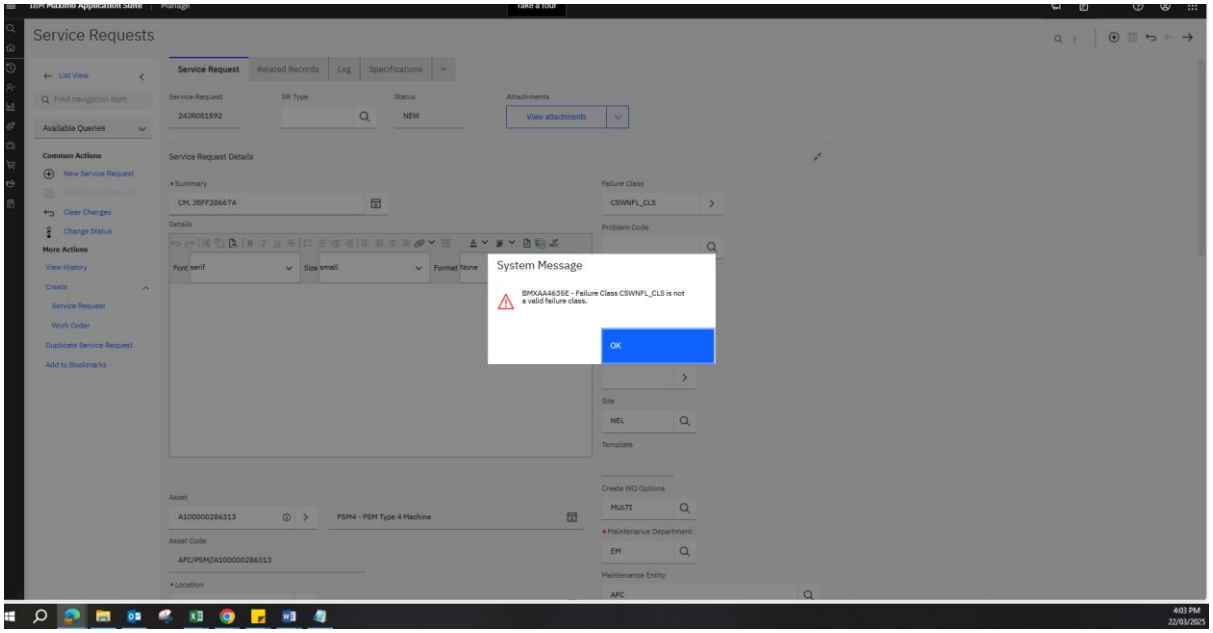
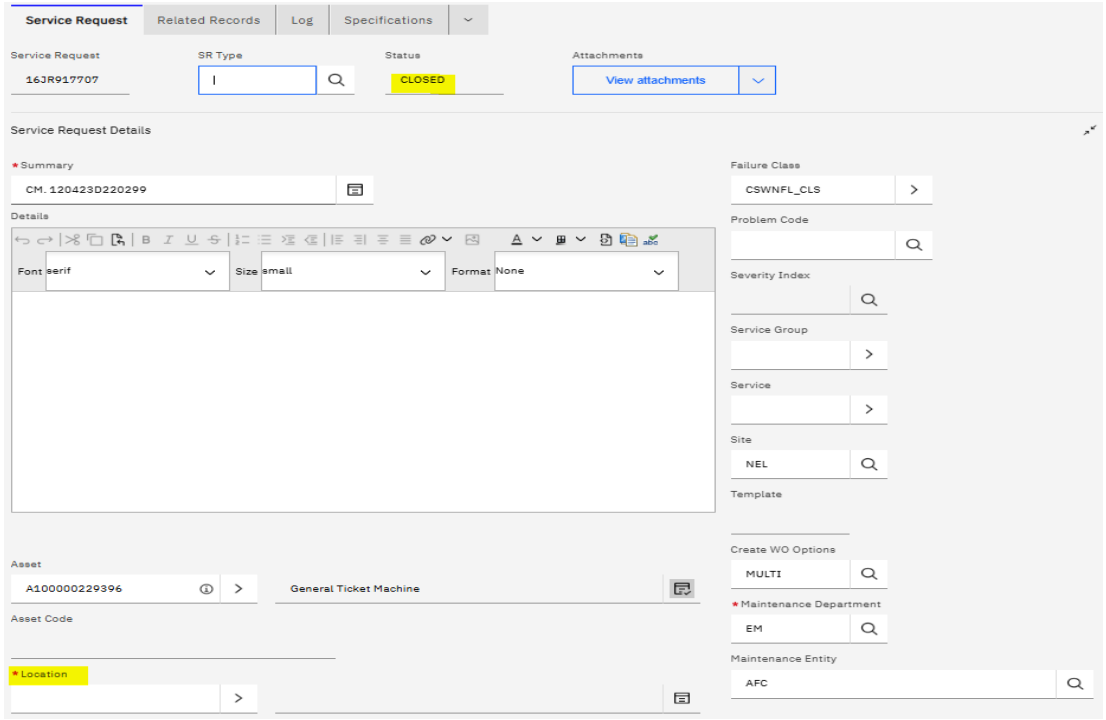
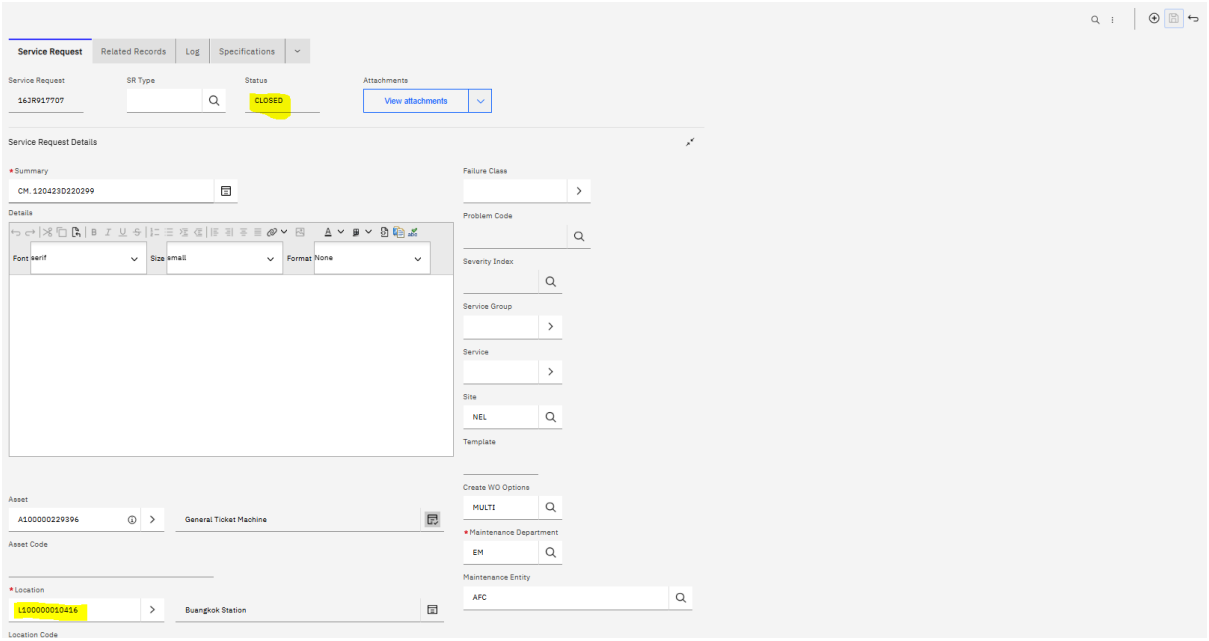
1. Service Request
    a. Tried to create WO from migrated SR and got this issue “Failure Class Not valid”
    b. After I changed the failure class and tried to create WO, then it is okay.
    c. For all the SR failure class has this value “CSWNFL_CLS” (is it from data migration?)

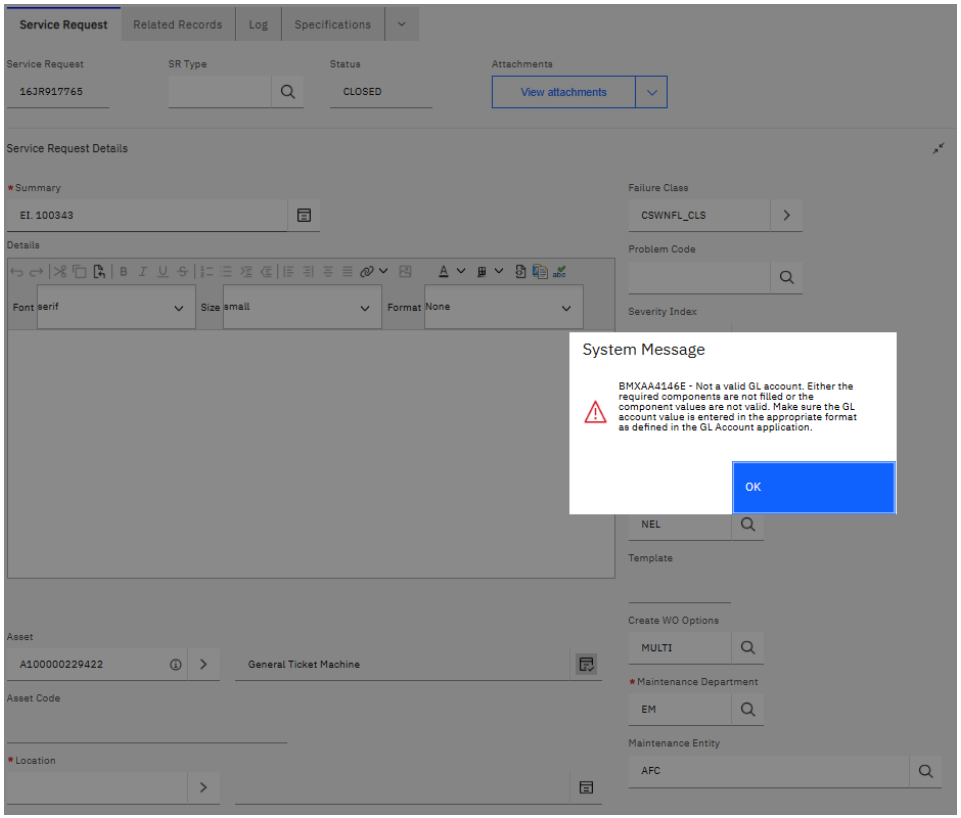


    d. Mandatory field “Location” is empty for the migrated SR.
    e. For migrated SR even the SR status is closed, but user can still updated SR Location field and save (Location field is Mandatory field)
    f. As soon as I entered location value system will remove the failure class from SR.


Service Request
Related Records
Log
Specifications
Service Request
16JR917707
SR Type
I
Status
CLOSED
Attachments
View attachments
Service Request Details
* Summary
CM. 120423D220299
Details
Font serif
Size small
Format None
Asset
A10000229396
General Ticket Machine
Asset Code
* Location
Failure Class
CSWNFL_CLS
Problem Code
Severity Index
Service Group
Service
Site
NEL
Template
Create WO Options
MULTI
* Maintenance Department
EM
Maintenance Entity
AFC

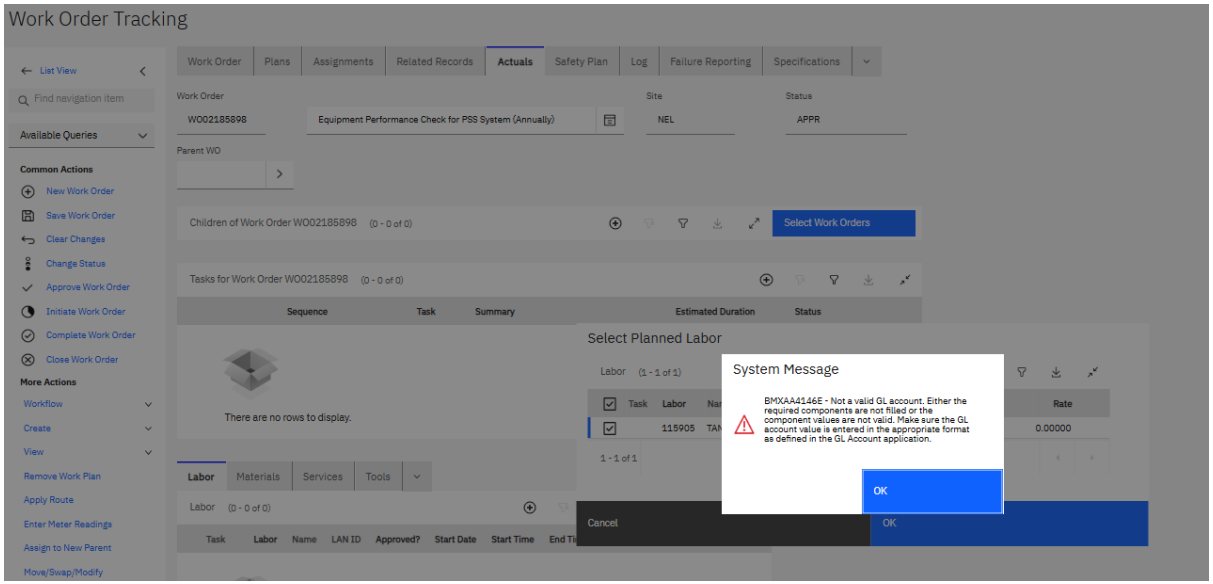


g. Tried to create WO for closed SR then system through this error

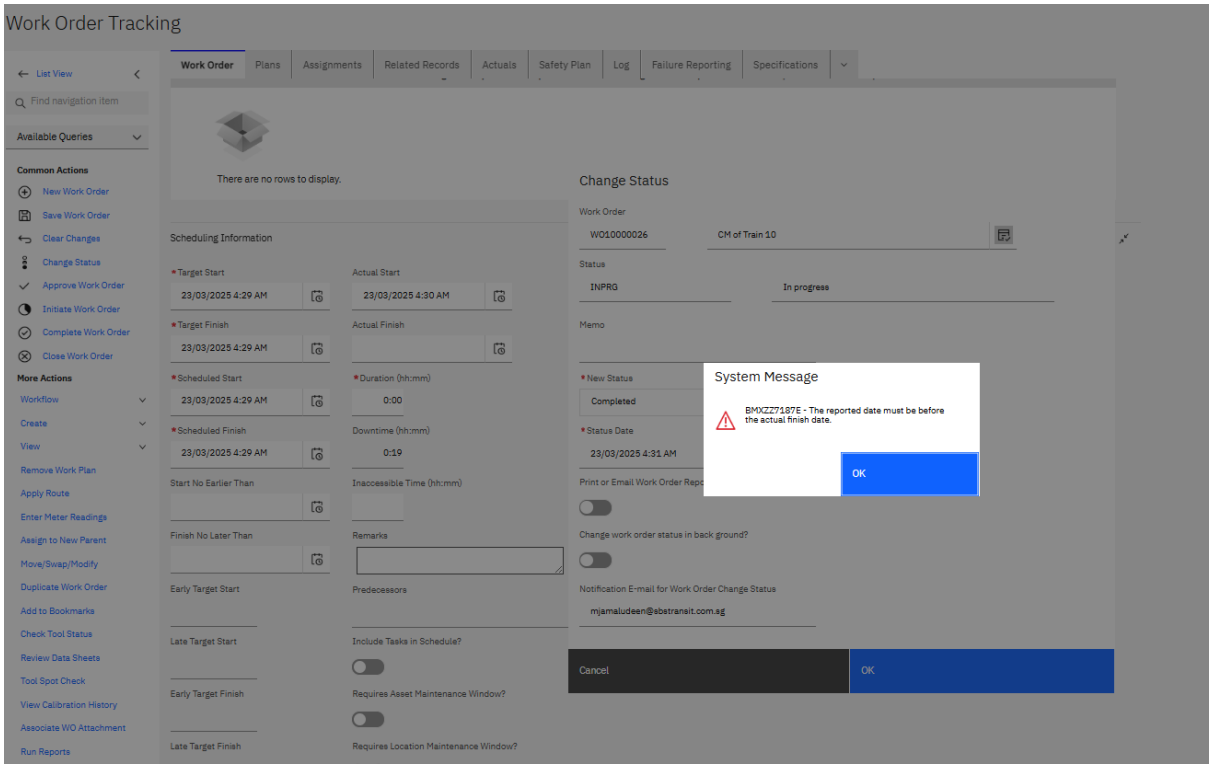


2. Work Order

    a. In PM WO when try to select planned labor. System throw this Not a valid GL account error.



b. When try to complete new CM WO with JOB plan. (Currently Actual finish date is empty)


Work Order Tracking
List View
Find navigation item
Available Queries
Common Actions
New Work Order
Save Work Order
Clear Changes
Change Status
Approve Work Order
Initiate Work Order
Complete Work Order
Close Work Order
More Actions
Workflow
Create
View
Remove Work Plan
Apply Route
Enter Meter Readings
Assign to New Parent
Move/Swap/Modify
Duplicate Work Order
Add to Bookmarks
Check Tool Status
Review Data Sheets
Tool Spot Check
View Calibration History
Associate WO Attachment
Run Reports
Work Order
Plans
Assignments
Related Records
Actuals
Safety Plan
Log
Failure Reporting
Specifications
There are no rows to display.
Scheduling Information
*Target Start
23/03/2025 4:29 AM
Actual Start
23/03/2025 4:30 AM
*Target Finish
23/03/2025 4:29 AM
Actual Finish
*Scheduled Start
23/03/2025 4:29 AM
*Duration (hh:mm)
0:00
*Scheduled Finish
23/03/2025 4:29 AM
Downtime (hh:mm)
0:19
Start No Earlier Than
Inaccessible Time (hh:mm)
Finish No Later Than
Remarks
Early Target Start
Predecessors
Late Target Start
Include Tasks in Schedule?
Early Target Finish
Requires Asset Maintenance Window?
Late Target Finish
Requires Location Maintenance Window?
Change Status
Work Order
W010000026
CM of Train 10
Status
INPRG
In progress
Memo
*New Status
Completed
*Status Date
23/03/2025 4:31 AM
Print or Email Work Order Repo
Change work order status in back ground?
Notification E-mail for Work Order Change Status
mjamaludeen@ebstransit.com.sg
Cancel
OK
System Message
BMXZZ7187E - The reported date must be before the actual finish date.
OK

S/N	Application	Verification	Remarks	Error Message	Issue Type
1	SR	To create WO for migrated SR	NOK 1) For migrated SR when the SR status is closed, but user can still updated SR Location field and save (Location field is Mandatory field)	Refer to the screen shot above	Data Issue
	SR	To create WO for migrated SR	1. For all the SR failure class has this value "CSWNFL_CLS" (is it from data migration?) 2. Tried to create WO from migrated SR and got this issue "Failure Class Not valid" 3. After I changed the failure class and tried to create WO, then it is okay.	Refer to the screen shot above	Data Issue
2	WO	To complete the WO created in step 6	(WO10000010) ok	-	-
3	CM WO	To approve migrated CM WO (status WAPPR)	(WO02199069) ok	-	-
4	CM WO	To input actual to approved WO (STEP 8)	OK	-	-
5	CM WO	To approve labor reporting Input in step 9	OK	-	-
6	CM WO	To input failure findings for WO created in step 8	OK	-	-

WO021990

7	PM	To be able to Auto Generate WO from PM	NOK - All migrated PM's Status are "Draft". In draft status PM won't generate WO	-	Not sure
8	PM WO	To complete the WO created in step 12	[(WO02185899) ok without adding any labor] [WO02185898 – Nok – Cannot select planned labor]	Refer to the screen shot above	Not sure
9	CM WO	To create CM WO on migrated Asset, associate with a migrated Job Plan	NOK – Actual finish date field is not populating when try to complete WO	Refer to the screen shot above	Application
10	WO	Assignment of LABOR Records, can be used in WO	ok	-	-
11	CM WO	To select migrated tool for CM WO	NO migrated Tool available	-	-
12	WO	To perform move/swap in WO	(WO02159309) Ok	-	-