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|  | **Proposal to the**  **Office of Systems Integration (OSI)**  **Request for Information (RFI) #75001**  **For**  **Agile Development Pre-Qualified (ADPQ) Venfor Pool**  **User Personas**  **June 3rd , 2016** |

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*Strategy! Innovation! Transformstion!*

Revision History

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| --- | --- | --- | --- |
| Version | Date | Description of Updates | Author |
| DRAFT | 05/20/2016 | Created the Initial Verson | xFusion |
| 1.0 | 06/03/2016 | Updatd for review comments | xFusion |
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Table of Contents

[Table of Contents iv](#_Toc452916722)

[List of Tables v](#_Toc452916723)

[LIST OF FIGURES vi](#_Toc452916724)

[1 Introduction 1](#_Toc452916725)

[2 User Persona Detals 2](#_Toc452916726)

[2.1 Parent 2](#_Toc452916727)

List of Tables

No table of figures entries found.

LIST OF FIGURES

# Introduction

The user persona development is a part of the design process that identifies and prioritizes the roles and user characteristics for the SafeKids system. Once the user personas are defined, then the team starts the design and development based on the user personas.

The application development team interacts with the users and also assumes ceratin characteristics whenever necessary. Through open discussion, research and observation, we identified goals, motivations, contextual influences, that drove the development user stories to support the profiles. Based on all this information we formulated one user persona to represent the biological parent.

# User Persona Detals

## Biological Parent

Parent Name: Piotr Palacz

Parent Age: 42

Parent Technology: Desktop, Laptop, mobile devices (mobile phones and tablets )

Pain Points:

* *How can I better track my child and what is happening to him?*
* *Can I lookup for Foster Care facilities in my zipcode and request for my child(ren) to be placed in a facility that is near to my home?*
* *Can I communicate safely with the case worker assigned to my child(ren)?*
* *Can I communicate safely with the foster care facilty where my child(ren) is/are living?*

NOTE: Please be noted that Piotr Palacz is not a Biological Parent of a Foster Child in real life. He assumed the role of the Biological Parent of a Foster Child for this prototype purpose.