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Alexander Stevenson

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Portfolio: <https://xanderstevenson.github.io/>

**Developer Advocate – DevOps, Data Center, and AI**  
***Cisco DevNet*** – Remote, United States  
August 2023 – November 2024

* **DevOps & Infrastructure-as-Code Developer Advocacy** team member, producing engaging labs, code, blogs, videos, documentation, and more for engineers worldwide.
* Led **Engineering Connect meetings** **for Cisco’s entire Data Center** **portfolio**, bridging the Engineering and Business units for collaboration on APIs, docs, sandboxes, labs, etc.
* Vital member of the **AI Tiger Team** and **Design Insights Group (DIG)** AI teams.
* Co-founded the **Cisco Networking APIs Technical Advisory Group**.
* Conceived and developed the successful the ‘**DevOps Shop**’ video series (10,000+ views) and the extremely popular **AI Daily Dose** bot.
* Presented at **Cisco Live** events (US, APJC, EMEA), educating the developer community.

**Software + Network (DevNet) Engineer**  
***Cisco DevNet*** – Remote, United States  
December 2019 – August 2023

* Core member of the **Developer Success** and **IoT** teams, providing education and support.
* Contributed to and maintained DevNet’s site and offerings, including **code samples**, **documentation**, **labs**, **courses**, **sandboxes**, **blogs**, and more.
* Presented at both **Cisco Live** and **Cisco Impact** on development-related topics.
* **Cisco Blogs**, **Cisco Community**, and **Cisco Code Exchange** published author.
* Served as a liaison between the internal **Product** and **Engineering** teams and the developers in the **Community**, facilitating an efficient two-way flow of feedback.

**Full-Stack Software Engineer**  
***Apple*** *(Contract)* – Austin, TX, United States  
July 2019 – October 2019

* Member of the fast-paced and Agile-based **Developer Insights** team.
* Developed automation scripts in **Python**, improving reporting for internal teams.
* Contributed to front and back-end systems, including **APIs**, **databases**, and **automation**.
* Monitored critical systems and triaged issues with real-time monitoring software, including **AppNeta**, **AppDynamics** and **Site24x7**.
* Created custom dashboards, widgets, and client-facing apps, with **JSON** and **XML** data.
* Leveraged **Splunk** and **Python** libraries (Pandas, NumPy, Matplotlib) for data analysis.

**Software Engineer Apprentice**  
***Code Platoon*** – Chicago, IL, United States  
August 2018 – July 2019

* Completed an on-site **immersive coding apprenticeship** for skilled military veterans, culminating in an internship at **Sprout Social**.
* Developed and maintained full-stack applications using both **Python/Django** and **JavaScript/React** to emphasize versatility and optimize workflows.
* Engaged in frequent **pair programming** with fellow junior developers to enhance collaboration and code quality.
* Participated in weekly **code reviews** with senior developers and a program manager to refine and improve code standards.
* Balanced **frontend** and **backend** responsibilities, working with databases and UI development.

**Network Support Engineer, Head of Managed Services**  
***Comlabs*** – Melbourne, FL, United States  
July 2017– Aug 2018

* Led **Managed Services** for a nationwide network supporting state and federal agencies, as well as private firms, ensuring rapid outage diagnosis and resolution.
* Coordinated **daily stand-up** meetings with department heads using **Agile methodology** and **managed projects** with Atlassian tools (JIRA, Confluence).
* Maintained a **comprehensive database** for emergency management, employing **data science** techniques (Python, SQL, XML, JSON) for data integrity.
* Identified and resolved a critical system bug, **preventing a potential nationwide outage** and saving the company over **$175,000**.
* Conducted **daily security checks**, **weekly patches**, and **monthly vulnerability assessments**; integrated **PRTG** for real-time infrastructure monitoring.
* Prepared **weekly infrastructure and security reports** for emergency management directors of Georgia, Pennsylvania, and Maryland.

**Education**

**M.Ed.**

B.Sc. in **Network Systems and Data Communications**

B.A. in **Intelligence Studies**

Diploma in **Full-Stack Software Engineering**

**Certifications**

DevNet **Specialist – DevOps** and DevNet **Associate**

Cisco **CyberOps Associate**

CompTIA **A+**, **Network+**, and **Security+**