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| XAVIERINA AROKIA  **CAREER OBJECTIVE**  Seeking Challenging opportunities where I can put my innovative thoughts and skills for the best use of the organisation  **TECHNICAL SKILLS**   * Data Analytics * Basics of Oracle Sql, Python, Html * Windows 8/ 10/ 11, MS Office  EXPERIENCE (1 Year, 10 Months, Non IT)Synchrony, Hyderabad-Collections Associate (Oct 2021-Jan 2022) (3months)  * Handled 50+ collection calls per day regarding credit cards.  Hsbc, Hyderabad- Payment Investigator (July 2016- Feb 2017) (7 months)  * Handled 30+ UK Payments per day  Amazon, Hyderabad - Customer Service Associate (Mar 2015-16) (1year)  * Handled 40+ Chats per day in Dual mode related to online orders  CERTIFICATION: Currently enrolled in Data Analytics Certification program from Edubridge Institute (Online)-Jan 2022  I hereby declare that all the information provided is true to the best of my knowledge.  Place: Hyderabad Name: Xavierina Arokia  Date: | PERSONAL PROFILEEMAIL: [xavierina12@gmail.com](mailto:xavierina12@gmail.com) **GITHUB:** github.com/xavierina12 ADDRESS H. No:12-8-439/1, Mettuguda,Secunderabad, Telangana, 500017, India PHONE (+91) 9912367616 SOFT SKILLS Focused, Honest  **LANGUAGES KNOWN**  English, Telugu, Hindi, Tamil(speak) EDUCATIONSikkim Manipal University – M.Sc Computer Science,2012-2014, 81%St. Francis Degree College, Hyderabad - B.Sc Computer Science,2009- 2012, 90%Inter MPC-AP State Board, 2007-2009, 93.2%Grade 10th- AP State Board, 2007, 89% |
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