



Salesmen (Group2 SE)

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## Software Requirements Specification

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**Abstract:** This document describes the software requirements specifications for the Salesmen project. This project is created by group 2 of the course Software Engineering in the 2009-2010 study year at the Vrije Universiteit Brussel.

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# History of versions

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# Chapter 1

## Introduction

### 1.1 Purpose

The purpose of this document is to present an overall description and listing of the functionality of the system behind an online auction website. This document is intended for users of the system including designers, testers, implementation unit and the employer.

### 1.2 Scope

Salesmen is the system behind an online auction website. An auction site is a web application where users can buy and sell objects. Users can place auctions or bid on auctions of other users.

There are also some social features such as sending messages to users, favourite sellers and a rating system for users.

### 1.3 Definition And Abbreviation

- *SRS*: Software Requirements Specification
- *UML*: Unified Modelling Language
- *XHTML*: Extensible HyperText Markup Language
- *HTML*: HyperText Markup Language
- *CSS*: Cascading Style Sheets
- *HTTPS*: Hypertext Transfer Protocol Secure
- *CAPTCHA*: Completely Automated Public Turing test to tell Computers and Humans Apart

### 1.4 References

See Appendix A.

## 1.5 Overview

Section 2 describes the general factors that affect the product and its requirements. This section does not state specific requirements. Instead, it provides a background for those requirements, which are defined in detail in Section 3 of the SRS, and makes them easier to understand.

Section 3 contains all of the software requirements, to a level of detail sufficient to enable designers to design the system to satisfy these requirements, and testers to test that the system satisfies these requirements.

## Chapter 2

# Overall Description

### 2.1 Product Perspective

The project will make use of a database and a web server that can be accessed with any web browser. There are six types of users on the system: guests, unconfirmed users, users, moderators, administrators and banned users. Before a user can make use of the full functionality of the site, the user has to register. The user will have to enter some personal information in a form in order to do this. A confirmation mail will then be sent to the unconfirmed user. This mail contains a link that the user has to follow in order to become a confirmed user.

Both guests and users can browse the different auctions, but only registered users can bid on auctions or place their own auctions. Browsing through auctions can be done by categories, tags or searching a specific auction.

Different auctions can be created such as English auctions[2] or silent auctions[3]. When a user places an auction, he or she also has to specify payment methods, transport methods, a minimum price, a duration for the auction and other general information about the auction. Some other extra's such as a picture can be added to the auction for a small fee.

A user can follow an auction. The followed auctions list is a list of auctions that interest the user but on which he or she may not have bid yet. Then when the user wants, he or she can bid on the auction by going to the page of the auction. A user can view all the auctions he or she has bid on in the active auctions list.

When a user has won an auction, he or she can pay for the item. This will be done through a transaction. The buyer can pay for the item by choosing one of the payment options the seller has specified. One of the supported methods is through salespal. This is a personal "bank account" on the site that each user has. Buyers can pay for items with the money on this account and sellers can receive money on their salespal account. Users can top up their salespal account, i.e. they transfer money to the account. When the transaction is done, buyers and sellers can rate the transaction. Each user will have a rating then which is based on the ratings of their transactions.

Users can also contact other users through personal messages. Other sellers can also be added to a favourite sellers list, so that a user can easily check if a seller they like has new auctions. Auctions can also be recommended to users on the page of an auction or on the home page. Users also have a buyer's assistant. A user can set this up so that he or she can quickly see auctions that he or she is interested in.

Auctions also have a popularity meter that depends on the amount of users that view the auction page. A list of the ten most popular auctions is also displayed on the home page of the site: the hot deals.

Salesman pro is another functionality for which users can pay an extra monthly fee. This will give them reductions on the placing fees of auctions, remove advertising on the web site, ... Their

auctions will also be higher in search results and will go faster on the hot deals list.

Moderators are responsible for managing the users and the auctions. Some functionalities they have are: banning a user, retracting a bid of a user, removing an auction, ...

Administrators are the users that manage the site.

## 2.2 User Characteristics

The users of the system will be users with different levels of technical expertise. Any user with a basic understanding of the internet and auctions should be able to make use of all the available functionality of the system.

There are six different types of users:

- **Guests:** These are visitors of the site which don't have an account yet or aren't logged in.
- **Unconfirmed users:** These are users that haven't confirmed their account by clicking the link in the confirmation mail they have received.
- **Users:** These are users of the site who have confirmed their account and are logged in.
- **Moderators:** These are users that manage the users and the auctions.
- **Administrators:** These are special users of the site who manage the site.
- **Banned users:** These are users that were removed by an administrator.

## 2.3 Interfaces

- The auction site is accessible from any operating system using a web browser and a connection to the web server running the Salesmen software
- No special hardware is required by the end-user
- The client browser must be W3C XHTML compatible
- Communication between the users and the auction site will be through HTTP communication using TCP/IP port 80
- If an error occurs during a request, the user should receive a clear error message. These errors should also be logged

### 2.3.1 User interfaces through forms

#### Account information

- Username (mandatory)
- Password (mandatory)
- Password verification (mandatory)
- E-mail (mandatory)
- E-mail verification (mandatory)
- Default Language (default English)



- CAPTCHA (mandatory)

**Personal information**

- First Name (mandatory)
- Last Name (mandatory)
- Address (optional)
- Phone number (optional)
- Date of birth (optional)

**Registration form**

- Account information (mandatory)
- Personal information (mandatory)

**Login form**

- Username (mandatory)
- Password (mandatory)

**Basic search form**

- Web search query (optional)

**Advanced search form**

- Include keyword (optional)
- Exclude keyword (optional)
- Search title (check, optional)
- Search description (check, optional)
- Category (list, optional)
- Tags (optional)
- Price range (optional)
- Duration range (optional)
- Auction type (check, optional)
- Payment method (check, optional)
- Transport cost range (optional)
- Seller name (optional)

**Auctions with tag**

- Tag name (optional)

**Search user**

- User search query (optional)

**Place auction form**

- Auction name (mandatory)
- Transport options (mandatory)
- Minimum price (mandatory)
- Duration (mandatory)
- Auction type (mandatory)
- Category (mandatory)
- Tags (optional)
- Picture (optional)
- Other information (optional)

**Bidding form**

- Maximum bid (mandatory)

**Personal message form**

- To (mandatory)
- Subject (optional)
- Message (mandatory)

**Rate transaction form**

- Rate description accuracy (list, mandatory)
- Rate shipping (list, mandatory)
- Rate contact with seller (list, mandatory)
- Message (optional)

**Buyer's assistant entry form**

- Advanced search form (mandatory)

**Auction comment form**

- Comment message (mandatory)

## 2.4 Product Functions

### 2.4.1 Guest

Guests can

- Browse through auctions by category
- Browse through auctions by tags
- Browse through auctions by search query
- Request an account
- Log in

### 2.4.2 Unconfirmed user

Unconfirmed users can

- Confirm account
- Request a new confirmation mail

### 2.4.3 User

Users can

- Browse through auctions by category
- Browse through auctions by tags
- Browse through auctions by search query
- Place auctions
- Bid on auctions
- Follow an auction
- View a transaction
- Pay for a transaction
- Rate a transaction
- View their placed, active, won and followed auctions
- Access and modify their account information
- Send a personal message to another user
- View and manage their personal messages
- Add a seller to their favourite sellers
- View and top up their salespal account
- Comment on an auction
- Log out

### 2.4.4 Administrator

Administrators can

- Manage the members
- Manage the auctions
- Retract bids from users

## 2.5 Constraints

- The system must work on Linux, and more specifically on Wilma
- The design should be modular, so extensions and replacements of modules will be simplified
- The web interface should be simple, attractive and standard (CSS, XHTML)
- The basic programming language must be Java
- Only open source software and libraries may be used

## 2.6 Apportioning of Requirements

In order to have a working prototype available at the end of the first iteration, some functionalities have different priorities.

- **Must have:** These functionalities should definitely be in the system, preferably after the first iteration.
- **Want to have:** These functionalities should be in the system, but could be dropped when there isn't enough time.
- **Nice to have:** These functionalities should only be implemented if all the 'must have' and 'want to have' requirements are implemented and there is still some time left.

## Chapter 3

# Specific Requirements

### 3.1 Requirements Control Plan

This section describes how the different requirements will be defined and how modifications to these requirements will be handled.

Each requirement will have a unique identifier which will be used for referencing in the source code, the design, ... Some requirements will only be described by a short description, while others will be described by a use case.

Whenever a requirement changes, the change will be noted at the description of the requirement. If a requirement is retired, this will also be noted at the requirement description, together with a reason why the requirement was retired.

### 3.2 Functional Requirements

#### 3.2.1 Guest

Create a new account

**Requirement ID** 1

**Priority** Must have

**Actor** Guest

**Preconditions** User is not logged in

**Description**

A guest can create a new account so that he or she can use the full functionality of the site

**Main path**

1. Guest selects *register*
2. Guest fills in *registration form*
3. Guest submits form
4. System checks form and if valid saves it

5. System sends a confirmation mail

**Exceptional paths**

4a Username is already in use

4a1 System informs the user that the username is already taken

4a2 User returns to step 2, with the correct information still entered in the form field

4b E-mail address is already in use

4b1 System informs the user that the e-mail address is already in use and asks if the user is sure he or she wants to use this e-mail address

4b2 The account is created or the user returns to step 2, with the correct information still entered in the form field

4c Incorrect information in the registration form

4c1 System informs the user that there is some incorrect information in the form

4c2 User returns to step 2, with the correct information still entered in the form field

4d Incomplete form

4d1 System informs the user that there are some fields in the form that are not filled in

4d2 User returns to step 2, with the correct information still entered in the form field

**Result** An account is created for the user

**Log in****Requirement ID 2**

**Priority** Must have

**Actor** Guest

**Preconditions** The user is registered on the site, user is not logged in

**Description**

If a user is registered but not logged in, he or she can log in to use the full functionality of the site.

**Main path**

1. Guest fills in login form
2. Guest submits form
3. System checks if the form is valid and if so logs the user in
4. System redirect the user to the page he or she was on before the log in

**Exceptional paths**

3a Incorrect username and/or password

4a1 System informs the user that the he or she has entered an incorrect information

4a2 User returns to step 1

3b Incomplete login form

4a1 System informs the user that some information is missing

4a2 User returns to step 1

**Result** The user is logged in

### 3.2.2 Unconfirmed user

**Confirm account**

**Requirement ID** 3

**Priority** Want to have

**Actor** Unconfirmed user

**Preconditions** User is at confirmation page

**Description**

Unconfirmed users can confirm their account so they become regular users

**Main path**

1. Users follows link in the confirmation mail he or she has received
2. User selects confirm account on the confirmation page
- 3.

**Exceptions** None

**Result** The user becomes a regular user and can make use of all the functionality of the site

**Request new confirmation mail**

**Requirement ID** 4

**Priority** Want to have

**Actor** Unconfirmed user

**Preconditions** User is at control panel

**Description** Unconfirmed users can request a new confirmation mail

**Main path**

1. Users selects "send new confirmation mail"
2. System send a new confirmation mail to the user's e-mail address
- 3.

**Exceptions** None

**Result** The user receives a new confirmation mail

### 3.2.3 Guest and User

#### Search for an auction (basic)

**Requirement ID** 5

**Priority** Must have

**Actor** User or Guest

**Preconditions** User is at the home page

**Description** Guests and members can search for auctions

**Main path**

1. Users enters a search term in the basic search field form
2. User submits the search form
3. System redirects the user to a page with all found auctions that match this search query

**Exceptional paths**

2a Incomplete search form

2a1 System informs the user that the search form is incomplete

2a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

3a No auctions found

3a1 System informs the user that no auctions were found for the search query

**Result** A page with the found auctions for the search term

#### Search for an auction (advanced)

**Requirement ID** 6

**Priority** Want to have



**Actor** User or Guest

**Preconditions** User is at the home page

**Description** Guests and members can do a more advanced search for an auction

**Main path**

1. Users selects *advanced search*
2. Users fills in the advanced search form
3. User submits the search form
4. System redirects the user to a page with all found auctions that match this search query

**Exceptional paths**

2a Incomplete search form

2a1 System informs the user that the search form is incomplete

2a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

3a No auctions found

3a1 System informs the user that no auctions were found for the search query

**Result** A page with the found auctions for the search query

**View auctions of a certain category**

**Requirement ID** 7

**Priority** Must have

**Actor** User or Guest

**Preconditions** User is at the home page

**Description** Guests and users can view all the auctions of a certain category

**Main path**

1. Users select a category from the category list
2. System redirects the user to a page with all the auctions of the selected category

**Exceptions** None

**Result** A page displaying all the auctions of a certain category

**View auctions with a certain tag****Requirement ID** 8**Priority** Want to have**Actor** User or Guest**Preconditions** User is at the home page**Description** Guests and users can view all the auctions with a certain tag**Main path**

1. Users fills in *view auctions with tag*
2. System redirects the user to a page with all the auctions with that tag

**Exceptional paths**

3a No auctions found

- 3a1 System informs the user that no auctions were found with that tag

**Result** A page displaying all the auctions with a certain tag**Change language****Requirement ID** 9**Priority** Must have**Actor** User or Guest**Preconditions** User is at any page of the site**Description** Guests and users can change the language of the website to one of the available languages**Main path**

1. Users opens *change language*
2. Users selects one of the available languages
3. System changes the language of the site to the chosen language

**Exceptional paths**

3a User selects the same language

- 3a1 System does nothing

**Result** The language of the site is changed

### Change currency

**Requirement ID** 10

**Priority** Nice to have

**Actor** User or Guest

**Preconditions** User on an auction page

**Description** Guests and users can change the currency in which auctions are displayed

#### Main path

1. Users opens *change currency*
2. Users selects one of the available currencies
3. System changes the currency of the auction to the chosen currency

#### Exceptional paths

- 3a User selects the same currency
- 3a1 System does nothing

**Result** The currency for the auction is changed

### 3.2.4 User

#### Log out

**Requirement ID** 11

**Priority** Must have

**Actor** User

**Preconditions** User is logged in

**Description** Members who are logged in can log out

#### Main path

1. User selects *log out*
2. System logs the user out
3. System redirects the user to the site's homepage

**Exceptions** None

**Result** The user is logged out

### Search a user

**Requirement ID** 12

**Priority** Want to have

**Actor** User

**Preconditions** User is at advanced search page

**Description** Users can search for other users

#### Main path

1. User enters search term in search user field
2. User submits search
3. System redirects the user to page containing all users corresponding to that search query

#### Exceptional paths

2a Incomplete search form

2a1 System informs the user that the search form is incomplete

2a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

3a No users found

3a1 System informs the user that no users were found for the search query

**Result** A page displaying the found members for the search term

### Place an auction

**Requirement ID** 13

**Priority** Must have

**Actor** User

**Preconditions** User is logged in. User is at home page or user home

**Description** Members of the site can create a new auction on which other members can bid

**Main path**

1. User selects *place auction*
2. User fills in *new auction form*
3. User submits the form
4. System checks the form and if valid creates the auction

**Exceptional paths**

## 4a Incomplete form

- 4a1 System informs the user that the form is incomplete
- 4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

**Result** Auction is placed

**Place an English auction**

**Requirement ID** 14

**Priority** Must have

**Description**

When a user places a new auction, he or she has the option to create an English auction

**Place a silent auction**

**Requirement ID** 15

**Priority** Want to have

**Description**

When a user places a new auction, he or she has the option to create an English auction

**View placed auctions**

**Requirement ID** 16

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at control panel

**Description** Users can view the auctions they have placed

**Main path**

1. User selects *placed auctions*
2. System redirects user to user's placed auctions page

**Exceptional paths**

- 2a User has no placed auctions
- 2a1 System displays a page to the user that says that the user has not placed any auctions

**Result** The user views the auctions he or she has placed

**Bid on an auction**

**Requirement ID** 17

**Priority** Must have

**Actor** User

**Preconditions**

1. User is logged in
2. User is on an auction page
3. Auction is not of the user

**Description** Members can bid on auctions of other members

**Main path**

1. User select *bid*
2. User fills in bidding form
3. User submits form
4. System checks form and if valid places the bid

**Exceptions** Wrong bid value in the form, incomplete form

**Exceptional paths**

- 4a Incomplete form
- 4a1 System informs the user that the form is incomplete
- 4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in
- 4b Incorrect form
- 4b1 System informs the user that the form is incorrect
- 4b1 System returns the user to the form with the previously filled in fields still in place and a notification next to the incorrect fields

**Result** The bid is placed on the auction

#### **View active auctions**

**Requirement ID** 18

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at control panel

**Description** Users can view the auctions they have bid on

#### **Main path**

1. User selects *active auctions*
2. System redirects user to user's active auctions page

#### **Exceptional paths**

2a User has no active auctions

- 2a1 System displays a page to the user that says that the user has no active auctions

**Result** The user can view the auctions he or she had bid on

#### **View won auctions**

**Requirement ID** 19

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at control panel

**Description** Users can view the auctions they have won

#### **Main path**

1. User selects *won auctions*
2. System redirects user to user's won auctions page

#### **Exceptional paths**

2a User has no won auctions

- 2a1 System displays a page to the user that says that the user has no auctions that he or she has won

**Result** The user can view the auctions he or she has won

### Modify account information

**Requirement ID** 20

**Priority** Must have

**Actor** User

**Preconditions** User is logged in. User is at control panel

**Description** Members can modify their account information

#### Main path

1. User selects *modify account*
2. User changes account information form
3. User submits the form
4. System checks the form and if valid, makes the changes

#### Exceptional paths

4a Incomplete form

4a1 System informs the user that the form is incomplete

4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

4b Incorrect form

4b1 System informs the user that the form is incorrect

4b1 System returns the user to the form with the previously filled in fields still in place and a notification next to the incorrect fields

**Result** The account information of the user is changed

### Send a personal message

**Requirement ID** 21

**Priority** Nice to have

**Actor** User

**Preconditions** User is logged in. User is at user page

**Description** Users can send messages to other users



**Main path**

1. User selects *send message*
2. User fills in personal message form
3. User submits the form
4. System checks the form and if valid, sends the message

**Exceptions** Incorrect information, incomplete form, users send message to him or herself

**Exceptional paths**

## 4a Incomplete form

- 4a1 System informs the user that the form is incomplete
- 4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

## 4b Incorrect form

- 4b1 System informs the user that the form is incorrect
- 4b1 System returns the user to the form with the previously filled in fields still in place and a notification next to the incorrect fields

## 4c User send a message to him or herself

- 4c1 System informs the user that receiver is the same as the sender
- 4c2 System asks the user if he or she wants to send this message

**Result** A message is sent to another user

**View personal messages**

**Requirement ID** 22

**Priority** Nice to have

**Actor** User

**Preconditions** User is logged in. User is at control panel

**Description** Users can view the personal messages

**Main path**

1. User selects *personal messages*
2. System redirects the user the user's personal messages page

**Exceptions** None

**Result** The user will view a page with his or her personal messages

#### **Delete a personal message**

**Requirement ID** 23

**Priority** Nice to have

**Actor** User

**Preconditions** User is logged in. User is at personal messages page

**Description** Users can delete personal messages they have received

##### **Main path**

1. User selects a message
2. User selects *delete message*
3. System deletes the message

**Exceptions** None

**Result** A message is deleted from the user's inbox

#### **Follow an auction**

**Requirement ID** 24

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at auction page

**Description** Users can follow an auction, i.e. they put it in their following list

##### **Main path**

1. User selects *follow auction*
2. System adds auction to the users followed auctions list

**Exceptions** None

**Result** An auction is added to the user's follow auctions list

#### **View followed auctions**

**Requirement ID** 25

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at control panel

**Description** Users can view the auctions they are following

**Main path**

1. User selects *followed auctions*
2. System redirects user to user's followed auctions page

**Exceptional paths**

2a User has no followed auctions

- 2a1 System displays a page to the user that says that the user is not following any auctions at the moment

**Result** The user can view the auctions he or she is following

**View Transaction**

**Requirement ID** 26

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at auction page. User bought the item.

**Description** Users can view the transaction of an item they bought

**Main path**

1. User selects *view transaction*
2. System forwards user to transaction page of auction

**Exceptions** None

**Result** The user views the transaction of the auction

**Pay transaction**

**Requirement ID** 27

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at transaction page

**Description** Users can pay auctions on the transaction page of an auction

**Main path**

1. User selects *pay item*
2. User selects a payment method
3. User performs the payment
4. System notifies the seller that the auction is paid for

**Exceptional paths**

4a Incomplete form

- 4a1 System informs the user that the form is incomplete
- 4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

4b Incorrect form

- 4b1 System informs the user that the form is incorrect
- 4b1 System returns the user to the form with the previously filled in fields still in place and a notification next to the incorrect fields

**Result** The transaction is paid for

**Mark as sent**

**Requirement ID** 28

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at transaction page

**Description** A seller can mark an item as sent. This is done on the transaction page of the auction.

**Main path**

1. User selects *mark as sent*
2. System saves the information and notifies the buyer

**Exceptions** None

**Result** The item of the transaction is marked as sent

**Mark as received****Requirement ID** 29**Priority** Want to have**Actor** User**Preconditions** User is logged in. User is at transaction page

**Description** A buyer can mark an item as received. This is done on the transaction page of the auction.

**Main path**

1. User selects *mark as receives*
2. System saves the information and notifies the seller

**Exceptions** None**Result** The item of the transaction is marked as received**Rate transaction****Requirement ID** 30**Priority** Want to have**Actor** User**Preconditions** User is logged in. User is at transaction page, user paid transaction

**Description** Users can send rate a transaction after it is paid

**Main path**

1. User selects *rate transaction*
2. User fills in rate transaction form
3. User submits the form
4. System checks the form and if valid, rates the transaction
5. System updates the ratings of the user

**Exceptional paths**

## 4a Incomplete form

4a1 System informs the user that the form is incomplete

4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

## 4b Incorrect form

4b1 System informs the user that the form is incorrect

4b1 System returns the user to the form with the previously filled in fields still in place and a notification next to the incorrect fields

**Result** The transaction is rated**Add seller to favourites****Requirement ID** 31**Priority** Nice to have**Actor** User**Preconditions** User is logged in. User is at user page**Description**

Users can add a seller to their favourites so they can their auctions easily

**Main path**

1. User selects *add seller to favourites*
2. System adds the seller to the favourite seller list of the user

**Exceptional paths**

2a Seller is already in the user's favourite sellers list

2a1 System does nothing

**Result** The seller is added to the favourite seller list of the user**View favourite sellers****Requirement ID** 32**Priority** Nice to have**Actor** User**Preconditions** User is logged in. User is at control panel

**Description** Users can view his or her favourite sellers

**Main path**

1. User selects *favourite sellers*
2. System redirects user to user's favourite sellers page

**Exceptional paths**

- 2a User has no favourite sellers
- 2a1 System displays a page to the user that says that the user has no favourite sellers

**Result** The user will view a page with his or her favourite sellers

**Delete a favourite seller**

**Requirement ID** 33

**Priority** Nice to have

**Actor** User

**Preconditions** User is logged in. User is at control panel

**Description** Users can remove a seller from his or her favourite sellers list

**Main path**

1. User selects a seller from the list
2. User selects *delete seller*
3. System removes the selected user from the list

**Exceptions** None

**Result** A seller is removed from user's favourite sellers list

**View salespal**

**Requirement ID** 34

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at control panel

**Description** Users can view their own personal "bank account" on the site

**Main path**

1. User selects *view salespal*
2. System redirects the user to the user's salespal page

**Exceptions** None

**Result** The user is on his or her salespal page

**Top up salespal**

**Requirement ID** 35

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at salespal page

**Description** Users can add more money on their salespal account

**Main path**

1. User selects *top up salespal*
2. Users fills in top up salespal form
3. System checks the form and if valid tops up the account

**Exceptional paths**

4a Incomplete form

4a1 System informs the user that the form is incomplete

4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

4b Incorrect form

4b1 System informs the user that the form is incorrect

4b1 System returns the user to the form with the previously filled in fields still in place and a notification next to the incorrect fields

**Result** The user tops up his or her salespal account

**View recommended auctions**

**Requirement ID** 36

**Priority** Nice to have

**Actor** User



**Preconditions** User is logged in. User is at control panel

**Description**

Users can view recommended auctions for him or her. This list is generated through tags and categories the user frequently uses

**Main path**

1. User selects *view recommendations*
2. System redirects user to user's recommended auctions page

**Exceptions** None

**Result** The user views a page with recommended auctions for the user

**View buyer's assistant**

**Requirement ID** 37

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is buyer's assistant home

**Description** A user can check the auctions the buyer's assistant has found for his or her preferences

**Add buyer's assistant entry**

**Requirement ID** 38

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is buyer's assistant home

**Description** Add a new entry to the buyer's assistant so that the assistant can suggest auctions for the user corresponding to this entry.

**Main path**

1. User selects *add entry*
2. User fills in *buyer's assistant entry* form
3. User submits the form
4. System checks the form and if valid adds a new entry to the buyer's assistant

**Exceptional paths**

4a Incomplete form

4a1 System informs the user that the form is incomplete

4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

**Result** An entry is added to the buyer's assistant

**Comment on an auction**

**Requirement ID** 39

**Priority** Want to have

**Actor** User

**Preconditions** User is logged in. User is at auction page

**Description** A user can comment on an auction. This comment can be viewed by anyone viewing the auction page

**Main path**

1. User selects *comment*
2. User fills in *auction comment* form
3. User submits the form
4. System checks the form and if valid adds a comment to the auction

**Exceptional paths**

4a Incomplete form

4a1 System informs the user that the form is incomplete

4a1 System returns the user to the form with the previously filled in fields still in place and a notification next to the field that needs to be filled in

**Result** A comment is added to the auction comments

**View hot deals**

**Requirement ID** 40

**Priority** Want to have

**Description** Users can view a list of the top ten most popular auctions

**Sign up for salesmen pro****Requirement ID** 41**Priority** Want to have

**Description** Users can become a premium member of the site. They will get some extra's on the site. A monthly fee is required for this.

**3.2.5 Moderators****Remove a user****Requirement ID** 42**Priority** Must have**Actor** Moderator**Preconditions** User is at control panel**Description**

User selects *manage users* and selects a user from the users list. After the user is selected, *remove user* is selected.

**Exceptions** None**Result** A user is removed from the system**Remove an auction****Requirement ID** 43**Priority** Must have**Actor** Moderator**Preconditions** User is at control panel**Description**

User selects *manage auctions* and selects an auction from the auctions list. After the auction is selected, *manage auction* is selected.

**Exceptions** None**Result** Auction is removed**Retract bid****Requirement ID** 44

**Priority** Want to have

**Description**

An administrator can retract a bid from a user when that user has e.g. made a high bid because of a typo

### 3.2.6 Administrators

#### Modify default fees

**Requirement ID** 45

**Priority** Must have

**Description**

Administrators can modify the default values of fees

#### Modify default fees through graphical interface

**Requirement ID** 46

**Priority** Nice to have

**Description**

Administrators can modify the default values of fees through a graphical user interface

### 3.2.7 Security

#### Encrypted password

**Requirement ID** 47

**Priority** Must have

**Description** Password must be stored encrypted

#### CAPTCHA

**Requirement ID** 48

**Priority** Must have

**Description** When a user registers, he or she has to fill in a CAPTCHA

#### Limited login attempts

**Requirement ID** 49

**Priority** Must have

**Description** A guest may only try to log in with a wrong password a fixed number of times

**Extra site for banned users****Requirement ID** 50**Priority** Nice to have

**Description** When a banned user visits the site, he or she will view a special site for banned users

**Cookies****Requirement ID** 51**Priority** Want to have

**Description** Cookies can be created for the user to let the user log in automatically

**3.2.8 Other****Basic e-mail notification****Requirement ID** 52**Priority** Want to have

**Description** User can receive an e-mail when he or she has won an auction, when the item is shipped, when an auction is paid for

**Advanced e-mail notification****Requirement ID** 53**Priority** Nice to have

**Description** User can receive an e-mail when he or she is overbid, when an auction is almost done, with recommended auctions for the user [5].

**3.3 Non-functional Requirements****3.3.1 Browser compatibility****Requirement ID** 54**Priority** Must have

**Description** The site should be fully compatible with the three most popular browsers. At the time of writing these are: Internet Explorer (version 7 or higher), Firefox (version 3 or higher) and Safari (version 4 or higher)[4].

### 3.3.2 Secure connection

**Requirement ID** 55

**Priority** Must have

**Description** Whenever sensitive transactions are made, the HTTPS protocol should be used.

### 3.3.3 Advertisements through Google AdWords

**Requirement ID** 56

**Priority** Must have

**Description** There should be space for advertisements from Google AdWord

### 3.3.4 Clean URLs

**Requirement ID** 57

**Priority** Want to have

**Description** URLs of auctions should be clean, i.e. clearly readable

### 3.3.5 Search engine optimization

**Requirement ID** 58

**Priority** Want to have

**Description** The site should be optimized for search engines in order to get more and better traffic to the site.

## 3.4 Database Requirements

All data will be saved in the database. The database must always remain consistent. There will be many concurrent request for the database. A good database structure will be needed.

## 3.5 Design Constraints

1. The design must be object-oriented
2. Design diagrams must be made using UML

## 3.6 Software system attributes

### 3.6.1 Reliability

Errors in the code will be divided into 2 groups: *small errors* and *fundamental errors*.

Fundamental errors will be corrected within 48 hours after the detection of this error. Small errors (details) will be corrected within a week after the detection of these errors.

### 3.6.2 Security

- When a user want to recover his or her password, the site will generate a new password and send it to the user's e-mail.
- Communication of sensitive data should be encrypted (e.g. using https)
- Users should only be allowed to try to log in a limited number of times
- When a guests registers for an account, he or she has to fill in a CAPTCHA

## 3.7 Summary

### 3.7.1 Functional requirements

#### Must have

Name	ID	Category	Progress P1
Create a new account	1	Guest	+
Log in	2	Guest	+
Search for an auction (basic)	5	Guest, user	+
View auctions of a certain category	7	Guest, user	+
Change language	9	Guest, user	+
Log out	11	User	+
Place an auction	13	User	+
Place an English auction	14	User	+/-
Bid on an auction	17	User	+
Modify account information	20	User	+
Remove a user	42	Moderator	-
Remove an auction	43	Moderator	-
Modify default fees	45	Administrator	-
Encrypted password	47	Security	+
CAPTCHA	48	Security	+
Limited login attempts	49	Security	-

**Want to have**

Name	ID	Category	Progress P1
Confirm account	3	Unconfirmed user	+
Request new confirmation mail	4	Unconfirmed user	-
Search for an auction (advanced)	6	Guest, user	-
View auctions with a certain tag	8	Guest, user	-
Search a user	12	User	+
Place a silent auction	15	User	-
View placed auctions	16	User	+
View active auctions	18	User	-
View won auctions	19	User	-
Follow an auction	24	User	-
View followed auctions	25	User	-
View transaction	26	User	-
Pay transaction	27	User	-
Mark as sent	28	User	-
Mark as received	29	User	-
Rate transaction	30	User	-
View salespal	34	User	-
Top up salespal	35	User	-
View buyer's assistant	37	User	-
Add buyer's assistant entry	38	User	-
Comment on an auction	39	User	-
View hot deals	40	User	-
Sign up for salesmen pro	41	User	-
Retract bid	44	Moderator	-
Cookies	51	Security	+
Basic e-mail notification	52	Other	-

**Nice to have**

Name	ID	Category	Progress P1
Change currency	10	User, guest	-
Send a personal message	21	User	-
View personal messages	22	User	-
Delete a personal message	23	User	-
Add seller to favourites	31	User	-
View favourite sellers	32	User	-
Delete a favourite seller	33	User	-
View recommended auctions	36	User	-
Modify default fees through GUI	46	Administrator	-
Extra site for banned users	50	Security	-
Advanced e-mail notification	53	Other	-



### 3.7.2 Non-functional requirements

Priority	Name	ID	Progress P1
Must have	Browser Compatibility	54	?
	Secure connection	55	-
	Advertisements through Google AdWords	56	-
Want to have	Clean URLs	57	-
	Search engine optimization	58	-

# Appendix A

## References

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