

Program Registration Application User Manual

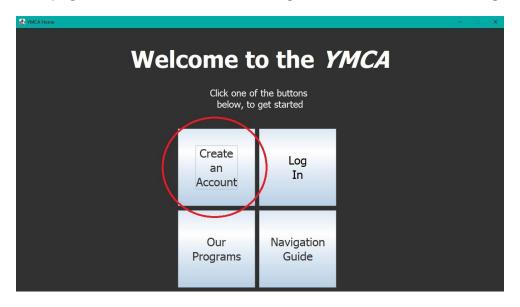
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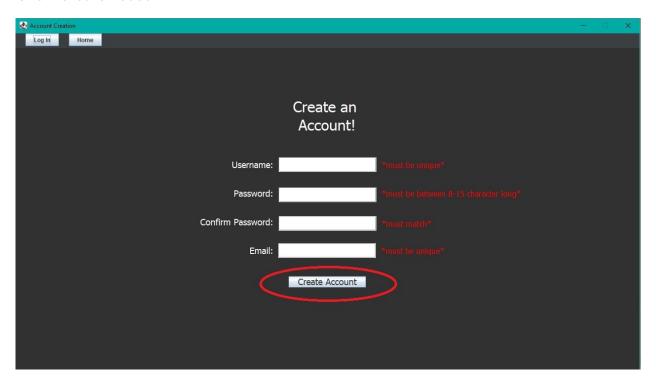
Home Page

Creating an Account

1. From the main page, click 'Create an Account' to go to the Account Creation Page



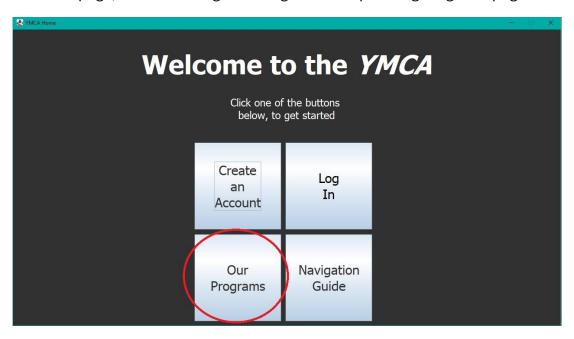
- 2. Enter in each field, making sure each entry is valid given the requirements
- 3. Click 'Create Account'



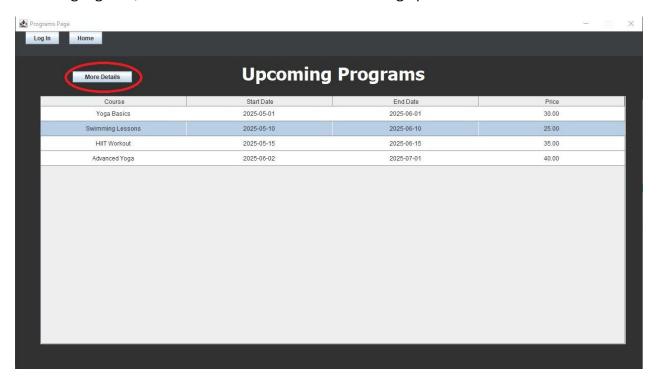
Viewing Programs

All available program offerings may be viewed without signing in.

1. From the main page, click 'Our Programs' to get to the Upcoming Programs page.



- 2. To view more details, simply click the name of the desired course so it is highlighted.
- 3. Once highlighted, click the 'More Details' button to bring up the full details of the course.



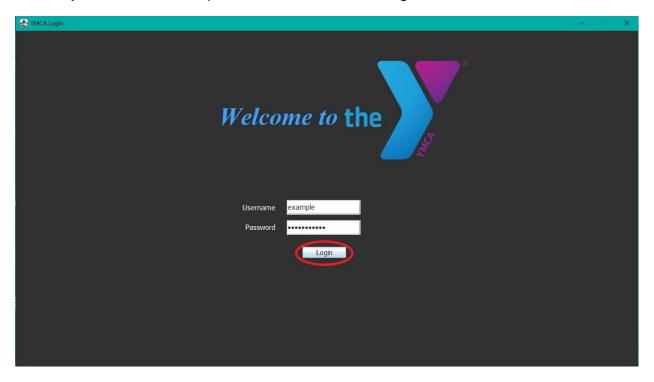
Logging In

Note: You must have an account registered with your local YMCA to log in.

1. From the main page, click on the 'Log In' button



2. Enter in your username and password, then click the 'Login' button

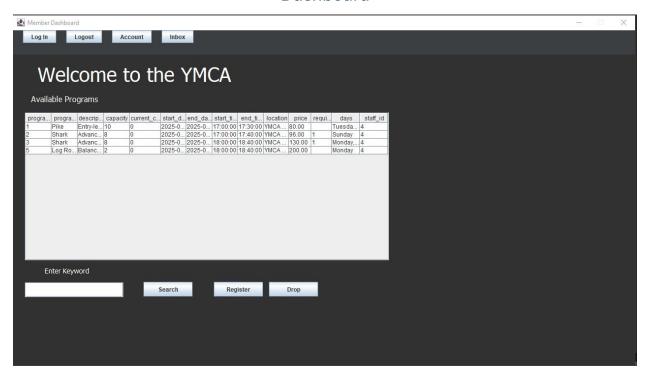


Basic Users

Members and non-members can perform the same functions in this application, the only difference being that members receive a discount on their program fees.

Page Navigation

Dashboard



From the Member Dashboard, you can search and view available programs, as well as register and drop them.

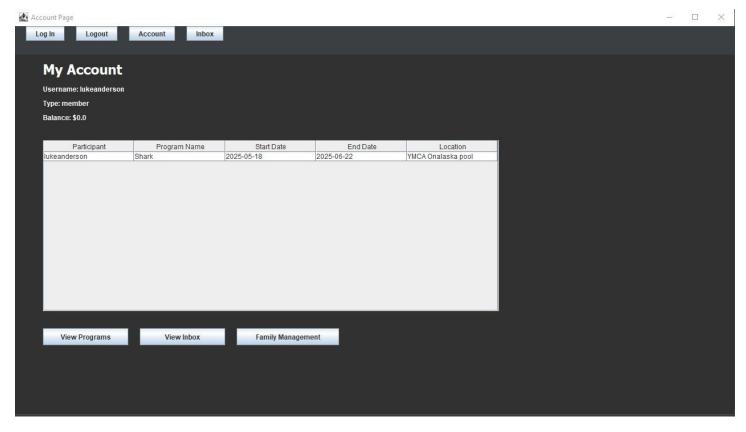
You can navigate to the Inbox Page by clicking the 'Inbox' button at the top of the page

You can navigate to the Account Page by clicking 'Account' button at the top of the page

Log out by clicking the 'Logout' button at the top of the page

Log in to a different account by clicking the 'Log In' button at the top of the page

Account Page



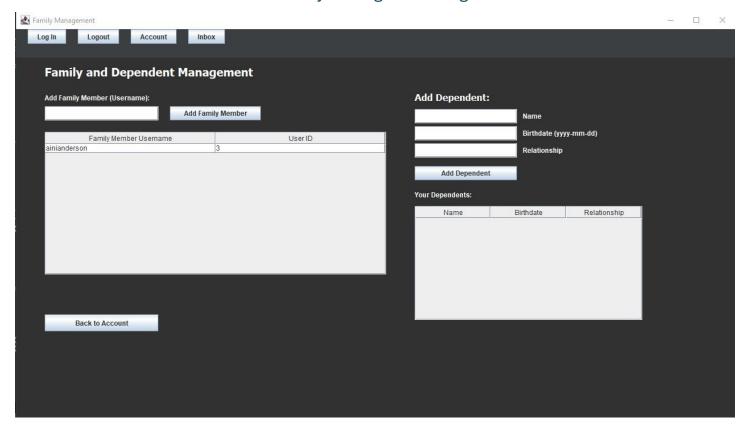
From the Account Page, you can view your current registered programs, user type, and balance.

To navigate to the Dashboard, click the 'View Programs' button.

To navigate to the Inbox, click the 'Inbox' button.

To navigate to the Family Management Page, click the 'Family Management' button.

Family Management Page

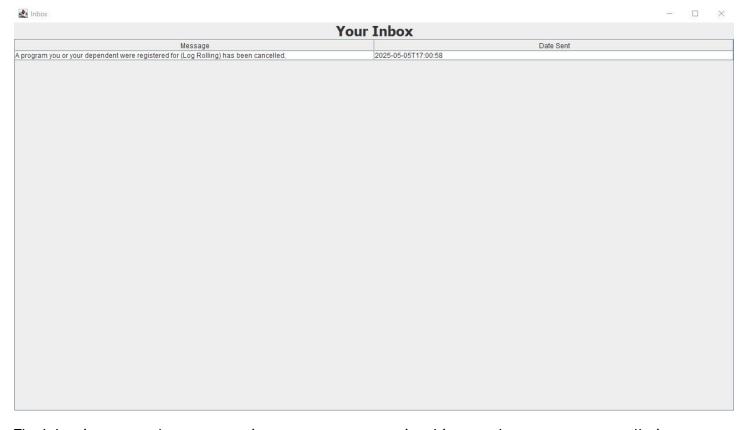


From the Family Management Page, you can view and add family members, and view and add dependents.

To navigate to the Inbox, click the 'Inbox' button.

To navigate to the Account Page, click the 'Back to Account' button.

Inbox

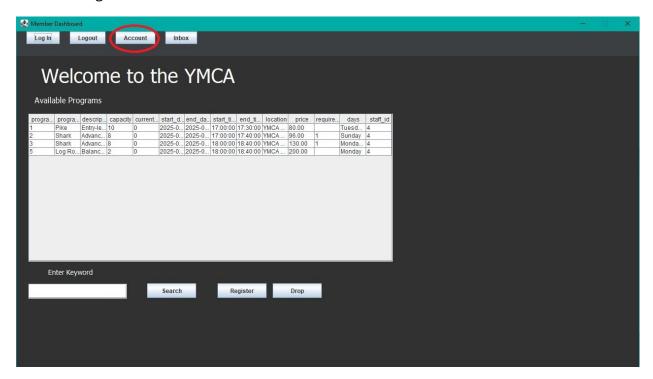


The Inbox is a page where you receive messages concerning things such as program cancellations.

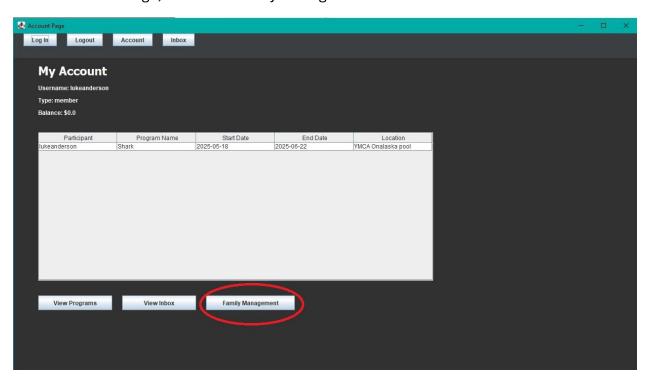
To exit the inbox, simply close the page to go back to the previous page you were on.

Adding Family Members

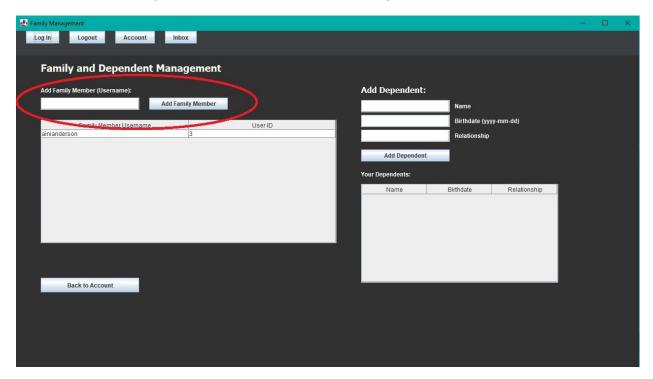
1. From the Member Dashboard, click the 'Account' Button at the top of the application to go to the Account Page



2. On the Account Page, click the 'Family Management' Button

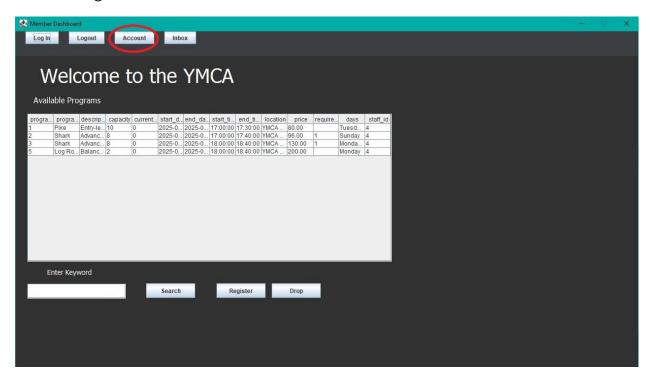


- 3. Enter in a username that your family member will use
- 4. Click the 'Add Family Member' Button to add the family member

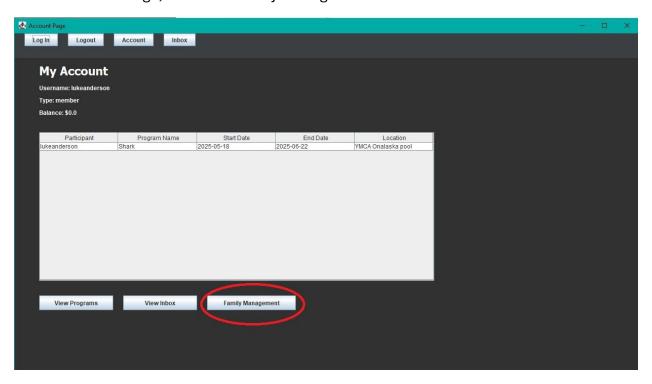


Adding Dependents

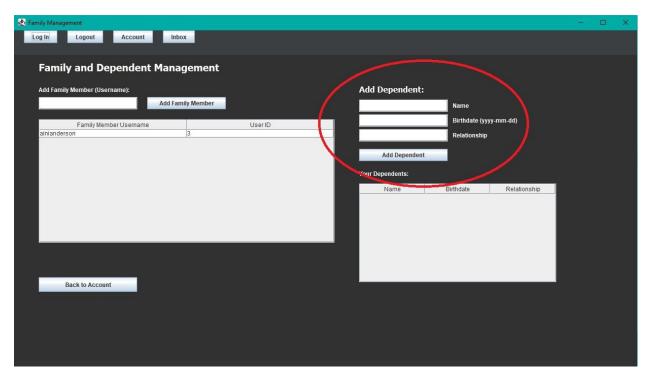
1. From the Member Dashboard, click the 'Account' button at the top of the application to go to the Account Page



2. On the Account Page, click the 'Family Management' button

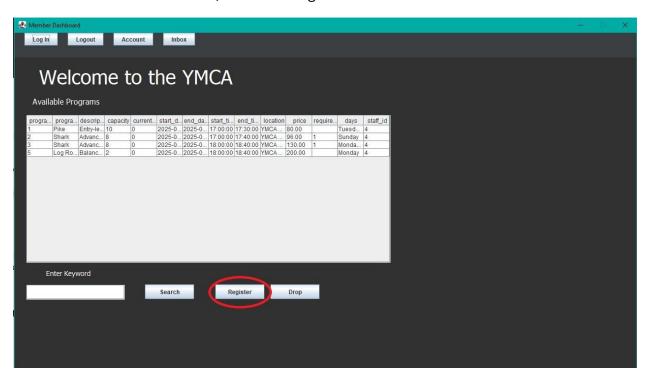


- 3. Enter your dependent's Name, Birthdate, and type of Relationship (Mother, Father, Daughter, Son, etc.)
- 4. Click the 'Add Dependent' button

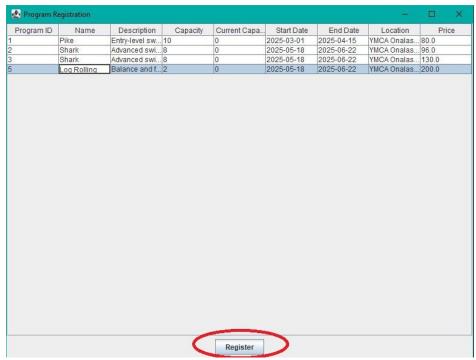


Registering for a course

1. From the Member Dashboard, click the 'Register' button.

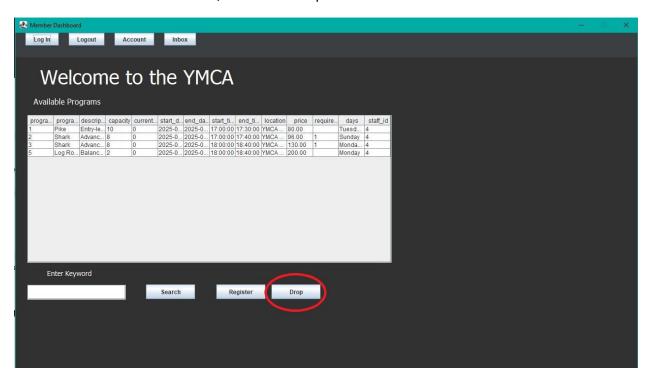


- 2. Select the family member or dependent who will be attending the program, then click 'OK'
- 3. Select the desired program so that it is highlighted
- 4. Click the 'Register' button

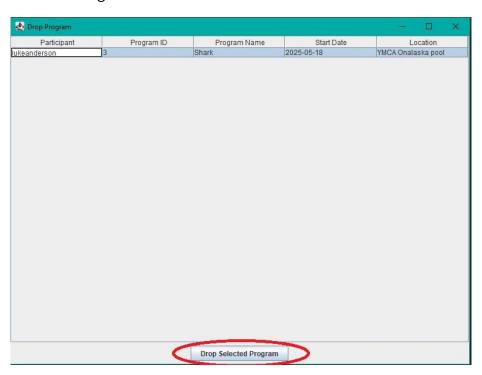


Dropping a course

1. From the Member Dashboard, click the 'Drop' button



- 2. From the menu, select the desired course to drop so it is highlighted
- 3. Click 'Drop Selected Program'

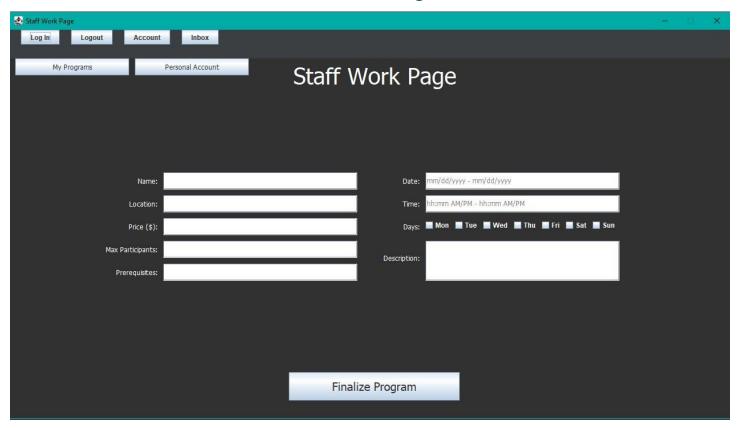


Staff

Staff may also perform any function that a Basic User can. To do so, click the 'Personal Account' button to navigate to the user pages.

Staff Pages

Staff Work Page

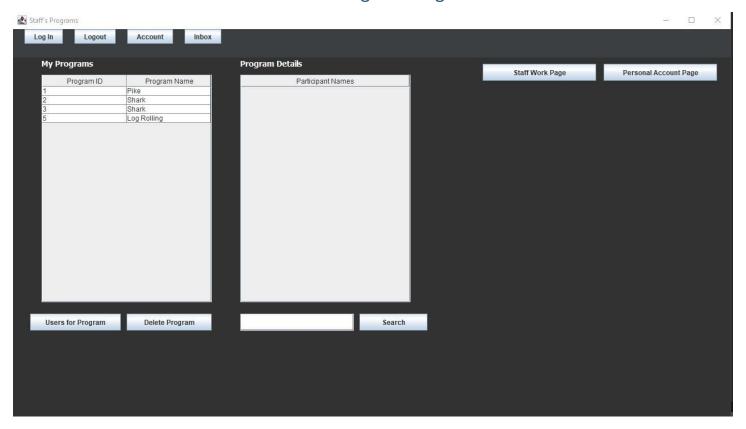


From this page, you can create programs that you will facilitate.

To navigate to your personal account, click the 'Personal Account' button.

To navigate to the Staff Programs Page, click the 'My Programs' button.

Staff Programs Page



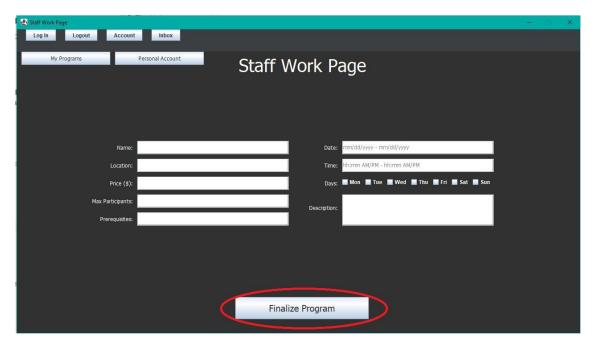
From this page you may view and delete the programs you have created, view the users registered for your programs, and view the programs that specific users are registered for.

To navigate to the Staff Work Page, click the 'Staff Work Page' button.

To navigate to your Personal Account, click the 'Personal Account Page' button.

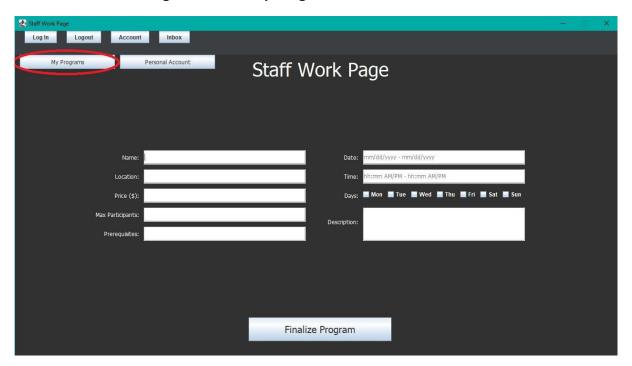
Creating a program

- 1. From the Staff Work Page, fill out all fields
- 2. When finished, click the 'Finalize' Program button

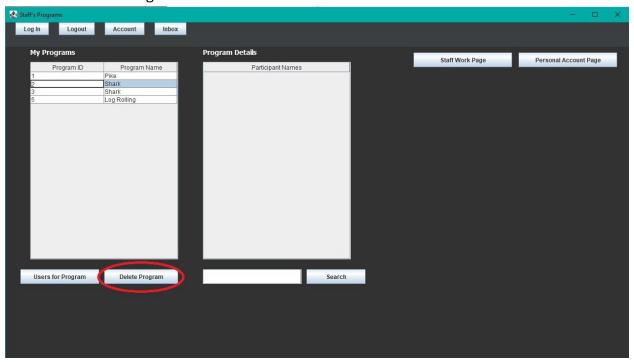


Deleting a program

1. From the Staff Work Page, click the 'My Programs' button

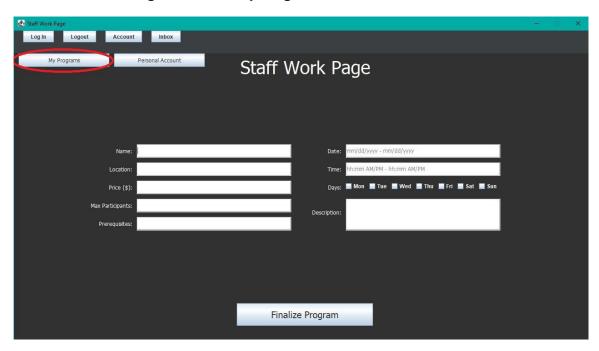


- 2. Select the program desired by clicking its name so it is highlighted
- 3. Click the 'Delete Program' Button

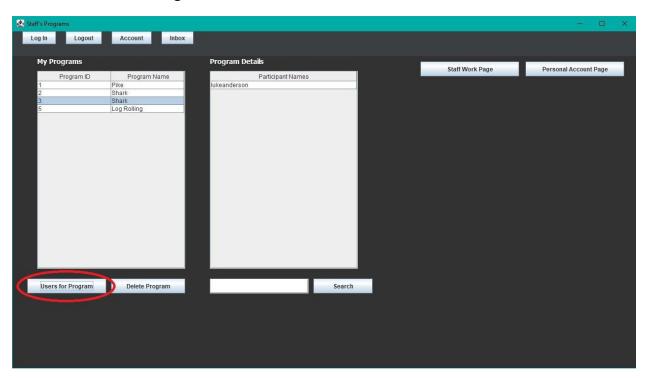


Search Program Registrations

1. From the Staff Work Page, click the 'My Programs' button



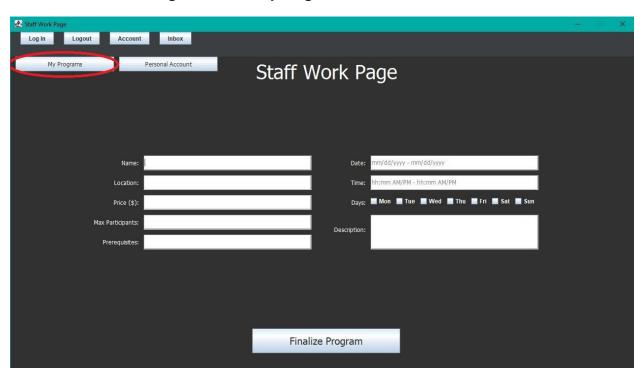
- 2. Select the program desired by clicking its name so it is highlighted
- 3. Click the 'Users For Program' Button



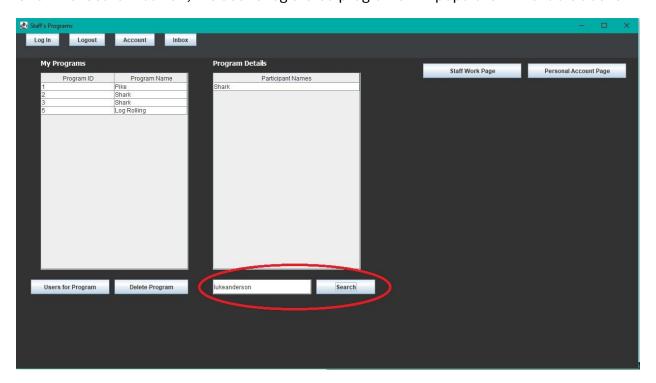
- 4. Participants for the selected program will be shown in the table to the left.
- 5. To search for someone specific, type their name in the text field and click the 'Search' button

Search a User's Registrations

1. From the Staff Work Page, click the 'My Programs' button



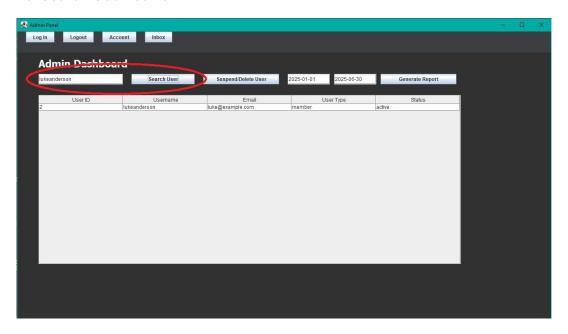
- 2. Type in desired user's username into text area
- 3. Click the 'Search' button, the user's registered programs will populate in the table above



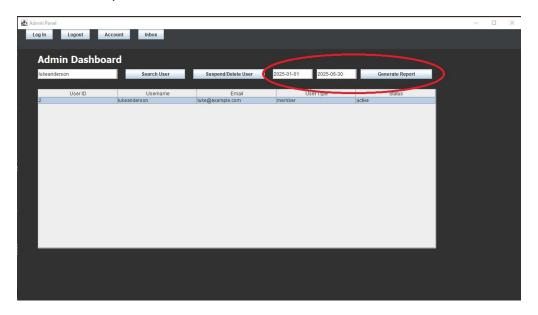
Admin

Generating Reports

- 1. From the Admin Dashboard, search the username of the desired user
- 2. Click the 'Search User' button

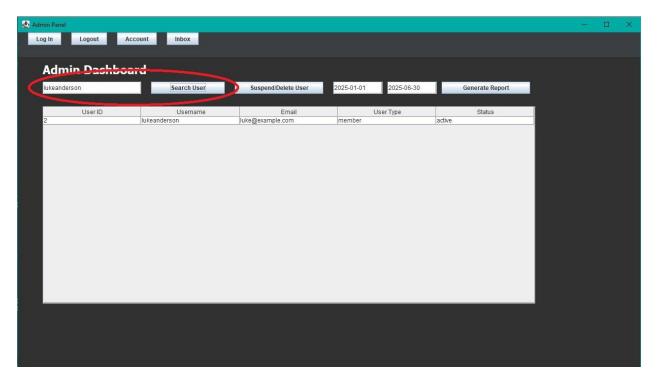


- 3. Click the desired user so it is highlighted
- 4. Enter in the desired dates of registrations
- 5. Click the 'Generate Report' button

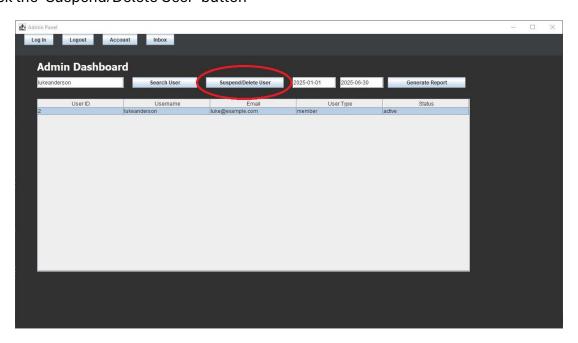


Deactivating users

- 1. From the Admin Dashboard, search the username of the desired user
- 2. Click the 'Search User' button



- 3. Click the desired user so it is highlighted
- 4. Click the 'Suspend/Delete User' button



FAQ

Q: What do I do if my account has been suspended?

A: Contact a staff member at your local YMCA to have it reinstated or a new account created

Q: What do I do if I forget my password?

A: Contact a staff member at your local YMCA to have your password reset

Q: Will I be refunded if I drop a course?

A: Courses dropped before the start date will receive a refund, but not if that date has already passed