



Proposal to the Office of Systems Integration (OSI)

Request for Information (RFI) #75001

For Agile Development Pre-Qualified (ADPQ) Vendor Pool

User Stories

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Strategy! Innovation! Transformation!

Revision History

Version	Date	Description of Updates	Author
DRAFT	05/22/2016	Created the Initial Version	xFusion
1.0	06/05/2016	Updates made for review comments	xFusion

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1 Introduction

The purpose of this document is to create the user stories for the SafeKids application. The user stories represent the interaction of a user with the application and his expectations. It also includes the acceptance criteria for each user story while testing the application. Further, the user stories also feed into the creation of the test cases for both the positive and negative scenarios.

2 User Stories

The following are the user stories and high level assumptions created for this application:

Assumptions

1. The “*Parent of Foster Kids*” in the Attachment B, Section 1 Working Prototype means the Biological/Adoption Parent and is the *only* User/Actor for the SafeKids prototype phase functional scope.
2. The Biological/Adoption Parent is already known to the system by their First Name, Last Name and EMail ID. For online registration, the Biological/Adoption Parent need to provide First Name, Last Name and EMail ID that should match with the existing record. The prototype doesn't perform the validation but assume that the First Name, Last Name and EMail ID are already registered with the system.
3. Biological Parent/Adoption Parent may need to provide various proof for the relationship with the child including genogram etc. For the prototype we are only asking the Parent to provide Child's Birth Certificate or Adoption Certificate.
4. Biological/Adoption Parent being the *only* User/Actor can send message to the Case Worker or to the Foster Parents but won't receive message from them in this prototype scope.
5. The Foster Care Facility Search will return Facility data only if searched using a ZIP code supported by the Community Care Licensing - Foster Family Agency Locations List at the following location:
<https://chhs.data.ca.gov/Facilities-and-Services/Community-Care-Licensing-Foster-Family-Agency-Loca/v9bn-m9p9>

Acceptance Criteria:

The Acceptance Criteria in terms of Specific Conditions of Satisfaction are defined for each User Story in this document. Please refer to the following deliverable for General Conditions of Satisfaction:

- [ADPQ-SafeKids-GeneralConditionsOfSatisfaction](#)

2.1 Feature 1.1 – Parent Registration and Sign In

- **Story 1.1.1 – Parent – Account Creation**

I am a parent and want to create my account so that I can use the SafeKids online application.

Acceptance Criteria

Specific Conditions of Satisfaction:

- The user is able to enter the following information for establishing his online account
 - First Name
 - Middle Name (Optional)
 - Last Name
- The user is able to enter at least one of the following information or both for establishing his identity
 - Cell Phone (if available)
 - E-Mail (if available)
- The user is sent an email or text message depending on what he prefers from the system.
- The email/text message contains a verification code that the user needs to enter into the system to verify his identity.
- Once his identity is verified, the user will need to accept the Terms and Conditions and register his/her account.
- The user is taken to the “Create Profile” screen.
- The user enters the following additional information to complete creation of the profile:
 - Social Security Number
 - Sex
 - Home Address Street 1
 - Home Address Street 2
 - City
 - State
 - Zip + 4 (optional)
 - Mailing Address (If different from Home Address)
 - Best time to call
- The user is able to enter a User ID.
- The User ID entered is checked in the system to see if it already exists.
- The user is able to create a Password.
- The Password is checked against the password policy set by the system.
- The user is able to select at least two secret questions and answers for password retrieval in the future.
- The system is able to do a CAPCHA check to ensure that the system is not being used by a robotic user.

- **Story 1.1.2–Parent – Password Reset**

I am a parent and forgot my password. I need to reset my password.

Acceptance Criteria

Specific Conditions of Satisfaction:

- For Password reset, the user is able to:
 - Enter his User ID
 - Answer the security questions
 - Choose an email, text message, or both for the Password to be sent to him.
- The system is able to do a CAPCHA check to ensure that the system is not being used by a robotic user.

2.2 Feature 1.2 – Parent – Profile Management

- **Story 1.2.1–Parent – Modify Profile**

I am a parent and want to modify my user profile.

Acceptance Criteria

Specific Conditions of Satisfaction:

- The user is able to log in using his User ID and Password.
- Once the user is in his account, he is able to change any of the following information:
 - Middle Name (Optional)
 - Home Address Street 1
 - Home Address Street 2
 - City
 - State
 - Zip + 4 (optional)
 - Mailing Address (If different from Home Address)
 - Phone Number (at least one of home, work and cell numbers)
 - Best time to call
 - E-mail (Optional)
 - Secret questions and answers
- The system is able to do a CAPCHA check to ensure that the system is not being used by a robotic user.

2.3 Feature 1.3 – Parent – Manage Child(ren) Profile

- **Story 1.3.1 – Parent – Set Up Child(ren) Profile**

I am a parent and want to log in to my user profile and set up the child(ren) profiles by entering the child(ren) demographics.

Acceptance Criteria

Specific Conditions of Satisfaction:

- The user is able to log in using his logon credentials.
- The user is able to create his child(ren) profile by entering the following information about the child(ren):
 - First Name
 - Middle Name (Optional)
 - Last Name
 - Social Security Number
 - Date Of Birth
 - Sex
 - Race
 - Ethnicity
 - Disability Information (if applicable and is clinically determined disabled)
- The user is able to enter his/her relationship with the child.
- The user is able to upload pictures of the child(ren).
- The user is able to upload a proof of parenthood to the child(ren).
- The user is able to upload a document supporting the disability is a disability was selected.

2.4 Feature 1.4 – Parent – Look Up Children’s Residential

Facilities

- **Story 1.4–Parent – Look Up Children’s Residential Facilities**

I am a parent and an authorized user of the system. I want to look up Children’s Residential Facilities within a specific zip code.

Acceptance Criteria

Specific Conditions of Satisfaction:

- The user is able to access a search screen where he can enter a zip code to look up Children’s Residential Facilities.
- The system is able to connect to the HHS API to retrieve data about foster family agency locations that are within the zip code the user has provided.
- The system is able to display the results of the search with the following:
 - Name of the Facility
 - Address of the Facility
 - Contact Number(s)
 - Contact Person Name (if available)
- The system is able to display a Google map to show the location(s) returned by the search.

2.5 Feature 1.5 – Parent – Manage Inbox

- **Story 1.5–Parent – Manage Inbox**

I am a parent and want to manage my inbox.

Acceptance Criteria

Specific Conditions of Satisfaction:

- The user is able to log in using his User ID and Password
- The user is able to access his inbox
- The system will display the name of a case worker and a foster parent
- The user is able to choose any of them and send a message to the person
- The user is able to see the following:
 - Messages that he sent to the Case Worker
 - Messages that he received replies from the Case Worker
 - Messages that he sent to the Foster Parent
 - Messages that he received replies from the Foster Parent
- The user is able to sort the messages by Date Received or by the Sender Name
- The user is able to respond to a message through the Inbox
- The user is able to delete a message from his Inbox