

# Before you arrive.

## How many guests are allowed in the room?

The maximum number of guests is determined by the room type on the reservation.

If there are more than 2 guests, regardless of age, an additional charge of \$40.00 plus tax will be added per additional guest, per night.

Please refer to our [Hotel page](#) for more information.

## Are dogs allowed on the property?

MGM Grand gladly offers dog friendly rooms. Up to two dogs are allowed with a maximum combined weight of less than 100 pounds. Other pets and animals are strictly prohibited both for registered hotel guests and visitors to the property. A charge per night, per dog, plus tax for the room or suite will be applied to your account. Your dog cannot be left unattended in your guest room at any time unless placed in a kennel or carrier.

Due to health code regulations, we regret that dogs, except for service dogs, are not allowed in public areas including, but not limited to: any food and beverage outlets, the Spa, or pool areas, except as passing through. Dogs are permitted in hotel rooms, suites and the designated outdoor dog park located on property.

For more information, please [click here](#).

## What's the minimum age requirement for check-in at MGM Grand?

Guests must be at least 21 years of age to check in at MGM Grand

## What security deposit is required?

A security deposit of \$100 per day will be required upon check in, with a maximum of \$400 for credit cards and debit cards.

## Does MGM Grand offer parking for hotel guests?

For complete details on parking, please visit the [MGM Grand parking information page](#).

### What is a daily resort fee?



Information about the daily resort fee and the amenities you receive in connection with the fee can be found within the Hotel Reservation Terms and Conditions agreed to during booking and at <https://www.mgmresorts.com/en/terms-and-conditions.html>. Amenities may vary by property.

### What types of amenities are included in your rooms?



All of our rooms include the following amenities: Hair dryers, irons and ironing boards. Coffee makers are not included, however you may arrange for fresh coffee to be delivered to your room at a specified time by calling Room Service the night before. All accommodations offer High-Speed Internet access.

### What type of transportation is offered from the airport to MGM Grand?



Taxi and Rideshare services are available.

You may contact our Concierge to assist with booking shuttle or Limousine transportation. They can be reached at 877-660-0660.

### Do you have electric car charging stations?



Yes, we offer complimentary electric car charging stations. These are located on the 1st floor of our self parking garage. These stations are first come first serve.

### How do I add an additional guest to my reservation?



Please contact MGM Grand Reservations at 1-888-646-1203 or our Front Desk Team at 702-891-7777 to add an additional names.

### How can I arrange an amenity for a special occasion (i.e cake, chocolate covered strawberries, champagne etc.)?



You may contact our contact our Concierge to assist at 877-660-0660.

### What time is Check-In and Check-Out?



#### All times are in local time zones:

- Check-in: 3:00 PM

- Check-out: 11:00 AM

Please note that Early Check-In and Late Check-Out requests are based upon occupancy and availability on the date of departure. Additional charge may apply.

The MGM Rewards Mobile App has a variety of features, including mobile check-in and check-out. Using the MGM Rewards App, MGM Rewards members can check in early from almost anywhere, anytime. You are then notified when your room is ready.

[Download App](#)

**My reservation has a Food and Beverage credit, how do I use it?**



Simply charge back to your room to redeem.

For full details on where to use your credit, [click here](#).

## During your stay.

How can I get a late check-out?



Are refrigerators available?



Are roll-a-way beds available?



Is smoking marijuana permitted at your property?



Do you allow smoking in the resort?



How many people can stay in a hotel room?



Are there coffee makers available?



Does your property have a monorail system?



Do you allow outside food and beverage or raft/tubes into the pool?



I lost my bell desk (luggage) ticket. What should I do?



## After your stay.

I left something at the hotel. Can you help me find it?



How can I get a copy of my bill?



I have a question about my bill, who can I reach out to about this?



## Things to do

MGM properties have endless things to do. Explore them all.

Discover MGM

### GET DIRECTIONS

3799 S Las Vegas Blvd  
Las Vegas, NV 89109



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