SC-900

Learning Path: 02

Describe the capabilities of Microsoft Azure Active Directory, part of Microsoft Entra ID

Learning Path Agenda

Explore the services and identity types of Azure AD.

Explore the authentication capabilities of Azure AD.

Explore the access management capabilities of Azure AD.

Describe identity protection governance capabilities of Azure AD.

MFA
CA

Module 1: Explore the services and identity types in Azure AD

Module 1 Introduction

After completing this module, you'll be able to:

- Describe Azure AD.

- Describe the identity types that Azure AD supports.

# Microsoft Azure Active Directory, part of Microsoft Entra

Microsoft Entra is our product family that encompasses all of Microsoft's identity and access capabilities, including Microsoft Azure Active Directory (Azure AD).

Azure AD is Microsoft's cloud-based identity and access management service. Capabilities of Azure AD include:

- Organizations can enable their employees, guests, and others to sign in and access the resources they need.

- Provide a single identity system for their cloud and on-premises applications.

- Protect user identities and credentials and to meet an organization's access governance requirements.

- Each Microsoft 365, Office 365, Azure, and Dynamics 365 Online subscription automatically use an Azure AD tenant.
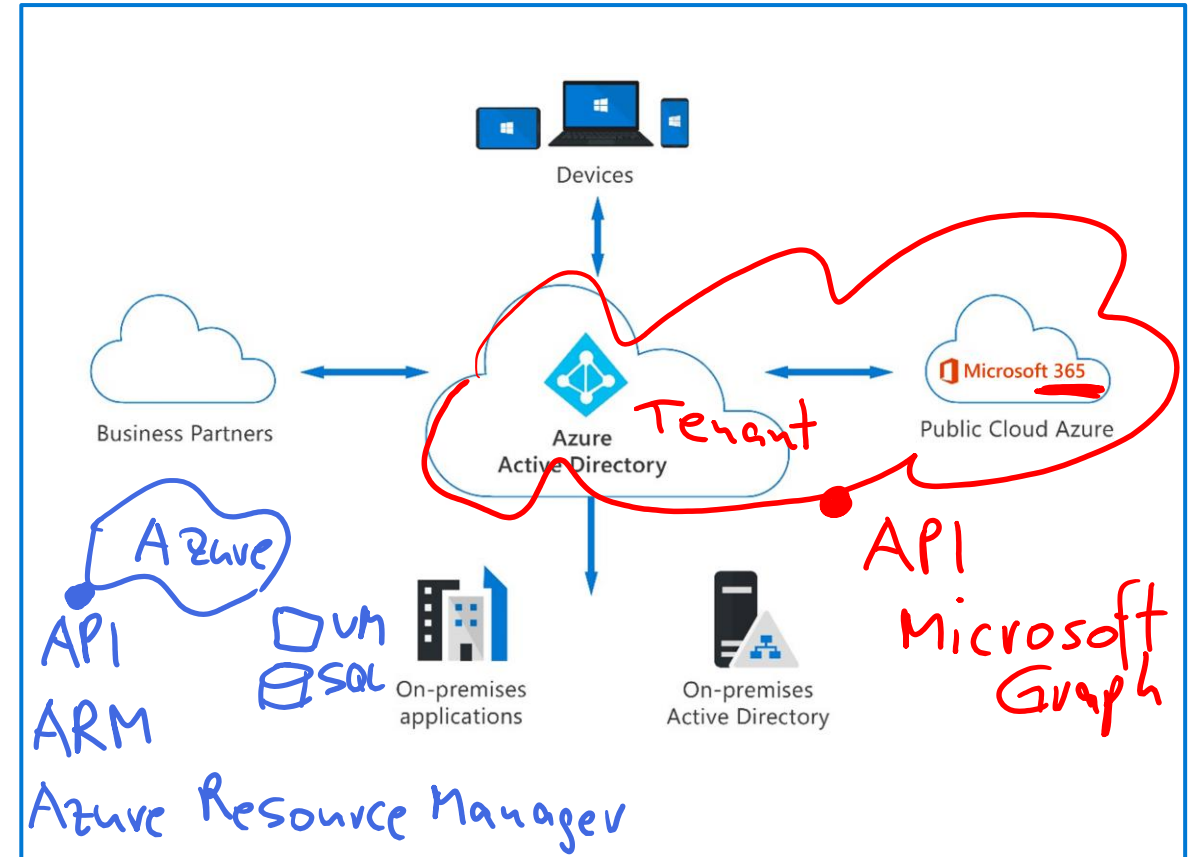
Azure AD identity types
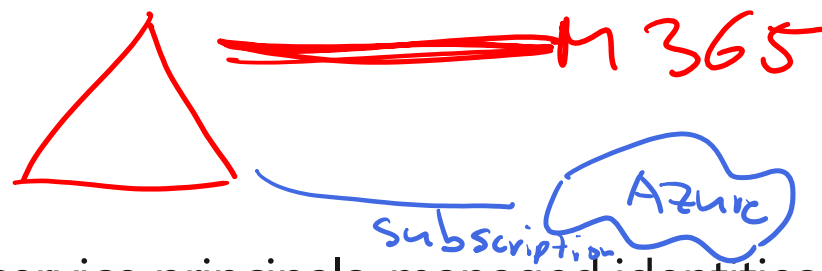
Azure AD manages different types of identities: users, service principals, managed identities, and devices.

M 365

subscription **Azure**

User – Generally speaking, a user is a representation of an individual's identity that's managed by Azure AD. Employees and guests are represented as users in Azure AD.

Device – A piece of hardware, such as mobile devices, laptops, servers, or printer. Device identities can be set up in different ways in Azure AD, to determine properties such as who owns the device.

App

Service principal - You can think of it as an identity for an application. A service principal is created in every tenant the application is used & defines who can access the app, what resources the app can access, and more.

cert

Managed identity – A type of service principal, a managed identity provides an identity for applications to use when connecting to resources that support Azure AD authentication. Developers don't need to manage credentials.

Access Token

VM

No Password

SQL

Microsoft Security

Demo

Azure AD user settings

External identities in Azure AD

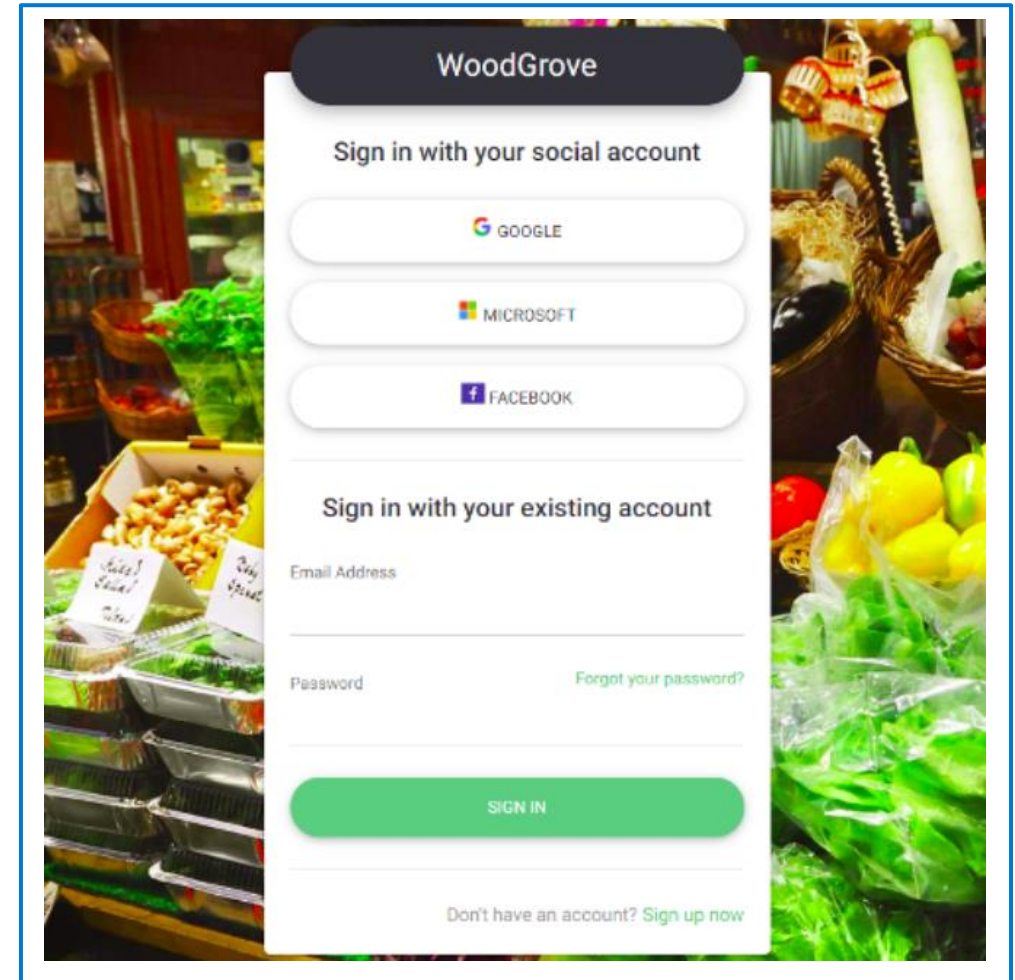**Two different Azure AD External Identities:**

B2B collaboration
B2B collaboration allows you to share your apps and resources with external users.

B2C access management
B2C is an identity management solution for consumer and customer facing apps.

(handwritten annotations: Guest — Tenants, MS Accounts, OTP 6-i, AuthO, Facebook, SAML)

The concept of hybrid identities

- A **hybrid identity** is a common user identity for authentication and authorization to all resources, regardless of location (on-prem & cloud).

- With **Azure AD Connect**, updates to your on-premises AD DS are synchronized to your Azure AD.

- Hybrid identity Authentication methods:
  - Password hash sync
  - Passthrough authentication
  - Federated authentication
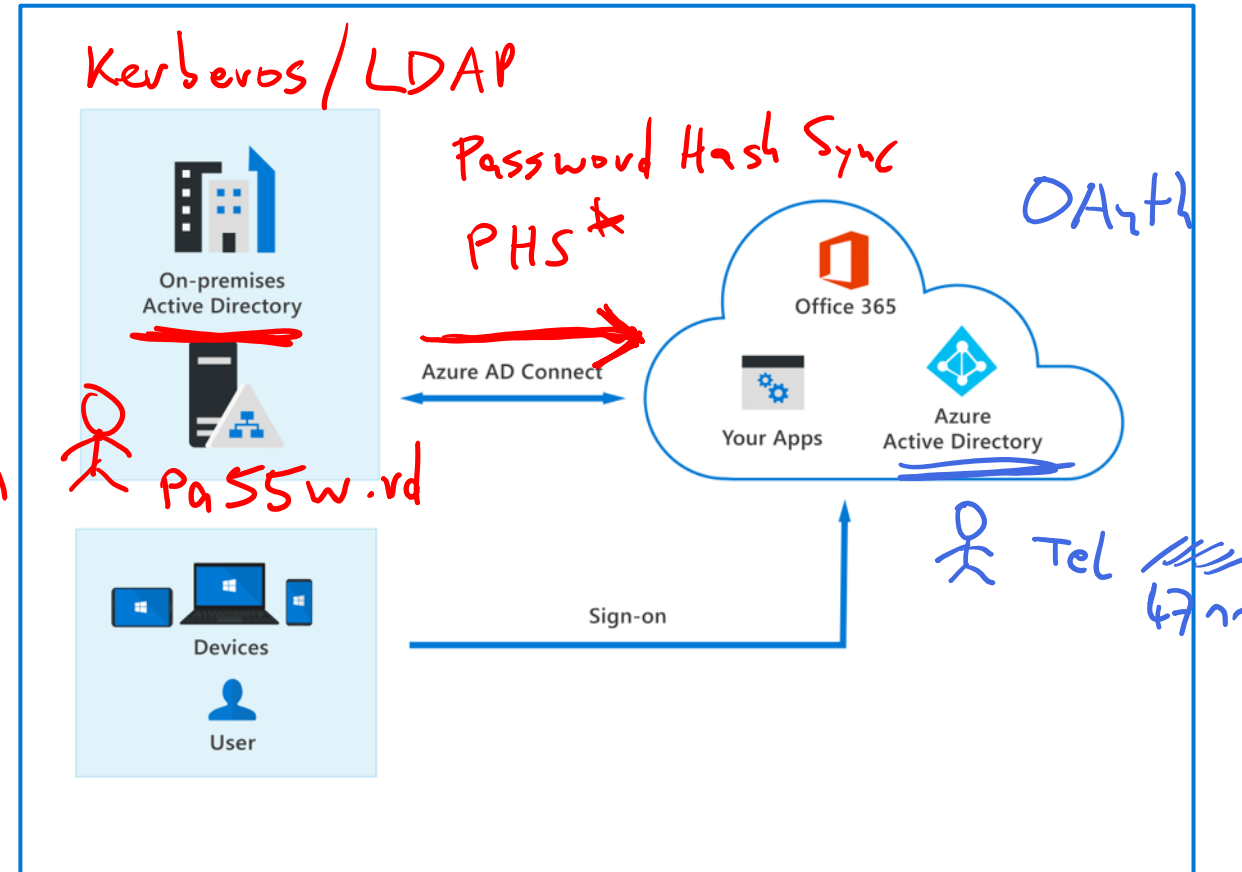
Module 2: Explore the authentication capabilities of Azure AD
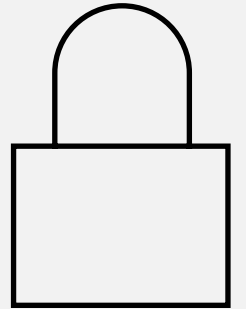
Module 2 Introduction

After completing this module, you'll be able to:

- Describe the authentication methods of Azure AD.

- Describe multi-factor authentication in Azure AD.

- Describe the password protection and management capabilities of Azure AD.

Authentication methods of Azure AD

Passwords (primary auth)

Phone-based authentication

- SMS (primary & secondary auth)

- Voice (secondary auth)

OATH, standard for how codes are generated in one-time passwords, (secondary auth)

- SW tokens

- HW tokens

Passwordless (primary & secondary auth)

- Biometrics (Windows Hello)

- Microsoft Authenticator

- FIDO2

Bad: Password	Good: Password and...	Better: Password and...	Best: Passwordless
123456 qwerty password iloveyou Password1	SMS Voice	Microsoft Authenticator Software Tokens OTP Hardware Token OTP	Microsoft Hello Microsoft Authenticator FIDO2 security key

# Multi-factor authentication (MFA) in Azure AD

Multifactor authentication (MFA) & Security Defaults

MFA requires more than one form of verification:

- Something you know
- Something you have
- Something you are

Security defaults:

- A set of basic identity security mechanisms recommended by Microsoft.
- A great option for organizations that want to increase their security posture but don't know where to start, or for organizations using the free tier of Azure AD licensing.
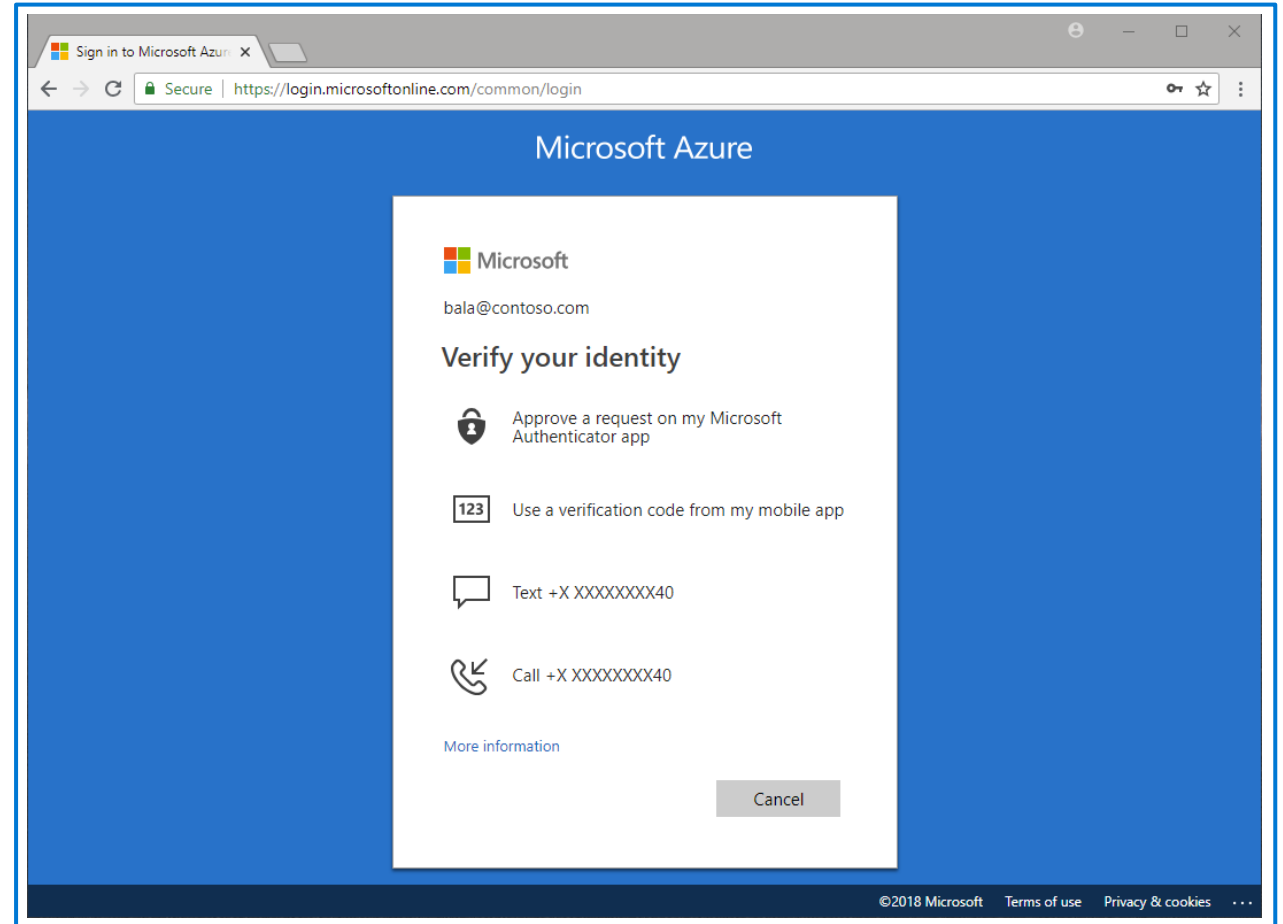
Self-service password reset (SSPR) in Azure AD

Benefits of Self-service password reset:

- Administrators can change settings to accommodate new security requirements.
- It saves the organization money by reducing the number of calls and requests to help desk staff.
- It increases productivity, allowing the user to return to work faster.

Self-service password reset works in the following scenarios:

- Password change
- Password reset
- Account unlock

Authentication method of SSPR:

- Mobile app notification
- Mobile app code
- email

- Mobile phone
- Office phone
- Security questions

Microsoft Security

Demo

Azure AD
self-service password reset (SSPR)

Password protection & management capabilities in Azure AD

Global banned password list
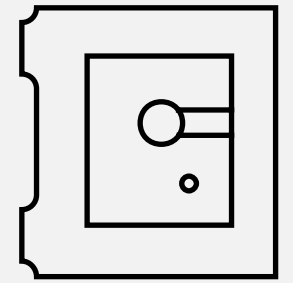
Custom banned password lists

Protecting against password spray

Hybrid security

Module 3: Explore the access management capabilities of Azure AD

Module 3 Introduction

After completing this module, you'll be able to:

- Describe Conditional Access and its benefits.

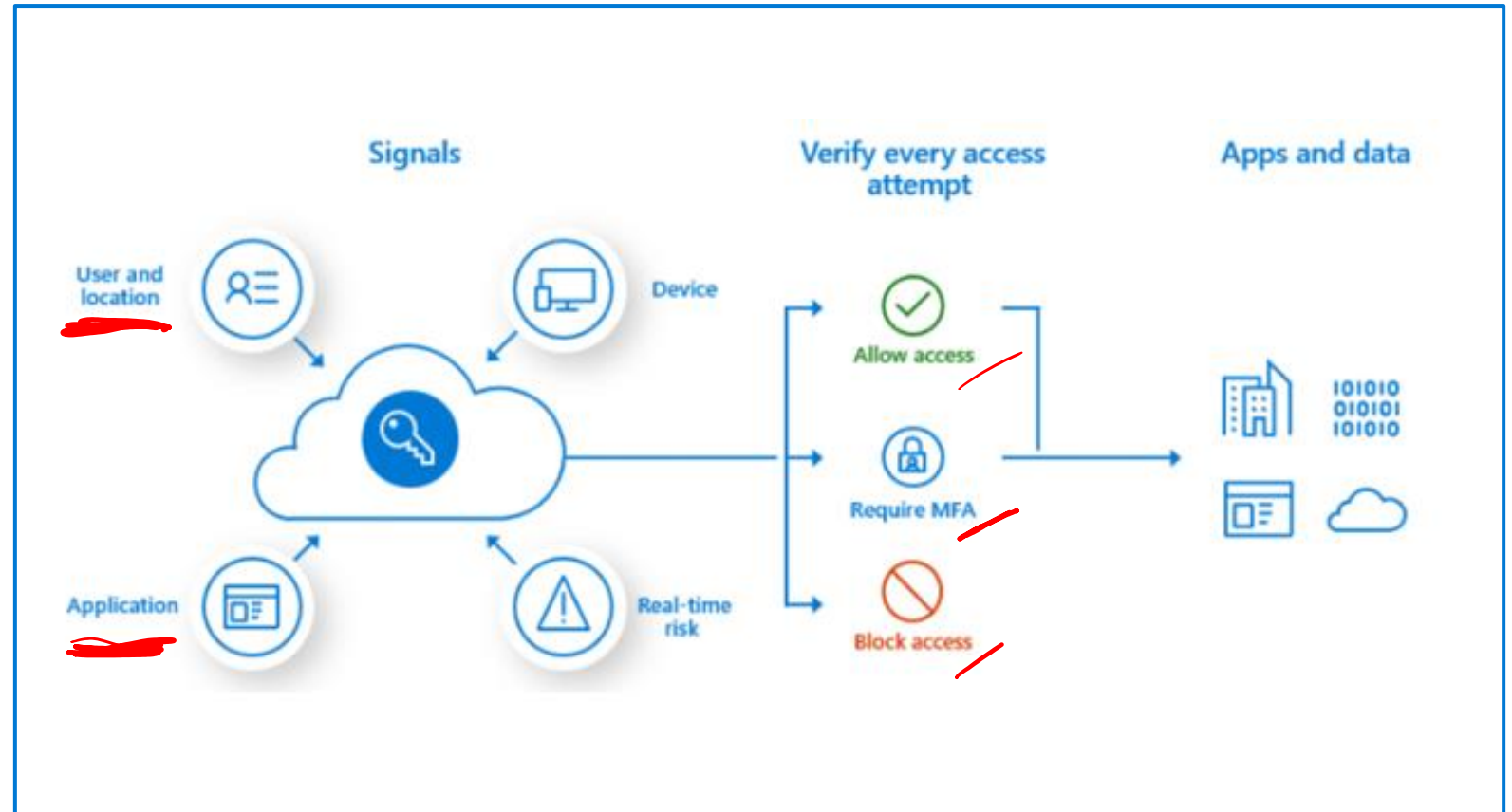- Describe Azure AD roles and role-based access control (RBAC).

Conditional access

CA *Break Glass*

Conditional Access signals:
- User or group membership
- Named location information
- Device
- Application
- Real-time sign-in risk detection
- Cloud apps or actions
- User risk

Access controls:
- Block access
- Grant access
- Require one or more conditions to be met before granting access.
- Control user access based on session controls to enable limited experiences within specific cloud applications.

Demo

Azure AD Conditional Access

Azure AD roles & role-based access control (RBAC)
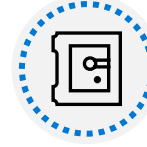
Azure AD roles control permissions to manage Azure AD resources.

(handwritten) Global Admin · · · ·

(handwritten) People — Role = Permissions
↓
Scope △

🔒 Built-in roles

(handwritten) Owner | Contributor | Reader · · ·

⚠️ Custom roles

(handwritten) sub
RG

🗄️ Categories of Azure AD roles: Azure AD specific, service- specific, cross service

🔑 Only grant the access users need

Module 4: Describe the identity protection and governance capabilities of AD
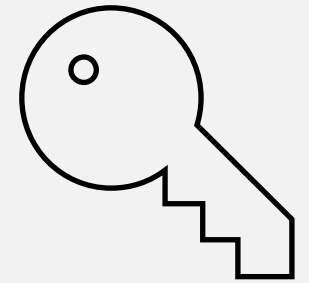
Module 4 Introduction

After completing this module, you'll be able to:

- Describe the identity governance capabilities of Azure AD.
- Describe the benefits of Privileged Identity Management (PIM).
- Describe the capabilities of Azure AD Identity Protection.

Identity governance in Azure AD

The tasks of Azure AD identity governance

- Govern the identity lifecycle.
- Govern access lifecycle.
- Secure privileged access for administration.

Identity lifecycle

- Join: A new digital identity is created.
- Move: Update access authorizations.
- Leave: Access may need to be removed.
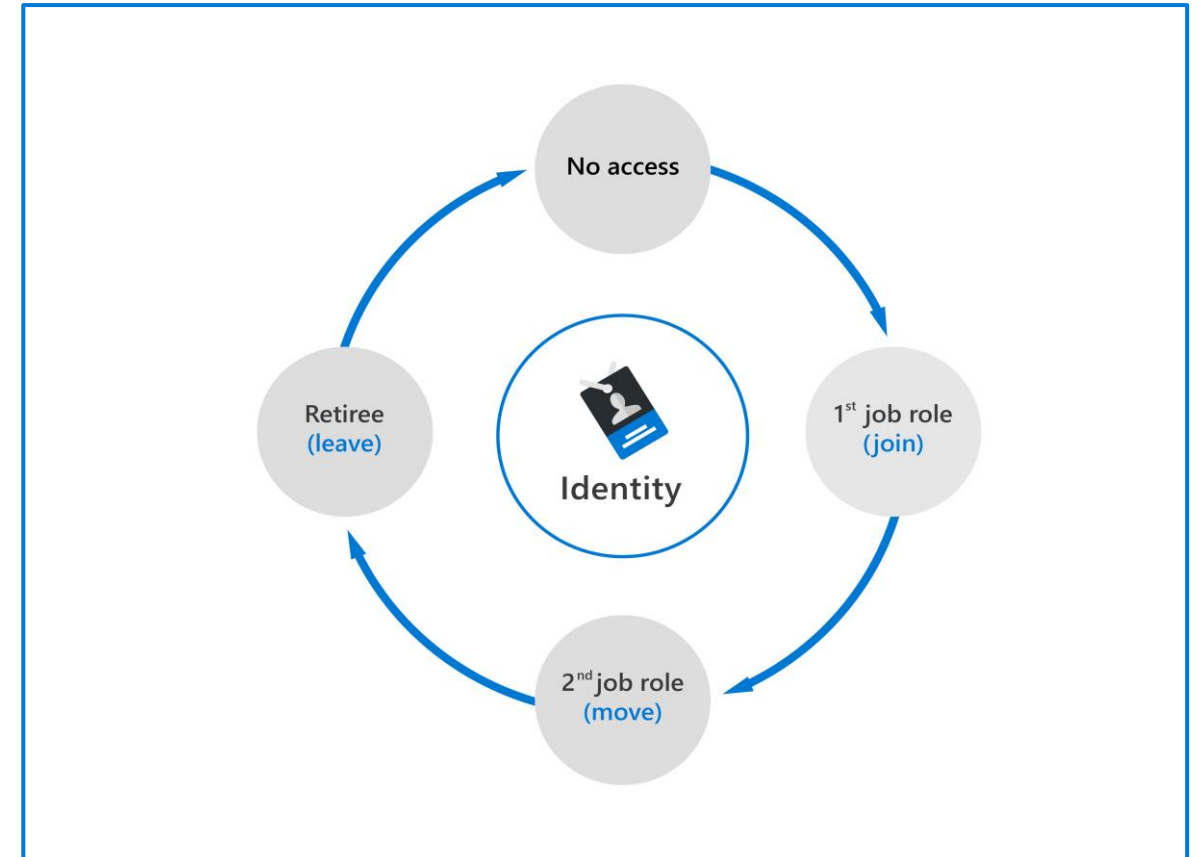
Entitlement management and access reviews

Entitlement management

- It is an identity governance feature that enables organizations to manage identity and access lifecycle at scale.
- It automates access request workflows, access assignments, reviews, and expiration.

Access reviews

- Enable organizations to efficiently manage group memberships, access to enterprise applications, and role assignment.
- Ensure that only the right people have access to resources.
- Used to review and manage access for both users and guests.

Terms of use

- Allow information to be presented to users, before they access data or an application.
- Ensure users read relevant disclaimers for legal or compliance requirements.

Contoso

Please review users' access to the Finance Web app in FrickelsoftNET

Sarah Hoelzel, your organization requested that you approve or deny continued access for one or more users to the **Finance Web** app in the **FinanceWeb** access review. The review period will end on **September 5, 2020**.

Hi FinanceWeb team - please review the list of users who can access your FinanceWeb application. Help us remove any unwanted access from users that no longer work with the app. More information:
https://finweb.contoso.com/access/reviews

Start review >

Learn how to perform an access review and more about Azure Active Directory access reviews.

Privacy Statement

Microsoft Corporation, One Microsoft Way, Redmond, WA 98052

Facilitated by

Microsoft

Privileged Identity Management (PIM)

PIM enables you to manage, control, and monitor access to important resources in your organization.

Just in time, providing privileged access only when needed, and not before.

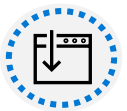Time-bound, by assigning start and end dates that indicate when a user can access resources.

JIT

Approval-based, requiring specific approval to activate privileges.

Visible, sending notifications when privileged roles are activated.

Auditable, allowing a full access history to be downloaded.

Azure Identity Protection

Enables organizations to accomplish three key tasks:

- Automate the detection and remediation of identity-based risks.

- Investigate risks using data in the portal.

- Export risk detection data to third-party utilities for further analysis.

It can categorize and calculate risk:

- Categorize risk into three tiers: low, medium, and high.

- Calculate the sign-in risk, and user identity risk.

It provides organizations with three reports:

- Risky users

- Risky sign-ins

- Risk detections

Learning Path Summary

In this learning path, you have:

- Learned about Azure AD and services and identity types Azure AD supports.
- Explore the authentication capabilities of Azure AD and MFA.
- Explore the access management capabilities of Azure AD with Conditional Access and Azure AD RBAC.
- Describe identity protection and governance capabilities of Azure AD, including PIM, entitlement management, and access reviews.
- Learned about the capabilities of Azure AD Identity Protection.