

Matt Carrick

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Experience

**March '16 - August '16 (intern),
August '16 - present**

Amazon Web Services

Cloud Support Associate/Engineer

- Troubleshooting customer issues involving many AWS services and dealing with customers directly over email, via live chat or over the phone
- Day-to-day usage of AWS' DevOps tools such as ECS, Elastic Beanstalk, CodePipeline, CloudFormation and CodeBuild
- Good experience with the core AWS services such as EC2, ELB, Autoscaling, EBS and IAM
- Constantly learning new AWS services such as OpsWorks, EKS, Service Catalog and others
- Experience with third party tools used by AWS services such as Docker, Git, Kubernetes

September '15 - May '17

UCC Netsoc

Head SysAdmin

- Linux server administration experience
- Assembled, setup and installed a server to Cork Internet Exchange data center
- Setup automated server backup system, IRC server, video game servers and VOIP servers

Education

2012 - 2017

University College Cork

B.Sc. in Computer Science

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| ◦ <i>4th Year - 71%</i> | ◦ <i>3rd Year - 75%</i> | ◦ <i>2nd Year - 50%</i> |
| ◦ Algorithms & Data Structures - 83% | ◦ Client Side Programming - 93% | ◦ Database Design and Admin - 79% |
| ◦ Information Retrieval - 81% | ◦ Web Systems Team Project - 81% | ◦ Logic Design - 62% |
| ◦ Artificial Intelligence 1 - 71% | ◦ Software Engineering - 77% | |

Skills

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| <ul style="list-style-type: none">◦ Strong Linux experience◦ Familiarity with many AWS services including EC2, ELB, CloudFormation, ElasticBeanstalk◦ Good computer networking knowledge and troubleshooting experience◦ Docker experience through Amazon ECS and Netsoc server administration◦ Experience with Git version control◦ Worked as profile primary in AWS, being the point of contact for the team during the busy shift and distributing customer contacts to engineers to be worked on based on priority | <ul style="list-style-type: none">◦ HTML5, CSS and JavaScript, as well as libraries and frameworks such as jQuery, AngularJS, FabricJS and Materialize CSS◦ Bash and Python scripting experience◦ Mentor for two separate new hires in AWS, guiding them through their first few months in the company and teaching them services◦ As manager of a large college team project, have experienced leading a team as well as delegating work and deadline management◦ Provided training and talks to new hires and new members of the team, including developing the CodeBuild onboarding training |
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