

WAYNE YOUNG

LEARNER | ACHIEVER | ANALYTICAL | RESPONSIBILITY | INTELLIGENCE

SUMMARY

Technology Professional with proven success in product management, software development, product delivery and customer success in IoT, Smart Buildings, Construction and Workforce Automation domains. Proactive manager with 15 years Agile development experience. Servant Leader who works well with all internal and external stakeholders to build collaborative, positive and transparent teams. Diverse, broad background that encompasses exceptional work ethic and technical ability. Noted for leadership skills, problem solving, and ability to build and deliver large, complex systems within budget and on schedule. Enjoys understanding client needs and working together to identify solutions to ensure client success and value.

CONTACT

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SKILLS

- ✓ SAFe Agile Certified PO/PM
- ✓ Business Analysis
- ✓ Requirements Analysis
- ✓ SaaS/DevOps/Azure/SQL/Office 365
- ✓ BIM / 3D Visualization / Autodesk
- ✓ Building Automation Systems
- ✓ Written & Verbal Communication
- ✓ Stakeholder Management
- ✓ Account Management
- ✓ Defect Resolution
- ✓ Product Roadmap Development
- ✓ Workforce Management
- ✓ AI/ML

EDUCATION

Shepherd University **Shepherdstown, WV, USA**
Bachelors of Science
Business Administration (Major) Computer Science (Minor)

RELEVANT WORK EXPERIENCE

Senior Technical Product Owner **June 2022– Present**
Johnson Controls

- ✓ Facilitated global teams of engineers, architects, and IT professionals to deliver the OpenBlue Cloud Platform which included Digital Twin, 3D visualization, IoT sensor telemetry data for monitoring energy usage, alarms, video and predictive analysis
- ✓ Conducted Agile ceremonies, such as sprint planning, daily stand-ups, and retrospectives, to promote effective teamwork and project execution
- ✓ Decomposed complex project requirements and use cases into actionable features, user stories, and acceptance criteria
- ✓ Led SAFe Agile Transformation process for OpenBlue Cloud Platform team utilizing Jira, Confluence and Miro
- ✓ Certified SAFe Agile technical product owner
- ✓ Collaborated with product managers and business analysts to define and deliver product roadmap
- ✓ Familiar with building automation systems and technologies including BACNet, Modbus, PLCs, OpenBlue Enterprise Manager, Cloud, Bridge, Metasys, and others
- ✓ Created Epics, User Stories, Defects, Spikes and prioritized, maintained and updated agile backlog list in Jira
- ✓ Conducted sprint planning, backlog refinement, retrospective ceremonies
- ✓ Technologies used: Jira, Confluence, Miro, GitHub, PostgreSQL, GraphQL, Postman, Insomnia, TypeScript, NodeJS, Angular, Jira, GitHub, Autodesk Forge, BIM360, ACC, SAFe Agile

RELEVANT WORK EXPERIENCE

Partner Executive **Jan 2020– June 2022**
Trimble E-Builder

- ✓ Led Agile process to successfully manage development and delivery of complex enterprise SaaS construction project management software
- ✓ Collaborated with diverse teams of engineers, architects, product managers and customers to define, scope and deliver E-Builder Construction Program Management SaaS solution
- ✓ Performed Defect Resolution and Negotiation functions for major clients and partner AEC firms

CONTACT

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SKILLS

- ✓ JIRA
- ✓ Confluence
- ✓ Scrum
- ✓ Postgres/GraphQL/SQL
- ✓ Postman
- ✓ Oracle
- ✓ SQLServer
- ✓ Autodesk Forge
- ✓ Python
- ✓ IoT
- ✓ Meter Data Management
- ✓ Energy
- ✓ Water
- ✓ AMI / AMR
- ✓ APIs

- ✓ Developed strategic plans, lead pursuits and negotiated and managed contracts and Enterprise License Agreements
- ✓ Identified and pursued new product development initiatives
- ✓ Operational and strategic liaison with AEC partners and leads pursuits and engagements across North America

Director, Water Technology Sales & Development

Dec 2015 – Oct 2019

iHydrant.com (Nighthawk/McWane)

- ✓ Led agile product development of innovative real-time water pressure network monitoring solution (iHydrant)
- ✓ Ensured success of complex customer installations and grew and expanded enterprise customer relationships
- ✓ Utilized Jira to create Epics, User Stories, Defects, Spikes and to prioritize, maintain and update product backlog list
- ✓ Managed the implementation of SaaS iHydrant complex projects for multiple clients
- ✓ Instrumental in developing and implementing mobile and web-based software/hardware solutions
- ✓ Worked closely with manufacturing to ensure ontime delivery of hardware technology
- ✓ Delivered successful pilots with San Francisco Water, Redmond, Bend, SCWD and others
- ✓ Closed large, complex SaaS deal with Los Angeles Department of Water & Power
- ✓ Identified new uses of GPS, LTE and IoT sensor technology
- ✓ Technologies used: Jira, .NET, CSS/HTML5, JavaScript, NodeJS, Angular, SQL Server, Jira, GitHub, GPS, LTE, Agile

Solutions Director

Nov 2010 – Dec 2015

Clevest, Inc.

- ✓ Led Agile Application Development, Delivery and Support team composed of senior developers, analysts and QA engineers
- ✓ Partnered with Trimble to build new AMR ruggedized handheld
- ✓ Successfully managed FirstEnergy and Allegheny Energy merger of multiple enterprise systems
- ✓ Closed complex solution sales with largest IOUs in U.S. including AEP, FirstEnergy, Eversource, Consumers, TECO and others
- ✓ Increased product line sales 3X after acquisition from Neptune Technology Group
- ✓ Built long-term customer relationships by ensuring successful implementations of enterprise workforce management solutions
- ✓ Technologies used: .NET, CSS/HTML, JavaScript, SQL Server, PL/SQL, Oracle, PowerBuilder, C++, ESRI, GPS

Development Manager

Nov 2003 – Nov 2010

Neptune Technology Group

- ✓ Led Agile transformation from waterfall development
- ✓ Responsible for full system lifecycle from RFP stage to go live including pre-sales, consulting, executive sales, presentations, scope of work, contract negotiation, development, implementation,

customer support and post-deployment enhancement requests for large enterprise projects

- ✓ Managed Development, Delivery and Support team
- ✓ Created Epics, User Stories, Spikes, Defects and maintained prioritized product backlog list
- ✓ Provided pre and post technical sales support and RFP/RFQ responses
- ✓ Technologies used: Agile, Jira, Oracle, PL/SQL, C++, .NET, HTML, PowerBuilder, GPS, Google Maps, SAP & CC&B interfaces

Senior System Engineer

March 1996 – Nov 2003

DBMicroware/Neptune Technology Group

- ✓ Designed custom workforce management workflow-based software for utilities
- ✓ Created detailed project plans in MS Project with well-defined tasks, milestones, client sign-offs, test cycles, and specifications, which served to communicate project progress to management
- ✓ Developed multi-threaded code resulting in 75% decrease in processing time
- ✓ Technologies used: Oracle, PL/SQL, SQL Server, Watcom SQL, HTML, PowerBuilder, C++