Your AIB Personal Debit Card

Keshav Nandkishor Singh
Apartment 39 Core 1
Bldg 1 Blackwood Sq
Northwood Ave Northwood
Co Dublin

932353   000681

Cardholder Name:
AIB Debit card no. ending:
Account No ending:
Expiry Date:

KESHAV NANDKISHOR
4838
059
05/28

We are pleased to enclose **your new Debit Card**

Here are some useful guidelines for your card

- If this is a replacement for a damaged, lost, stolen or expiring Debit Card, you can use the same PIN as you did for your old card. If you have requested a new PIN, this was sent to you recently under separate cover.

- If this is the first card issued on your account you will have received your PIN in the last few days.

- If you are registered for Phone and Internet Banking and you need a reminder PIN or have not yet received your PIN, you can retrieve this through the automated Phone Banking Service. Please see details to the right on how to do this.

- To activate Contactless on your new card, complete a Chip & PIN or ATM transaction and then you're good to go. For more information on the features and benefits of your Debit Card including Contactless and Mobile Payments, please see overleaf.

- We have introduced new ways to confirm it's you when you shop online. To find out more about this, please see overleaf.
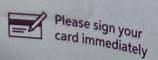
What do you need to do?

Step 1   Please **read** the terms and conditions and information in this document. When you use the card we take it that you accept these terms and conditions.

Step 2   **Sign** the back of your card.

Step 3   If this is a replacement card, please destroy your old Debit Card by cutting it in two (through the signature box, magnetic strip and chip).

Do I need to update my card details with anyone?

If your card has been replaced, the number may be different so you may need to update anyone that you've registered the card with, such as utility companies or insurance companies to ensure future payments.

If you have any questions, you can call us on **(01) 2695022** or visit **www.aib.ie/debitcard**

Please sign your card immediately

How to Contact us

If you have any questions, you can contact us

By phone 01 2695022 or +353 1 2695022 (from outside Ireland)

or

Talk to the AskAIB Customer Support Team
facebook.com/AskAIB
twitter.com/AskAIB

For AIB Internet and Mobile Banking Customers

We have a range of self service options to help manage your card via Internet/Mobile Banking including reporting your card lost or stolen.

Retrieve your PIN through the automated service

You will need your:
- Registration number,
- Personal Access Code and
- Debit Card

1. Call Phone Banking on **0818 724724** or **+353 1 771 2424** (from outside Ireland)

2. Select **Option 1** for Phone Banking and Internet Banking Support

3. Enter your registration number and your Personal Access Code

4. Select **Option 4** for PIN Retrieval, then **Option 1**.

 Pay
aib.ie/applepay

 fitbit.
aib.ie/fitbitpay

 Pay
aib.ie/googlepay

AIB

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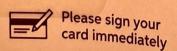
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