William Shi (US citizen)

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**EDUCATION** 

github.com/wx02shi in/wx02shi wx02shi.github.io/website

## **University of Waterloo** Honours Bachelor of Computer Science

Apr 2025 (expected)

Coursework: Machine Learning, Algorithms, Operating Systems, Compilers, Data Structures, Networks, Databases, Statistics

SKILLS

Languages: Python, TypeScript, C++, CUDA, Java, Golang, Rust, Dart, SQL, Bash

Technologies: React, Node, FastAPI, PyTorch, Spring, Flutter, MongoDB, PostgreSQL, Docker, k8s

**EXPERIENCE** 

Super.com

Sep 2024 - present

Software Engineer Intern

Toronto, ON

- Implemented a pre-transaction risk assessment model to assess and mitigate ACH return risks, reducing payment failure by 15%
- Developed feature (Python, PostgreSQL, React) to reroute customer funds from linked accounts to cover insufficient balances on their prepaid card in real-time, guaranteeing successful purchases while introducing minimal overhead (worst case 0.7s)

Keplar.io

May 2024 - Aug 2024

San Francisco, CA

Machine Learning Engineer Intern

- Shipped new projects and features (Node, Python, PostgreSQL, Elastic) for an agentic AI + RAG startup
- Fine-tuned vision models (PyTorch), built infra + backend (GCP buckets, Prisma migration) for new video processing feature
- Extended load-balancer to support 8 LLM providers and implemented LLM routing to save up to 70% of cost per query
- Introduced **statistics-driven experiments** to evaluate product performance against real-world data, providing actionable insights and leading to **5** pilot customers upgrading to full contracts based on demonstrated value (B2B SaaS)

Interac

Sep 2023 - Dec 2023

Toronto, ON

Software Engineer Intern

- Built Open Banking API (Java, Spring, PostgreSQL, Docker, k8s) to scale-test production systems to 70+ financial institutions
- Implemented security model using **OAuth 2.0**, OIDC and encryption, for Financial-grade API certification
- Designed granular permissions mechanisms according to RFC 9396 of; a drop-in upgrade for archaic OAuth scopes

Interac

Jan 2023 - Apr 2023

Toronto, ON

Software Engineer Intern

- Laid groundwork **ML and data infra**: architected cloud VMs for existing and upcoming data and ML workloads
- Migrated existing projects to shared NLP microservices, built scheduler to reduce cloud compute costs by 20%
- Engineered data pipelines to run traditional NLP methods (ex. TF-IDF) on 10TB document corpus
- Created Outlook extension to detect email compliance breaches; outperformed InfoSec system in production by 47%

WSIB Innovation Lab

May 2022 - Aug 2022

Waterloo, ON

Software Engineer Intern

- Built automations for 90% of insurance claims processing, replacing human review and saving operating costs by 15%
- Scaled mobile tech stack (Flutter, Node, MongoDB, OpenAPI, Docker, k8s) to serve 100k customers
- Implemented security and customer single-sign-on (OAuth 2.0, OIDC)

Paperminds Al

May 2021 - Aug 2021

Montreal, QC

Software Engineer Intern

- Launched web app for early-stage startup using NextJS, PostgreSQL, fast-tracking launch by one month
- Shipped end-to-end MVP features like Stripe payments, Google Maps integration, appointments, and AuthO security
- Incorporated traditional NLP techniques (TF-IDF) to accelerate search indexing (SBERT embeddings) by 20%

**ACTIVITIES** 

BitNet S: Implemented Microsoft LLM optimization whitepaper in PyTorch, wrote custom CUDA kernel

ZKML : Undergrad Research Assistant. Built experiments to benchmark zero knowledge proofs on neural networks

**Urban Congestion Modeling**  MacHacks 2022 winner. **Tensorflow** CNN predicting traffic congestion from birds-eye-view maps

Network Membership Protocol : Distributed systems. Built gossip protocol multicasting for node failure detection in C++