# Alexandra Sumiyoshi | Full Stack Software Engineer

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I am a Software Engineer with a history in customer service. I believe that streamlining workflow to be intuitive and adaptable creates better, and more productive, environments that also improves collaboration. Ultimately, I strive to create technologies that align with my values of being dependable and efficient.

#### **SKILLS**

- Programming Languages: Python3, JavaScript, HTML, CSS
- Frameworks and Libraries: Node.js/Express, jQuery, Mongoose, Django, React.js
- Database: MongoDB, PostgreSQL
- Tools/Other: Git, GitHub, RESTful APIs, Microsoft Office, Google Suite, AWS S3

# **RELEVANT EXPERIENCE**

**Software Engineering Immersive Fellow | General Assembly |** Remote | Dec. 2022 – March 2023 Completed 500+ hours of expert-led instruction and hands-on learning of web and mobile application fundamentals using the industry's most in-demand technologies. Developed projects, including:

- Blackjack: Built with vanilla Javascript GitHub | Deployed Link
- Blather: Built with Node.js and Express- GitHub | Deployed Link
- AC Collector: Built with Python, Django, AWS S3, and a third-party API- GitHub
- fanbass: Built in a team of three with Python, Django and AWS S3— GitHub | Deployed Link
- Money Gone: Built using Javascript and React.js Github | Deployed Link

### Claims Adjuster | State Compensation Insurance Fund | Santa Ana, CA | Jan. 2021–Sept. 2022

- Managed a 100+ caseload of claims according to California Labor Code and consistently communicated with injured workers, attorneys, and physicians to ensure treatment is rendered to facilitate return to work
- Prepared settlement documents and negotiated with injured workers and attorneys to close claims and meet office metrics for closed cases

#### Server | Honda-ya Izakaya | Tustin, CA | Aug. 2018–Aug. 2020

- Worked with team in fast-paced and high-demanding environment to deliver pleasant, efficient customer service
- Prioritized regular customers and maintained efficiency by keeping track of their orders and preferences
- Documented complaints, mistakes, and job inquiries to management to ensure proactive resolution

# Head Hostess | Gen Korean BBQ | Tustin, CA | May 2017-March 2018

- Supervised hosts and maintained efficiency and seamless operations by strategically assigning duties
- Ensured efficiency during peak hours by stepping into the busiest roles as needed
- Maintained standardized operations by training all new hires

#### **EDUCATION**

General Assembly | Software Engineering Immersive | Remote

Bachelor of Arts in International Studies | University of California, Irvine | Irvine, CA