

SC-300

Tag 4

# Microsoft Identity and Access Administrator

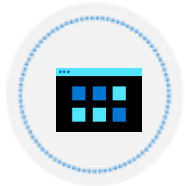
# SC-300 Agenda



LP1: Implement an Identity Management Solution



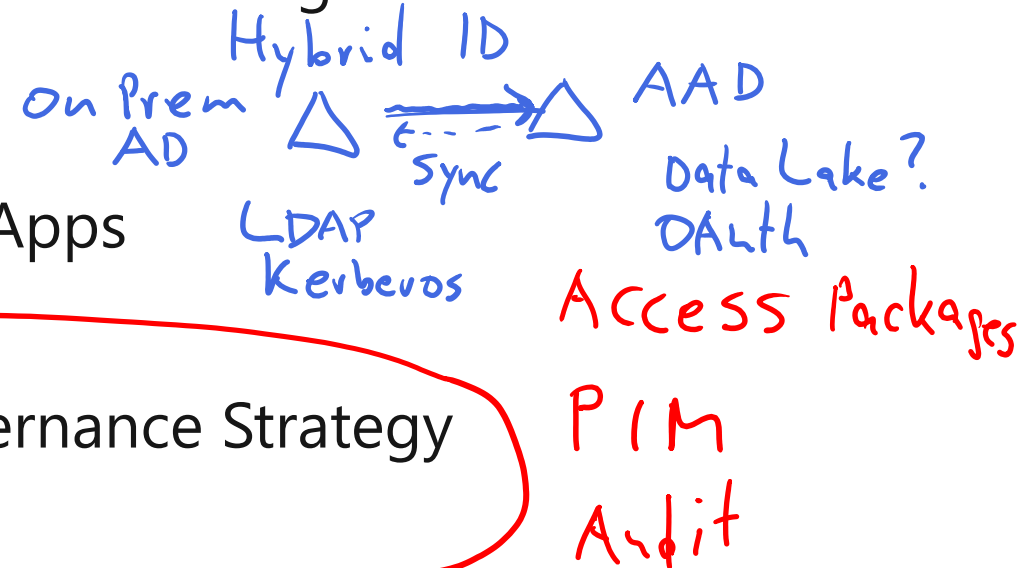
LP2: Implement an Authentication and Access Management Solution



LP3: Implement Access Management for Apps



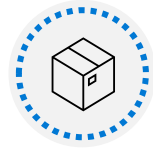
LP4: Plan and Implement an Identity Governance Strategy



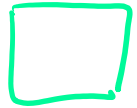
# Plan and Implement an Identity Governance Strategy



# Outline



Plan and implement entitlement management



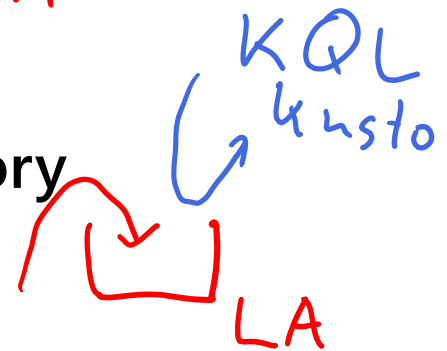
Plan, implement, and manage access reviews



Plan and implement privileged access PIM



Monitor and maintain Azure Active Directory



JIT  
JEA  package  
1 Woche

# Plan and implement entitlement management



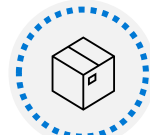
# Objectives



**Entitlement Management**



**Define catalogs**



**Define access packages**



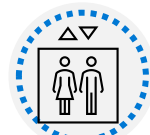
**Plan, implement, and manage entitlements**



**Implement and manage terms of use**



**Manage the lifecycle of external users in Azure AD**

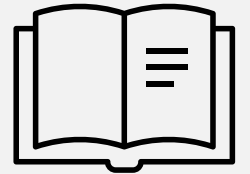


**Configure and manage connected organization**



**Review per-user entitlements**

# Entitlement management



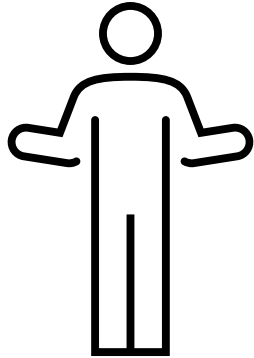
# What is entitlement management?

Azure Active Directory (Azure AD) entitlement management is an identity governance feature that enables organizations to manage identity and access lifecycle at scale, by automating access request workflows, access assignments, reviews, and expiration.

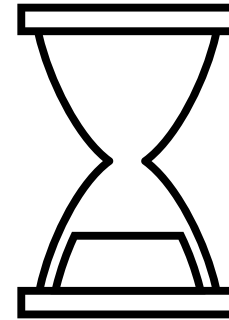
Azure AD entitlement management can help you more efficiently manage access to groups, applications, and SharePoint Online sites for internal users, and also for users outside your organization who need access to those resources.



# Why is it important?



Users may not know what access they need or how to get it

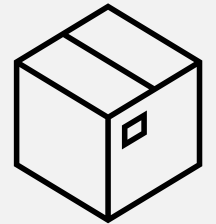


Users may hold on to access longer than needed

# Summary of terminology

Term	Description
resource	An asset, such as a Microsoft 365 <u>group</u> , a security group, an <u>application</u> , or a SharePoint Online <u>site</u> , with a role that a user can be granted permissions to.
policy	A set of rules that defines the access lifecycle, such as how users get access, who can approve, and how long users have access through an assignment. A policy is linked to an access package. For example, an access package could have two policies: one for employees to request access and a second for external users to request access.
access package	A <u>bundle</u> of resources that a team or project needs and is governed with policies. An access package is always contained in a catalog. You would create a new access package for a scenario in which users need to request access.
<u>catalog</u>	A container of related resources and access packages. Catalogs are used for delegation so non-administrators can create their own access packages. Catalog owners can add resources they own to a catalog.

# Define access packages



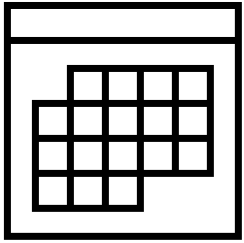
# What are access packages? What can I manage with them?

An access package is list of resources like Groups, Apps, and Sites, along with the roles a user needs for those resources.

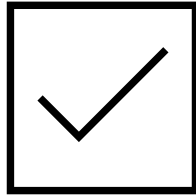
There is a policy included in the access package with rules for who can access the package.



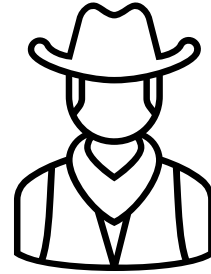
# When should I use access packages?



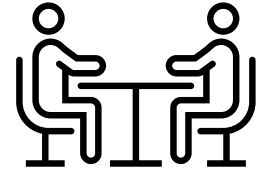
Time-limited access



Manager approval  
-or-  
Delegated Role /  
Identity

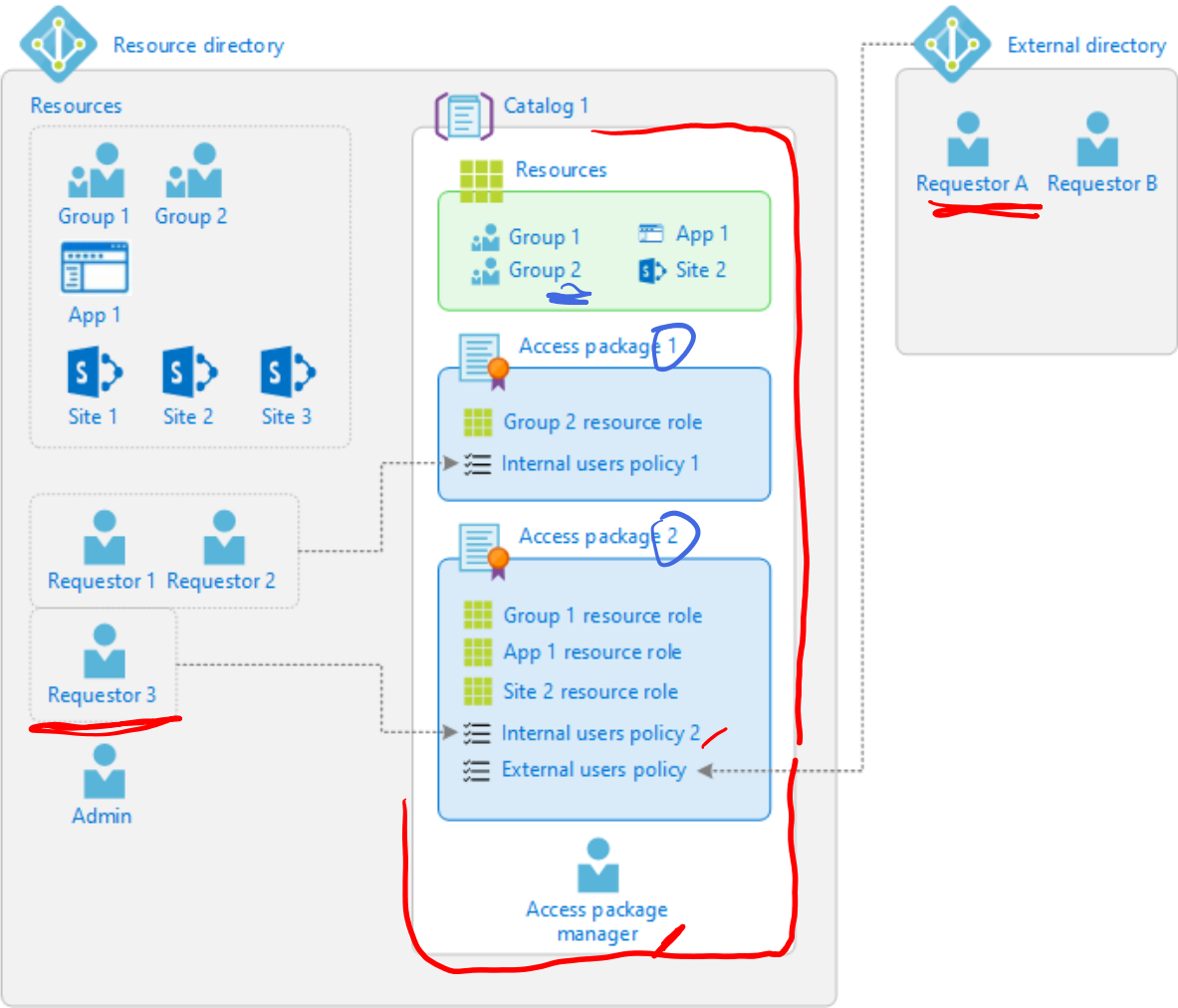


Manage access  
without IT

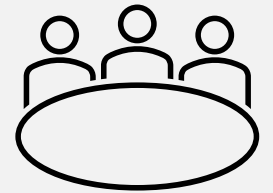


Cross organization  
collaboration

# How do I control who gets access?



# Define Catalogs



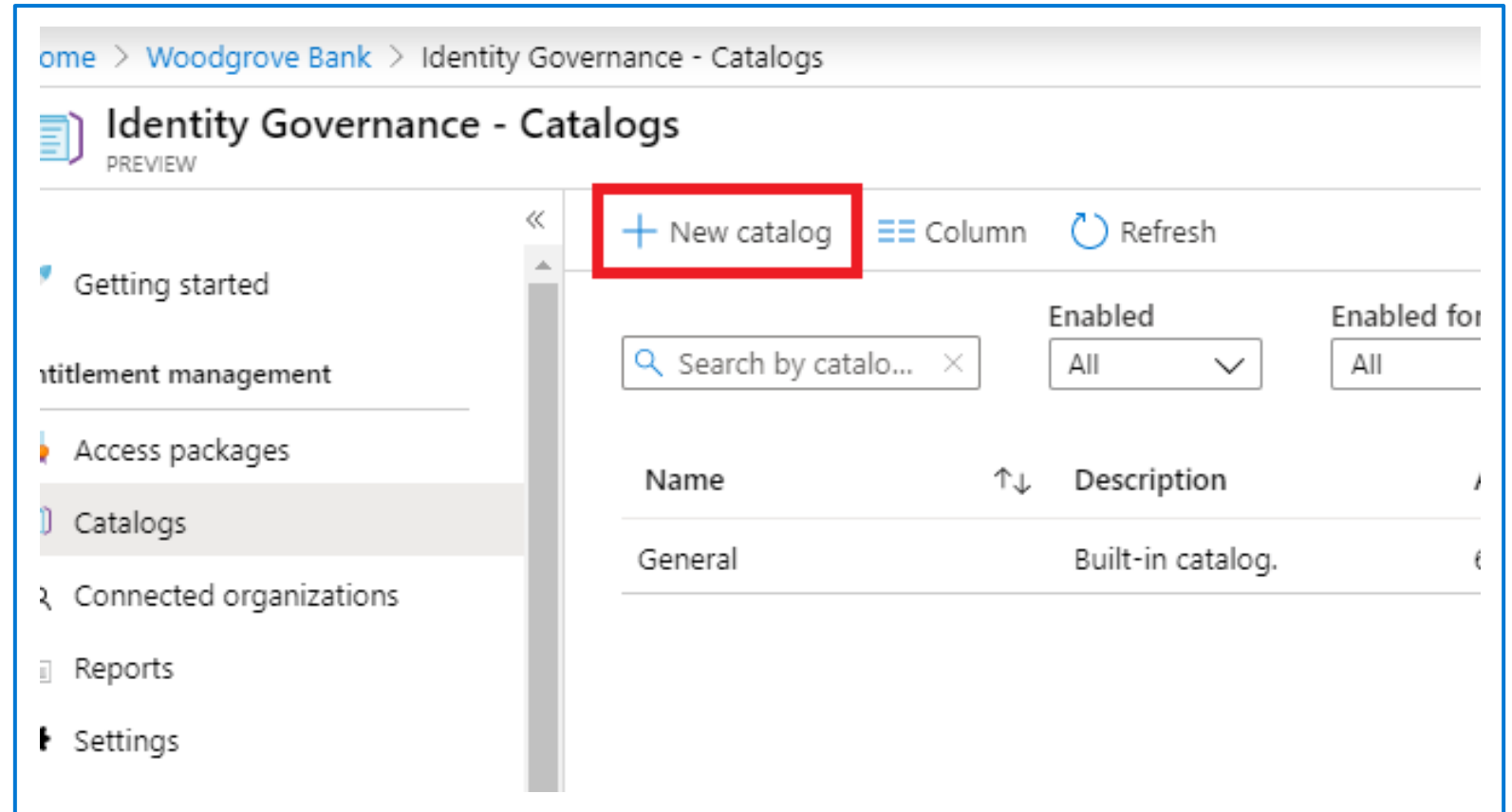
# What is a catalog?

Catalog is container of:

- Resources
- Access packages

Group related resources together.

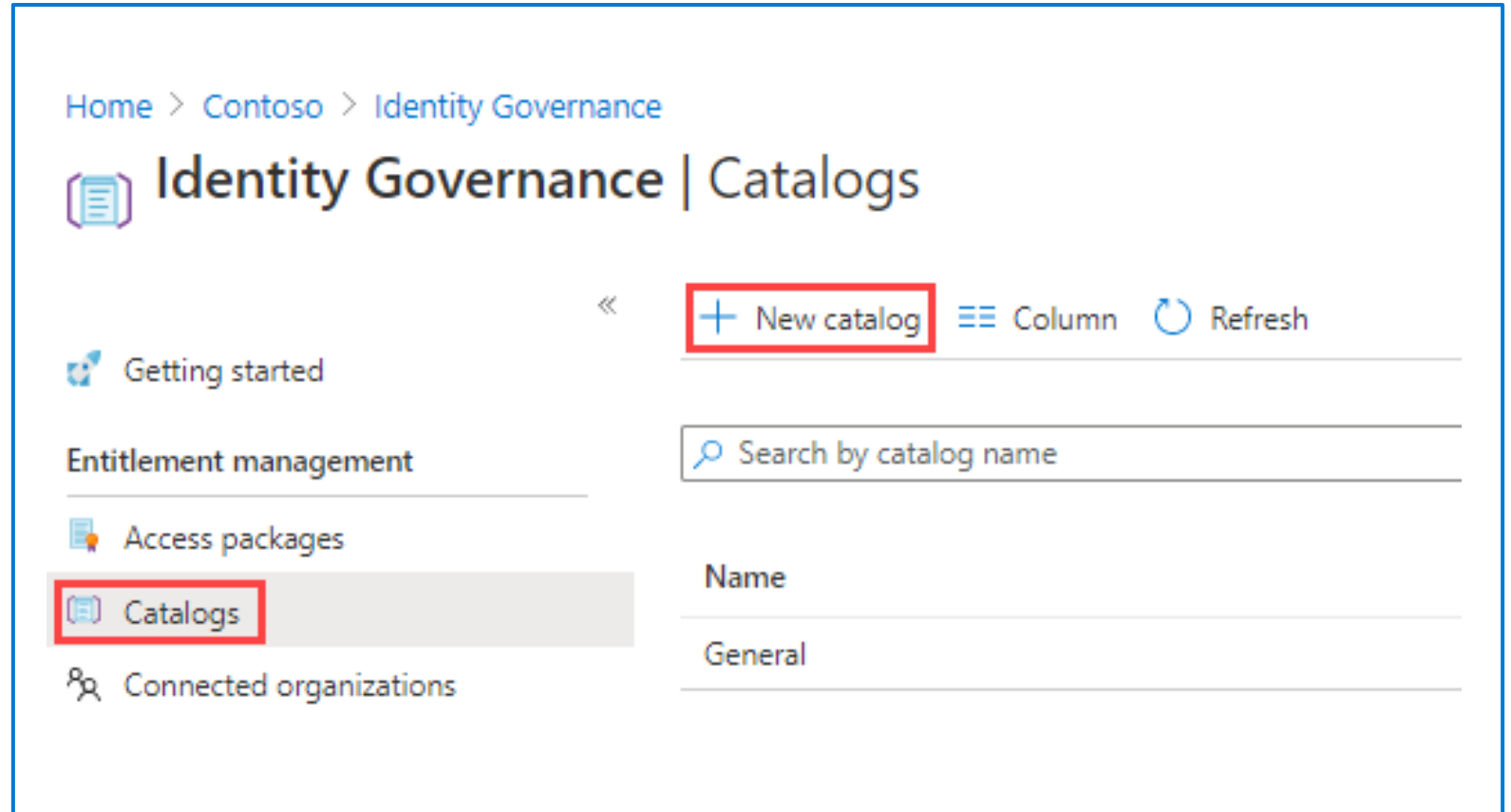
Catalog creator is the default owner.





# Creating a catalog

1. Log into Azure as Global administrator
2. Open **Azure Active Directory** and the select **Identity Governance**
3. Select **Catalogs** and then **+New Catalog**
4. Enter a **Name** and **Description**
5. Adjust other settings as needed
6. Select **Create**



# How do I add resources to a catalog?

1. On the Identity Governance blade, if necessary, select **Catalogs**.
2. In the **Catalogs** list, select **Marketing**.
3. In the left navigation, under **Manage**, select **Resources**.
4. On the menu, select + **Add resources**.
5. In the **Add resources to catalog**, review the available options.
6. When finished, click **Add**.

Home > Woodgrove Bank > Identity Governance - Catalogs > Marketing - Resources > Add resources to catalog

### Add resources to catalog

PREVIEW

Add different resources to this catalog. You will use this list of resources to create access packages that users can request. [Learn more >](#)

+ Groups and Teams + Applications + SharePoint Sites

Selected resources (4)

Name	Type	Sub Type	
Marketing resources	Group and Team	Security	
Box	Application	Application	
Salesforce	Application	Application	
MarketingContent	SharePoint Site	Site	

Add Cancel

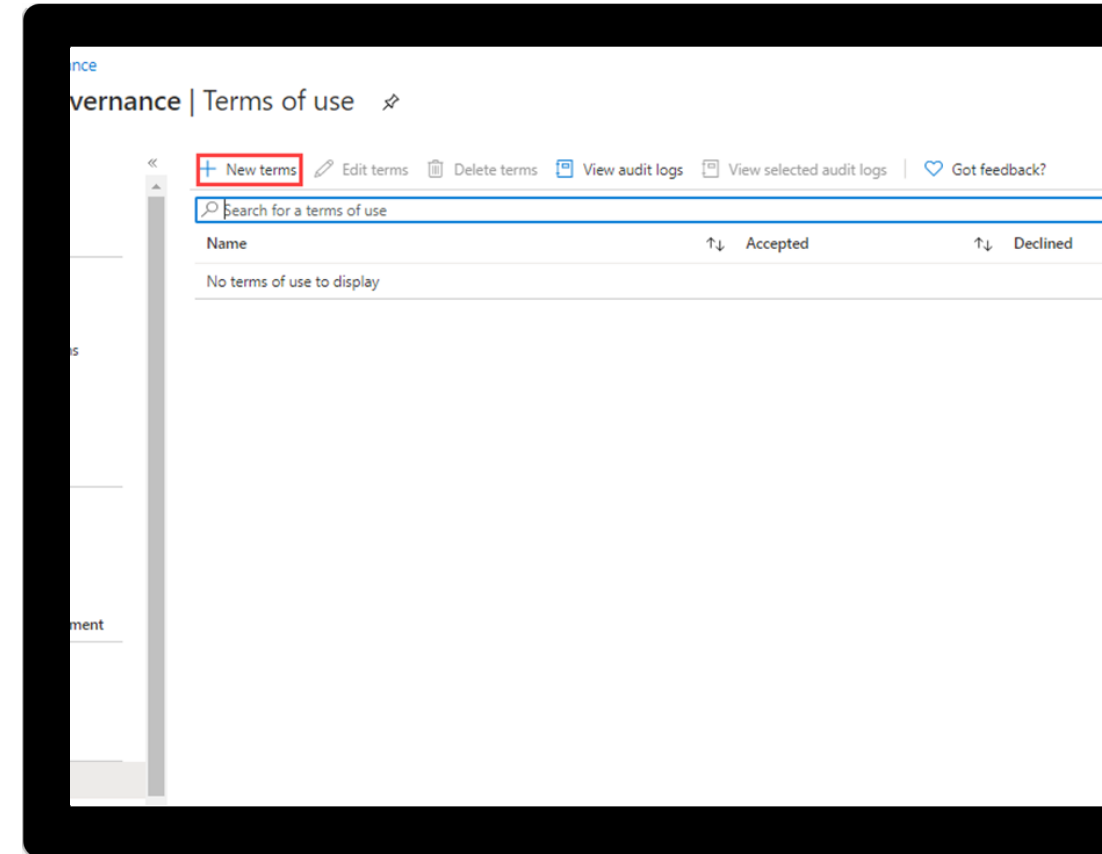
# Entitlement Owners and Process



# Create a catalog of resources in Azure AD

This exercise teaches students to create and manage catalogs for use with Entitlement Management in Azure AD.

[Launch this Exercise in GitHub](#)



# Implement and manage terms of use



# What are Terms of Use in Entitlement Management

Terms-of-use stored as a PDF

PDF can contain any content, including contracts - EULA

Can enforce compliance

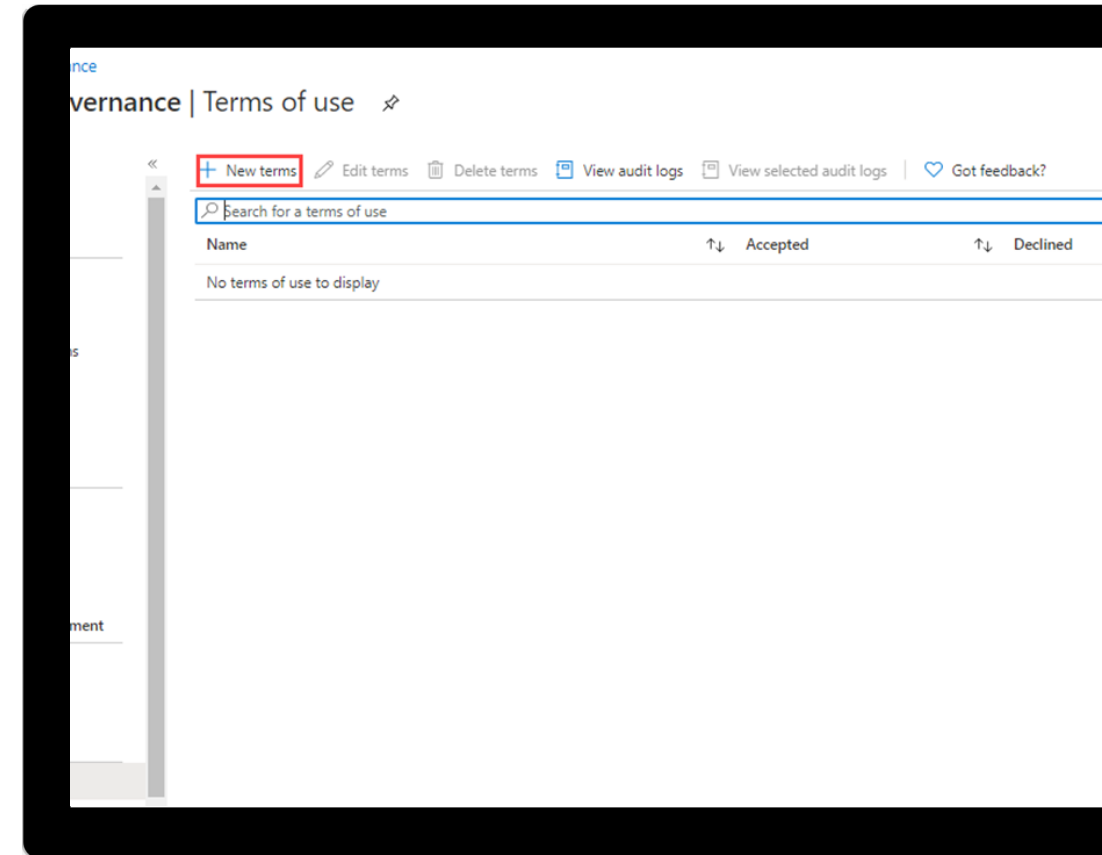
24pt Font recommended

The screenshot shows the 'Terms of use' configuration interface. It includes a section for 'Create and upload documents' with input fields for 'Name' (example: 'All users terms of use') and 'Display name' (example: 'Contoso Terms of Use'). Below these is a 'Terms of use document' section with an 'Upload required PDF' button, a file selection icon, and a 'Select default language' dropdown. There is also a '+ Add language' link. At the bottom, there are three toggle switches for 'Require users to expand the terms of use', 'Require users to consent on every device', and 'Expire consents', all currently set to 'Off'. A partially visible field for 'Duration before re-consentance required (days)' is at the very bottom.

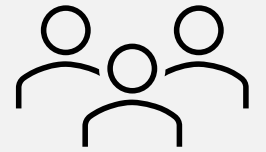
# Implement and manage terms of use

This exercise teaches students to create and manage terms of use for Azure AD.

[Launch this Exercise in GitHub](#)



# Manage the lifecycle of external users in Azure AD





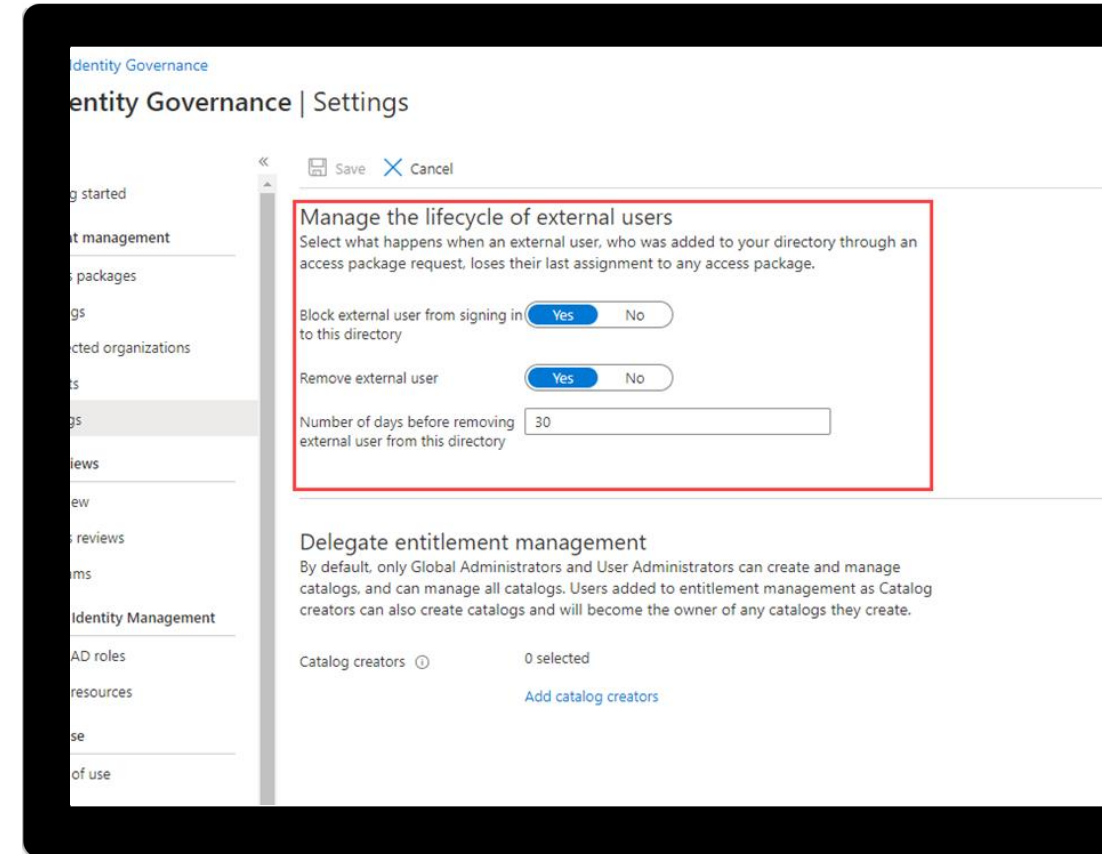
# Manage the lifecycle of external users in Azure AD Identity Governance settings

You can select what happens when an external user, who was invited to your directory through an access package request being approved, no longer has any access package assignments. This can happen if the user relinquishes all their access package assignments, or their last access package assignment expires. By default, when an external user no longer has any access package assignments, they are blocked from signing into your directory. After 30 days, their guest user account is removed from your directory.

# Manage the lifecycle of external users

This exercise teaches students how to manage the lifecycle of external users in Azure AD.

[Launch this Exercise in GitHub](#)



# Configure and manage connected organizations

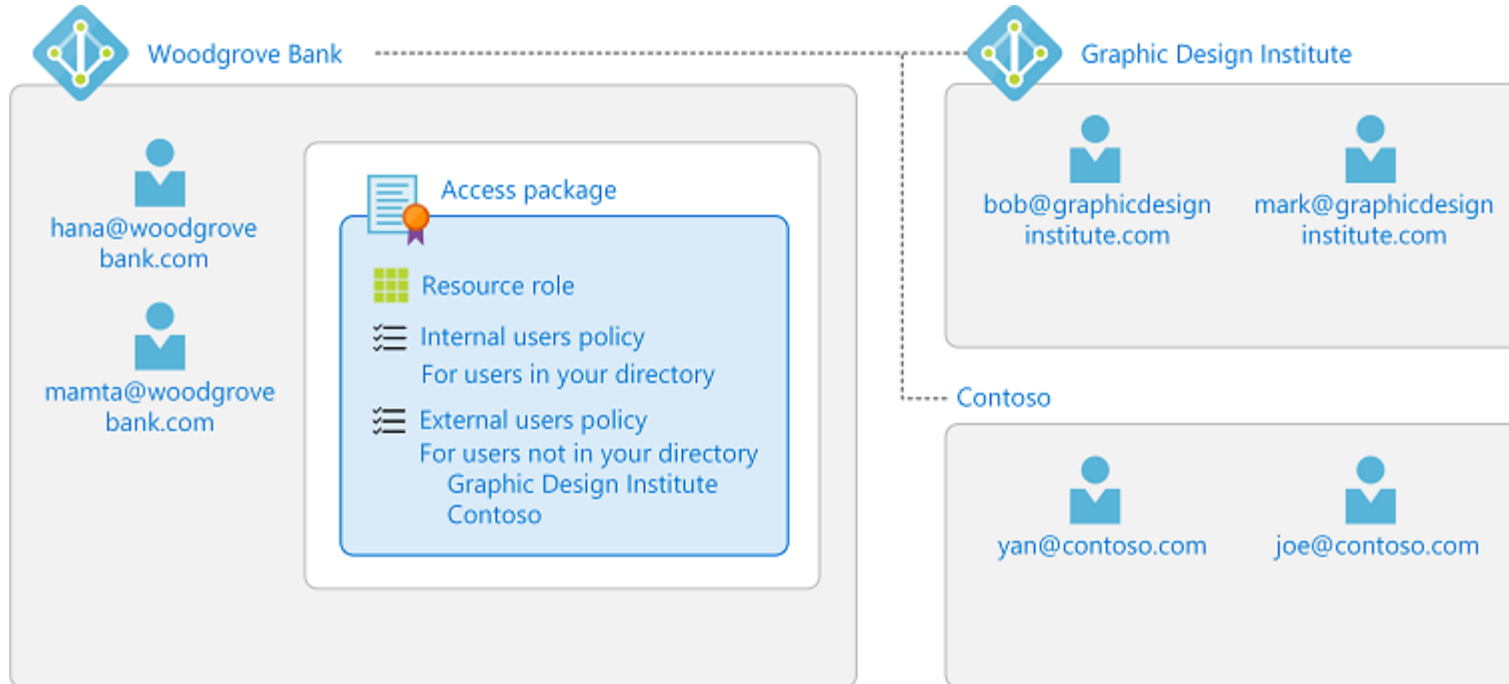
# What is a connected organization

A connected organization is another organization that you have a relationship with. In order for the users in that organization to be able to access your resources, such as your SharePoint Online sites or apps, you'll need a representation of that organization's users in that directory. Because in most cases the users in that organization aren't already in your Azure AD directory, you can use entitlement management to bring them into your Azure AD directory as needed.

There are three ways that entitlement management lets you specify the users that form a connected organization. It could be

- users in another Azure AD directory (from any Microsoft cloud),
- users in another non-Azure AD directory that has been configured for direct federation, or
- users in another non-Azure AD directory, whose email addresses all have the same domain name in common.

# Scenario – Woodgrove Bank and Contoso



For example, suppose you work at Woodgrove Bank and you want to collaborate with two external organizations. These two organizations have different configurations:

- Graphic Design Institute uses Azure AD, and their users have a user principal name that ends with *graphicdesigninstitute.com*.
- Contoso does not yet use Azure AD. Contoso users have a user principal name that ends with *contoso.com*.

# Add a **connected organization**

1. In the **Azure portal**, select **Azure Active Directory**, and then select **Identity Governance**.
2. In the left pane, select **Connected organizations**, and then select + **Add connected organization**.
3. Select the **Basics** tab, and then enter a display name and description for the organization.
4. Select the **Directory + domain** tab, and then select **Add directory + domain**.
5. In the search box, enter a domain name to search for the Azure AD directory or domain. Be sure to enter the entire domain name.
6. Select Add to add the Azure AD directory or domain. Currently, you can add only one Azure AD directory or domain per connected organization.
7. After you've added the Azure AD directory or domain, select Select.
8. Select the Sponsors tab, and then add optional sponsors for this connected organization.
  - Sponsors are internal or external users already in your directory. Sponsors are the point of contact for the relationship with this connected organization.
9. Select the Review + create tab, review your organization settings, and then select Create.

# Review per-user Entitlements

# Who has an entitlement – Azure portal

Following the rules of **zero trust** you review your entitlement packages regularly.

There are tools built into the system to support this review.

Home > Woodgrove Bank > Identity Governance - Access packages > Marketing campaign - Assignments

Marketing campaign

Access package - PREVIEW

Overview

Manage

Resource roles

Policies

Assignments

Requests

+ New assignment

Download

Remove

Refresh

Search by user ...

Status

5 selected

Policy

All

	Name	UPN	Policy	Status	
<input type="checkbox"/>	Bob	bob@woodgrovebank...	Initial Policy	Expired	...
<input type="checkbox"/>	Bob	bob@woodgrovebank...	Escalation policy	Expired	...
<input type="checkbox"/>	Christina	Christina@woodgrove...	Initial Policy	Delivered	...
<input type="checkbox"/>	Christina	Christina@woodgrove...	Escalation policy	Expired	...
<input type="checkbox"/>	Dan	dan@woodgrovebank...	Initial Policy	Delivered	...
<input type="checkbox"/>	Jack	jack@woodgrovebank...	Initial Policy	Delivered	...
<input type="checkbox"/>	Jessica	Jessica@woodgroveba...	Escalation policy	Expired	...
<input type="checkbox"/>	Marcus	Marcus@woodgroveb...	Escalation policy	Expired	...
<input type="checkbox"/>	Nadine	nadine@woodgroveb...	Initial Policy	Expired	...



# Review the assignments with PowerShell

= APP

MS Graph  
MSAL

Connect-MgGraph -Scopes "EntitlementManagement.Read.All" App Permission

Select-MgProfile -Name "beta"

\$accesspackage = Get-MgEntitlementManagementAccessPackage -DisplayNameEq  
"Marketing Campaign"

→ \$assignments = Get-MgEntitlementManagementAccessPackageAssignment ✗  
-AccessPackageId \$accesspackage.Id -ExpandProperty target -All -ErrorAction Stop

\$assignments | ft Id, AssignmentState, TargetId, {\$\_ .Target.DisplayName}

↑ var  
□□□ alias  
Format-Table

aktuelle Object

VS Code

Jeff Snover

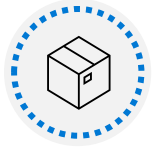
# Summary

In this section you learned how to:



Define catalogs

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Define access packages

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Plan, implement, and manage entitlements

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Implement and manage terms of use

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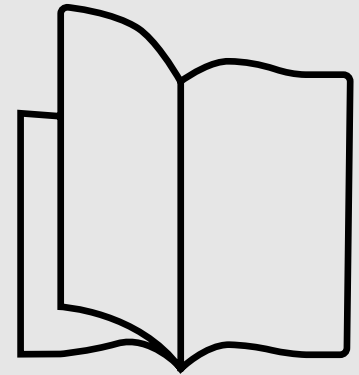
Manage the lifecycle of external users in Azure AD

# References

## Frequently Asked Questions

<https://docs.microsoft.com/en-us/azure/active-directory/conditional-access/terms-of-use#frequently-asked-questions>

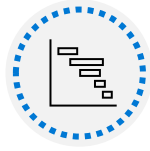
[Add a connected organization in Azure AD entitlement management - Azure Active Directory - Microsoft Entra | Microsoft Docs](#)



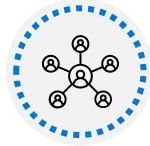
# Plan, implement, and manage access reviews



# Objectives



**Plan for access reviews**



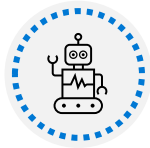
**Create access reviews for groups and apps**



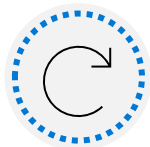
**Create and configure access review programs**



**Manage licenses for access reviews**

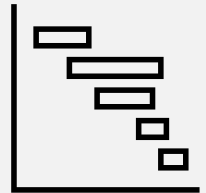


**Automate access review management tasks**



**Configure recurring access reviews**

# Plan for Access Review



# What is an Access Review

Access Reviews help users ensure that the right people have the right access to the right resources

They mitigate access risk by protecting, monitoring, and auditing access to critical assets—while ensuring employee and business partner productivity

Performed in Azure AD Identity Governance

# Planning a pilot

Pilot access reviews with a small group and target non-critical resources. Piloting can help you adjust processes and increase users' and reviewers' ability to meet security and compliance requirements



What  
resources to  
review

Who will  
review

Test access

Adjust, the  
test again



# Who will create and manage access reviews?

Resource type	Create and manage access reviews (Creators)	Read Access Review results
Group or application	Global Administrator User Administrator Identity Governance Administrator	Global administrator / reader User administrator Identity Governance administrator
Azure AD roles	Global Administrator Privileged Role Administrator	Global administrator Global reader User administrator
Azure Resources (privileged roles)	Global Administrator User Administrator Resource Owner	User Access Administrator Resource Owner
Access package	Global Administrator User Administrator	Global Administrator Global Reader

Subset listed. See Notes or Content page.

# Components of an Access Review

Before implementing your access reviews, you should plan the types of reviews relevant to your organization. To create an access review policy, you must have the following information.

- What resource(s) must be reviewed?
- Whose access is being reviewed?
- How often should the review occur?
- Who will perform the review?
- How will they be notified to review?
- What are the timelines to be enforced for review?
- What automatic actions should be enforced based on the review?
- What happens if the reviewer doesn't respond in time?
- What manual actions will be taken as a result based on the review?
- What communications should be sent based on actions taken?

# Plan for access reviews for applications

When you review access to an application, you're reviewing the access for employees and external identities to the information and data within the application. Choose to review an application when you need to know who has access to a specific application, instead of an Access Package or a group.

# Plan for access reviews

Review  
access  
packages

Review  
groups and  
apps

Review  
Azure AD  
roles

Review  
Azure  
resource  
roles

# Plan communications

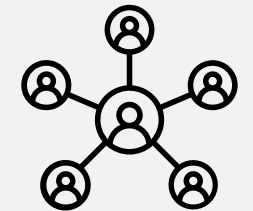
Communication is critical to the success of any new business process. Proactively communicate to users how and when their experience will change and how to gain support if they experience issues.

## **Communicate changes in accountability**

### **Customize email communication:**

- Include a personal message to reviewers, so they understand it is sent by your Compliance or IT department.
- Include a hyperlink or reference to internal information on what the expectations of the review are and additional reference or training material.
- Include a link to instructions on how to perform a self-review of access.

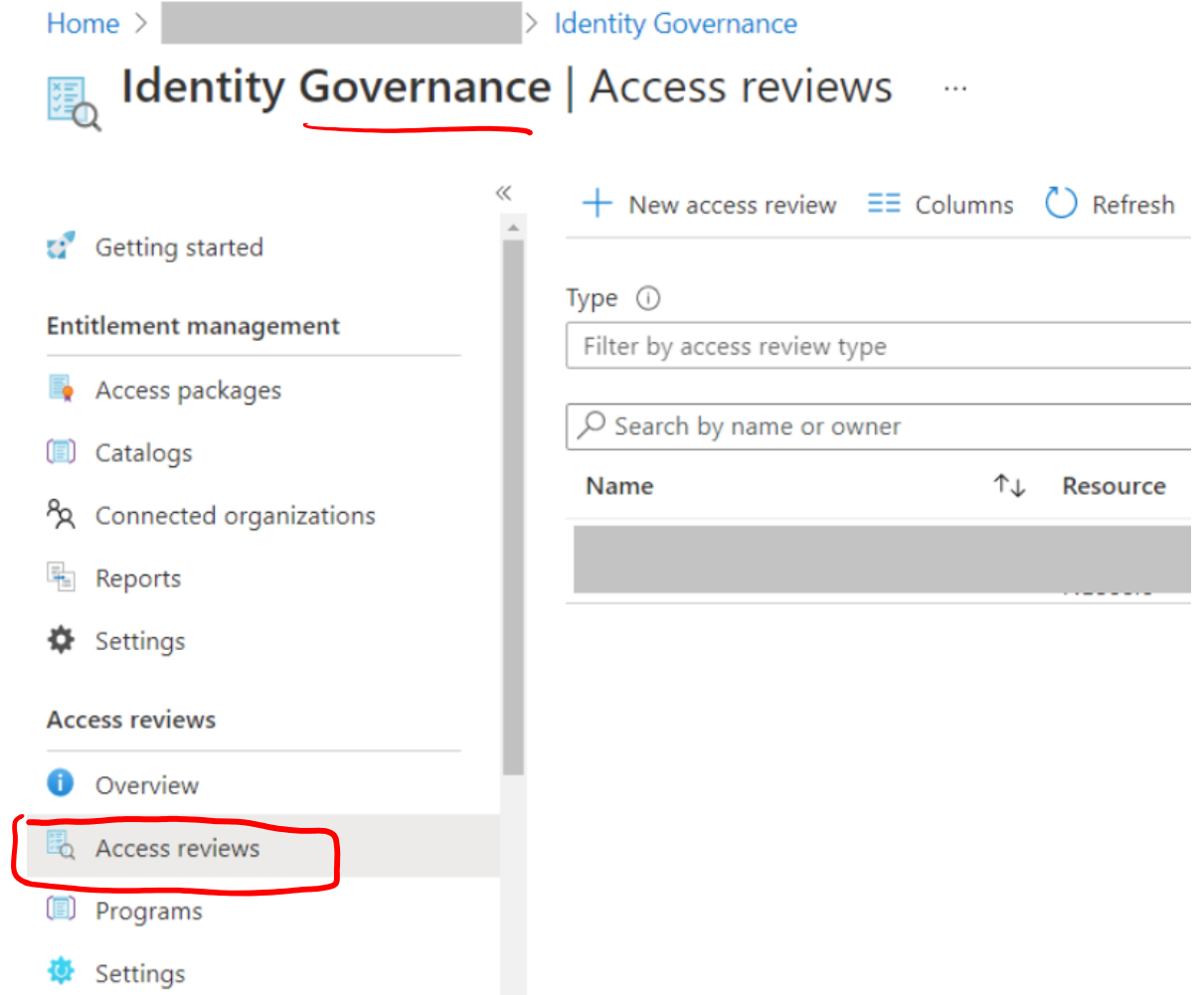
# Create access reviews for groups and apps



# Create access reviews for groups and apps

Prevent stale access assignments by creating access reviews for group members or application access

If you need to routinely review access, you can also create recurring access reviews



# Monitor access review findings

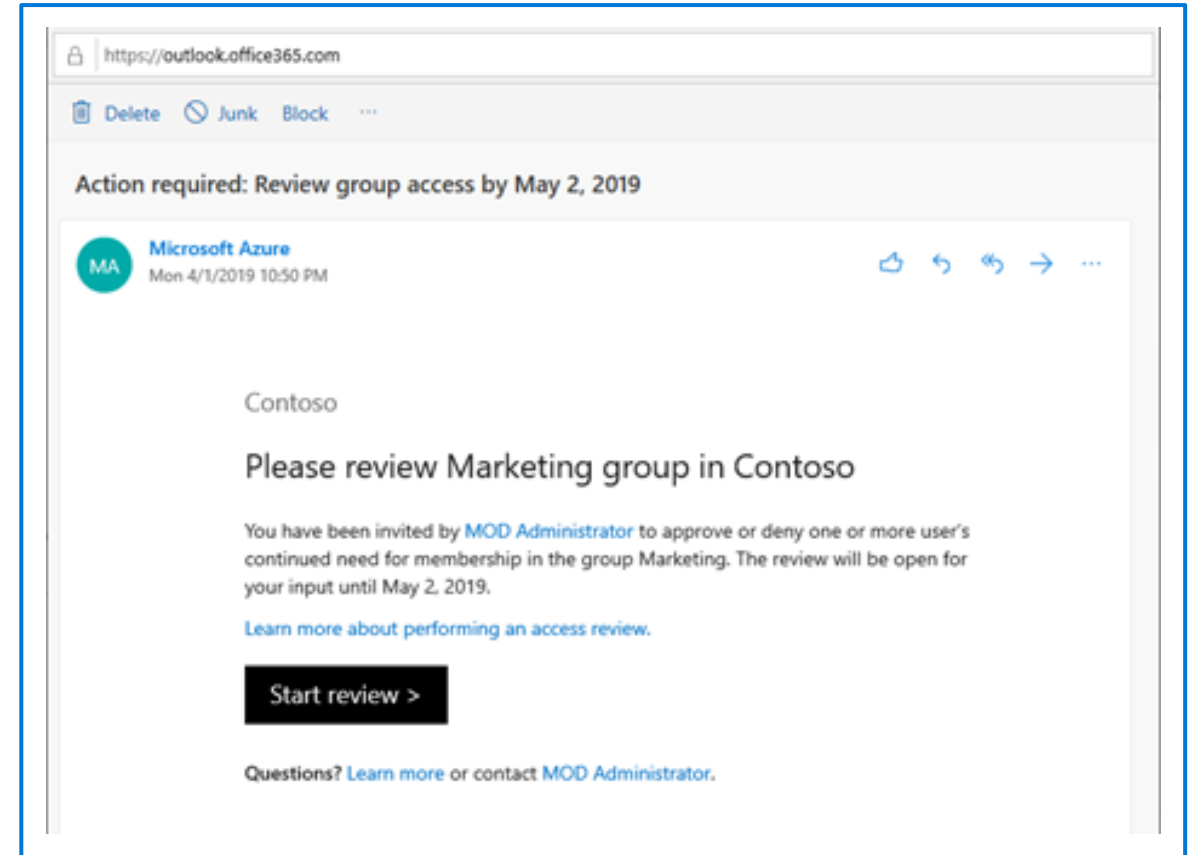




# View an Access Review

The reviewer is notified when a review is ready to perform

To check out the Access Review findings, follow the link in the email



# Review the access review findings

## Perform access reviews manually

1. Review the list of users and decide whether to approve or deny their continued access
2. Click Approve or Deny
3. If required, provide a reason for the decision
4. Once you have specified the action to take, click Save

## Recommendations are generated based on the user's sign-in activity.

1. In the blue bar at the bottom of the page, click Accept recommendations. You see a summary of the recommended actions.
2. Click Ok to accept the recommendations.

# Create and configure access review programs



# Programs for Access Review

Azure Active Directory (Azure AD) access reviews is a feature of Azure AD Identity Governance. Access reviews help to ensure that the right identities have the right access to the right resources in the organization. Access reviews can be implemented programmatically using the access reviews API in Microsoft Graph.

Azure AD access review resource types:

- `accessReview` – container for the access review
- `businessFlowTemplate` – defines the resources on which an access review can be performed
- `program` – defines an access review program
- `programControl` – links access review to a program
- `programControlType` – type of access review being performed

# Register Azure AD application to call Microsoft Graph API

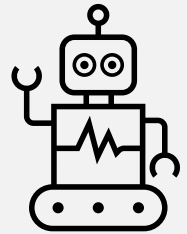
1. Navigate to the Azure AD extension, and select App registrations in the Manage section, to land at the page register apps
2. Select the New application registration button at the top of the page.
3. Provide a name for the application that is different from any other application in your tenant's directory (example = graphsample).
4. Change the Application type to Native, and provide the following as the Redirect URI:
  - urn:ietf:wg:oauth:2.0:oob
5. Select "Create".
6. When the application is registered, copy the Application ID value, and save the value for later.
7. Select Settings, then select Required permissions.
8. Select Add. Choose Select an API, select Microsoft Graph, and then choose Select.
9. Put a check in the box by those two permissions, and choose Select.
10. Select "Done".

Azure AD access-reviews uses the following delegated permissions:

- Read all access reviews that user can access
- Manage all access reviews that user can access
- Read all programs that user can access
- Manage all programs that user can access.

This example application requires only the permissions: **Read all access reviews that user can access** and **Read all programs that user can access**

# Automate access review management tasks



# Automate access review management tasks

## Take recommendations

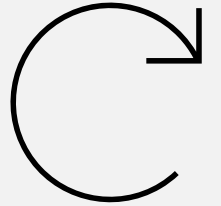
Recommendations can be created to suggest changing permissions based on user behavior. For example, if a user is inactive for 30 days, it will recommend that the user be removed.

## Review guest user access

Review and clean up collaboration partners' access

You can choose to have access removal automated by setting the **Auto apply results to resource option** to **Enable**. Once the review is completed and has ended, users who were not approved by the reviewer will automatically be removed from the resource—or kept with continued access. This could mean removing their group membership, their application assignment, or revoking their right to elevate to a privileged role.

# Configure recurring access reviews





# Configure recurring access reviews

- Access reviews can be set to occur on a recurring basis
- Name your Access Review, select a start date, frequency, duration, end date, and you're ready to go. Reviewers will be notified at the start of each review
- Reviewers can approve or deny access with a friendly interface and with the help of smart recommendations

## Why Recurring Access Reviews?

Doing an Access Review once and never again, there is no value. So set up reviews to occur on a regular schedule.

# Summary

In this section you learned how to:



Plan for access reviews

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Create access reviews for groups and apps

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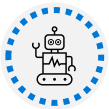
Monitor access review findings

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Manage licenses for access reviews

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Automate access review management tasks

---



Configure recurring access reviews

# Plan and implement privileged access



# Objectives



Define a privileged access strategy for administrative users  
(resources, roles, approvals, thresholds)



Configure Privileged Identity Management for Azure Roles



Configure Privileged Identity Management for Azure resources



Assign roles



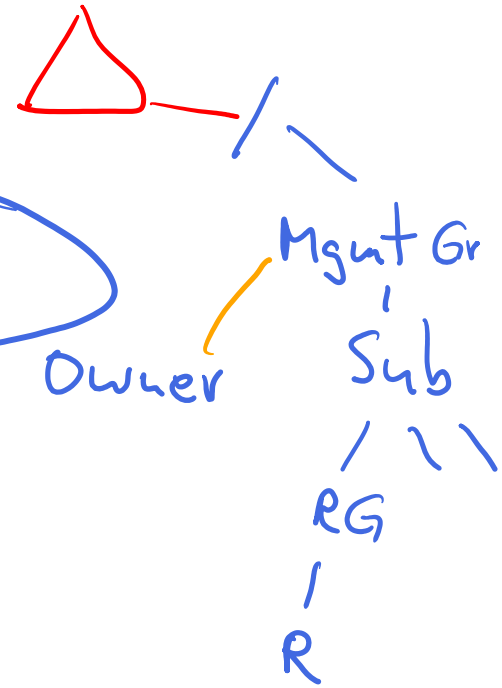
Manage PIM requests



Analyze PIM audit history and reports



Create and manage break-glass accounts



# Define a privileged access strategy for administrative users



# What is Privileged identity management?

PIM is a service in Azure Active Directory (Azure AD) that enables you to manage, control, and monitor access to important resources in your organization. Such resources include those in Azure AD, Azure, and other Microsoft Online Services, such as Microsoft 365 or Microsoft Intune

# What does PIM do?

PIM provides time-based and approval-based role activation to mitigate the risks of excessive, unnecessary, or misused access permissions on resources that you care about. Key features of PIM include:

- Provide just-in-time privileged access to Azure AD and Azure resources
- Assign time-bound access to resources using start and end dates
- Require approval to activate privileged roles
- Enforce multifactor authentication to activate any role
- Use justification to understand why users activate
- Get notifications when privileged roles are activated
- Conduct access reviews to ensure users still need roles
- Download audit history for internal or external audit

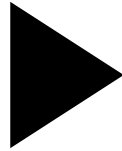
Bestätigung  
MFA  
Begründung

JIT  
4h  
1 Jahr  
Request Time

# Define a privileged access strategy for administrative users



Identify stakeholders



Start using PIM



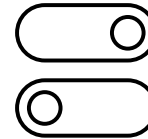
Enforce principle  
of least privilege



Decide which roles to  
protect with PIM



Decide whether to use a  
group to assign roles



Decide which should be  
permanent or eligible

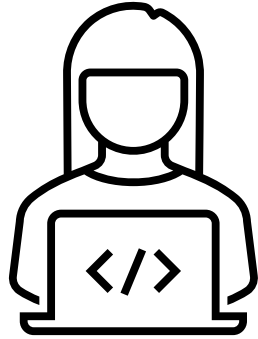


Draft your PIM settings

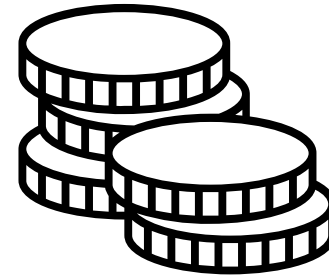


# Principle of least privilege

The principle of least privilege states that every process, user, or program should only be able to access the information and resources necessary for its legitimate purpose



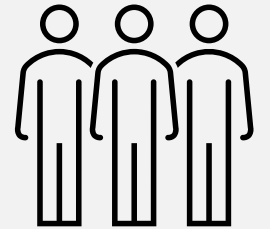
Developer



Financial analyst

Just enough access – Just in time

# Plan and configure Privileged Access Groups



# Management for Privileged Access Groups

In Privileged Identity Management (PIM), you can now assign eligibility for membership or ownership of privileged access groups. You can assign Azure Active Directory (Azure AD) built-in roles to cloud groups and use PIM to manage group member and owner eligibility and activation. With the privileged access groups preview, you can give workload-specific administrators quick access to multiple roles with a single just-in-time request.

Example:

Your **Tier 0 Office Admins** might need just-in-time access to the **Exchange Admin**, **Office Apps Admin**, **Teams Admin**, and **Search Admin** roles to thoroughly investigate incidents daily.

# Example – How to implement

1. Create a new group
2. Check the role-assignable box.
3. Add the roles
  - Exchange Admin
  - Office Apps Admin
  - Teams Admin
  - Search Admin
4. Add the members and owners of the group.
5. Using PIM – make eligible for assignment.
6. Set the duration.

[Home](#) > [App administrators | Settings](#) > [Role setting details - Owner](#) >

## Edit role setting - Owner

Privileged Identity Management | Privileged access groups (Preview)

Activation **Assignment** Notification

☐ Allow permanent eligible assignment

Expire eligible assignments after  
1 Year

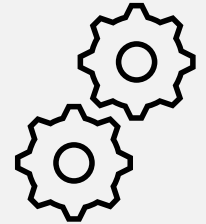
☐ Allow permanent active assignment

Expire active assignments after  
6 Months

☐ Require Azure Multi-Factor Authentication on active assignment

☒ Require justification on active assignment

# Configure Privileged Identity Management for Azure resources



# Assign Azure resource roles

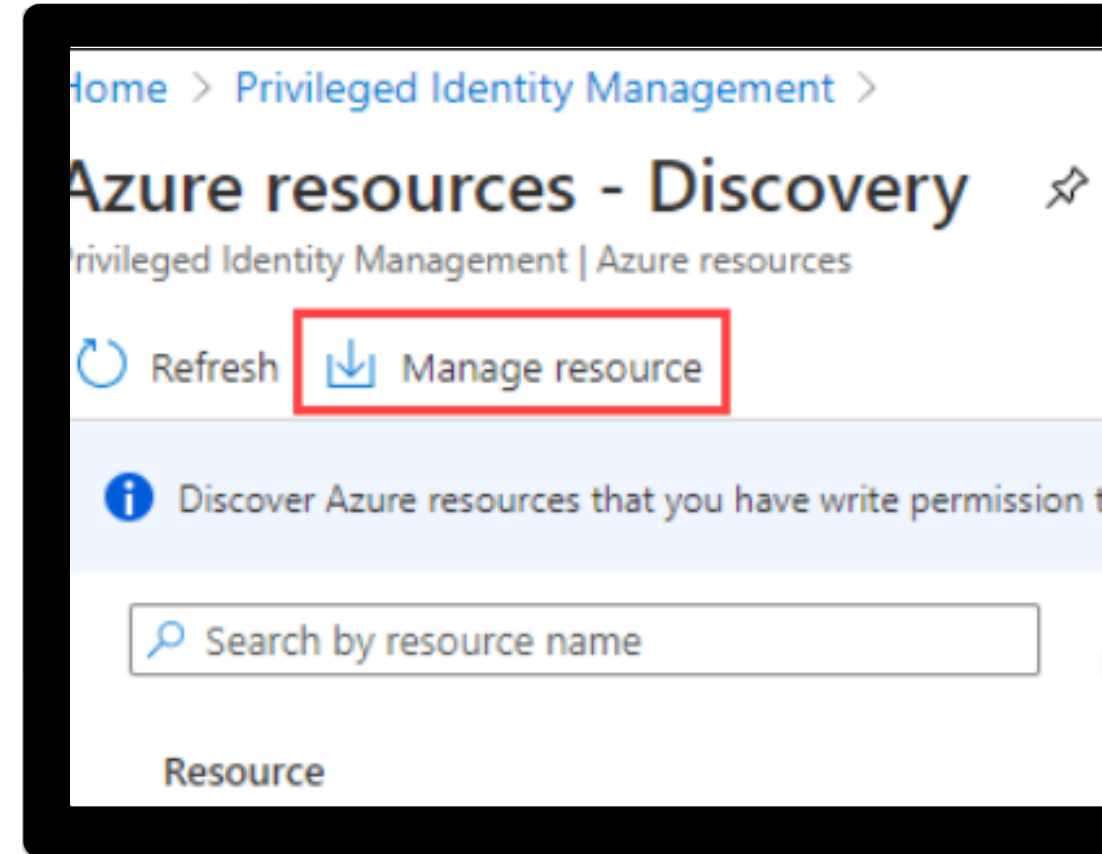
Azure Active Directory (Azure AD) Privileged Identity Management (PIM) can manage the built-in Azure resource roles, as well as custom roles, including (but not limited to):

- Owner
- User Access Administrator
- Contributor
- Security Admin
- Security Manager

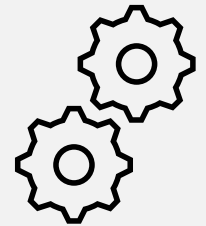
# Exercise: Assign Azure resource roles in PIM

This exercise teaches the student how to manage the built-in Azure resource roles, as well as custom roles.

[Launch this Exercise in GitHub](#)



# Configure Privileged Identity Management for Azure AD roles






# Configure PIM for Azure AD roles

A Privileged role administrator can customize Privileged Identity Management (PIM) in their Azure Active Directory (Azure AD) organization, including changing the experience for a user who is activating an eligible role assignment

[Home](#) > [Privileged Identity Management](#) > [Contoso](#) >

## Role setting details - Compliance Administrator

Privileged Identity Management | Azure AD roles

 Edit

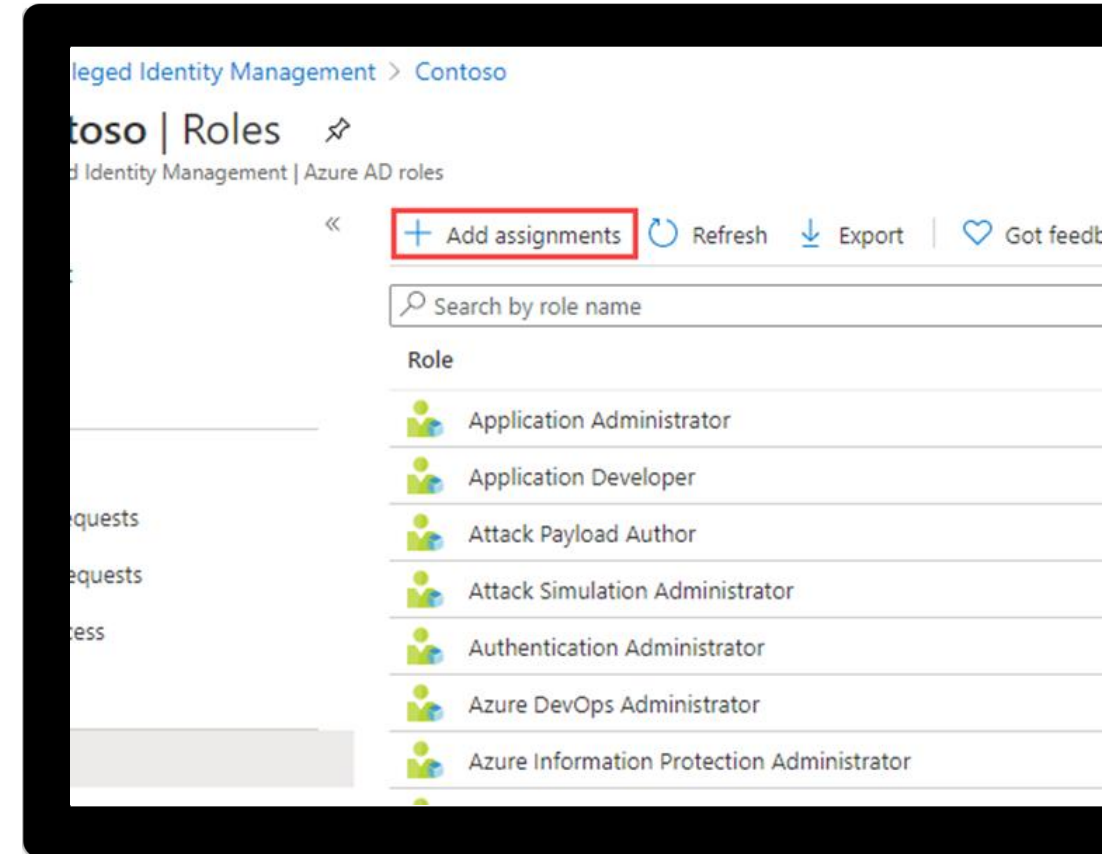
### Activation

Setting	State
Activation maximum duration (hours)	8 hour(s)
Require justification on activation	Yes
Require ticket information on activation	No
On activation, require Azure MFA	Yes
Require approval to activate	No
Approvers	None

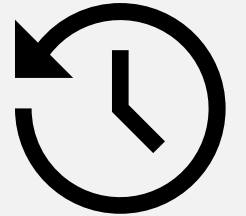
# Exercise: Configure PIM for Azure AD roles

This exercise teaches the student how to configure PIM for Azure AD and for Azure roles.

[Launch this Exercise in GitHub](#)



# Analyze PIM audit history and reports



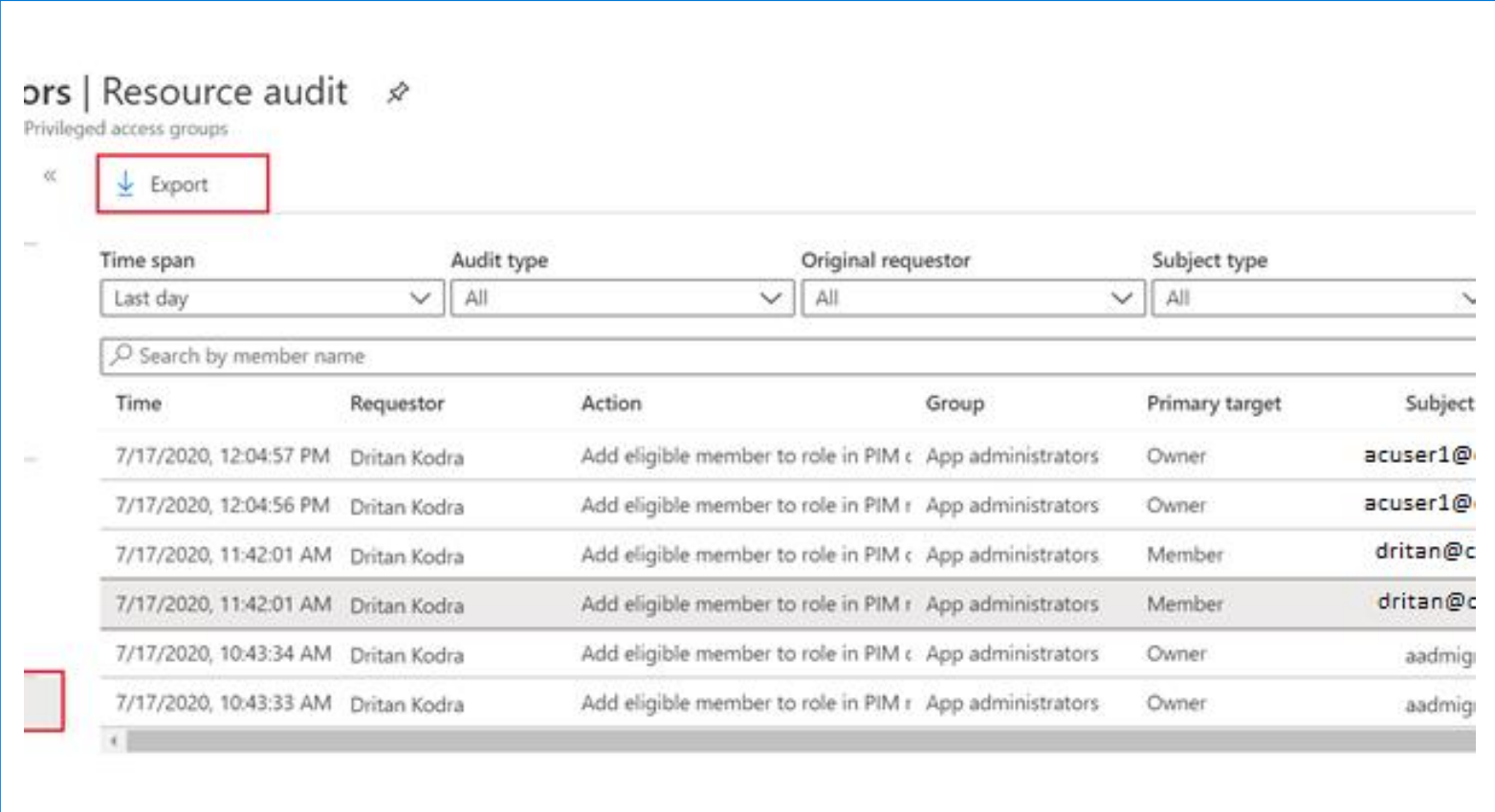
# Analyze PIM audit history and reports

## Reasons to use

Minimize access to secure information or resources and give users just-in-time privileged access to Azure resources and Azure AD, while maintaining oversight of admin privileges.

## What does it do?

PIM provides time-based and approval-based role activation to mitigate the risks of excessive, unnecessary, or misused access permissions on resources that you care about.



Time	Requestor	Action	Group	Primary target	Subject
7/17/2020, 12:04:57 PM	Dritan Kodra	Add eligible member to role in PIM c	App administrators	Owner	acuser1@
7/17/2020, 12:04:56 PM	Dritan Kodra	Add eligible member to role in PIM r	App administrators	Owner	acuser1@
7/17/2020, 11:42:01 AM	Dritan Kodra	Add eligible member to role in PIM c	App administrators	Member	dritan@c
7/17/2020, 11:42:01 AM	Dritan Kodra	Add eligible member to role in PIM r	App administrators	Member	dritan@c
7/17/2020, 10:43:34 AM	Dritan Kodra	Add eligible member to role in PIM c	App administrators	Owner	aadmig
7/17/2020, 10:43:33 AM	Dritan Kodra	Add eligible member to role in PIM r	App administrators	Owner	aadmig

# Create and manage break-glass accounts



# What is a Break-Glass Account and Why use?

Prevent being accidentally locked out of your Azure AD organization because you can't sign in or activate another user's account as an administrator

Emergency access accounts are limited to emergency or "break glass" scenarios where normal administrative accounts can't be used. We recommend that you maintain a goal of restricting emergency account use to only the times when it is absolutely necessary

Implement strict security controls - ALWAYS

# Considerations for creating Break-Glass Accounts

## **Create Emergency Accounts**

Create two or more emergency access accounts. These accounts should be cloud-only accounts that use the \*.onmicrosoft.com domain and that are not federated or synchronized from an on-premises environment.

## **Exclude Multi-factor authentication**

At least one of your emergency access accounts should not have the same multi-factor authentication mechanism as your other non-emergency accounts.

## **Exclude from Conditional Access**

During an emergency, you do not want a policy to potentially block your access to fix an issue. At least one emergency access account should be excluded from all Conditional Access policies.

# Validate Break-Glass Accounts

**When you train staff members to use emergency access accounts and validate the emergency access accounts, at minimum do the following steps at regular intervals:**

- Notify of the account-check
- Ensure accounts are documented and current
- Train security officers who might need emergency are trained on the process
- Update the account credentials, in particular any passwords
- Then validate that the emergency access accounts can sign-in and perform administrative tasks
- Ensure that multifactor authentication or self-service password reset (SSPR) is not registered to any individual user's device or details



# Frequency of Break-Glass Accounts verification

Account verifications should be performed at regular intervals and for key changes:

- At least every 90 days
- When there has been a recent change in IT staff, such as a job change, a departure, or a new hire
- When the Azure AD subscriptions in the organization have changed

# Summary

In this section you learned how to:

→ Feedback MTM

→ Badges 4xLP + 1xSeminar  
Code



Define a privileged access strategy for administrative users (resources, roles, approvals, thresholds)

---



Configure Privileged Identity Management for Azure AD roles

---



Configure Privileged Identity Management for Azure resources

---



Assign roles

---



Manage PIM requests

---



Analyze PIM audit history and reports

---



Create and manage break-glass accounts

---

# Monitor and maintain Azure Active Directory



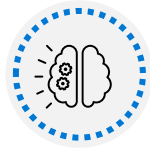
# Objectives



Analyze and investigate sign-in logs to troubleshoot access issues

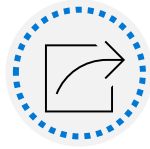


Review and monitor Azure AD audit logs



Enable and integrate Azure AD diagnostic logs with Log Analytics/Microsoft Sentinel

LA  
Data Lake  
Kusto



Export sign-in and audit logs to a third-party SIEM



Review Azure AD activity by using Log Analytics/Microsoft Sentinel, excluding KQL use



Analyze Azure Active Directory workbooks/reporting



Monitor security posture with Identity Secure Score in Azure AD

CSPM  
Free

# Analyze and investigate sign-in logs to troubleshoot access issues



# Troubleshoot access issues

## Activity

- **Sign-ins:** review sign-in activities
- **Audit logs:** review system activity
- **Provisioning logs:** monitor activity by the provisioning service

## Security

- **Risky sign-ins:** indicator of odd sign-in behavior
- **Users flagged for risk:** indicator an account might be compromised

*Id Protection*

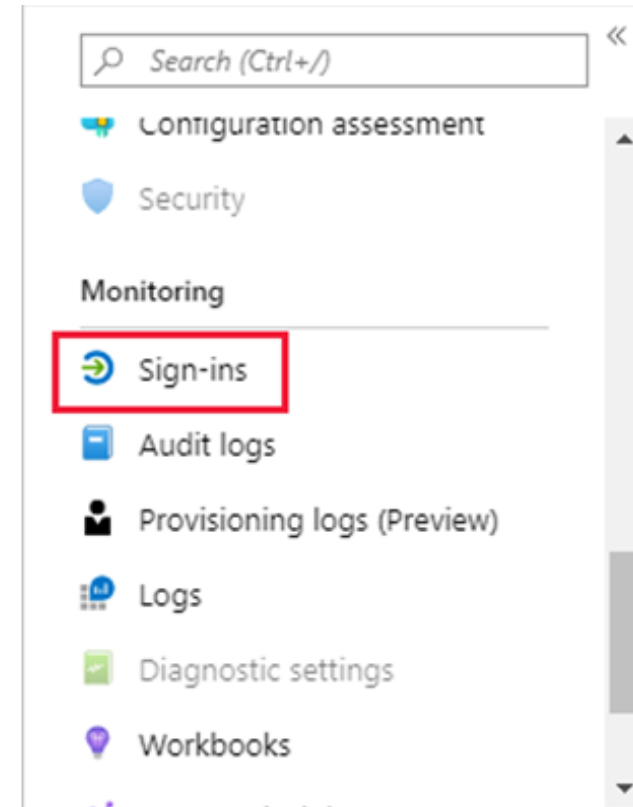


Access this information by going to:

Azure Portal → Azure AD → Monitoring menu

# Sign-ins report

First, narrow down the reported data to a level that works for you. Second, filter sign-in data using date field as default filter.



# Download sign-in activities

The user sign-ins report provides answers to the following questions:

- What is the sign-in pattern of a user?
- How many users have signed in over a week?
- What's the status of these sign-ins?

**File formats available:**

- CSV or JSON

**Available records:**

- Most recent 100,000 records /

## Download Sign-ins in JSON format ×

**i** You can download up to a maximum of 100,000 records per file (e.g. if you are downloading the interactive and non-interactive sign-ins files, you will get 100,000 rows for each file). If you want to download more, use our reporting APIs or export to a storage account, SIEM or Log Analytics through "Export Data Settings". [Click here to learn more.](#)

**i** Your download will be based on the filter selections you have made.

File Name

InteractiveSignIns\_2023-01-09\_2023-01-10

Download

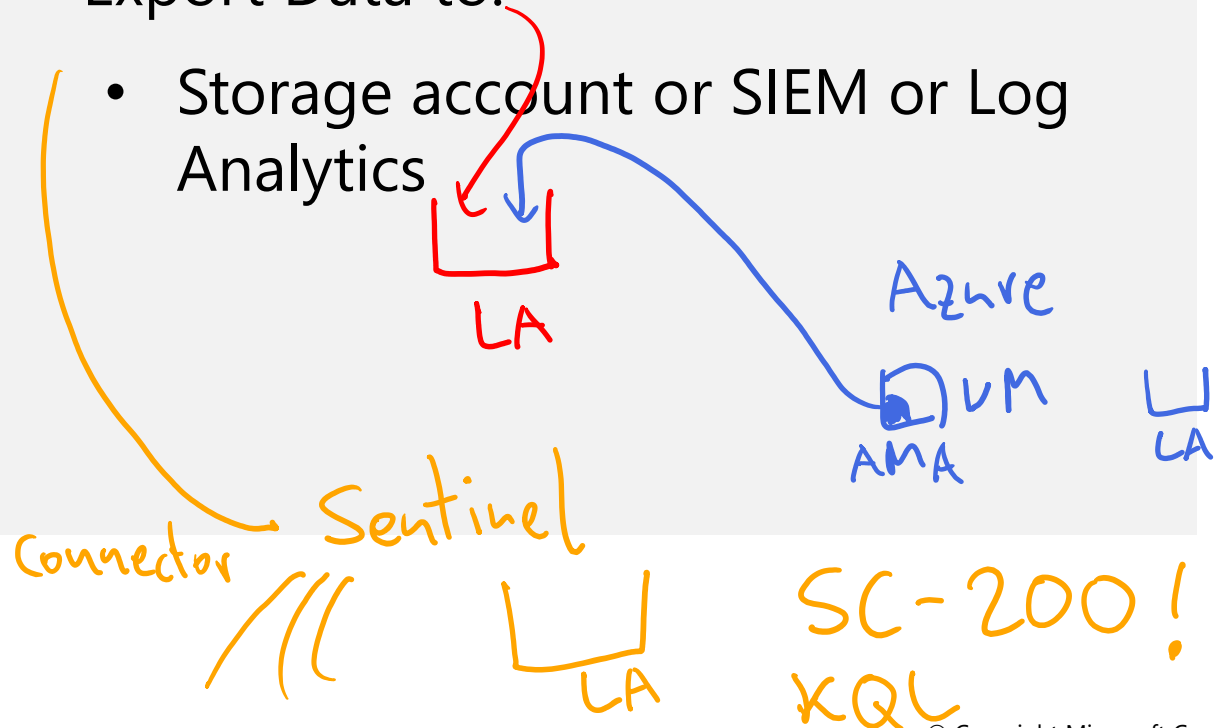


# Filter sign-in activities

Get more targeted data:

- Filter content specific to your needs
- Reporting APIs
- Export Data to:

- Storage account or SIEM or Log Analytics



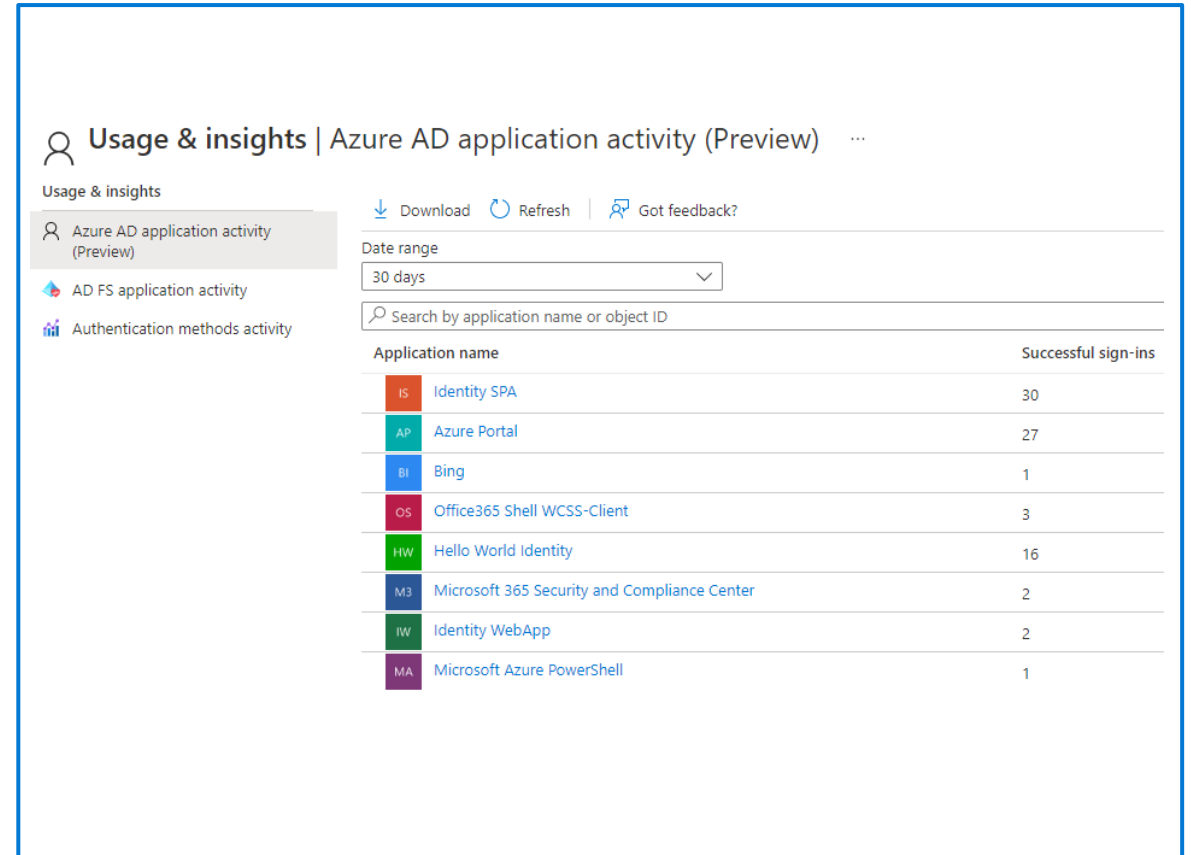
The screenshot shows the 'Add filters' dialog box in the Azure portal. The dialog has a title bar with a plus icon and the text 'Add filters'. Below the title bar is a section titled 'Pick a field'. This section contains a list of fields with radio buttons next to them: Request ID, User, Username, Application, Status, IP address, Location, Resource, Resource ID, Operating system, Device browser, Correlation ID, and Conditional access. The 'Status' field is highlighted with a green border. At the bottom of the dialog is an 'Apply' button.

# Sign-In Activity for Managed Applications

With an application-centric view of your sign-in data, you can answer questions such as:

- Who is using my applications?
- What are the top three applications in my organization?
- How is my newest application doing?

The entry point to this data is the top three applications in your organization. The data is contained within the last 30 days report in the **Overview** section under **Enterprise applications**



Usage & insights | Azure AD application activity (Preview) ...

Usage & insights

Download Refresh Got feedback?

Azure AD application activity (Preview)

AD FS application activity

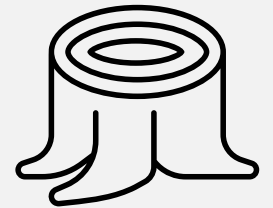
Authentication methods activity

Date range: 30 days

Search by application name or object ID

Application name	Successful sign-ins
IS Identity SPA	30
AP Azure Portal	27
BI Bing	1
OS Office365 Shell WCSS-Client	3
HW Hello World Identity	16
M3 Microsoft 365 Security and Compliance Center	2
IW Identity WebApp	2
MA Microsoft Azure PowerShell	1

# Review and monitor Azure AD audit logs



# Audit logs

The Azure AD audit logs provide records of system activities for compliance. To access the audit report, select **Audit logs** in the **Monitoring** section of **Azure Active Directory**

An audit log has a default list view that shows the:

- Date and time of the occurrence
- Service that logged the occurrence
- Category and name of the activity (what)
- Status of the activity (success or failure)
- Target
- Initiator/actor (who) of an activity

# Filtering audit-logs

## Service filter

- AAD Management UX
- Access Reviews
- Account Provisioning
- Application Proxy
- Authentication Methods
- B2C
- Conditional Access
- Core Directory
- Entitlement Management
- Hybrid Authentication
- Identity Protection
- Invited Users
- And more...

## Category filter

- AdministrativeUnit
- ApplicationManagement
- Authentication
- Authorization
- Contact
- Device
- DeviceConfiguration
- DirectoryManagement
- EntitlementManagement
- GroupManagement
- KerberosDomain
- KeyManagement
- And more...

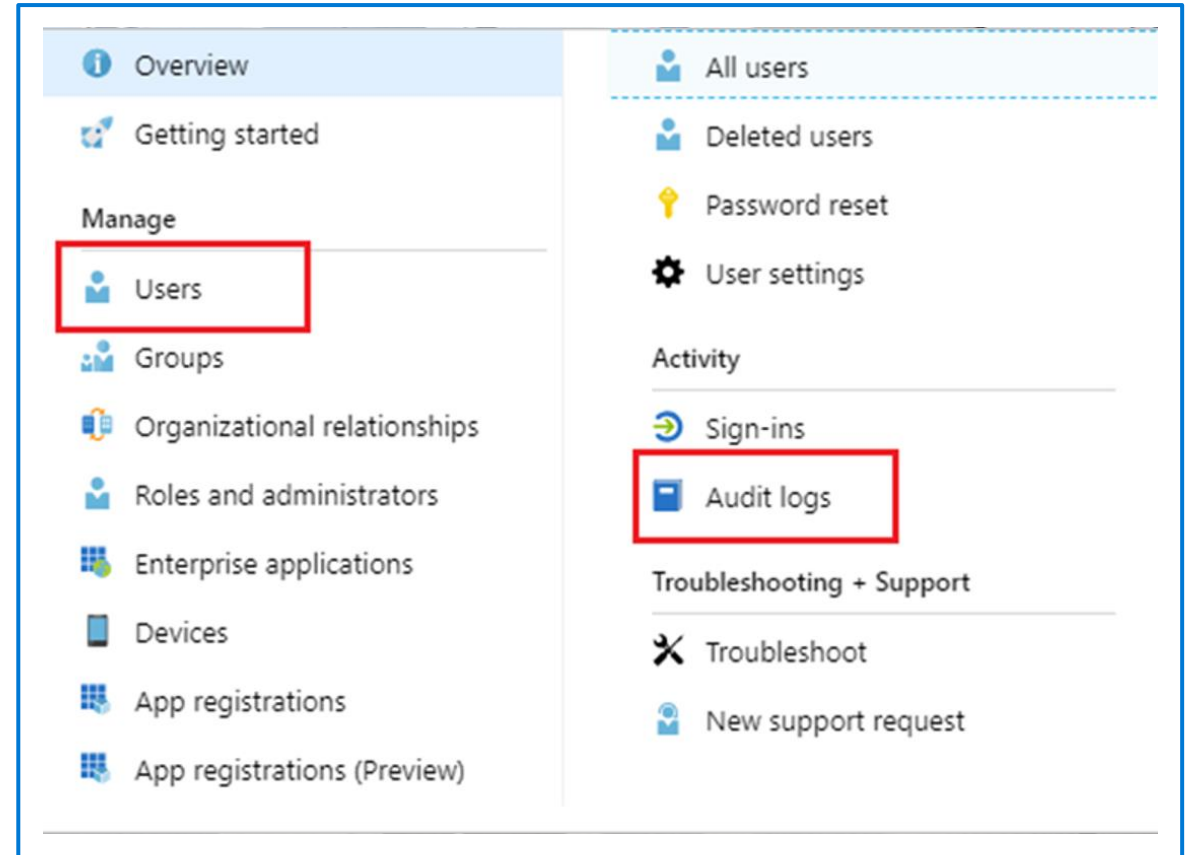
## Activity filter

You can select a specific activity you want to see or choose all

# User and group audit logs

With user and group-based audit reports, you can get answers to questions such as:

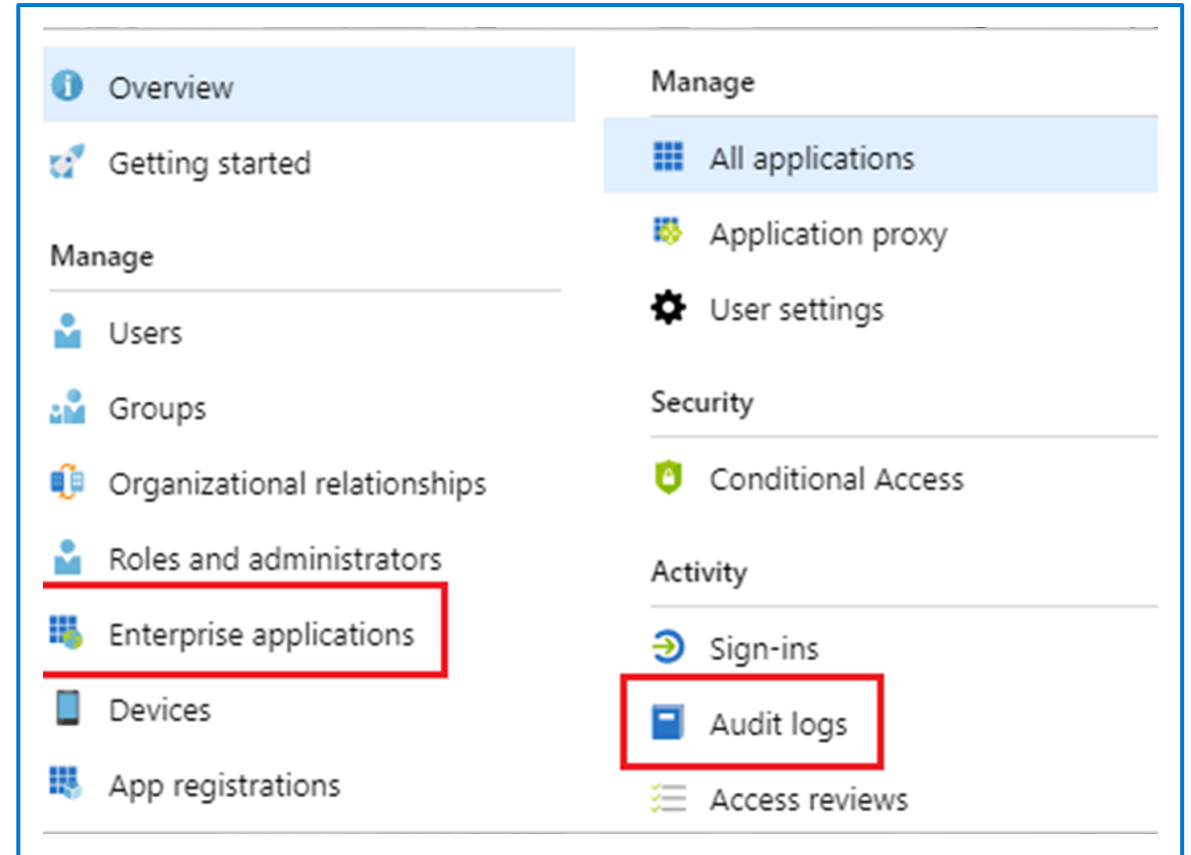
- What types of updates have been applied to users?
- How many users were changed?
- How many passwords were changed?
- What has an administrator done in a directory?
- What are the groups that have been added?
- Are there groups with membership changes?
- Have the owners of a group been changed?
- What licenses have been assigned to a group or a user?



# Enterprise Application Audit logs

With application-based audit reports, you can get answers to questions such as:

- What applications have been added or updated?
- What applications have been removed?
- Has a service principal for an application changed?
- Have the names of applications been changed?
- Who gave consent to an application?

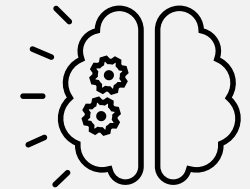


# Microsoft 365 activity logs

Logs can be viewed from the Microsoft 365 admin center. Only the Microsoft 365 admin center provides a full view of the Microsoft 365 activity logs

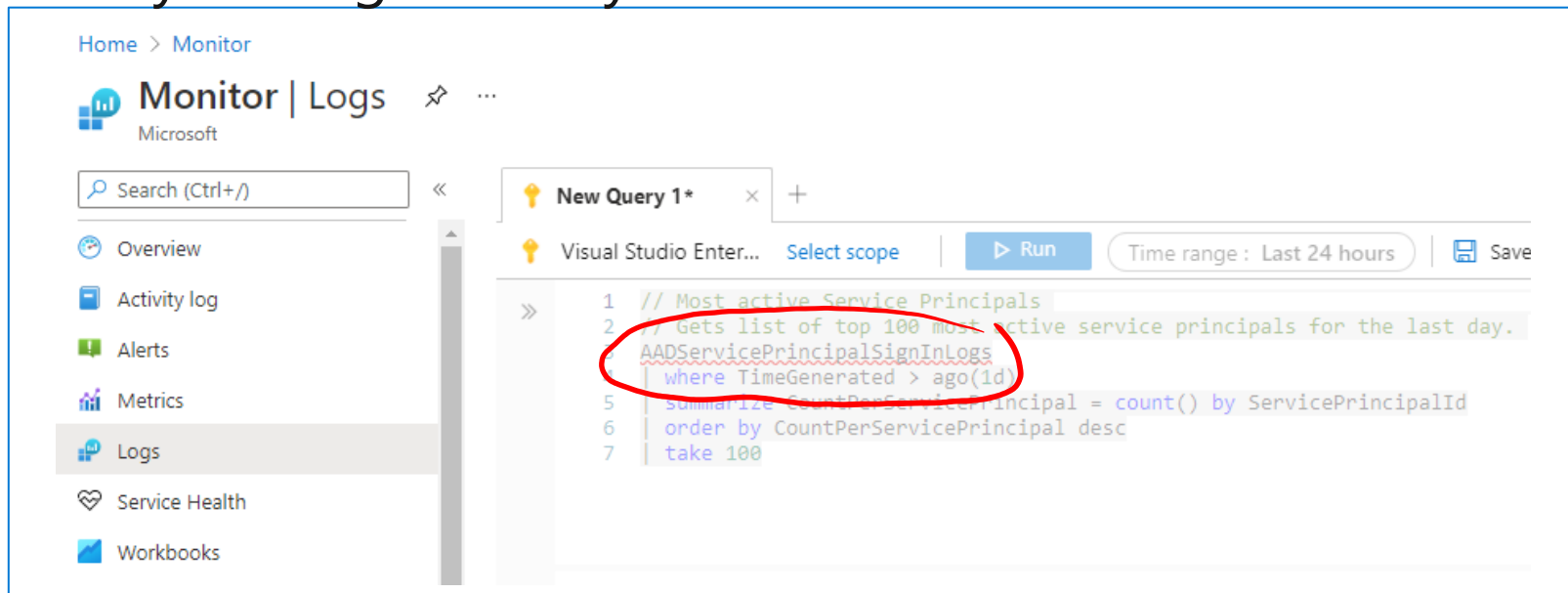


# Enable and integrate Azure AD diagnostic logs with Log Analytics / Microsoft Sentinel

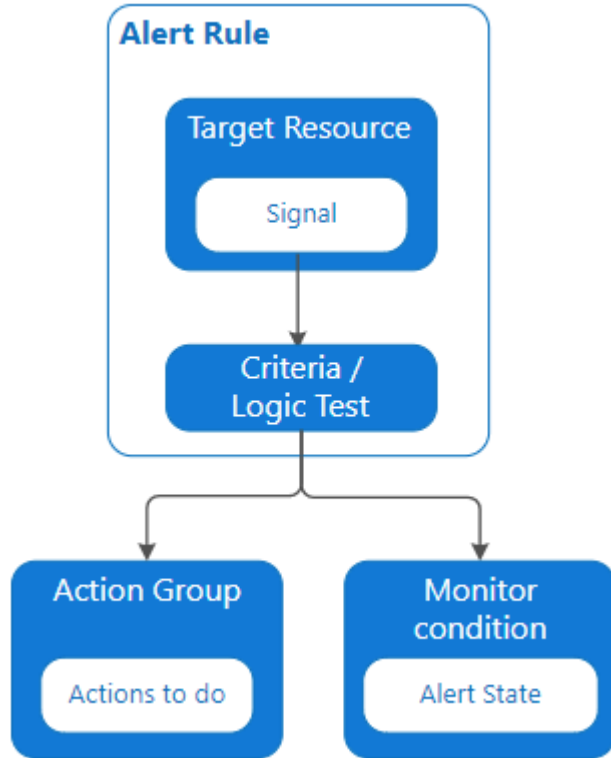


# What is Log Analytics

Log Analytics is a tool in the Azure portal to edit and run log queries from data collected by Azure Monitor Logs and interactively analyze their results. You can use Log Analytics queries to retrieve records matching criteria, identify trends, analyze patterns, and provide a variety of insights into your data.



# Azure Monitor Alerts

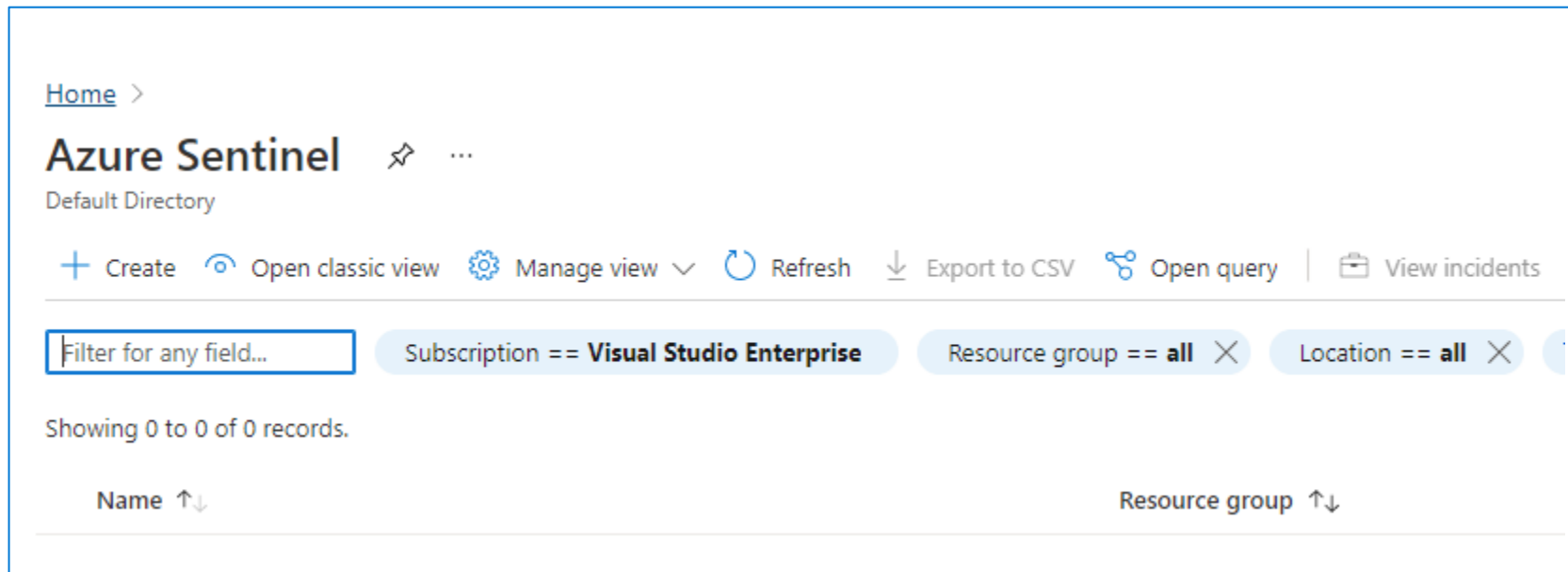


Alerts proactively notify you when issues are found with your infrastructure or application using your monitoring data in Azure Monitor.

- Watch virtual machines, storage accounts, and other sources for events or thresholds.
  - Possible early warning of an attack
- Set actions and alert to trigger when conditions are met.

# What is Microsoft Sentinel

Microsoft Sentinel is a scalable, cloud-native, security information event management (SIEM) and security orchestration automated response (SOAR) solution. Microsoft Sentinel is your birds-eye view across the enterprise alleviating the stress of increasingly sophisticated attacks, increasing volumes of alerts, and long resolution time frames.



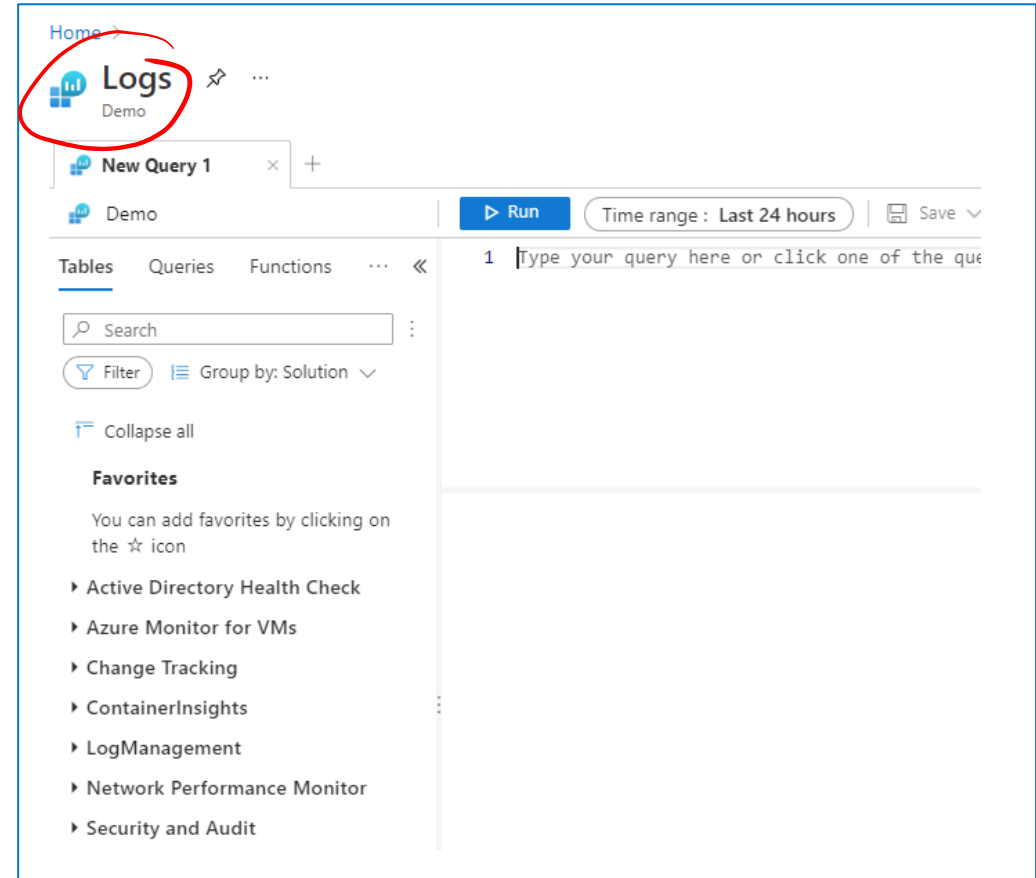
# Connecting Azure AD logs into Log Analytics

Azure Monitor → Logs → Queries

Select your Subscription

- Use an existing query
- Build you own in query window

AAD license required



# Connecting Azure AD logs into Microsoft Sentinel

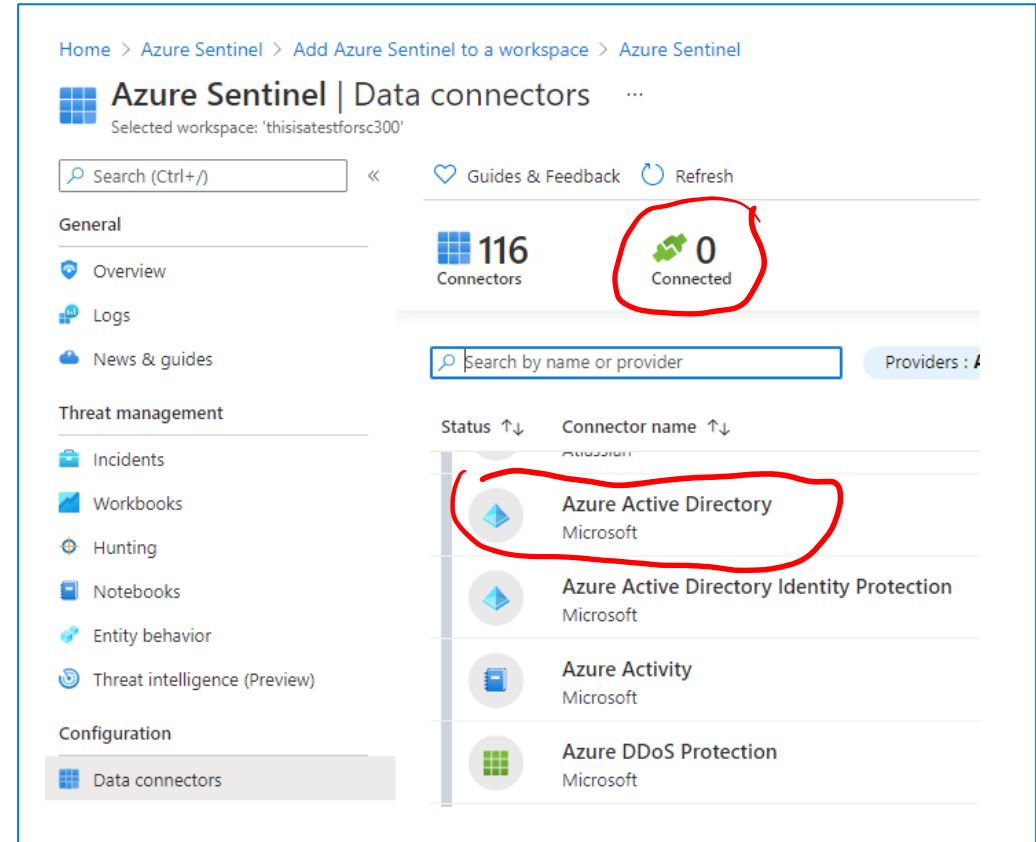
Microsoft Sentinel → Data Connectors

Set up or use a Workspace

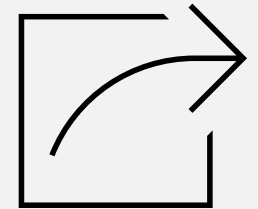
Azure Active Directory

- Sign-in Logs and Audit Logs

Azure AD license required



# Export sign-in and audit logs to a third-party SIEM



# Introduction to SIEM

Security information and event management (SIEM) is a subsection within the field of computer security, where software products and services combine security information management (SIM) and security event management (SEM). They provide real-time analysis of security alerts generated by applications and network hardware.

Most of the top Azure services can be accessed through a single logging pipeline, including Azure Resource Manager and Microsoft Defender for Cloud. These services have onboarded to Azure Monitor and produce relevant security logs to ease setup and management of log routing across large Azure environments.



## Example of a few 3<sup>rd</sup> Party SIEM tools

SIEM Tool	Currently using log integrator
Splunk	Begin migrating to the Azure Monitor Add-On for Splunk.
IBM QRadar	Begin migrating to the Microsoft Azure DSM and Microsoft Azure Event Hub Protocol, available from the IBM support website.
ArcSight	The ArcSight Azure Event Hub smart connector is available as part of the ArcSight smart connector collection.

# Analyze Azure Active Directory workbooks / reporting



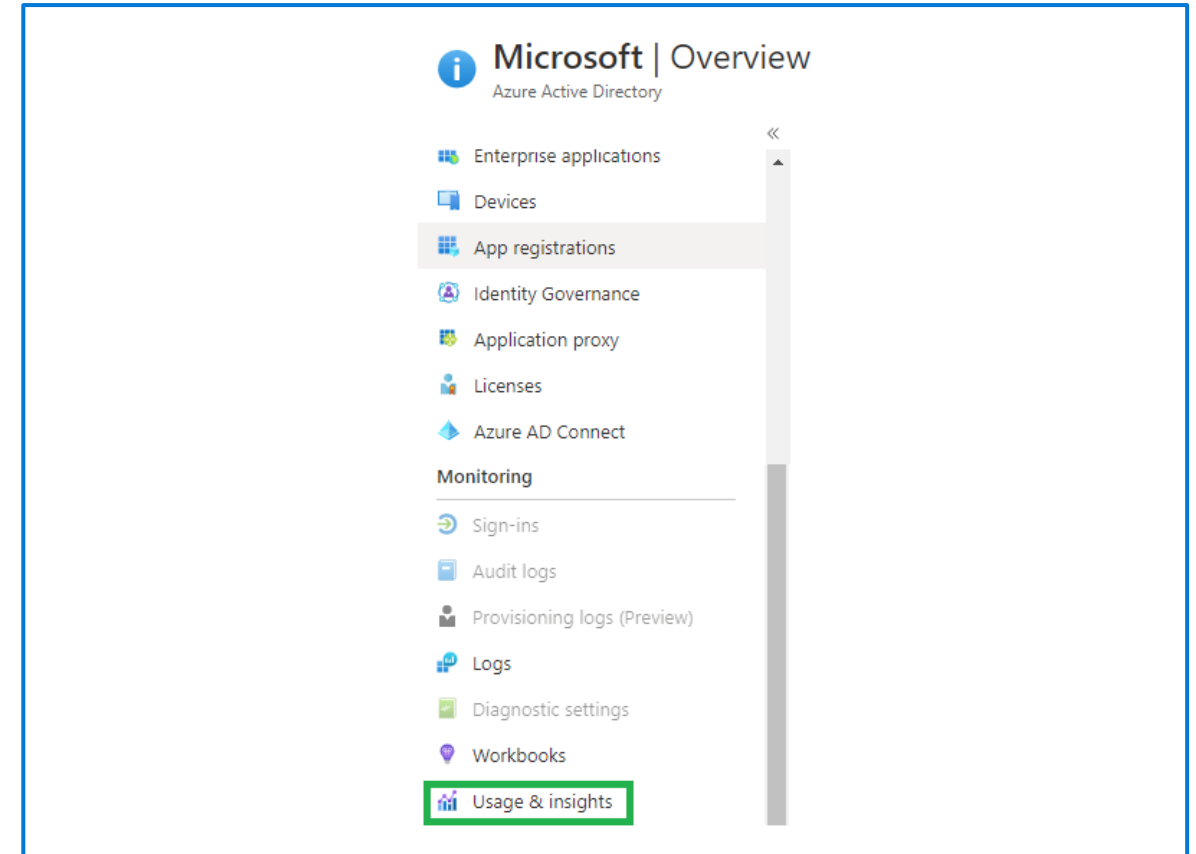
# Analyze Azure AD with Usage and Insights

Explore effects of Conditional Access policies on your users' sign-in

Troubleshoot sign-in issues and check sign-in health

Find legacy authentication sign-in attempts

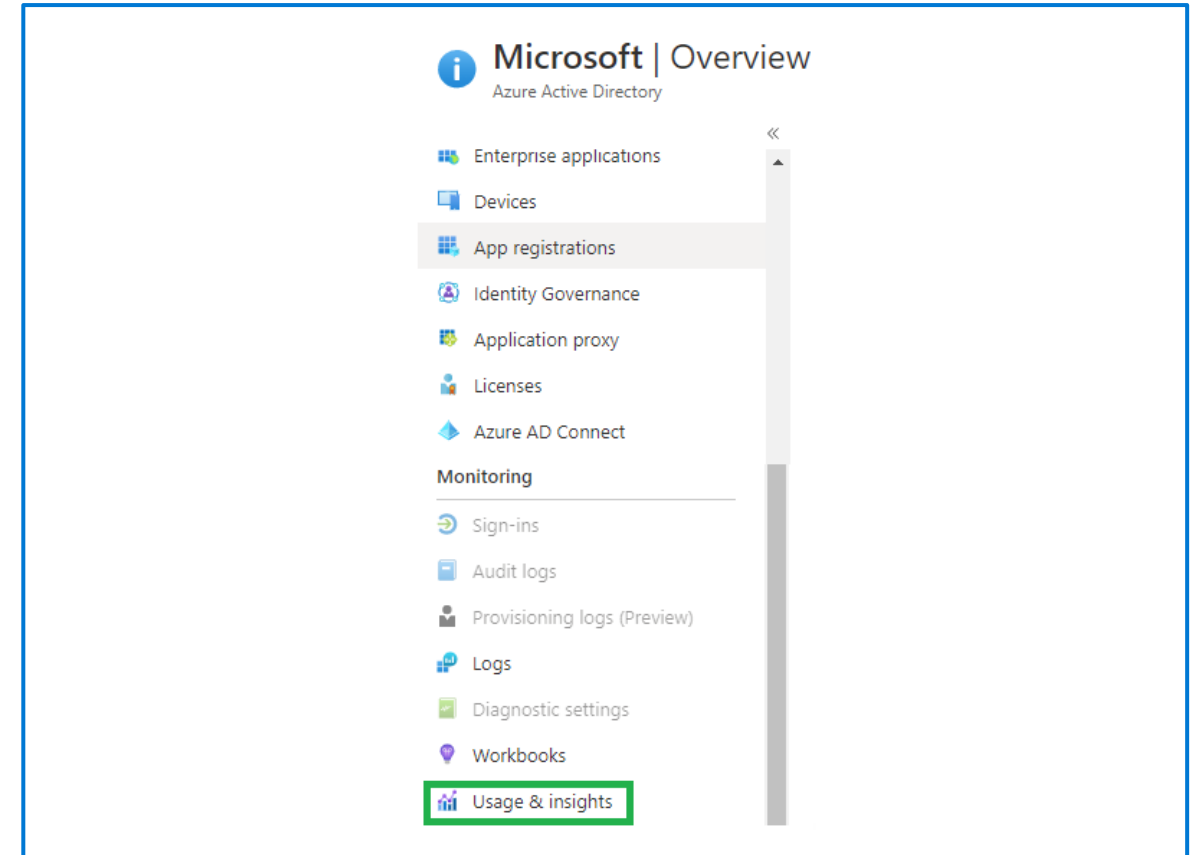
Many other items



# Analyze Azure Active Directory usage and insights reporting

With the usage and insights report, you can get an application-centric view of your sign-in data. You can find answers to the following questions:

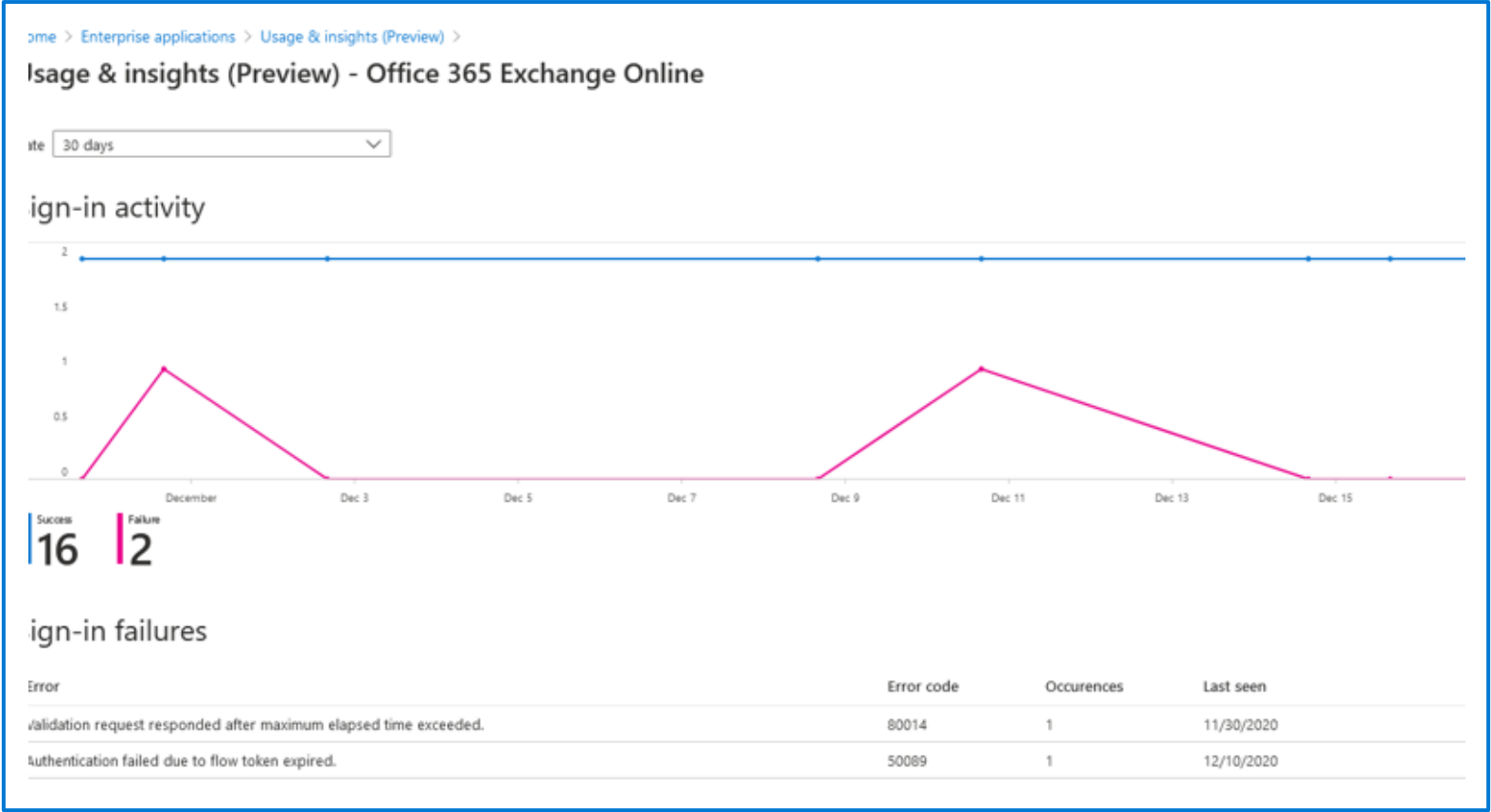
- What are the most used applications in my organization?
- What applications have the most failed sign-ins?
- What are the top sign-in errors for each application?



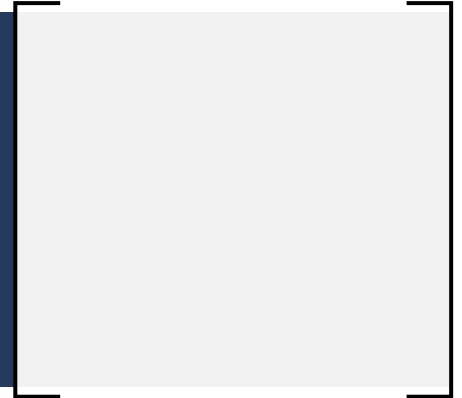
# Usage report

Usage and insights report:  
Shows the number of sign-in attempts and the success rate

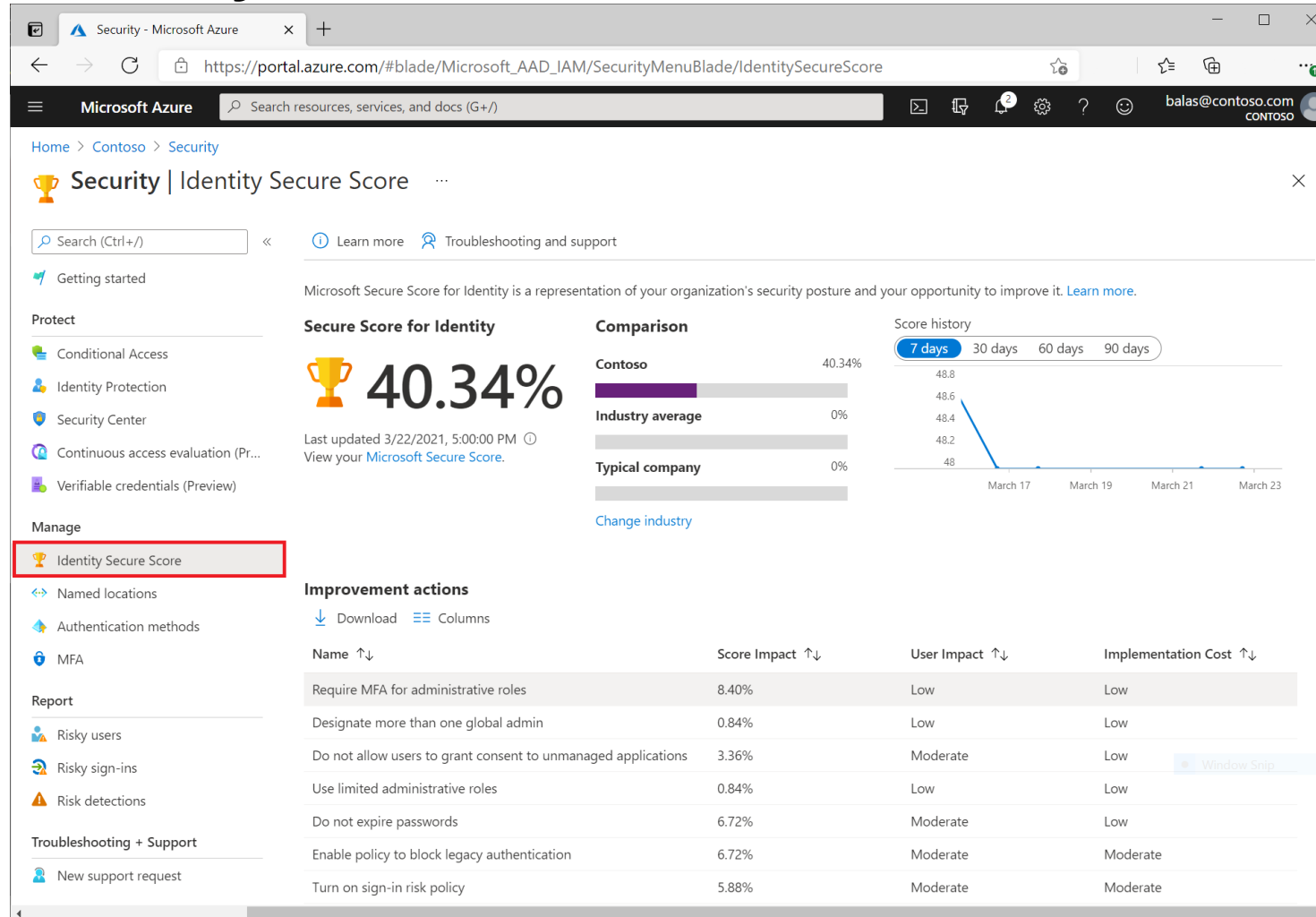
Clicking load more at the bottom of the list allows you to view additional applications on the page. You can select the date range to view all applications that have been used within the range



# Monitor your security posture with Identity Secure Score



# What is Identity Secure Score in Azure AD



# Using the Identity Secure Score

How are controls scored?	How should I interpret my score?
<p>Controls can be scored in two ways. Some are scored in a binary fashion - you get 100% of the score if you have the feature or setting configured based on our recommendation. Other scores are calculated as a percentage of the total configuration. For example, if the improvement recommendation states you'll get a maximum of 10.71% if you protect all your users with MFA and you only have 5 of 100 total users protected, you would be given a partial score around 0.53% (<math>5 \text{ protected} / 100 \text{ total} * 10.71\% \text{ maximum} = 0.53\% \text{ partial score}</math>).</p>	<p>Your score improves for configuring recommended security features or performing security-related tasks (like reading reports). Some actions are scored for partial completion, like enabling multi-factor authentication (MFA) for your users. Your secure score is directly representative of the Microsoft security services you use. Remember that security must be balanced with usability. All security controls have a user impact component. Controls with low user impact should have little to no effect on your users' day-to-day operations.</p>



# Summary

In this section you learned how to:



Analyze and investigate sign-in logs to troubleshoot access issues

---



Review and monitor Azure AD audit logs

---



Enable and integrate Azure AD diagnostic logs with Log Analytics/Microsoft Sentinel

---



Export sign-in and audit logs to a third-party SIEM

---



Review Azure AD activity by using Log Analytics/Microsoft Sentinel, excluding KQL use

---



Analyze Azure Active Directory workbooks/reporting

# Summary 4

## Entitlement Management

- Catalogs
- Access Packages
- Assign entitlements
- Manage using Identity Governance

## Manage Access Reviews

- Design an access review plan
- Access reviews for groups and apps
- Monitor access review findings
- Remediate and automate access review issues

## Privileged Access Management PIM

- Define privileged access strategy
- Configure PIM for roles
- Configure PIM for resources
- Audit and manage PIM
- Break-glass accounts

## Monitor and maintain Azure AD

- Use sign-in logs
- Monitor Azure audit logs
- Configure Log Analytics and Sentinel
- Configure alerts

# Labs

Lab	Brief description	Length
22. Create and Manage catalogs	Create and manage catalogs for use with Entitlement Management in Azure AD.	15 minutes
23. Implement terms-of-use <sup>Tou</sup>	Create and manage terms of use for Azure AD.	5 minutes
24. Manage external user lifecycle	Manage the lifecycle of external users in Azure AD.	5 minutes
25. Access Reviews	Create and access for internal and external users	15 minutes
26. Enable and Configure PIM	Configure PIM for Azure AD and for Azure roles.	5 minutes
27. Kusto Query	Use a simple Kusto Query in Microsoft Sentinel to review Azure AD data sources	15 minutes
28. Identity Secure Score	Monitor and manage your security posture with Identity Secure Score	10 minutes

End of presentation