Empirical study on chat rooms for Stack Overflow questions

Wenhan Zhu (Cosmos)

Sept. 27, 2019

Overview

- ► Communications for Developers
- Chat rooms mechanics on Stack Overflow
- Characteristics of Stack Overflow chat rooms
- ► Impact of chat rooms on Stack Overflow
- Extra bits

Communication Channels

A communication channel is a method that developers find information or discuss with other developers.

e.g. E-mail, Mailing list, IRC, Slack, Stack Overflow, Documentation. . .

What are chat rooms in Stack Overflow?

Chat rooms FAQ

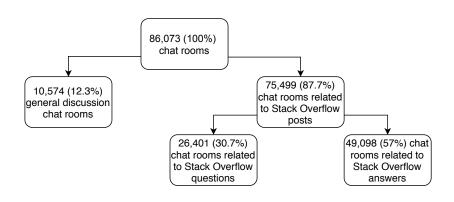
What is this?

It's a real time, persistent collaborative chat for the Stack Overflow community. Only members of Stack Overflow with at least 20 reputation may talk here – but all the conversations are free, open, and public to read by anyone.

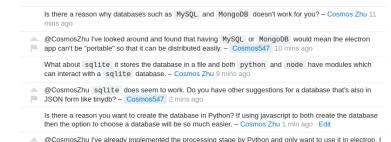
What can we chat about?

This site is an extension of Stack Overflow, so discussion should more or less revolve around the same topics you'd find at Stack Overflow — but in an interactive, less strictly Q&A focused way. Do have fun, but please keep it professional and *always* be respectful of your fellow community members.

Types of Chat Rooms



How are question chat rooms created?



Please avoid extended discussions in comments. Would you like to automatically move this discussion to chat?

guess it makes sense to port it into javascript so that the same database can be shared. Do you have any suggestion for a database for javascript that would serve the need? — Cosmos547 4 secs ago

Is there a reason why databases such as MySQL and MongoDB doesn't work for you? - Cosmos Zhu 36 mins ago

@CosmosZhu I've looked around and found that having MySQL or MongoDB would mean the electron app can't be "portable" so that it can be distributed easily. - Cosmos547 35 mins ago

What about sqlite it stores the database in a file and both python and node have modules which can interact with a sqlite database. - Cosmos Zhu 34 mins ago

@CosmosZhu sqlite does seem to work. Do you have other suggestions for a database that's also in

JSON form like tinvdb? - Cosmos547 28 mins ago Is there a reason you want to create the database in Python? If using javascript to both create the database

then the option to choose a database will be so much easier. - Cosmos Zhu 26 mins ago @CosmosZhu I've already implemented the processing stage by Python and only want to use it in electron. I guess it makes sense to port it into javascript so that the same database can be shared. Do you have any suggestion for a database for javascript that would serve the need? - Cosmos547 25 mins ago

Let us continue this discussion in chat. - Cosmos Zhu 24 mins ago

Begining of chat room



Jan 31, 13:07

Banthar

You can do it with cvGetPerspectiveTransform and cvWarpPerspective.

CTZStef

in CvMat* cvGetPerspectiveTransform(const CvPoint2D32f* src, const CvPoint2D32f* dst, CvMat* mapMatrix), src would be my 4 points in my boxPoints, and dst the points [0,0], [0,destImg->width], [destImg->height,0], [destImg->height,destImg->width] ?

... Omitted messages...



then I will approve it and open a new question if I need further help THANK you very much Banthar for your help!!!!! Jan 31, 13:33

14 days later...



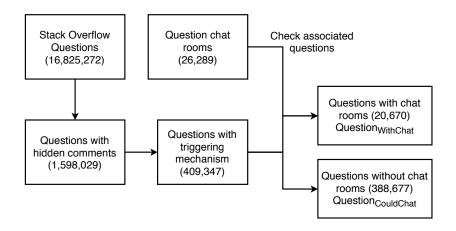
This room has been automatically frozen for inactivity

Feb 14, 19:52

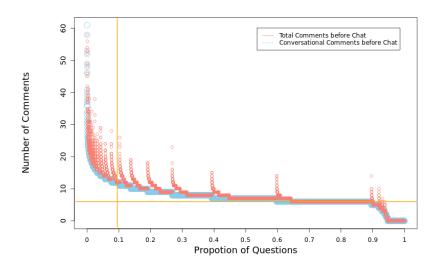
The last message was posted 2780 days ago.

End of chat room

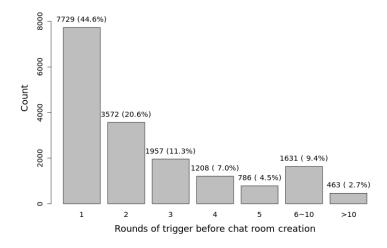
Data selection



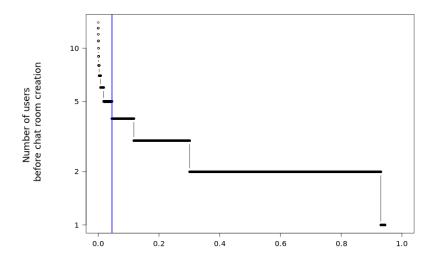
Comments before creation of chat room



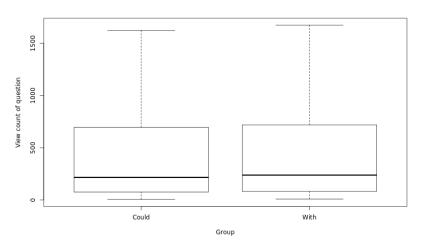
Rounds of trigger



62.9% of chat rooms are created after two users in comments

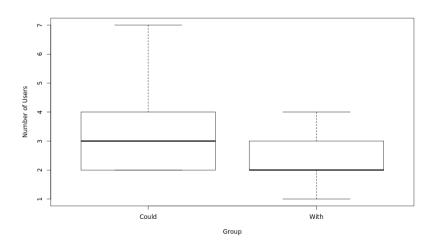


No difference between number of views between Question_{WithChat} and Question_{CouldChat}



74.0% of sample test have p.value >= 0.05

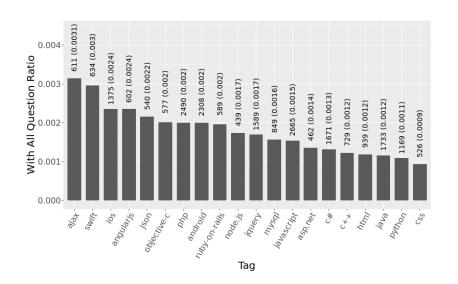
Question With Chat have less users in comments before chat



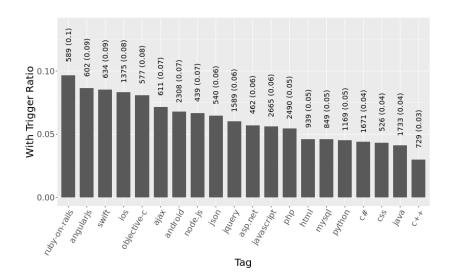
User reputation before creation of chat room

	Question _{WithChat} Median	Question _{CouldChat} Median
Max user reputation in comments	8,636.5	29,711
Min user reputation in comments	378	166
Asker Reputation of question	457	173

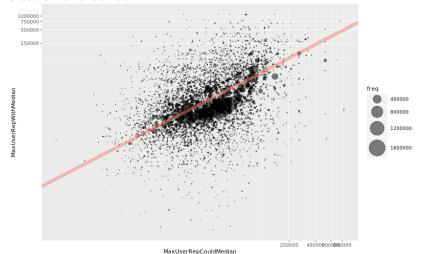
Chat room usage differs across communities



Trgger acceptence rate differs across communities

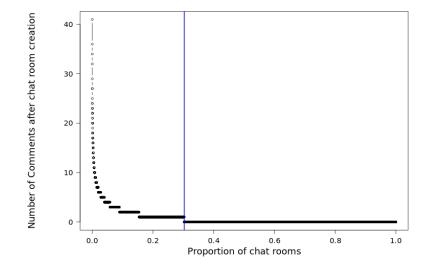


Largest communities on Stack Overflow tend to have larger difference between maximum user reputation in comments before creation of chat room

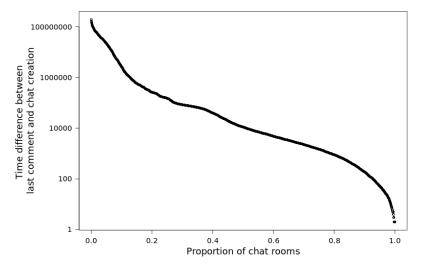


What are the effects of chat rooms?

69.7% of the discussion migrates to chat room after its creation

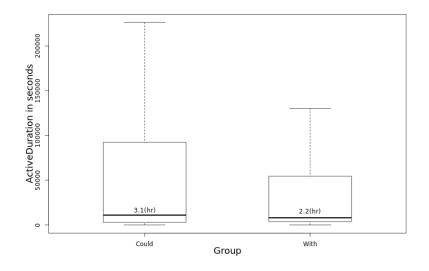


Distribution of time difference between time of last comment and chat room creation time



88.0% of comments are posted when the chat room is active

Discussions finishes faster for QuestionWithChat



Extras! Interesting bits

Information shared in chat rooms

External resources in chat rooms

▶ 51,800 messages contain at least one URL in 17,911 (68.13%) chat rooms

```
domain freq
     stackoverflow.com 9891
1:
2:
            github.com 3852
3:
          jsfiddle.net 2838
4:
          pastebin.com 2115
5:
     i.stack.imgur.com 1912
6:
          gravatar.com 1594
7:
       gist.github.com
                         913
   msdn.microsoft.com
                        678
9:
             imgur.com
                        655
10:
      en.wikipedia.org
                         598
```

Information shared in chat rooms continued..

Code segments in chat rooms

▶ 92,011 (6.11%) of messages contain code segments in 18,756 (71.35%) of chat rooms

Beyond the chat room conversation

- 6,580 messages in 2,440 (9.28%) chat rooms mentioned "e mail", "e-mail" or "email"
- ➤ 2,428 messages contains an email address in 1,578 (6.00%) chat rooms

Thank you!