

**Less need to
interpret input**

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**Less need to
interpret results**

Common tasks where data to search on is (rather) unambiguous, e.g. identification nr.

Examples: at counter, automated search and matches.

Uses where the search query input is ambiguous.

Examples:
Users handling phone calls, written documents.

Person to search for often already in system.

Few amount of searches, less need for knowledge of search features.

**More need to
interpret results**

Uses where the input is pre-established, but need for extensive interpretation of results.

Examples: decision maker, deduplication

Most extensive uses, where both input may be unclear and results need careful examination.

Examples: first registration & startup of procedure

More uncertainty if person already known in the system.
Higher number of searches,
need to know the search features and customising search.