

## ABIN XAVIER



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| Location: **Melbourne**  
| Availability: 4 weeks  
| VISA : **Permanent Resident**

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### PROFILE SUMMARY

Highly accomplished IT professional with hands-on experience in all stages of software testing life cycle such as Requirement Analysis, Estimation, Test Strategy & Plan preparation, Requirement mapping, Test scenario preparation, Test cases creation, review, Test execution, Test Automation Maintenance (Framework creation, Script maintenance, execution and report), Defect management and project test management along with stakeholder/vendor engagement.

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### PROFESSIONAL SUMMARY

- Result oriented IT Professional with 10+ years of experience in the field of Software Quality Assurance & project management. And 8+ years of experience in banking domain with ANZ Bank Projects.
  - Currently engaged as an acting Test Lead at ANZ Bank (through Infosys Limited) in Melbourne, Australia. Leading QA team of 4 test engineers / analysts.
  - Proven test delivery experience and hands on knowledge in Agile and Waterfall methodologies. Highly results driven, effective problem solver and focused on managing risks and issues transparently by collaborating with all stakeholders.
  - Good Experience in Automation tools like Selenium, Mocha, WebdriverIO and SuperTest.
  - Certified Software tester (CTFL) with proficiency in designing Test Strategy Documents, Test Plans, Test Scenarios, Test cases and Test Summary Reports.
  - Hands on experience in test coordination, Test Effort Estimation and billing.
  - Extremely capable and dedicated IT professional, expert in all phases of Software Development & Testing Lifecycle (SDLC, STLC).
  - Expertise in all stages of Software testing like system testing, end to end testing, user acceptance testing, business verification testing, Accessibility and Responsive UI testing for Web and Mobile applications.
  - Key strengths comprise the ability to focus on achieving desired business outcomes for IT and business by building strong working relationships and understanding with stakeholders along with in-depth domain and testing knowledge coupled with dedication and hard work.
  - Certified Scrum Master, leading cross-functional scrum teams, managing Iterations, backlog grooming using JIRA and Confluence in Continuous Integration / Continuous Delivery (CI/CD) Models.
  - Expert in Stakeholder and Vendor management. Adept in Technical and Business communication with technical and non-technical team.
  - A team player and a well-organized IT professional.
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### SKILLS

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|---|---|
| ❖ QA Tools – HP QC, HP ALM              | ❖ Excellent Problem-Solving abilities.          |
| ❖ JIRA, Confluence                      | ❖ Excellent Leadership Qualities.               |
| ❖ Selenium – Cucumber, Robot Framework  | ❖ Excellent Communication Skills.               |
| ❖ Mocha, SuperTest, WebdriverIO         | ❖ Excellent Reporting and Documentation Skills. |
| ❖ SOAP UI, POSTMAN, Advance REST client | ❖ Expert in Test Management and Estimations.    |
| ❖ Control-M                             | ❖ Expert in Banking domain.                     |
| ❖ SQL Server 2008, 2012                 | ❖ Expert in Agile and Waterfall methodologies.  |
| ❖ GitHub, BitBucket                     | ❖ Expert in Manual, Automation & API Testing.   |
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### EDUCATION

**Bachelor of Computer Applications (BCA) Degree (2008) from Mahatma Gandhi University, Kerala, India.**

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## CERTIFICATIONS

- Certified Scrum Master (CSM)
  - ISTQB Certificate in Software Testing (CTFL)
  - Microsoft Certified Technology Specialist – SQL Server 2008, Database Development
  - Certified Asp.Net Programmer
  - Certified PHP Programmer
  - Udemy Certifications – JavaScript, Node.js, DevOps, GitHub, React Js, POSTMAN and ISTQB Advanced Level Test Manager (CTAL-TM)
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## EMPLOYMENT

Total Experience: 9 Years, 10 Months

### Organizations worked for:

# 1	<b>EdgeVerve System Limited (A wholly owned subsidiary of INFOSYS LIMITED)</b> (Infosys Limited is an Indian multinational corporation that provides business consulting, information technology and outsourcing services.) Loaned resource to Infosys Limited.	Oct-2015 to Present
# 2	<b>INFOSYS LIMITED</b> (Infosys Limited is an Indian multinational corporation that provides business consulting, information technology and outsourcing services.)	Dec-2008 to Oct-2015

### Clients worked for:

# 1	<b>ANZ BANK LIMITED – Melbourne, Australia</b> (The Australia and New Zealand Banking Group Limited, commonly called ANZ, is the fourth largest bank by capitalization in Australia.)	Aug-2010 to Present
# 2	<b>Arrow Electronics, Colorado, USA</b> (Arrow Electronics is an American Fortune 500 company headquartered in Centennial, Colorado. The company specializes in distribution and value added services relating to electronic components and computer products.)	July-2009 to July-2010

## EXPERIENCE SUMMARY

**Role – Acting Test Lead / Test Analyst**

**October 2015 to Present**

**Client - ANZ bank | Location – Bangalore / Melbourne, Australia (from June 2017 to present)**

**Project – New Payment Platform (NPP) for Internet Banking**

**Designation – Test Analyst | Infosys Limited**

**Description** - The New Payments Platform is a world class payments infrastructure for the Australian economy. It will provide Australian businesses and consumers with a fast, versatile, data-rich payments system for making their everyday payments. It enables real-time clearing and settlement for simple or complex payment solutions, between two people or between many.

### Responsibilities -

- Acting Test Lead and Automation & Integration Analyst for New Payment Platform project (NPP) project for ANZ Internet Banking Application from October 2015.
- Managing and leading QA team of 4 members delivered 6 tranches/releases within scheduled timeline.
- Setup and maintain Functional and UI Test Automation framework using Mocha and WebdriverIO and API Test framework using Mocha and SuperTest
- Setup and maintain Functional Automation suite using Selenium and cucumber / Robot Framework.
- Integrate automated tests for NPP into IB DevOps Continuous Integration Test Suite.
- Drive testing teams to deliver quality product by working closely with other stakeholders, backend system teams, architects, vendors and project management team.
- Certified Scrum Master, leading cross-functional scrum teams, managing Iterations, backlog grooming and tracking burn downs/velocity (using JIRA/Confluence). Delivered quality product in Continuous Integration / Continuous Delivery Models.
- Reporting to management – both client and Infosys's internal management.

- Prepare and maintain master test plan (MTP) or phase test plan (PTP) detailed test plan (DTP), Entry and Exit Criteria document for both system testing and system integration testing, conditional acceptance memo (CAM), test status and summary reports (TSR), and issues logs.
- Identify and analyse processing issues with client impacts; consistently communicate situational status and resolution; advise on SLA performance both internally and externally and develop improvement plans to address problems.
- Develop and maintain test resource and work plans. Monitor project plans to reflect test progress, change and issues resolutions.
- Develop test matrix, review test scenarios and test cases, execute complex test cases, manage test execution and defect logs.
- Service virtualisation and testing for SOAP & RESTful web services which are in XML, HTML and JSON format using SoapUI, POSTMAN.
- Act as liaison for the internet banking testing team; provide problem management, service change support, system enhancement support and production verification support for all the other Backend and Frontend applications involved in ANZ NPP program.
- Improving internal processes to increase the quality of STLC deliverables and defect management using HP ALM/JIRA.
- Ensure testing according to the project plan and gain acceptance/approvals of deliverables into production.
- Contribute to the review of project successes through participation in Post Implementation Reviews.
- Instrumental as a Test Lead / key vendor in ANZ NPP program to manage Internet banking testing with complex payment requirements and dynamics.

**Role – Test Coordinator / Test Estimation Consultant / Test SME**

**January 2015 to September 2015**

**Client - ANZ bank | Location – Melbourne, Australia**

**Project –Internet Banking Demand Team**

**Designation – Test Analyst || Infosys Limited**

**Description** – Demand Team works closely with client business team and identify cross regional or cross functional customer service delivery initiatives and work towards achieving client and key stakeholder acceptance of deliverables.

**Responsibilities -**

- Test effort and billing estimation consultant for the entire Internet Banking project initiatives.
- Test execution coordinator for UAT for all the Business As Usual (BAU) releases.
- Test subject matter expert (SME) for business channel team and other stakeholders and conduct showcases and review meeting for requirement elicitation for the new change requests.
- Setup and maintain Functional Automation suite using Selenium and cucumber.
- Provide test support and root cause analysis for the issues reported in production.
- Prepare Test support request document, Test case point analysis document and estimation response documents for new project initiatives and get approval from stakeholders and delivery management team.
- Create project initiative / change request details in JIRA/Confluence.
- Engage and coordinate with other backend and frontend applications team for System integration testing, support SIT/E2E Testing execution for BAU releases.
- Analyse the Use Case Summary, Test approach documents, functional test plan, requirement traceability matrix, test scripts after participating in discussions with the project management and development team for BAU releases.
- Provide handover to testing team for approved change requests and mentor junior team members.

**Role – IT Consultant / Test Analyst**

**July 2014 to December 2014**

**Client - ANZ bank | Location – Melbourne, Australia**

**Project –goMoney Mobile Banking Application**

**Designation – Test Engineer || Infosys Limited**

**Description** – ANZ goMoney is ANZ's mobile banking app that makes it easy to keep track of funds, pay bills and send money to family and friends. It is secure and can only be accessed with PIN. It's also underpinned by high-grade encryption and backed by ANZ Internet Banking services.

**Responsibilities -**

- Analyse business requirements, prepare user stories (using JIRA and confluence), requirement traceability matrix and test scripts in HP QC.
- Conduct daily stand-up with requirements team and development team and product owner.

- Manage test environments and build deployments.
- Perform system testing, system integration testing and support user acceptance testing and log defects.
- Defect analysis and management using JIRA and HP QC.

**Role – Test Engineer**

**January 2013 to June 2014**

**Client - ANZ bank | Location – Bangalore, India**

**Project –Internet Banking BAU Releases**

**Designation – Test Engineer | | Infosys Limited**

**Description** – Business As Usual (BAU) releases or change implementation for internet Banking Application for ANZ Bank.

**Responsibilities -**

- Requirement analysis based on estimation summary documents and software requirement documents.
- Prepare master test plan (MTP) and requirement tractability matrix.
- Create test scenarios, test cases and perform test case to requirement mapping in testing tool - HP QC.
- Setting up the test environment for User Acceptance Testing (UAT) or System Integration Testing (SIT).
- Perform System Testing (ST), System Integration Testing (SIT) and defect management.
- Develop smoke test cases for testing a successful installation.
- Prepare and manage automation regression suite using Selenium – cucumber framework.
- Participating in daily stand-up meetings during the functional, integration and user acceptance testing phases.
- Preparing the Daily, Weekly and Monthly Status Reports.
- Preparing Execution Tracker, Defect Tracker, and Test status reports.
- Arranging for Reverse Knowledge Transfer sessions for the new Operations coming in.

**Role – Test SME**

**April 2012 to December 2012**

**Client - ANZ bank | Location – Melbourne, Australia**

**Project –ANZ Internet Banking Solution Centre**

**Designation – Test Engineer | | Infosys Limited**

**Description** – Internet Banking Solution Centre handles the supply / delivery of BAU releases for Internet Banking application for ANZ Bank.

**Responsibilities -**

- Onsite coordinator for BAU test support requests for BAU releases and other application's test support requests.
- Requirement analysis based on estimation summary documents and software requirement documents.
- Perform manual functional testing, regression testing and automation regression testing.
- Mobile web application testing for ANZ bank internet banking application.
- Create Phase Test Plan (PTP) and Test Summary reports (TSR).
- Defect analysis and management using HP QC

**Role – Assistant Test Engineer**

**August 2010 to March 2012**

**Client - ANZ bank | Location – Bangalore, India**

**Project –ANZ Internet Banking Solution Centre**

**Designation – Assistant Test Engineer | | Infosys Limited**

**Description** – IBAR Data Base Migration Project for ANZ Bank.

**Responsibilities -**

- Create test scenarios and test cases using software requirement documents.
- Perform System Testing and regression testing.
- Perform data migration testing and web service verification.
- Defect management using HP QC
- Create and share daily and weekly test status report.

**Role – Assistant Test Engineer**

**December 2008 to July 2010**

**Client – Arrow Electronics | Location – Bangalore, India**

**Project –Infosys Training / Purchase Order management System project**

**Designation – Assistant Test Engineer | | Infosys Limited**

## Responsibilities -

- Completed 4 months Infosys E & R Training in Software Development Life cycle, Software Testing Life Cycle, Testing Methodologies and Testing Tools.
  - Create requirement tractability matrix, test scenarios and test cases using software requirement documents.
  - Perform functional Testing for purchase order management system.
  - Defect management using Microsoft Excel
  - Create and share daily and weekly test status report.
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## ACHIEVEMENTS

- **'Super League' Award** for effective team management and successful iteration delivery for ANZ project initiatives.
  - **'Star of the Quarter'** Award for excellent testing skills and analytical capabilities displayed for ANZ Internet Banking Solution centre Project.
  - **'Individual Contributor'** award for creating and managing Knowledge Transfer documents and Detailed Project Test diagram which ensured easier and clear knowledge transfer and onboarding for new team members.
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## Address

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## REFERENCES

References will be provided on request.