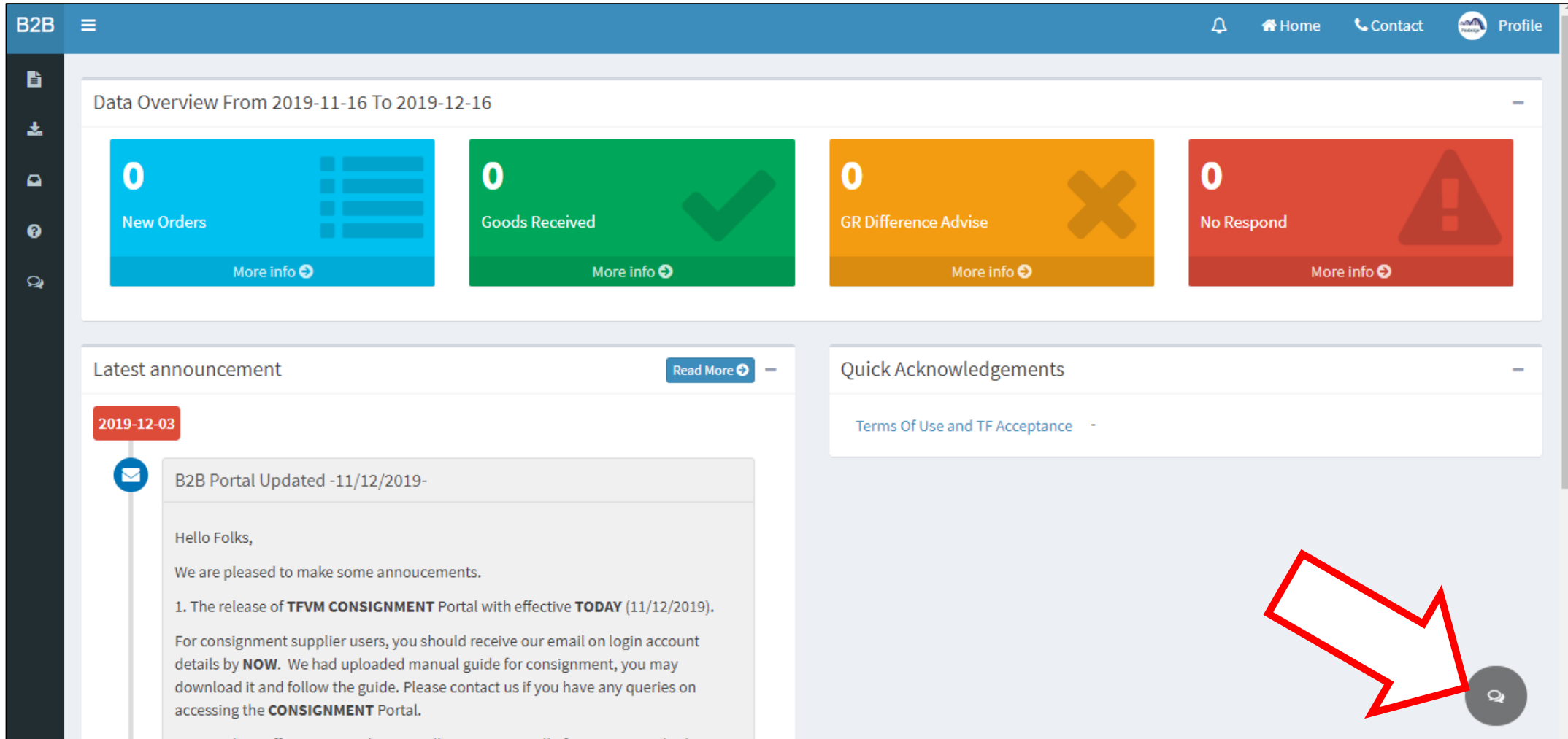


This user manual guide includes:

- ✓ How to raise ticket to xBridge Support?
- ✓ How to view or track tickets status?

You may click  at the lower right corner when you have queries or issues to report.



The screenshot displays the B2B portal interface. At the top, a blue header bar contains the 'B2B' label, a menu icon, and navigation links for Home, Contact, and Profile. A left sidebar lists various portal functions. The main content area is titled 'Data Overview From 2019-11-16 To 2019-12-16' and features four colored cards: 'New Orders' (blue), 'Goods Received' (green), 'GR Difference Advise' (orange), and 'No Respond' (red). Each card shows a count of '0' and a 'More info' link. Below this, the 'Latest announcement' section, dated 2019-12-03, contains a message about the B2B Portal update. The 'Quick Acknowledgements' section includes a link to 'Terms Of Use and TF Acceptance'. A large red arrow points to a help icon in the bottom right corner of the page.

B2B

Home Contact Profile

Data Overview From 2019-11-16 To 2019-12-16

0 New Orders More info

0 Goods Received More info

0 GR Difference Advise More info

0 No Respond More info

Latest announcement Read More

2019-12-03

B2B Portal Updated -11/12/2019-

Hello Folks,

We are pleased to make some announcements.

1. The release of **TFVM CONSIGNMENT** Portal with effective **TODAY** (11/12/2019).

For consignment supplier users, you should receive our email on login account details by **NOW**. We had uploaded manual guide for consignment, you may download it and follow the guide. Please contact us if you have any queries on accessing the **CONSIGNMENT** Portal.

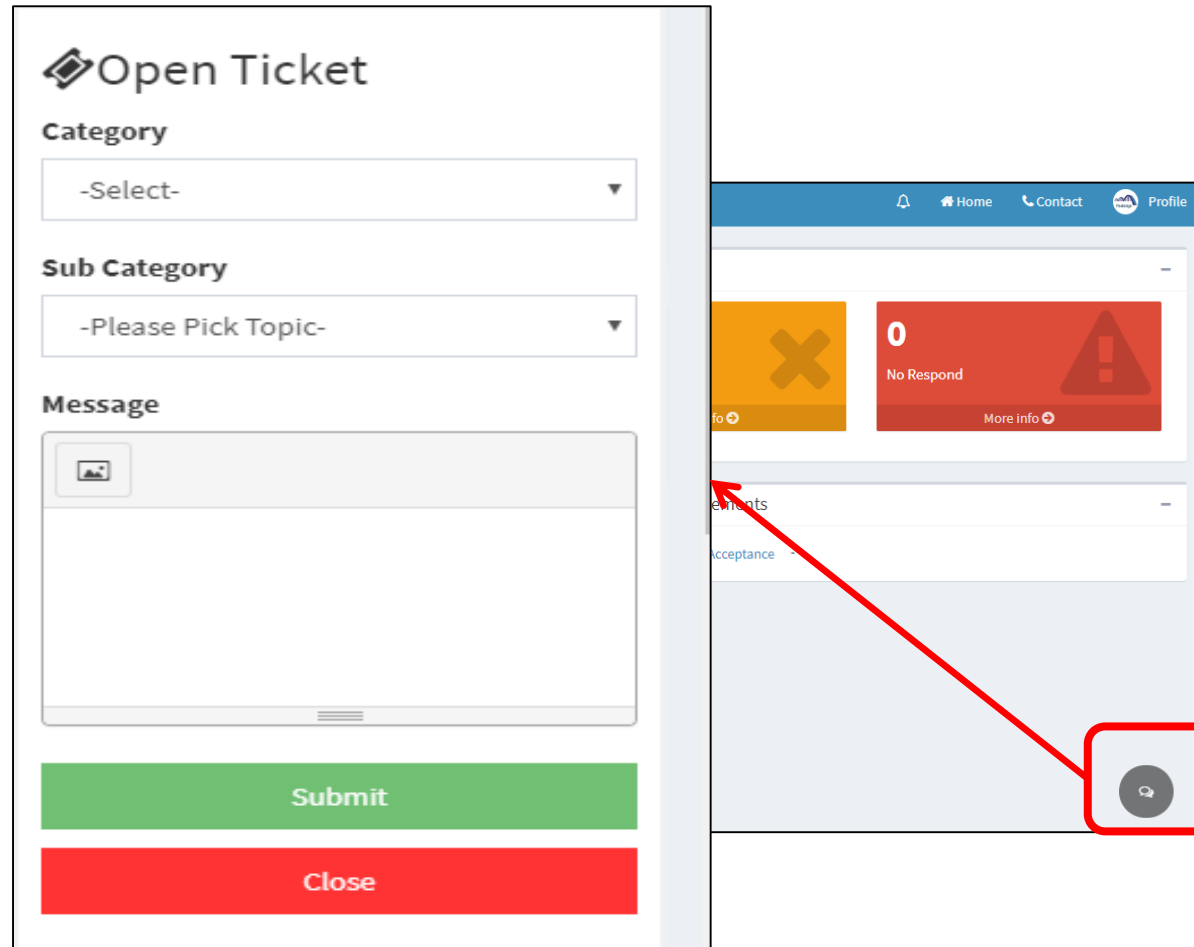
Quick Acknowledgements

Terms Of Use and TF Acceptance

Click on  and ticket system will prompt out. Select your category and sub category.

Key in your queries or issues and click

Submit



**Open Ticket**

**Category**

-Select-

**Sub Category**

-Please Pick Topic-

**Message**

Submit

Close

Home Contact Profile






No Respond

More info






You can view all your tickets when you click



B2B

B2B

Ticket Status

Show 10

Search:

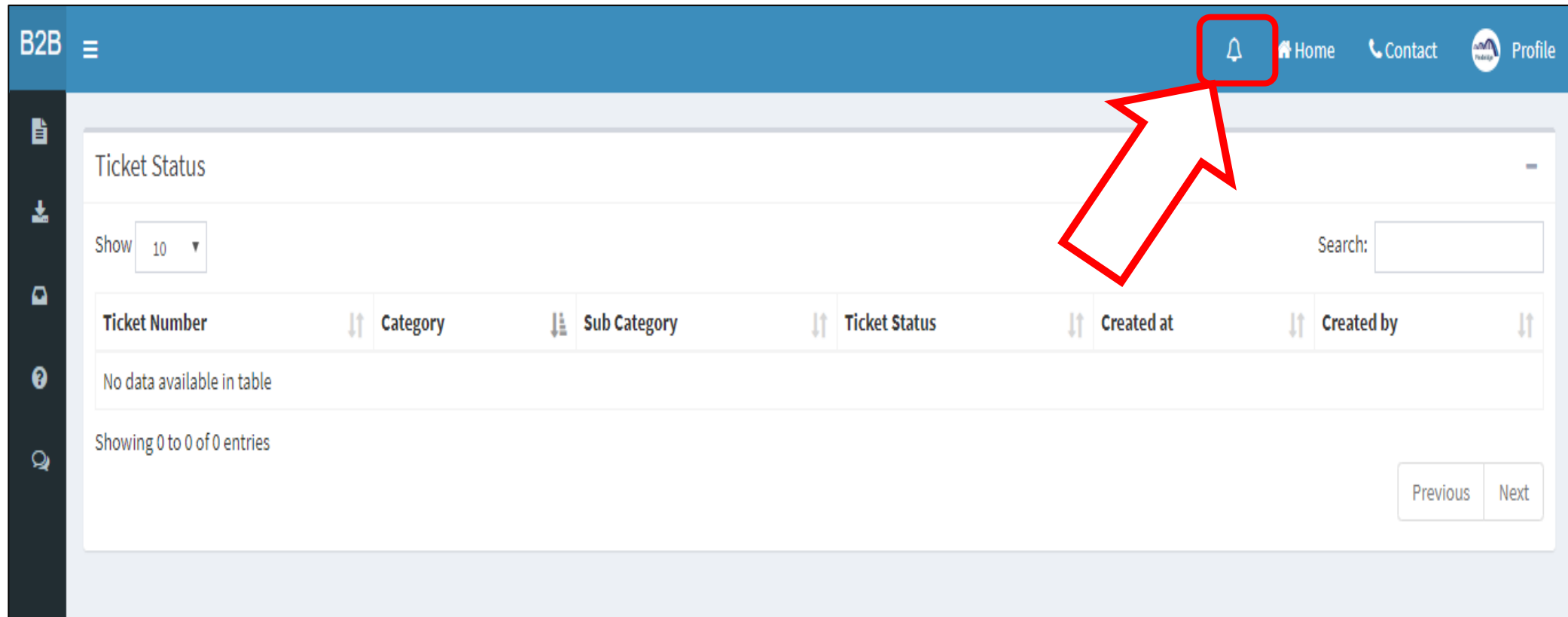
Ticket Number	Category	Sub Category	Ticket Status	Created at	Created by
No data available in table					


Showing 0 to 0 of 0 entries



Previous

Next

You will receive notification when xBridge support team reply your ticket.



**B2B** 

 [Home](#) [Contact](#)  [Profile](#)

**Ticket Status**

Show  Search:

Ticket Number	Category	Sub Category	Ticket Status	Created at	Created by
No data available in table					

Showing 0 to 0 of 0 entries

[Previous](#) [Next](#)