

Now, let's aggregate along the stars column to get a resultant dataframe that displays average stars per business as accumulated by users who **took the time to submit a written review** 

```
In [14]: written_review = review_df.where(col("text").isNotNull()).groupby(review_df.business_id
written_review.show(5)
```

Now the fun part - let's join our two dataframes (reviews and business data) by business\_id

```
In [15]: user_review = review_df.groupby(review_df.business_id).agg(avg(col("stars")))
# inner join
joined_written_review = business_df.join(written_review, on=['business_id'])
joined_user_review = business_df.join(user_review,on=['business_id'])
```

Let's see a few of these:

```
In [16]: joined_written_review.select("""avg(stars)""","stars","name","city","state").sort(desc(
```

```
| avg(stars)|stars| name| city|state|
| 5.0| 5.0|Josh Epstein - Fa...|Scottsdale| AZ|
| 5.0| 5.0|Excell Electrical...|Brecksville| OH|
| 5.0| 5.0| Accord Realty| Madison| WI|
| 5.0| 5.0|Arizona Goldendoo...| Peoria| AZ|
| 5.0| 5.0|Garden Laurels by...| Verona| WI|
```

only showing top 5 rows

Compute a new dataframe that calculates what we will call the skew (for lack of a better word) between the avg stars accumulated from written reviews and the actual star rating of a business (ie: the average of stars given by reviewers who wrote an actual review and reviewers who just provided a star rating).

The formula you can use is something like:

```
(row['avg(stars)'] - row['stars']) / row['stars']
```

If the **skew** is negative, we can interpret that to be: reviewers who left a written response were more dissatisfied than normal. If **skew** is positive, we can interpret that to be: reviewers who left a written response were more satisfied than normal.

+	+	+	+	+
avg(stars) s	stars  name	city	state	skew
++-	· <del>+</del>	+		·+
2.333333333333335	1.0  Mikado Sushi Robata	Toronto	ON	1.3333333333333335
3.33333333333333	1.5 Black Brook Golf	Mentor	OH	1.222222222222
2.0	1.0 Water Dr	Calgary	AB	1.0
2.0	1.0 DollarPlus Discou	Las Vegas	NV	1.0
2.0	1.0 Affordable Decks	Bethel Park	PA	1.0
2.0	1.0 Torrey Pines Reha	Las Vegas	NV	1.0
2.0	1.0 H&R Block	Calgary	AB	1.0
2.0	1.0 Foothills Primary	Chandler	AZ	1.0
2.0	1.0 StorageOne	Las Vegas	NV	1.0
2.0	1.0 Convenient Food M	Elyria	OH	1.0
2.0	1.0 Children's Campus	Phoenix	AZ	1.0
2.0	1.0 Golden West Pool	Las Vegas	NV	1.0
2.8	1.5 RideNow Powerspor	Phoenix	AZ	0.8666666666666666666666666666666666666
1.8333333333333333	1.0 Tri-County Snow P	Medina	OH	0.8333333333333333
1.8	1.0 Mr. Transmission/	Matthews	NC	0.8
1.8	1.0 Colangelo's no Fr	Oakville	ON	0.8
1.8	1.0 The Continental A	Phoenix	AZ	0.8
1.8	1.0   1-2-3 Automotive	Henderson	NV	0.8
1.8	1.0 Pulte Homes	Las Vegas	NV	0.8
1.8	1.0 Mathis Towing and	Charlotte	NC	0.8
+	+	+	+	+

```
In [18]: fv_df = fv_df.toPandas()
```

```
In [58]: print("Skewness:", fv_df["skew"].skew(axis = 0, skipna = True))
```

Skewness: 1.3365165257428504

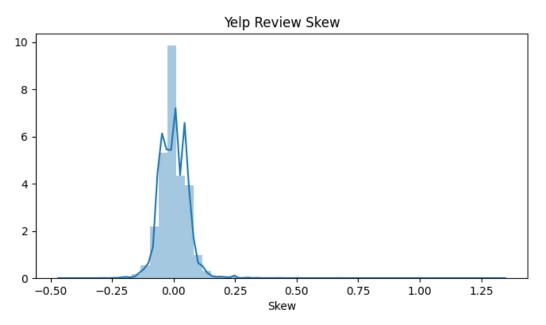
only showing top 20 rows

Since the value of the skewness is around 1.34, we can anticipate the tail of the distribution is longer towards the right hand side of the curve.

And finally, graph it!

```
In [19]: plt.figure(figsize=(8,4))
    ax = sns.distplot(fv_df["skew"])
    ax.set_xlabel('Skew')
    plt.title("Yelp Review Skew")

%matplot plt
```



Clears the entire current figure with all its axes

```
In [20]: plt.clf()
    plt.cla()
    plt.close()
```

So, do Yelp (written) Reviews skew negative? Does this analysis actually prove anything? Expound on implications / interpretations of this graph.

According to the graph, the distribution of the skew appears to be normal, but skewed just a little bit to the right. The implications of the above graph are that the satisfaction level of reviewers who left positively skewed reviews is greater than the dissatisfaction level of reviewers who left negatively skewed reviews.

## Part IV. Should the Elite be Trusted?

How accurate or close are the ratings of an "elite" user (check Users table schema) vs the actual business rating

It takes a special Yelper to become an Elite. Frequent, quality reviews and photos are important in the application of the elite status on Yelp. Elite candidates need to meet the criteria below for the consideration.

To become Elite, Yelpers agree that they

- Are using their real name on Yelp.
- Have a clear photo of themself on their profile page.
- Are of legal drinking age where they live.

They also agree that they are NOT

- A business owner.
- Closely affiliated with a business owner.
- Managing a Yelp Business Account.
- Working for one of Yelp's competitors.

It's important to know that accepting compensation or freebies in exchange for reviews or leveraging the Elite Squad for personal or commercial gain will result in Elite status being revoked or account closure.

### 1. Loading User Data

```
In [21]: user_df = spark.read.json('s3://yelpreviewdataset/yelp_academic_dataset_user.json')
```

#### 2. Overview of Data

```
In [22]:
          user_df.printSchema()
          print(f'User Dataset Columns: {len(user df.columns)} | Rows: {user df.count():,}')
          review df.printSchema()
          print(f'Review Dataset Columns: {len(review df.columns)} | Rows: {review df.count():,}'
         root
           -- average stars: double (nullable = true)
           -- compliment_cool: long (nullable = true)
           -- compliment_cute: long (nullable = true)
           -- compliment_funny: long (nullable = true)
           -- compliment hot: long (nullable = true)
           -- compliment list: long (nullable = true)
           -- compliment_more: long (nullable = true)
           |-- compliment note: long (nullable = true)
           -- compliment_photos: long (nullable = true)
           -- compliment_plain: long (nullable = true)
           -- compliment_profile: long (nullable = true)
           -- compliment_writer: long (nullable = true)
           -- cool: long (nullable = true)
           -- elite: string (nullable = true)
           -- fans: long (nullable = true)
           -- friends: string (nullable = true)
           -- funny: long (nullable = true)
           -- name: string (nullable = true)
           -- review count: long (nullable = true)
           -- useful: long (nullable = true)
           |-- user id: string (nullable = true)
           |-- yelping since: string (nullable = true)
         User Dataset Columns: 22 | Rows: 1,968,703
           -- business id: string (nullable = true)
           |-- cool: long (nullable = true)
```

```
|-- date: string (nullable = true)
          |-- funny: long (nullable = true)
          |-- review_id: string (nullable = true)
          -- stars: double (nullable = true)
          -- text: string (nullable = true)
          -- useful: long (nullable = true)
          |-- user id: string (nullable = true)
         Review Dataset Columns: 9 | Rows: 8,021,122
         user_df.select('user_id','elite').show(5)
In [23]:
              user_id|
                                          elite
         |ntlvfPzc8eglqvk92...|
         FOBRP1BHa3WPHFB5q... | 2008, 2009, 2010, 20...
         zZUnPeh2hEp0WydbA...
         |QaELAmRcDc5TfJEyl...|
         |xvu8G900tezTzbbfq...|2009,2010,2011,20...|
         only showing top 5 rows
        3. Split Elite column
         user_elite_split = user_df.select('user_id', explode(split(user_df.elite, ',')).alias('
In [24]:
         user elite split = user elite split.withColumn('elite', user elite split.elite.cast(Int
         user elite split.show(5)
         print(f'User Elite Split Dataset Columns: {len(user elite split.columns)} | Rows: {user
         +----+
             user_id|elite|
         +----+
         |ntlvfPzc8eglqvk92...| null|
         |FOBRP1BHa3WPHFB5q...| 2008|
         |FOBRP1BHa3WPHFB5q...| 2009|
         |FOBRP1BHa3WPHFB5q...| 2010|
         |FOBRP1BHa3WPHFB5q...| 2011|
         +----+
         only showing top 5 rows
         User Elite Split Dataset Columns: 2 | Rows: 2,125,315
         user elite split.select("elite").distinct().sort('elite', ascending=False).show()
In [25]:
         +----+
         |elite|
           2018
          2017
          2016
           2015
           2014
          2013
          2012
          2011
           2010
           2009
          2008
```

```
2007
 2006
 null
+----+
```

```
In [26]:
          Elite or Not = user elite split.select('user id',
                     when(user_elite_split.elite.isNull(), "Not Elite").otherwise("Elite").alias(
          Elite_or_Not.show()
```

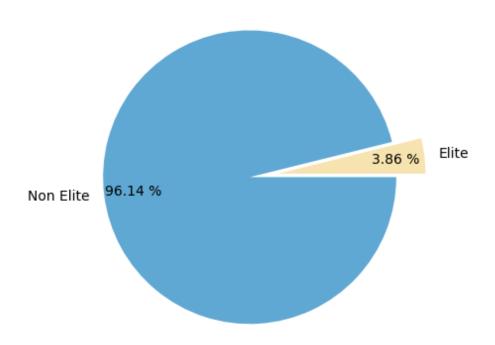
```
------
            user_id|Elite or Not|
    -----+
|ntlvfPzc8eglqvk92...|
                      Not Elite
|FOBRP1BHa3WPHFB5q...|
                          Elite
FOBRP1BHa3WPHFB5q...
                           Elite
FOBRP1BHa3WPHFB5q...
                           Elite
FOBRP1BHa3WPHFB5q...
                           Elite
                           Elite
FOBRP1BHa3WPHFB5q...
FOBRP1BHa3WPHFB5q...
                           Elite
zZUnPeh2hEp0WydbA...
                           Elite
QaELAmRcDc5TfJEy1...
                           Elite
xvu8G900tezTzbbfq...
                           Elite
xvu8G900tezTzbbfq...
                           Elite
xvu8G900tezTzbbfq...
                           Elite
xvu8G900tezTzbbfq...
                           Elite
                           Elite|
xvu8G900tezTzbbfq...
xvu8G900tezTzbbfq...
                           Elite
xvu8G900tezTzbbfq...
                           Elite
xvu8G900tezTzbbfq...
                           Elite
xvu8G900tezTzbbfq...
                           Elite|
z5 82komKV3mI4ASG...
                           Elite
|ttumcu6hWshk_EJVW...|
                       Not Elite
only showing top 20 rows
```

```
unique user df = Elite or Not.dropDuplicates(['user id'])
In [27]:
          unique_user_df.show()
```

```
-----+
            user id|Elite or Not|
---RfKzBwQ8t3wu-L...
                       Not Elite
--1UpCuUDJQbqiuFX...
                       Not Elite
--AGAPpP1pgp1afbq...
                       Not Elite
--C-42rr7hPSsUROJ...
                       Not Elite
--ChzqcPs4YFWlw1j...
                       Not Elite
--ET3paBtrThD95dk...
                       Not Elite
--GLTFzU93A40YB56...
                       Not Elite
--I4wRDhmM2J2VLzK...
                       Not Elite
-- RquisWmBzcezXZr...
                       Not Elite
--UizzbnQlZg7bEv2...
                       Not Elite
--cd gA-9Q8gM9P2c...
                       Not Elite
--dhSVoOFDBiMCCwD...
                       Not Elite
--fpTdHQOGWGbAjk9...
                       Not Elite
--ju6XpRd0dY1Swmf...
                       Not Elite
--oVdTxVd70Vr8Y0U...
                       Not Elite
--pWqE-KOwDWo5ADG...
                       Not Elite
--t6W1JHbStaCp5R0...
                       Not Elite
--tmwndDOZJwfRvvt...
                       Not Elite
--yrdC1dIR6VYsW6k...
                       Not Elite
|-06viLTmtlRTHxxDg...|
                       Not Elite
```

```
only showing top 20 rows
Plot Yelpers by their status
```

#### Yelpers by their status



As we can see from the pie chart above, around 96.14% of Yelpers are non elite, whereas only 3.86% of Yelpers are elite. Therefore, we can anticipate that the distribution of the general/combined rating should be similar to the non elite rating.

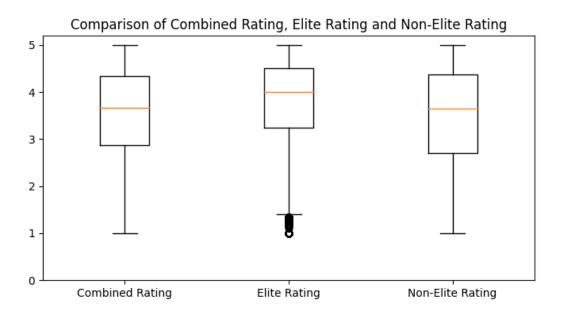
Clears the entire current figure with all its axes

```
In [29]: plt.clf()
   plt.cla()
   plt.close()
```

### 4. Join "Unique User" Dataset with Review Dataset

```
user_join_review = review_df.join(unique_user_df, on = "user_id", how='left')
In [30]:
          print(f'User Join Review Dataset Columns: {len(user join review.columns)} | Rows: {user
         User Join Review Dataset Columns: 10 | Rows: 8,021,122
         5. Clean Data
         Combined Dateset which includes elite and non-elite
          combine df = user join review.select('review id', 'business id', 'stars', 'user id', 'Elite
In [31]:
         Combined (Elite and Non-Elite) Average Ratings Grouped by Business ID
          combine_stars_df = combine_df.groupBy("business_id").agg(F.mean('stars').alias('Stars')
In [32]:
         Elite Only Dataset
          elite_df = combine_df.filter(col("Elite or Not") == "Elite")
In [33]:
         Elite Average Rating Grouped by Business ID
          elite stars df = elite df.groupBy("business id").agg(F.mean('stars').alias('Stars rated
In [34]:
         Non-Elite Dataset
          non elite df = combine df.filter(col("Elite or Not") == "Not Elite")
In [35]:
         Non-Elite Average Rating Grouped by Business ID
          non elite stars df = non elite df.groupBy("business id").agg(F.mean('stars').alias('Sta
In [36]:
         Prepare data for plotting
          combined_data = combine_stars_df.toPandas()["Stars"].values.tolist()
In [37]:
           elite_data = elite_stars_df.toPandas()["Stars rated by elite"].values.tolist()
          non elite data = non elite stars df.toPandas()["Stars rated by non elite"].values.tolis
          data = [combined data, elite data, non elite data]
         And finally, graph it!
          fig = plt.figure(figsize =(8, 4))
In [38]:
           plt.boxplot(data)
```

```
plt.xticks([1, 2, 3], ['Combined Rating', 'Elite Rating', 'Non-Elite Rating'])
plt.title("Comparison of Combined Rating, Elite Rating and Non-Elite Rating")
y_ticks = np.arange(0, 6, 1)
plt.yticks(y_ticks)
%matplot plt
```



Clears the entire current figure with all its axes

```
In [39]: plt.clf()
   plt.cla()
   plt.close()
```

As we can see from the above boxplot, the distribution of the combined ratings is very similar to the distribution of the non elite ratings. On the other side, the first, third quantiles and the median of the elite ratings are apparently higher than the non-elites' ratings. Also, elite ratings showed some outliers below the minimum. From my point of view, I would say elite should not be trusted because they tend to give higher ratings compared with the ratings given by non-elite.

## Part V. What is the Most Recommended Restaurant?

#### 1. Filter business data to collect 5 star rated restaurants

```
In [40]: five_strs_resta_df = business_df.select('business_id', 'name', 'city', 'stars', 'review
.where(col('categories').like("%Restaurants%"))
.filter(col("stars") == 5)
```

# 2. Check which city has the largest number of 5 star rated restaurants

```
In [41]: city_count = five_strs_resta_df.select('city').groupby(five_strs_resta_df.city).count()
    city_count.show()
```

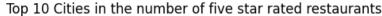
```
city|count|
 Las Vegas
             225
  Montréal|
              171
    Toronto
              165
   Phoenix
             132
Pittsburgh|
               82
    Calgary|
               79
  Cleveland|
               61
  Charlotte
               55 l
Scottsdale
               43
       Mesal
               36
   Madison|
               34
Mississauga|
               27
 Henderson
               22
               19
      Tempe
   Chandler
               18
   Gilbert
               18
   Glendale
               16
      Laval
               15
   Brampton
               13
  Matthews
```

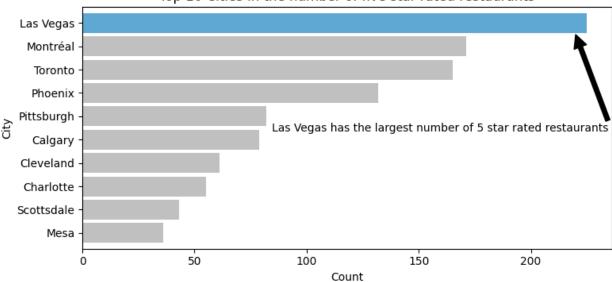
only showing top 20 rows

First of all, I used business dataset to filter down to restaurants with five star rating only. Next, I grouped by city to see which city has the most five star rated restaurants. From the plot below, we can tell that Las Vegas has the largest number of 5-star rated restaurants.

#### 3. Plot the top 10 cities that have the largest number of 5 star rated restaurants

```
top_10 = city_count.sort(desc('count')).limit(10).toPandas()
In [42]:
          ax = top_10.plot(kind='barh', x='city', y='count',
                      figsize=(8, 4), zorder=2, width=0.85, \
                            color=['#5fa8d3','silver','silver','silver','silver','silver','silver'
          ax.invert yaxis()
          ax.set_xlabel("Count")
          ax.set ylabel("City")
          ax.set_title("Top 10 Cities in the number of five star rated restaurants")
          ax.annotate('Las Vegas has the largest number of 5 star rated restaurants',
                      xy=(220, 0.5), xycoords='data',
                      xytext=(30, -90), textcoords='offset points',
                      arrowprops=dict(facecolor='black'),
                      horizontalalignment='right', verticalalignment='bottom')
          ax.get_legend().remove()
          plt.tight layout()
          %matplot plt
```





Clears the entire current figure with all its axes

```
In [43]: plt.clf()
   plt.cla()
   plt.close()
```

# 4. Deep dive into Las Vegas and check which restaurants has the most reviews

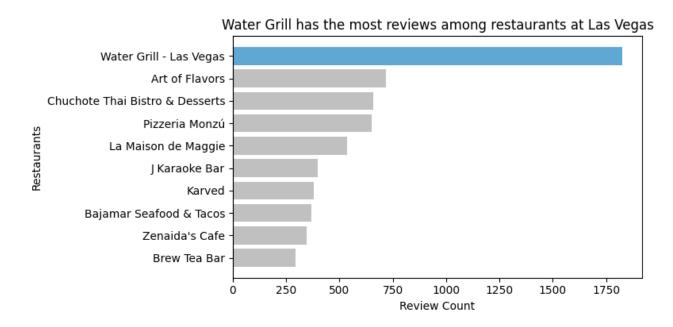
```
categories | review count |
                                        name
| IhNASEZ3XnBHmuuVn...| Brew Tea Bar|Restaurants, Food...|
| 8fFTJBh0RB2EKG53i...| Zenaida's Cafe|Cafes, Breakfast ...|
|IhNASEZ3XnBHmuuVn...|
                                                                              1827
                                                                              717
G4hjhtA_wQ-tSOGpg...|Bajamar Seafood &...|Fast Food, Dive B...|
                                                                               658
cePE3rCuUOVSCCAHS...
                                      Karved | Restaurants, Sand... |
                                                                               651
3pSUr_cdrphurO6m1...| J Karaoke Bar|Nightlife, Bars, ...|
                                                                               534
2B46bRpDh49eDyjXG... | La Maison de Maggie | Cafes, Creperies,... |
                                                                               397
kafUXRNfQm3e_U14S...| Pizzeria Monzú|Italian, Pizza, B...|
                                                                               381
4Pl-ziYL2oerGyIPl...|Chuchote Thai Bis...|Comfort Food, Res...|
                                                                               370
O7UMzd3i-Zk8dMeyY...| Art of Flavors|American (New), I...|
                                                                               345
|sVjL9DQ8hYW_pS-jp...|Water Grill - Las...|Restaurants, Seafood|
                                                                               294
```

# 5. Plot the top 10 five-star rated restaurants at Las Vegas in the number of reviews

```
In [45]: fig = plt.figure(figsize =(8, 4))
    restaurants_name = Las_Vegas_top_10_most_reviews_resta.toPandas()["name"].values.tolist
    review_count = Las_Vegas_top_10_most_reviews_resta.sort('review_count').toPandas()["rev
    plt.barh(restaurants_name, review_count, color=['silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver','silver
```

```
plt.xlabel("Review Count")
plt.ylabel("Restaurants")
plt.title("Water Grill has the most reviews among restaurants at Las Vegas")
plt.tight_layout()
plt.show()

%matplot plt
```



Clears the entire current figure with all its axes

```
In [46]: plt.clf()
    plt.cla()
    plt.close()
```

Since we found out that Water Grill has the largest number of reviews left by Yelpers among so many 5-star rated restaurants at Las Vegas. we can conclude that Water Grill must be worth checking out.

# 6. A glance of what type of restaurants are those top 10 restaurants in the number of reviews at Las Vegas

Pizzeria Monzú	Italian, Pizza, Breakfast & Brunch, Restaurants
  La Maison de Maggie	Cafes, Creperies, Restaurants, French, Gluten-Free
  J Karaoke Bar   rs, Karaoke, American (New), Kor	Nightlife, Bars, Restaurants, Asian Fusion, Cocktail Ba
Karved	Restaurants, Sandwiches, Fast Food, Salad, American (Ne
w), American (Traditional), Barb	· · · · · · · · · · · · · · · · · · ·
Bajamar Seafood & Tacos	Fast Food, Dive Bars, Bars, Tacos, Seafood, Nightlife,
Mexican, Restaurants	
Zenaida's Cafe	Cafes, Breakfast & Brunch, Restaurants
Brew Tea Bar	Restaurants, Food, Cafes, Tea Rooms, Bubble Tea, Desser
ts	
+	+

# 7. Join reviews dataset with top ten restaurants in Las Vegas that has most reviews

In [48]: top\_ten\_join\_reviews = review\_df.join(Las\_Vegas\_top\_10\_most\_reviews\_resta, on="business")

# 8. Take a look at some written reviews of the restaurant that has most reviews in Las Vegas

In [49]:	<pre>WaterGrill_review = top_ten_join_reviews.filter(col("name") == "Water Grill - Las Vegas WaterGrill_review.show(truncate = False)</pre>
	+
	+
	text
	Teeke

------

|I loved pretty much everything about this place. To start, our server David was amazin g. So attentive, so sweet. And the asiago rolls they brought out were ridiculous. I coul d've made a meal of those. We started with the tuna poke and sake. The tuna was luscious and served with fried wonton chips - a perfect vessel. For an entree, I got the cioppino and was brought out a bib (necessary) and a bowl for shells (cleaned ever 5 minutes). It was second to my favorite place for cioppino in San Francisco, but delicious nonetheles s. My husband got the swordfish and really enjoyed as well. It felt very intimate, despite the size of the restaurant and all service, from the hostess (who gave me a black nap kin since I was wearing black), to David, to the young man who brought over an 8 pound 1 ive crab just so we could look at it. We appreciate you!

|Was here for work this week in Las Vegas and came up on the Water Grill by accident. My self and the rest of the staff ended up eating at this restaurant almost every night of our visit. The service is impeccable, the bartenders knew our names, knew our orders and made everything right. Food is so fresh and raw bar is incredible! The few little glitches that we did have with food were made more than right by the management and by the staff without expectation and without hesitation. I Would highly recommend going here if you haven't been. For this place to be in the middle of the desert, the seafood tasted incredibly fresh. Standout dishes for me were the raw Peruvian scallops, Trojan roll and the garbanzo mussels. The bread is delicious and always comes out fresh.

|The Water Grill in the Forum Shops at Caesars Palace was an amazing experience! We were welcomed guests and treated to the very best of service Las Vegas has to offer. We had the whole Dover sole escabeche style, the sea bass which the chef was so great to accommodate and swap the cauliflower curry and purée for the gnocchi it was originally paired with (low carb choice!), and we had an amazing selection of oysters. The view is fun, people watching in Vegas out of the hot sun! The wait staff is fabulous with so much experience it's a wonder they were able to get this dream team together! Kit from Jersey City is also one of the top waiters at none other than Joel Robuchon (the mansion) in MG M Grand. He wanted to expand his horizons and is an adivinado of what the executive che f and general a manger are "bringing to the table!" We had east coast and west coast oy sters along with some amazing homemade gelato and sorbet. These cheese bread smelled like a small pillow of luxury (but no carbs for me... boooo) so I did enjoy and over the top selection of cheeses for my dessert. It is fair to say we will be back soon. There is so much to explore on this fresh, adventurous and aspirational seafood menu! Thanks for a wonderful time! Oh and do yourself a favor and try the Gruener!

|Omg! Locals run to this fish place! Fresh fish, amazing and impeccable service from Lew is; and the sommelier Karla, knows her wine! Antwynet, the manager, was phenomenal and t his place caters to tourists and locals. Great pricing for Las Vegas and just a good ex perience! Trading on old Las Vegas style concierge! 5 stars and we are addicted!

|Hands down the best mussels/chorizo dish I've ever had.Must try,its spicy,delicious,the broth is amazing.I couldn't finish, it's a huge appetizer,and a great new restaurant

My fiance and I made reservations on the 28th for dinner.

We were seated immediately and our water, Lewis W., came over and asked if we wanted dri nks. Gave him our order and he made a suggestion for a slight variation on the drink I ordered; well worth the suggestion. From there, throughout dinner and dessert, we could n't have been happier to have been taken care of by Lewis. He was awesome and we were so glad to have met him. He has to be one of the most gracious and caring waiters I have ev er met. We will for sure be back and will definitely remember to ask for him. Quite a ge m to have at this location.

Once again, many thanks to Lewis for making our date night wonderful.

|Our group from work ate here for dinner on a Friday evening. The food, the service, pre sentation. AMAZING! Nikki, Leslie, and Shannon were kind, friendly, and helpful. Started off with some clam chowder and went with the filet mignon as my entree. Others went with a mixed organic green salad and king salmon.

|We are with dear friends who picked this place after much research. I am completely in awe. The atmosphere was great. Wonderful bar. We had Shannon as a waitress and she was extremely lovely and patient... my friend didn't like the first glass of wine. they didn't have any issues and Shannon went beyond to make sure there was a wine my friend liked as she listened to her:).. this is just the beginning of the experience! We ordered

the 11b king crab legs (two of them for each couple) and it was spectacular. I grew up e ating crab and king crab and their king crab leg entree was by far the best I have ever tasted! We also had their oysters, etc.. still not finished!! They oysters were wonderful, the polenta was so good (and I don't like polenta at all), wedge salad (wonderful) and then we topped it off with their bread pudding which puts all the other restaurants to shame and I have had bread pudding at many restaurants including New Orleans. Do yoursel f a favor and stop here and eat our menu. you Will not be disappointed:) thank you Shannon and staff!

|Place had amazingly fresh seafood, really chill music, and an awesome vibe! As far as I know, this is the only place in LV that has fresh raw seafood, and they do it well. Phas on and Cade were awesome servers that gave us great advice on things to do in LV and what wines to get.

|We had the best seafood meal in a long time. We live ub the Pac NW so i wasn't expect ing to have such a great seafood meal in Vegas. Cade or bartender was exceptional. Wou ld absolutely go back.

Huge restaurant with lots of casual seating. No wait. We were seated immediately. Our waiter was very attentive and recommended several appetizers to share. If you love seafood then you need to check-out this place. There's an extensive menu with something for everyone. Take a break from gambling or shopping at Caesars and check-out Water Grill for a relaxing evening. We went to a show after dinner and our server made sure we were out at the right time without having to rush. Great service!

|Lewis, what great waiter who spend his times to make sure everyone understand how the m enu works. Very outspoken, smile all the times, love what he does and he make that we all leave here what great foods and great feeling for his customers. I recommend him a GEM gentleman and waiter again. The Water Grill in Las Vegas, the foods is real GEM!!! Also you can bet on it.

Pat and Marlene Orlando from AZ.

Excellent restaurant. There was so much on the menu wasn't even sure what to order. Wan ted almost everything on the menu! Went with oysters and the wild Alaskan red king crab nuggets for an appetizer and then shared the wild Nootka king salmon because we had eate n earlier. The salmon was amazing. The crab and oysters were delicious too. Wanted to try the bread pudding for dessert but just was too full! The sour dough bread was also really good. Wasn't really a fan of the cheese bread but I'm sure some people would like it. Will definitely be back. Service was great. Want to try more items off this menu!

|Very nice Sea Food and excellent service. This is the place to be when you are up for s ome seafood in the desert.

|Natalie was our server - awesome service! She made sure to check on us often - ask how our food was, if we needed anything else, etc. she did a wonderful job of "walking" us t hrough every part of the menu, and answering any questions we had about specific items. We would definitely recommend eating here when you visit Las Vegas! Food was excellent!

|Five star for both the food and service. The seafood is fresh and in high quality. We o rdered an oyster sampler, and the oysters are fatty and tasty. The seafood platter was a lso very good. What is even better is that the food is not overpriced! Highly recommended!

|This years choice for our anniversary dinner. LOVE LOVE LOVE the decor and atmosphere. The clam chowder was the BEST I've had, aside from San Francisco. My husband enjoyed his tuna poké. The ribetlye was delightful and he really liked his Chilean sea bass...he doe sn't care for butternut squash, but ate all of the gnocchi and puree.

Beyond amazing! From customer service to the presentation of the food Water Grill delivers the best tasting food. Perfectly cooked and great seasoning on everything. The cucumber margarita is a must!!

|Amazing food, great service, fresh seafood! Had the spiny lobster and scallops everything was perfect!

|LOVED sitting at the raw bar!!! Great atmosphere, amazing raw bar! This staff takes it s food and artistry seriously. The platters and towers are beautiful! We ate here before the Madonna debacle and, since we walked out of her show, this became the highlight of our evening! Ask questions about the oyster choices! I had a sampling and they were all amazing! Sushi delicious, too! AND THE HAMACHI NACHOS! Yum!

#### 9. WordCloud for the written reviews of the Water Grill

Below, I created a WordCloud for the written reviews of the Water Grill, a restaurant that has more than 1750 reviews.

```
text = WaterGrill_review.toPandas().values
In [50]:
          wordcloud = WordCloud(
              width = 3000,
              height = 2000,
              background color = 'white',
              stopwords = STOPWORDS).generate(str(text))
          fig = plt.figure(
              figsize = (8, 4),
              facecolor = 'k',
              edgecolor = 'k')
          plt.imshow(wordcloud, interpolation = 'bilinear')
          plt.title("WordCloud for the written reviews of the Water Grill")
          plt.axis('off')
          plt.tight layout(pad=0)
          plt.show()
          %matplot plt
```

#### WordCloud for the written reviews of the Water Grill



Clears the entire current figure with all its axes

```
In [51]: plt.clf()
   plt.cla()
   plt.close()
```