

Less need to  
interpret input

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Less need to  
interpret results

Data to search on is  
(rather) unambiguous,  
e.g. identification nr.

Examples: re-identification  
at counter, or through automated  
searching and matching.

Search query input is more  
ambiguous.

Examples: re-identification  
through phone calls, written  
documents.

Applicant to re-identify often  
already in system.

Fewer amount of searches,  
less need for knowledge  
of search features.

More need to  
interpret results

Input is pre-established, but need  
for extensive interpretation of  
results.

Examples: re-identification at final  
stages of application, or through  
deduplication

Both input may be ambiguous and  
results need careful examination.

Examples: re-identification  
at first registration and startup of  
procedure.

More uncertainty if applicant already present in the system.  
Higher number of searches,  
more need to know the search features and customising search.