


This user manual guide includes:


- ✓ How to forgot password ?
- ✓ How to reset new password ?

Step 1: Go to the login screen, you will see [Forgot Password?](#) at the bottom of the

Sign in

xBridge B2B  
Business-to-Business System





Sign in

[Contact Us](#)

[Forgot Password?](#)  
[Need help?](#)



# Forgot Password

Step 2: Input your login email address and click

Submit

Forgot Password

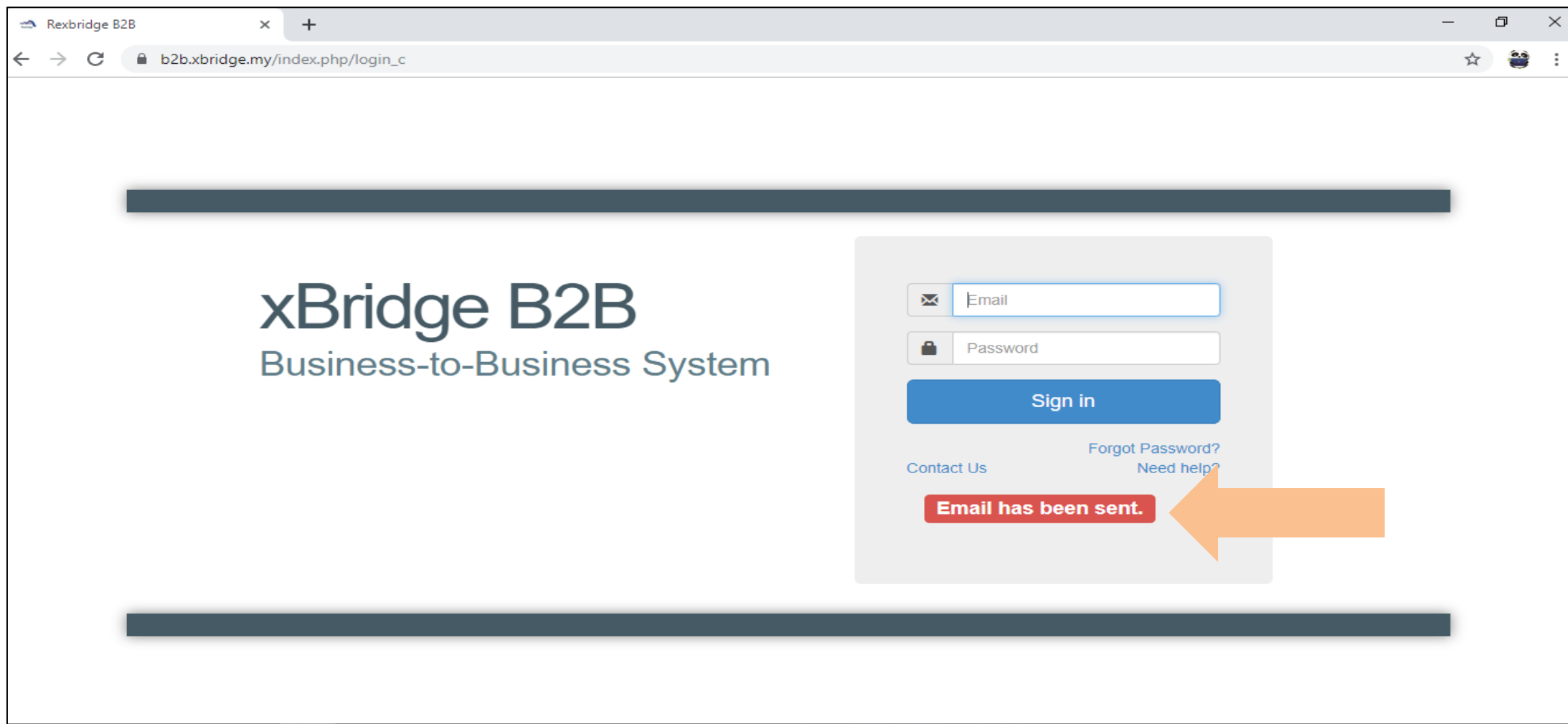
Please Key Email:

support@xbridge.my

Submit

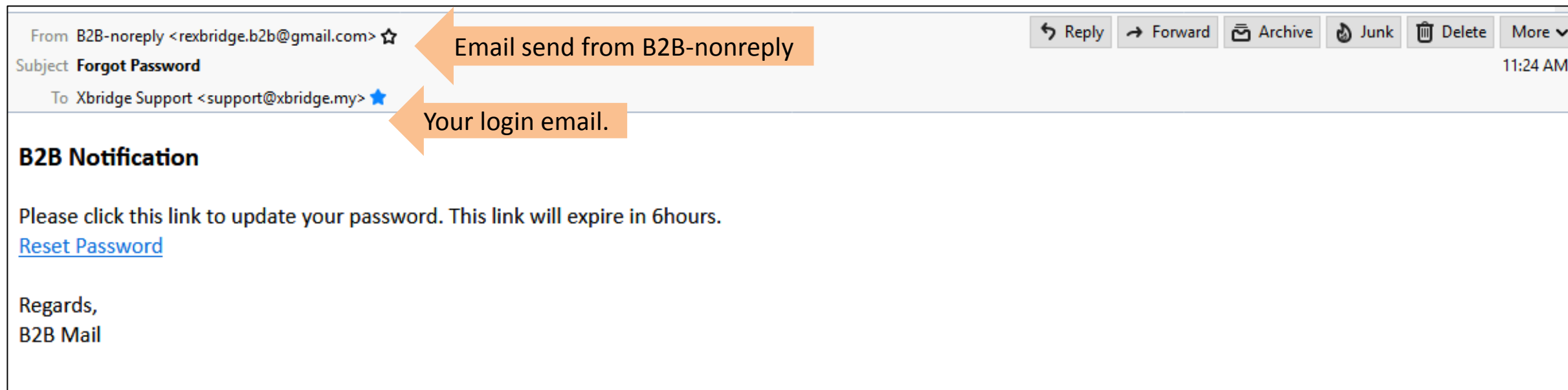
# Forgot Password

Step 3: You will see **Email has been sent.** after you submit your email.



The screenshot shows a web browser window with the address bar displaying "b2b.xbridge.my/index.php/login\_c". The page features the "xBridge B2B Business-to-Business System" logo on the left. On the right, there is a login form with fields for "Email" and "Password", a "Sign in" button, and links for "Forgot Password?" and "Need help?". Below the "Sign in" button, a red message box displays "Email has been sent.", which is highlighted by a large orange arrow pointing to it from the right. At the bottom left of the form area, there is a "Contact Us" link.

Step 4: You will get an email that contain a link to resert password.



Step 5: Click reset password.



# Reset Password

Step 6: Input your new password and retype to confirm your password, click

Submit

Please Enter Password :

.....

New password

Confirm Password :

.....

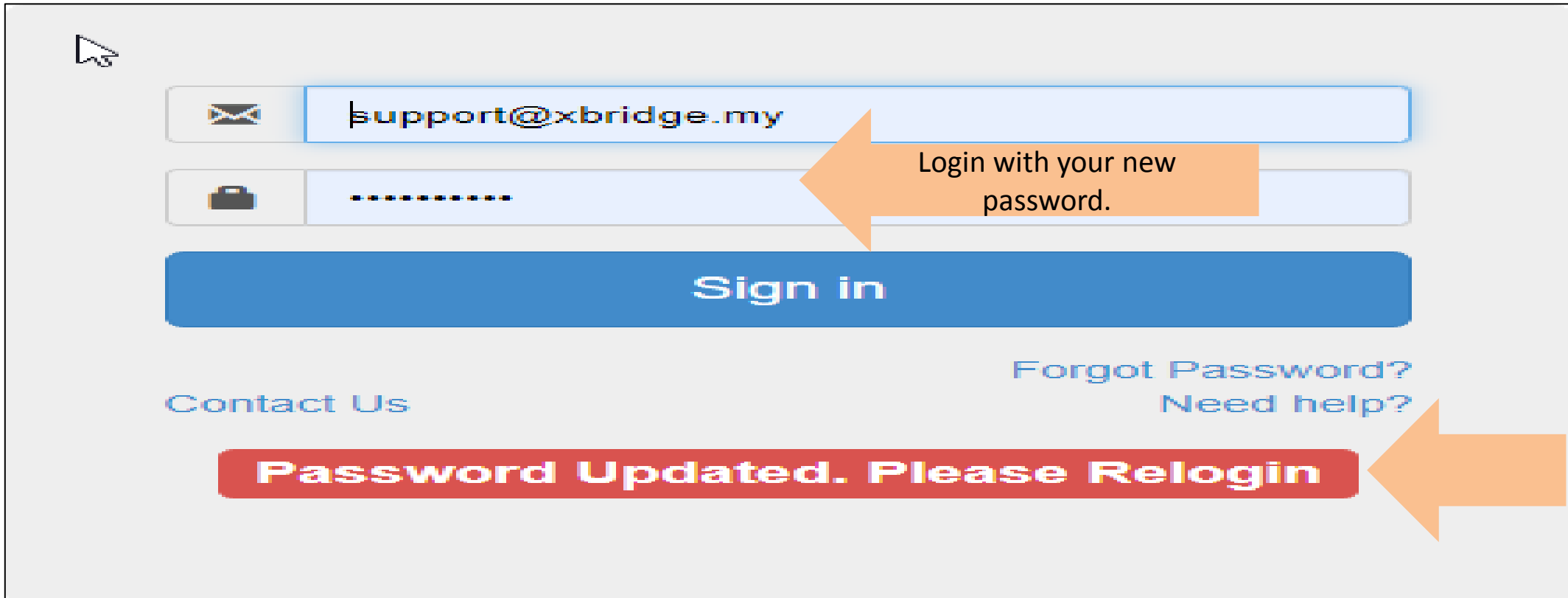
Confirm new password

Submit

# Reset Password

Step 7: Message **Password Updated. Please Relogin** appear at the login screen after you submit new password.

Step 8: Proceed to Login with new password.



The screenshot shows a login interface with the following elements:

- A mouse cursor icon in the top left corner.
- An email input field containing "support@xbridge.my" with an envelope icon on the left.
- A password input field with a lock icon on the left and a series of dots for the password.
- An orange arrow pointing from the text "Login with your new password." to the password input field.
- A large blue "Sign in" button.
- Links for "Contact Us" and "Forgot Password? Need help?" below the sign in button.
- A red banner at the bottom containing the text "Password Updated. Please Relogin".
- A large orange arrow pointing from the right towards the red banner.