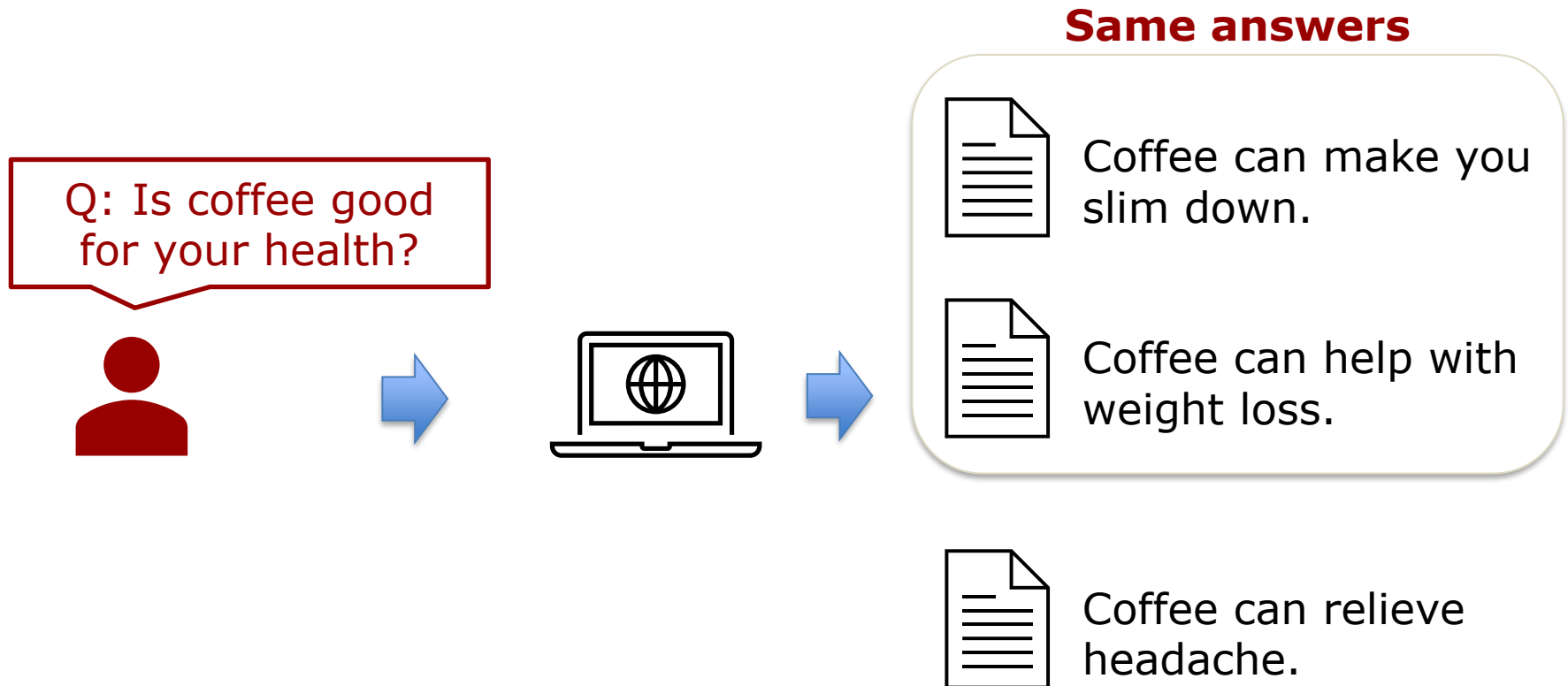




Answer Consolidation: Formulation and Benchmarking

Wenxuan Zhou¹, Qiang Ning², Heba Elfardy², Kevin Small², Muhao Chen¹
University of Southern California¹, Amazon²

Multiple Answers Problem in QA



Goal: identify equivalent/distinct answers in QA.



Problem Formulation

Define equivalent/different answers.

Q: Is coffee good for your health?

A1: Coffee can make you slim down.

A2: Coffee can help with weight loss.

Transform answer to question

Q1': Does coffee make you slim down?

Q2': Does coffee help with weight loss.

Yes

Yes

Equivalent if answers are **both yes or no**

QUASI Dataset: Construction



Quora (QQP)



QA



**Answers
(sentences)**



MTurk

Q: Is coffee good for your health?

1. Coffee can help you burn fat.

2. Drinking warm water can help you relax.

...

11. Coffee can cause insomnia and restlessness.

Add group

Remove empty groups

Sentence groups:

Not an answer:

Hard to put into groups:

**Groups of equivalent
answers**





QUASI Dataset: Statistics

4,699 questions, 24,006 sentences, and 19,676 groups.

Types of equivalent answers:

1. Formatting + exact match (53%):

- The answer spans are the same.

2. Lexical variation (11%):

- The answers spans differ in **articles, verb tenses, ...**

3. Semantic variation (30%):

- The answer spans have the **same semantic meaning**, may need **external knowledge** in identification

- Example:

Q: How does the respiratory system work?

S1: The respiratory system works by getting the good air in and the bad air out.

S2: The Respiratory System a simple system designed to get oxygen into the body, and to get rid of carbon dioxide and water.

Settings



1. Sentence pair classification

- Given a question and two answers, decide whether they are in the same group.

2. Sentence grouping

- Put answers into groups.
- Method: cluster the sentences using the distance of sentence pairs.



Models

Sentence embedding models:

- Inputs:

$\langle s \rangle X_q X_s \langle /s \rangle$

- Prediction: cosine similarity

Cross-encoders

- Inputs:

$\langle s \rangle X_q X_{s_1} \langle /s \rangle \langle /s \rangle X_q X_{s_2} \langle /s \rangle$

- Prediction: linear classifier

Answer-aware cross-encoders

- Inputs: extract the answers and add to inputs

$\langle s \rangle X_q X_{s_1} X_{a_1} \langle /s \rangle \langle /s \rangle X_q X_{s_2} X_{a_2} \langle /s \rangle$

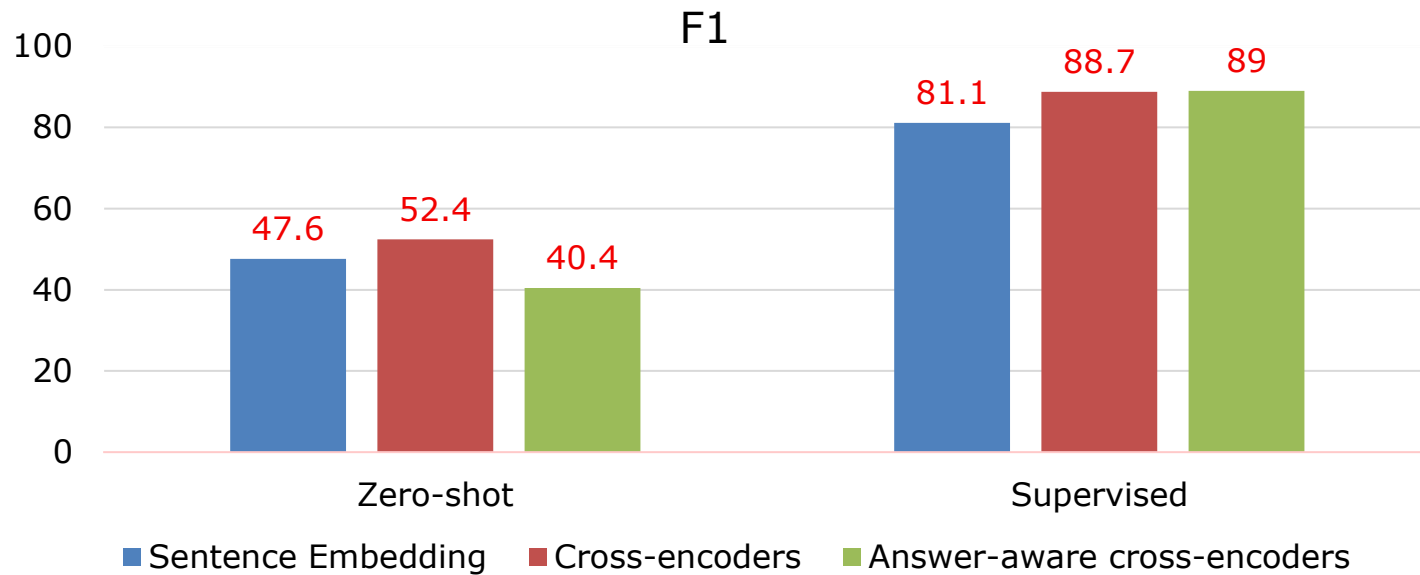
- Prediction: linear classifier

X_q : question
 X_s : sentence
 X_a : extracted
answer



Experiments: Main results

Encoders: SimCSE for sentence embedding, RoBERTa-MNLI for cross-encoders.



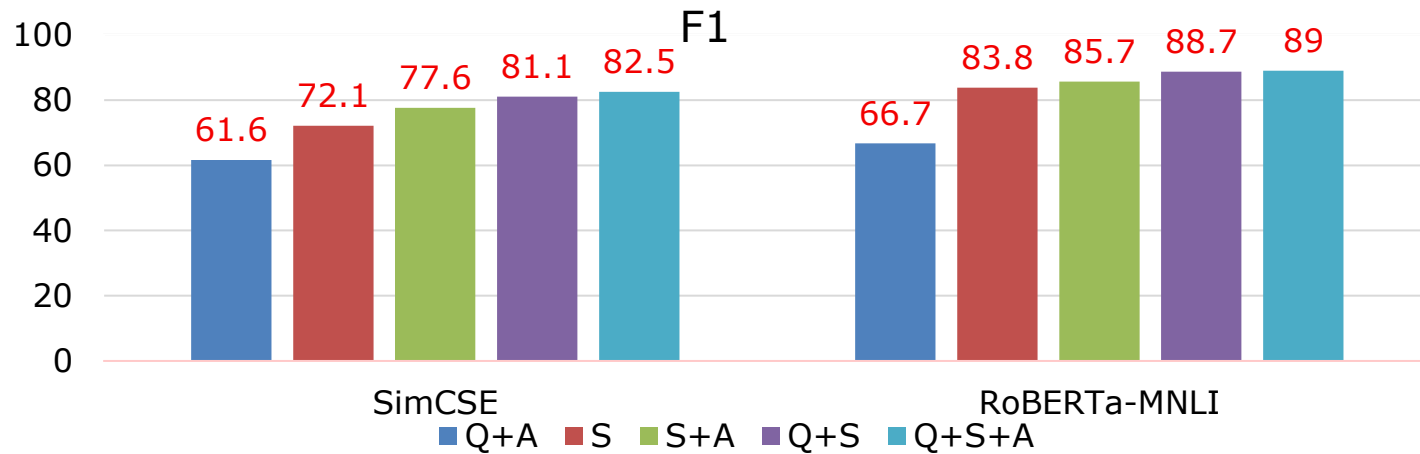


Experiments: Ablation

Q: question

S: sentences containing answers

A: answers extracted by UnifiedQA





Conclusion

1. We formulate and propose the **answer consolidation task** that seeks to group answers into equivalent groups.
2. We contribute the **Question-Answer consolidation dataset** (QUASI) for this task and evaluate various models, including sentence embedding models, cross-encoders, and answer-aware cross-encoders.
3. Experiments suggest room for further studies on more **robust and generalizable solutions** for answer consolidation that would largely benefit real-world open-domain QA systems.