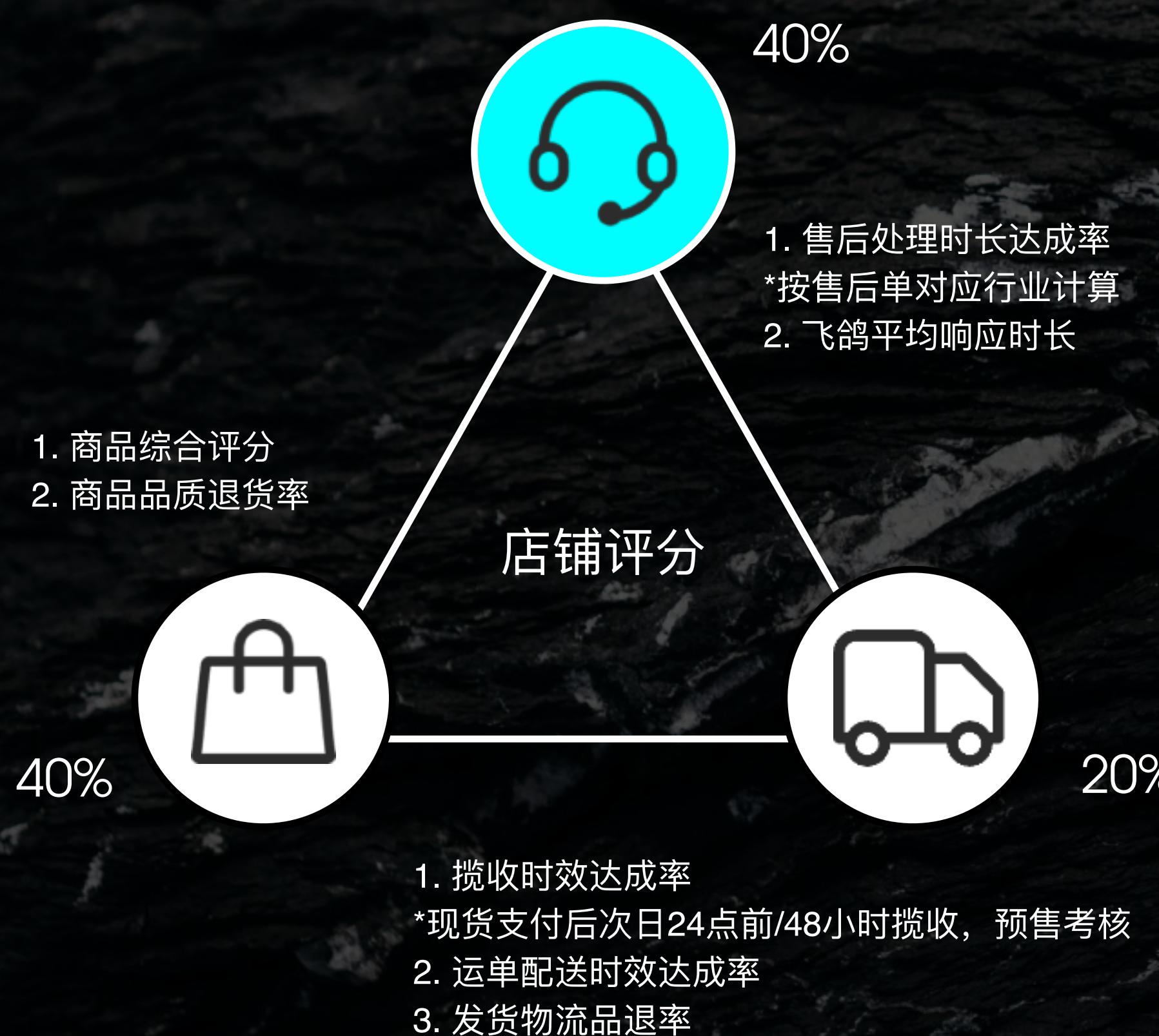
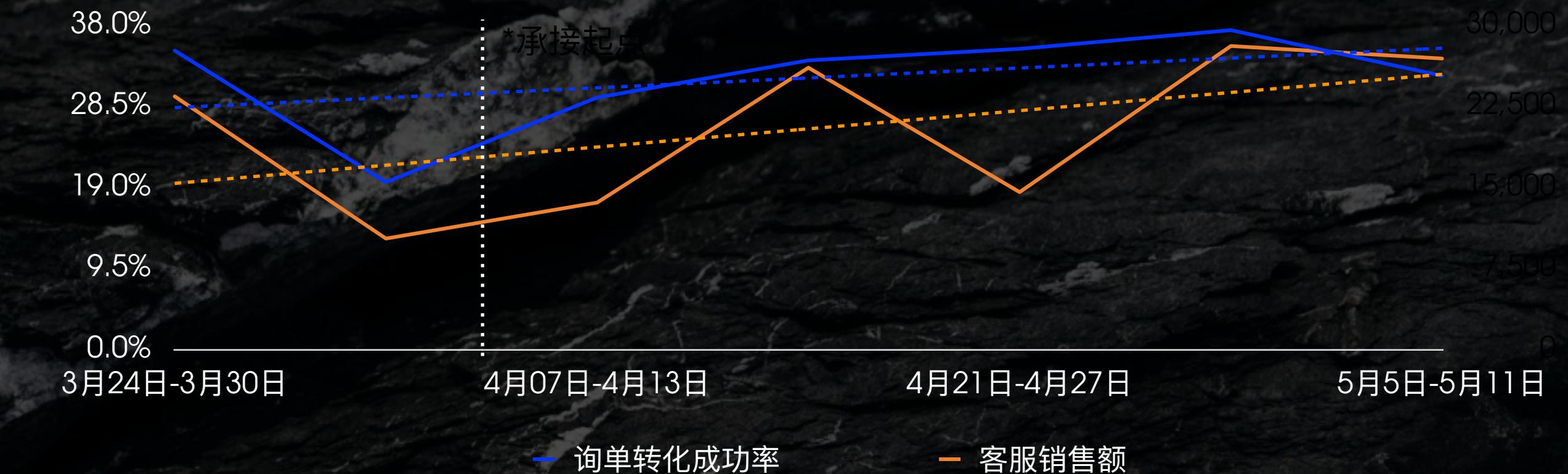


## 平台考核规则解读

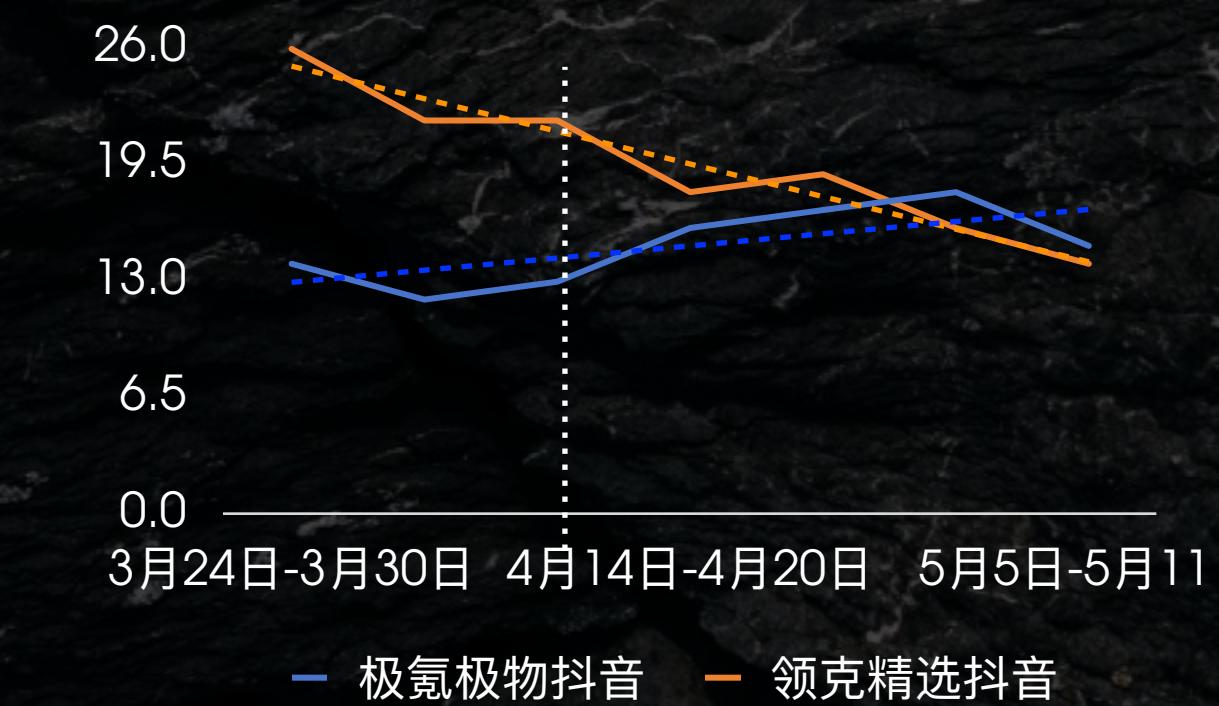
依旧重视消费者体验，更聚焦商家可运营层面



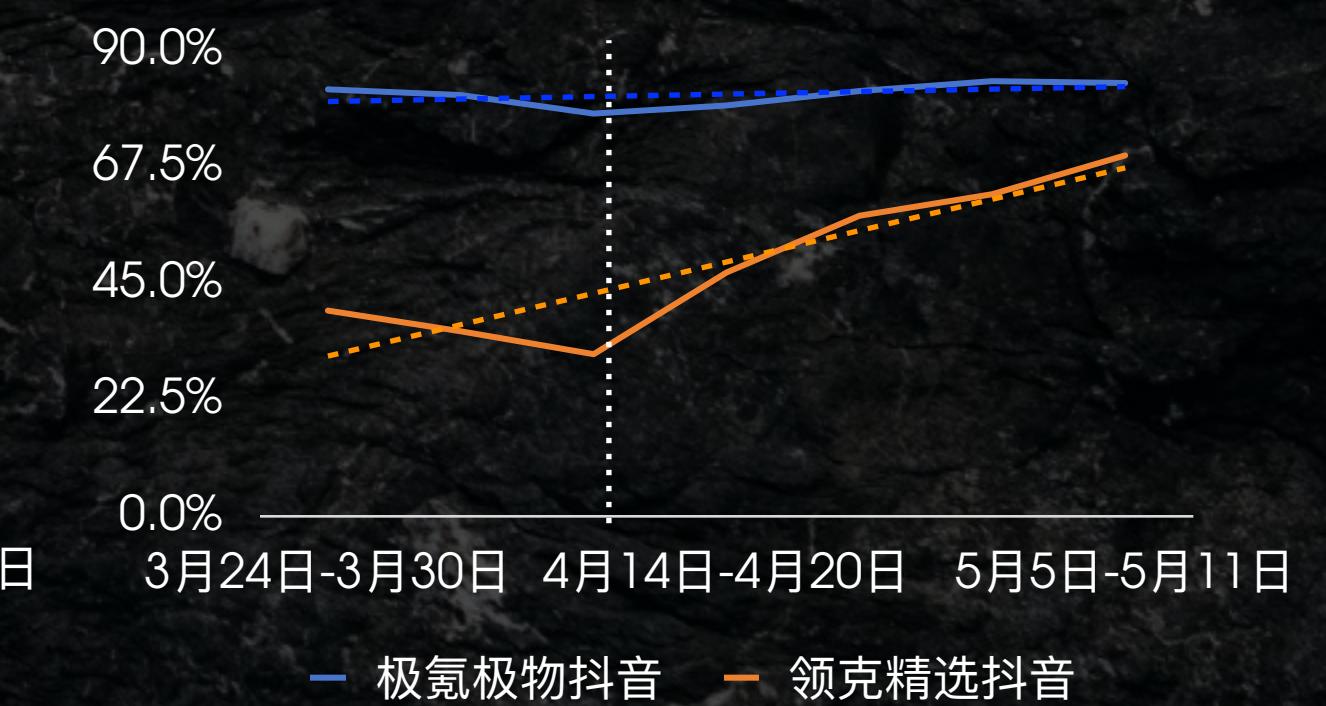
## 极氪极物客服相关数据 0324 - 0511



## 平均响应时长



## 售后处理时长达成率



售前平均响应速度从35s提升至15s、售后处理时常达成率稳定持续80%以上

## 2. 内容营销案例

Content Marketing Case Study