

Christiaan Wybe Harms

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EDUCATION

- 2022 - 2023** **London Business School, London, UK**
Reading for Masters in Analytics and Management Degree
- 2017 - 2021** **ESADE Business and Law School, Barcelona, Spain**
Bachelor of Business Administration
Average grade: 8.28/10 (Top 10% of the year)
Exchange semester at The University of Texas at Austin (Spring 2021, Austin, USA)
Summer program at Fudan University: Innovation and Digital Entrepreneurship (July 2019, Shanghai, China)
- 2010 - 2017** **International School of Amsterdam, Amsterdam, The Netherlands**
International Baccalaureate Program
International Baccalaureate (IB): honors for attaining an average greater than 5.5 out of a total of 7

BUSINESS EXPERIENCE

- 2021 - 2022** **ZAPP QUICK COMMERCE, Amsterdam, The Netherlands**
Start-up in the quick commerce retail market
Full-time
- Responsible for 60+ KPI's linked to performance of dark stores. Led multiple small teams ranging from HQ colleagues to store staff to create and execute solutions improving supply chain operations
 - Small size of company in addition to unprecedented growth (grew from 15 HQ staff to over 50 in 3 months) required navigating intense and flexible environment by taking initiative and doing more than was required
 - Managed reporting to global SV of Operations by conducting weekly team meetings. 24/7 nature of dark store processes needed careful planning and constant evaluation of operations
 - Aligned with HR, finance, and legal departments to set up and implement CLA for +800 dark store staff
- 2020** **ABN AMRO BANK, Amsterdam, The Netherlands**
Internship (5 months)
- Collaborated on national and international loan and syndicate deals within Structured Finance & Portfolio Management division of Corporate & Institutional Banking
 - Interacted with 250 other interns in the intern club CAST to organize bank and networking events
 - Managed 10+ client sustainability screenings as a member of Sustainability Advisory Team
- 2020** **CRISP SUPERMARKET, Amsterdam, The Netherlands**
Online supermarket
Internship (2 months)
- Analyzed and executed 750+ daily supermarket orders around The Netherlands in last mile team
 - Coordinated between warehouse managers and 50+ delivery drivers to ensure quality standards were upheld and items reached dedicated location on time
- 2018 - 2020** **Co-founded The Studio, a student association at ESADE**
- Co-founded first art association at ESADE, The Studio. Participated in EWorks Accelerator, sponsored by Santander Bank, in summer of 2018 and organized multiple art exhibitions and merchandise sales

ADDITIONAL INFORMATION

- Languages** Dutch (Native), English (Native), Spanish (Conversational) French (Conversational)
- Interests** Visual art (avid painter myself), disruptive technologies, financial markets (enjoy building and following portfolio of stocks), travelling, field hockey, automotive industry and car racing
- Volunteering** BreadCycle recycles unsold bread by picking it up and donating it to food shelters in Amsterdam
- Notable Achievements** Attained the Duke of Edinburgh award by realizing objectives in volunteering, activity and skills (2014-16)
Member of eJoventut, a junior consulting association. Worked with leading consulting firms (2018-19)
Member of ESADE Finance Society - learning from professionals about financial industry (2018-19)
President of the Fairtrade society at ISA - responsible for educating and leading 65+ students (2015-17)
- Additional Education** American School of Paris (2009-2011), British School of Barcelona (2004-2009)