

## XAVIERINA AROKIA

### CAREER OBJECTIVE

Seeking Challenging opportunities where I can put my innovative thoughts and skills for the best use of the organisation

### TECHNICAL SKILLS

- Data Analytics- MS Excel, Python,R
- Oracle Sql, Html
- Windows 8/ 10/ 11, MS Office

### EXPERIENCE (1 Year, 10 Months, Non IT)

Synchrony, Hyderabad-Collections Associate (Oct 2021-Jan 2022) (3months)

- Handled 50+ collection calls per day regarding credit cards.

Hsbc, Hyderabad- Payment Investigator (July 2016- Feb 2017) (7 months)

- Handled 30+ UK Payments per day

Amazon, Hyderabad - Customer Service Associate (Mar 2015-16) (1year)

- Handled 40+ Chats per day in Dual mode related to online orders

### CERTIFICATION:

Currently enrolled in Data Analytics from Edubridge Institute (Online)- Jan 2022

### PROJECTS

#### 1. **Project Name:** Data Analysis of a Sample Superstore (USA)

**Team size:** Individual, **Duration:** February 1-14, 2022

**From which place:** Edubridge Institute

**Softwares:** Microsoft Excel

**Description:** Analyzed the sales, profit, loss using the data analysis tool of Excel. Performed F-test, T-test, Anova and created reports through tables, charts. File available in Github

#### 2. **Project Name:** E-Commerce Shipping Data Analysis (Python)

**Team size:** Individual, **Duration:** April 5-11, 2022

**From which place:** Edubridge Institute

**Softwares:** Python 3.10.2, Jupyter Notebook

**Description:** Performed Exploratory Data Analysis on the E-commerce Shipping Dataset using pandas,matplotlib,seaborn. Data was extracted, transformed and merged to get information. Data was analyzed through Descriptive statistics functions and graphs. Code available in Github

## PERSONAL PROFILE

### PORTFOLIO:

<https://xavierina12.github.io/html5up-arcana/index.html>

### EMAIL:

[xavierina12@gmail.com](mailto:xavierina12@gmail.com)

### GITHUB:

[github.com/xavierina12](https://github.com/xavierina12)

### LINKEDIN:

<https://www.linkedin.com/in/xavierina-arokia>

### ADDRESS

H. No:12-8-439/1,  
Mettuguda,Secunderabad,  
Telangana, 500017, India

### PHONE

(+91) 9912367616

### SOFT SKILLS

Focused, Honest

### LANGUAGES KNOWN

English, Telugu, Hindi,  
Tamil(speak)

### EDUCATION

Sikkim Manipal University  
– M.Sc Computer Science,  
2012-2014, 81%

St. Francis Degree College,  
Hyderabad - B.Sc  
Computer Science,  
2009- 2012, 90%

Inter MPC-AP State Board,  
2007-2009, 93.2%

Grade 10th- AP State  
Board, 2007, 89%