# Matt Carrick

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# Experience

March '16 - August '16 (intern), August '16 - present **Amazon Web Services** 

**Cloud Support Associate/Engineer** 

- Troubleshooting customer issues involving many AWS services and dealing with customers directly over email, via live chat or over the phone
- o Day-to-day usage of AWS' DevOps tools such as ECS, Elastic Beanstalk, CodePipeline, CloudFormation and CodeBuild
- o Good experience with the core AWS services such as EC2, ELB, Autoscaling, EBS and IAM
- o In the process of becoming familiar with OpsWorks, EKS, Service Catalog and other AWS services
- o Experience with third party tools used by AWS services such as Docker, Git, Kubernetes

September '15 - May '17

**UCC Netsoc** 

**Head SysAdmin** 

- o Linux server administration experience
- o Assembled, setup and installed a server to Cork Internet Exchange data center
- o Setup automated server backup system, IRC server, video game servers and VOIP servers

## Education

### 2012 - 2017

- 4th Year 71%
  - Algorithms and Data Structures -83%
  - Information Retrieval 81%
  - Artificial Intelligence 1 71%

### **University College Cork**

- o 3rd Year 75%
  - Client Side Programming 93%
  - Web Systems Team Project 81%
  - Software Engineering 77%

### **B.Sc. in Computer Science**

- 2nd Year 50%
  - Database Design and Admin 79%
  - Logic Design 62%

## Skills

- o Strong Linux experience
- Familiarity with many AWS services including EC2, ELB, CloudFormation, ElasticBeanstalk
- Good computer networking knowledge and troubleshooting experience
- Docker experience through Amazon ECS and Netsoc server administration
- o Experience with Git version control
- Worked as profile primary in AWS, being the point of contact for one day a week for my team, and distributing customer contacts to engineers to be worked on

- HTML5, CSS and JavaScript, as well as libraries and frameworks such as jQuery, AngularJS, FabricJS and Materialize CSS
- o Bash and Python scripting experience
- o Basic knowledge of MySQL databases
- Mentor for two separate new hires in AWS, helping guide them through their first few months
- As PM of a large college team project, have experienced in delegating work as well as time and deadline management