



"Excellent work, Fiona is a real asset to any team out there."
- Digital Director, adidas

"A creative and solution oriented marketeer. She builds relationships with colleagues naturally, and has been a supportive mentor ... Fiona has earned a reputation for delivering quality work."

- Direct Report, adidas

"Fiona was absolutely brilliant with the client and developed a fantastic strategy."

- Account Director, BMB

"A self-starter who is proactive in developing original ideas to drive brand awareness and consumer engagement."

- Brand & Ecommerce Director, Boux Avenue

"I found her to be industrious, dedicated, reliable and resourceful ... I'd happily recommend her to anyone looking for a experienced hand."

- Executive Digital & Social Director, BMB I'm an experienced brand and creative strategist with over 10 years in communications, digital marketing, social media and content, currently based between London, Bristol and Amsterdam.

With experience covering a wide variety of brands and projects from startups to FTSE 100 companies, I'm a creative thinker with a collaborative approach, who is confident leading digital and creative teams to deliver successful campaigns.

My portfolio includes sport, leisure, travel, fashion, beauty and FMCG, with a focus on strategic planning, campaigns and partnerships, as well as social responsibility projects that create a positive and lasting impact.

#### PROFESSIONAL EXPERIENCE

SENIOR GLOBAL CAMPAIGN & CONTENT PLANNER adidas (freelance) Jan 2019 - Dec 2020 Strategic planning across brand moments including Olympics, UEFA Euros, #HOMETEAM and Creators Club loyalty program, as well as key partnership projects such as Ivy Park, 007, Lego and Star Wars. I also developed communication and media plans for brand sustainability initiatives and pilots designed to minimise waste and environmental impact, including Infinite Play, Parley, Loop and Made To Be Remade.

CONTENT STRATEGIST BMB (freelance) Nov 2018 - Jan 2019

Creating the digital strategy and content plans for Samsung's global corporate social responsibility program and initiatives.

SENIOR GLOBAL CAMPAIGN & CONTENT PLANNER adidas (freelance) Dec 2017 - Nov 2018 Digital planning and content creation for seasonal campaigns, new membership program launch, and special collaboration projects including Parley, Yeezy and rapid creation. Working with global and local market stakeholders to develop the strategic planning process, as well as leading optimisation projects.

DIGITAL STRATEGY & MEDIA DIRECTOR King & Tuke (freelance) Sept - Nov 2018 + Sept 2017 - Jan 2018 Strategic creation and management of global Investment & Asset Management campaigns. Responsible for digital strategy, creative briefing, project and budget management; including media planning, publishing, campaign analysis, optimisation and performance reports.

SOCIAL STRATEGIST & ACCOUNT DIRECTOR BMB (freelance) Jan - Dec 2017 + Mar - July 2016 Redefining the digital, social and content experiences across global sports, leisure and retail brands. Leading content workshops, defining new ways of working to facilitate effective delivery of new communication strategies, as well as campaign planning, content production and management.

SOCIAL & CONTENT STRATEGY CONSULTANT L.K.Bennett (freelance) Jan - Dec 2017 Developing the digital, social and editorial content strategy to deliver high channel ROI. Establishing visual and tone of voice guidelines for global franchises, planning seasonal campaigns and collection launches, as well as activation of charity partnerships with Women for Women International and Heads Together.

SOCIAL HEAD Heyhuman (freelance) Aug 2016 - Jan 2017 Leading strategy and campaign planning across the full client portfolio whilst also consulting to transform the agency's offering: identifying key opportunities, defining a new team structure and establishing effective processes for social & creative teams, ensuring full agency integration.



## **SKILLS**

- · Strategic planning
- · Creative briefing
- Consumer journey mapping
- · Behavioural research
- · Content planning
- Production planning
- Paid & social media & community management
- · Influencer engagement
- Media partnerships
- CRM & loyalty programs
- Performance reporting
- Process development
- · Agile & SLAM approach
- · Project management
- Team leadership

# THINGS I LIKE

- Sports & fitness
- Philosophy
- · Making & creating
- Board games
- Politics
- Boating
- Building Lego & train sets with my little nephew

SOCIAL AUDIENCE INSIGHT STRATEGIST McCann London (freelance) July - Aug 2016

> Mar - July 2016 BMB (freelance)

SENIOR SOCIAL & CONTENT STRATEGIST Catch Digital Oct 2014 - Mar 2016

ONLINE
COMMUNICATIONS
MANAGER
Monsoon Accessorize
Jan 2014 - Oct 2014

DIGITAL MARKETING MANAGER Boux Avenue Feb 2011 - Jan 2014 Live trend analysis and audience insight identification to inform data-driven content strategies, as well as Newsroom community engagement, outreach and development.

- Social Strategist, as listed in 2017

Leading the team to create and deliver exciting digital campaigns for global beauty, retail, leisure & travel brands; Ideation, strategic planning and pitching of creative concepts for multi-channel launches, seasonal activations and 'always-on' social activity, as well as content creation (video, image and editorial), global campaign toolkits, social strategy and brand guidelines for local market roll-outs.

Managing the Online Communications team, creating the digital brand communication strategy for Monsoon, Accessorize and Monsoon Childrenswear brands. Delivering integrated partnership campaigns and Monsoon Accessorize Trust activations to drive global brand presence and consumer engagement.

Launching the digital marketing and social media channels; supporting the brand ecommerce and retail brand launch through tactical activations, national PR and partnerships. Producing digital, editorial and social media content to communicate key messaging across integrated campaigns.

## **EDUCATION**

THE OPEN UNIVERSITY 2018

LOUGHBOROUGH UNIVERSITY 2006 – 2010 Monitoring, Evaluation, Accountability & Learning – with Save The Children

BA Hons Industrial Design & Technology - with Interaction & Universal Design

Designer of 'HYsO' – a hydration solution prototype designed to provide purified drinking water in the absence of conventional water source, for use in remote clinics.

Dissertation: 'Designing to eradicate poverty: Effective development' – a study of products, projects and strategies designed to improve opportunities and living conditions, in review against global Millennium Development Goals.

CLIFTON COLLEGE 2003 – 2005

MILLFIELD SCHOOL 2000 – 2003 A Level Art; Design; Biology AS Level Spanish

GCSE 7A\* / 3A



#### **VOLUNTEERING**

& CAMPAIGNS

NHS Volunteer Responder, Royal Voluntary Service UK, 2020 - Present Supporting vulnerable and at risk members of the local community during the Coronavirus pandemic.

Conservation Fundraiser, Lion Landscapes, 2019 - 2020

African Impact Volunteer
Tanzania, 2018
Maasai empowerment
projects: Teaching foundation
Kiswahili and English, female
economic empowerment and
care for the elderly.

RNIB College Volunteer Loughborough, 2008 – 2009 Organising and assisting with extra-curricular activities for blind and partially sighted young adults, aiming to develop confidence and social independence.

African Impact Volunteer Mozambique, 2008 Community development project: HIV, pregnancy and healthcare education, including primary education, curriculum and program development.

### PROFESSIONAL HIGHLIGHTS

- Establishing my own successful consulting & freelancing company, working with a mixture of agency and in-house clients, 2016 Present
- Launching the first ever Creators Club Week campaign for adidas, featuring a series of global talent inc. Pogba, Messi, Karlie Kloss, Pusha T, Ninja and many more, far exceeding the acquisition, engagement & revenue targets, 2020
- Creating and activating adidas COVID-19 reactive campaigns, #HOMETEAM and Ready for Sport, collaborating with clubs, athletes and artists to deliver engaging content via a covid-safe production approach, while also raising \$1 million donation for the WHO COVID-19 Solidarity Response Fund, 2020
- Developing the comms strategy, consumer journeys, content plans and toolkits for adidas Infinite Play, a pilot circular economy service designed to reduce landfill, challenging and redefining perceptions about the value of clothing waste, 2019
- Co-planning adidas Run for The Oceans campaign, in partnership with Parley for World Oceans Day, with brand events in 15 cities, engaging participants to run over 12 million kilometres, raising over \$1 million for Parley Ocean School youth education programs, 2018
- Leading activation and content planning for the Kanye West YEEZY collaboration with adidas on the biggest launch in the brand's history, with a global campaign that contributed to achieving the "fastest ever" record for speed and volume of adidas and YEEZY product sales, 2018
- Developing a new social communication strategy for L.K.Bennett, driving over 300% channel revenue growth in Q1-Q3, delivering the partnership with 'Women for Women UK' for IWD, endorsed by Dame Helen Mirren, 2017
- Transforming the integrated agency digital planning process for several Unilever brands, leading to successful new campaign delivery between creative, digital, PR, media and brand (client) teams, 2016-17
- Defining and launching Charlotte Tilbury's social strategy, achieving listing as L2 Intelligence 2016 report 'Best in Class' Social Media Awareness for Facebook, Instagram, Snapchat & YouTube, 2015-16
- Driving the digital transformation of Rimmel London Global, developing and implementing a new global brand social playbook, as well as global CRM & social campaigns, achieving ranking of 'Brand of Digital Genius' L2, 2015

### **ADVENTURES**



Climbing Mount Kilimanjaro, reaching the summit via Machame route



Rafting and canyoning rivers Piva and Tara from Bosnia through Montenegro



Hiking the Amalfi Coast, from Bomerano, via Positano and Sorrento



Cycling from The Mall in London to Champs-Élysée, Paris

# **HONOURS & AWARDS**



Strategy Consultant of the Year Young Digital Leader Awards - nominated & shortlisted finalist



Freelancer of the Year
The Sweet F.A. Freelancer Awards
- nominated & shortlisted finalist