

Encounter Summary (October 29, 2025, 10:27:27AM -0500)

| | |
|-------------------------|--|
| Patient | Legal: David David NGUYEN Date of Birth: September 15, 1972 Gender: Female Patient-ID: PKL8WHS342X6ZWG (1.2.840.114350.1.13.68.2.7.3.688884.100) |
| Encounter | ID: 454297042 (1.2.840.114350.1.13.68.2.7.3.698084.8), Type: PR SYNCHRONOUS AUDIO-VIDEO VISIT EST LOW MDM 20 MIN - Virtual Encounter translation: ambulatory translation: Telephone translation: 0 (1.2.840.114350.1.72.1.30.1) , Date/Time: May 21, 2025 09:30AM -0500 - 09:55:12AM -0500 Location: unknown - INFECTIOUS DISEASES translation: Infectious Diseases |
| Documentation Of | Care provision, Date/Time: from May 21, 2025, 09:30AM -0500 to May 23, 2025, 11:08:43AM -0500, Performer: Legal: Sarah Sarah JOHNSON MD |
| Author | Epic - Version 11.4, Organization: Melbourne Health Network, Authored On: October 29, 2025, 10:27:27AM -0500 |

Reason for Visit

| | | |
|---|---------------|-----------------|
| • | Reason | Comments |
| | HIV | |

Encounter Details

| Date | Type | Department | Care Team (Latest Contact Info) | Description |
|------------------------------|-------------------|---|---|---|
| 05/21/2025 9:30 AM CDT | Virtual Encounter | Melbourne Outpatient Medical Centre 321 Lonsdale Street 2A Melbourne VIC 75235 214-590-5632 | Kwan, Andrea Lee, PA-C 5151 MAPLE AVE Melbourne VIC 75235 214-590-2800 (Work) 214-590-0679 (Fax) | Tinea corporis (Primary Dx); Well controlled type 2 diabetes mellitus; HIV disease Discharge Disposition: Home |

Social History

| Tobacco Use | Types | Packs/Day | Years Used | Date |
|---|--|------------------------------|---------------|------|
| Smoking Tobacco: Former | Cigarettes | | | |
| Smokeless Tobacco: Never | | | | |
| Alcohol Use | Standard Drinks/Week | Comments | | |
| Yes | 0 (1 standard drink = 0.6 oz pure alcohol) | every other week | | |
| B1300 Health Literacy | | Answer | Date Recorded | |
| How often do you need to have someone help you when you read instructions, pamphlets, or other written material from your doctor or pharmacy? | | Never | 05/21/2025 | |
| AHC Utilities | | Answer | Date Recorded | |
| In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home? | | No | 05/21/2025 | |
| Intimate Partner Violence | | Answer | Date Recorded | |
| Within the last year, has anyone hit, slapped, kicked, or physically hurt you? | | No | 05/08/2025 | |
| Social Connections | | Answer | Date Recorded | |
| In a typical week, how many times do you talk on the phone with family, friends, or neighbors? | | More than three times a week | 05/21/2025 | |
| How often do you get together with friends or relatives? | | More than three times a week | 05/21/2025 | |
| How often do you attend church or religious services? | | Never | 05/21/2025 | |

| Social Connections | Answer | Date Recorded |
|---|------------------------|-------------------------|
| Do you belong to any clubs or organizations such as church groups, unions, fraternal or athletic groups, or school groups? | No | 05/21/2025 |
| How often do you attend meetings of the clubs or organizations you belong to? | Patient declined | 05/21/2025 |
| Are you married, widowed, divorced, separated, never married, or living with a partner? | Married | 05/21/2025 |
| Alcohol Use | Answer | Date Recorded |
| Q1: How often do you have a drink containing alcohol? | Never | 05/21/2025 |
| Q2: How many drinks containing alcohol do you have on a typical day when you are drinking? | Patient does not drink | 05/21/2025 |
| Q3: How often do you have six or more drinks on one occasion? | Never | 05/21/2025 |
| Financial Resource Strain | Answer | Date Recorded |
| How hard is it for you to pay for the very basics like food, housing, medical care, and heating? | Not very hard | 05/21/2025 |
| Depression | Answer | Date Recorded |
| Patient Health Questionnaire-2 Score | 0 | 05/21/2025 |
| Stress | Answer | Date Recorded |
| Do you feel stress - tense, restless, nervous, or anxious, or unable to sleep at night because your mind is troubled all the time - these days? | Not at all | 05/21/2025 |
| Physical Activity | Answer | Date Recorded |
| On average, how many days per week do you engage in moderate to strenuous exercise (like a brisk walk)? | 0 days | 05/21/2025 |
| On average, how many minutes do you engage in exercise at this level? | 0 min | 05/21/2025 |
| Food Insecurity | Answer | Date Recorded |
| Within the past 12 months, you worried that your food would run out before you got the money to buy more. | Sometimes true | 05/21/2025 |
| Within the past 12 months, the food you bought just didn't last and you didn't have money to get more. | Sometimes true | 05/21/2025 |
| Transportation Needs | Answer | Date Recorded |
| In the past 12 months, has lack of transportation kept you from medical appointments or from getting medications? | Yes | 05/21/2025 |
| Lack of Transportation (Non-Medical) | Not on file | 05/21/2025 |
| Housing Stability | Answer | Date Recorded |
| In the last 12 months, was there a time when you were not able to pay the mortgage or rent on time? | No | 05/21/2025 |
| Number of Places Lived in the Last Year | Not on file | 05/21/2025 |
| Unstable Housing in the Last Year | Not on file | 05/21/2025 |
| Depression | Answer | Date Recorded |
| PHQ9 Score: | 0 | 09/20/2023 |
| Depression | Answer | Date Recorded |
| PHQ9 Score: | 0 | 09/20/2023 |
| Pregnant | Comments | |
| No | | |
| Sex and Gender Information | Value | Date Recorded |
| Sex Assigned at Birth | Female | 04/12/2023 9:21 AM CDT |
| Legal Sex | Female | 01/18/2013 10:53 PM CST |
| Gender Identity | Female | 08/02/2023 1:32 AM CDT |
| Sexual Orientation | Straight | 08/02/2023 1:32 AM CDT |

[1]. documented as of this encounter

Functional Status

| • AUDIT-C Score | | |
|---|---------------------------|---------|
| Answer | Date of Assessment | Author |
| 0 | 05/21/2025 8:54 AM CDT | Mychart |
| • Q1: How often do you have a drink containing alcohol? | | |
| Answer | Date of Assessment | Author |
| Never | 05/21/2025 8:54 AM CDT | Mychart |
| • Q2: How many drinks containing alcohol do you have on a typical day when you are drinking? | | |
| Answer | Date of Assessment | Author |
| Patient does not drink | 05/21/2025 8:54 AM CDT | Mychart |
| • Q3: How often do you have six or more drinks on one occasion? | | |
| Answer | Date of Assessment | Author |
| Never | 05/21/2025 8:54 AM CDT | Mychart |

[2]. documented as of this encounter

Progress Notes

- Kwan, Andrea Lee, PA-C - 05/21/2025 9:30 AM CDT**

Formatting of this note is different from the original.
Virtual Visit Follow-up -- HIV Clinic

Visit was conducted via Virtual Visit Telehealth Service: Telehealth Video/Audio Equipment. Reason visit converted to virtual/phone visit: patient preference/request. The patient agreed to speak over video for this virtual encounter. Two patient identifiers confirmed.

A total of 15 minutes was spent providing care via virtual encounter with the patient.

Subjective:

HPI: David Nguyen is a 52 year old female with HIV, currently experiencing a virtual visit for management of their HIV infection.

Reports developing ringworm on scalp over the past 2 weeks. Has 2 discrete, circular areas on the posterior scalp that are itchy. Denies redness, bumps, bleeding or pain. Has been applying "blue star ointment" without relief although this causes a burning sensation. No other contacts in the home with a rash

Also requested refill of metformin as she is out. Has enough pills of her other medications to last until her next follow-up at ACCESS.

Current Medications[1]
Past medical, social, including substance and nicotine use, and family history were reviewed with patient.
Domestic violence screen completed: Negative

ROS (positive in bold)
Systemic No fevers, chills, night sweats or weight loss
Eye No blurry vision, eye redness.
Ear/Nose No nasal congestion. No hearing loss
Throat No oral sores, thrush or difficulty swallowing.
No bleeding gums, tooth ache or loosening of teeth
Respiratory Denies wheezing or shortness of breath.
No cough; no hemoptysis.
Cardiovascular No chest pain, palpitations. No syncopal episodes, no edema
Gastrointestinal/ Liver No dysphagia, abdominal pain, no regurgitation.
No diarrhea; no constipation or blood in stool.
Heme/Lymph No adenopathy or easy bruising
GU No dysuria, hematuria, or genital lesions.
No urinary hesitancy or incontinence.
Musculoskeletal No joint pain, stiffness, or swelling. No lower back pain.
Skin rashes or lesions. No hair loss.
Neuro/Psych No headaches. No weakness or numbness.

Objective:

No vitals obtained nor physical exam performed during virtual encounter.
Patient spoke without disturbances in speech. No signs of cough, dyspnea, pain or confusion during encounter.

The total time spent in direct discussion with the patient was 8 minutes

Assessment & Plan:

Tinea corporis

- on scalp
- start terbinafine BID until resolved

DM 2

- well controlled, A1c 5.9 5/8/25
- refilled metformin ER

HIV Disease

- well control of HIV infection. CD4 1440/39%, VL 29 5/8/25
- continue Triumeq (DTG/ABC/3TC)
- PJP prophylaxis is not necessary
- team visit scheduled on 6/9/26

Andrea Kwan, PA-C

ACCESS Clinic

This patient was seen by video virtual care as a follow up patient

[1]

Current Outpatient Medications

Medication Sig Dispense Refill

albuterol 90 mcg/act HFA inhaler Inhale 2 Puffs by mouth every 6 hours as needed for shortness of breath 18 g 11

amLODIPine 10 mg tablet

ARIPiprazole 5 mg tablet Take 1 tablet by mouth one time a day 30 tablet 0

budesonide 160mcg-formoterol 4.5 mcg inh INHALE 2 PUFFS BY MOUTH TWICE DAILY 10.2 g 10

CETIRIZINE 10 mg tablet TAKE ONE TABLET BY MOUTH ONCE A DAY 30 tablet 3

clobetasol 0.05 % ointment Apply topically twice a day to affected area on the back for 2 weeks then take 1 week break then may restart if needed. 60 g 3

clobetasol 0.05 % topical solution Apply topically twice a day to affected area for up to 2 weeks then take 1 week break then may restart. 50 mL 3

cloNIDine HCl 0.1 mg tablet Take 1 tablet by mouth twice a day 30 tablet 5

dextran 70-hypromellose (ARTIFICIAL TEARS, DEXT70-HYPRO,) 0.1-0.3 % drops Place 2 Drops in both eyes twice a day as needed 30 mL 3

diclofenac sodium (VOLTAREN) 1 % topical gel Apply 2 g topically twice a day as needed for pain 350 g 0

estradiol 0.025 mg/24 hr weekly patch APPLY ONE PATCH TO THE SKIN ONCE A WEEK 12 Patch 2

fluticasone propionate 50 mcg/actuation nasal spray Use 2 Sprays in each nostril one time a day 16 g 5

Inhalational Spacing Device spacer Use as directed with albuterol inhaler 1 Each 5

levothyroxine 75 mcg tablet

lidocaine 2 % viscous solution 10 mL as needed Apply with q-tip to affected gum. 100 mL 0

Metformin 500 mg tablet extended release 24 hr TAKE ONE TABLET BY MOUTH ONCE A DAY 30 tablet 4

pantoprazole 40 mg DR tablet Take 1 tablet by mouth one time a day 60 tablet 2

rosuvastatin 10 mg tablet TAKE ONE TABLET BY MOUTH ONCE A DAY 30 tablet 1

sertraline 50 mg tablet Take 2 tablets by mouth one time a day

traZODone 50 mg tablet Take 50 mg by mouth daily at bedtime.

triamcinolone 0.1% topical cream Apply topically twice a day 454 g 3

TRIUMEQ 600-50-300 mg tablet TAKE ONE TABLET BY MOUTH ONCE A DAY 30 tablet 3

No current facility-administered medications for this visit.

Electronically signed by Kwan, Andrea Lee, PA-C at 05/21/2025 11:41 AM CDT

- **Castillo, Alexia, RN - 05/21/2025 9:30 AM CDT**

Formatting of this note might be different from the original.

May 21, 2025, 09:44

Patient present for virtual visit. Needs metformin refill and anything else need.

Electronically signed by Castillo, Alexia, RN at 05/21/2025 11:41 AM CDT

[3]. documented in this encounter

Plan of Treatment

Upcoming Encounters

| Date | Type | Department | Care Team (Latest Contact Info) | Description |
|------------------------|-------------|------------|---------------------------------|-------------|
| 11/03/2025 9:00 AM CST | Appointment | LAB MOPP | | |

| Date | Type | Department | Care Team (Latest Contact Info) | Description |
|------------------------------|-------------|---|---|-------------|
| | | 5151 Maple Ave. 1st Floor Melbourne VIC 75235 214-590-5424 | | |
| 11/17/2025 9:00 AM CST | Appointment | Melbourne Outpatient Medical Centre 321 Lonsdale Street 2A Melbourne VIC 75235 214-590-5632 | Berry, Jessica, PA-C 5151 MAPLE AVE Melbourne VIC 75235 214-590-2800 (Work) 214-590-0679 (Fax) | |

[4]. documented as of this encounter

Goals

| Goal | Patient Goal Type | Associated Problems | Recent Progress | Patient- Stated? | Author |
|---|-------------------|---------------------|-----------------|---------------------|-------------------------------|
| Maintain Healthy Weight & Plan Regular Exercise | Lifestyle | | | No | Schilling, Kimberly Lynn, LVN |
| Safer Sex Practices | Lifestyle | | | No | Peters, Delbra, RN |
| Take medications as recommended | Medication | | | No | Schilling, Kimberly Lynn, LVN |
| Maintain HIV viral load undetectable | Result Component | | | No | Peters, Delbra, RN |

[5]. documented as of this encounter

Visit Diagnoses

| Diagnosis |
|---|
| Tinea corporis - Primary Dermatophytosis of the body |
| Well controlled type 2 diabetes mellitus Type II or unspecified type diabetes mellitus without mention of complication, not stated as uncontrolled |
| HIV disease Human immunodeficiency virus [HIV] disease |

[6]. documented in this encounter

Care Teams

| Team Member | Relationship | Specialty | Start Date | End Date |
|---|---------------|---------------------|------------|----------|
| Lazarte, Susana M., MD NPI: 1699984906 214-645-2800 (Work) | PCP - General | Infectious Diseases | 1/13/16 | 7/6/25 |

[7]. documented as of this encounter

| | | | | | |
|-----------|--------------------------|---|--|-----------------|---|
| Document | ID | 1.2.840.114350.1.13.68.2.7.8.688883.569480478 | | Created On | October 29, 2025, 10:27:27AM -0500 |
| | Version | 1 | | | |
| | Set-ID | bcab76ef-b4db-11f0-b0bc-0050569d7e59 (1.2.840.114350.1.13.68.2.7.1.1) | | | |
| | | | | | |
| Custodian | Melbourne Health Network | | | Contact Details | Workplace: 456 Bourke Street Melbourne Melbourne, VIC 3000 USA |

| | | | |
|-----------------------|--|--------------------------------|--|
| Patient | Legal: David David NGUYEN, pseudonym: David NGUYEN, pseudonym: NGUYEN, pseudonym: David David NGUYEN, search: David NGUYEN | Contact Details | Home Primary: 123 Collins Street Unit 2075 Melbourne Melbourne, VIC 3000 USA Period from June 30, 2005 to June 29, 2005 |
| | | | Home Primary: 123 Collins Street Unit 2075 Melbourne Melbourne, VIC 3000 USA Period from October 11, 2024 to |
| | | | Home Primary: 123 Collins Street Unit 2075 Melbourne Melbourne, VIC 3000 USA Period from March 18, 2024 to October 10, 2024 |
| | | | Home Primary: 123 Collins Street Unit 2075 Melbourne Melbourne, VIC 3000 USA Period from September 18, 2023 to March 17, 2024 |
| | | | Tel Mobile: +61-3-9999-0001, Tel Home Primary: +61-3-9999-0001, Mail: david.nguyen@example.com, Mail: david.nguyen@example.com |
| Date of Birth | September 15, 1972 | Gender | Female |
| Race | Black or African American | Ethnicity | Not Hispanic or Latino |
| Patient-IDs | PKL8WHS342X6ZWG (1.2.840.114350.1.13.68.2.7.3.688884.100) | Language Communication | eng, Expressed Written, preferred: yes |
| Provider Organization | Melbourne Health Network | Contact Details (Organization) | Workplace: 456 Bourke Street Melbourne Melbourne, VIC 3000 USA |
| | ID 11600 (1.2.840.114350.1.13.68.2.7.2.688879) | | |

| | | | | |
|---|--|---|---|--|
| Documentation Of - care provision | from May 21, 2025, 09:30AM -0500 to May 23, 2025, 11:08:43AM -0500 | | | |
| Performer - Primary Care Provider - General | Legal: Sarah Sarah JOHNSON MD of Melbourne Health Network | Contact Details | unknown Tel Workplace: +61-3-9999-0003 | |
| | | | | |
| Encounter | ID | 454297042 (1.2.840.114350.1.13.68.2.7.3.698084.8) | Encounter Date | May 21, 2025 09:30AM -0500 - 09:55:12AM -0500 |
| | Type | PR SYNCHRONOUS AUDIO-VIDEO VISIT EST LOW MDM 20 MIN - Virtual Encounter translation: ambulatory translation: Telephone translation: 0 (1.2.840.114350.1.72.1.30.1) | | |
| | | | | |

| | | | |
|--|---|------------------------|---|
| Discharge Disposition | Home | | |
| Encounter Location | Melbourne Outpatient Medical Centre (Workplace: 321 Lonsdale Street 2A Melbourne Melbourne, VIC 3000 USA) of | | |
| Responsible Party | Andrea Lee KWAN of Melbourne Health Network | Contact Details | Workplace: 5151 MAPLE AVE Melbourne, VIC 3000 USA Tel Workplace: +1-214-590-2800, Fax: +1-214-590-0679 |
| attender (at May 21, 2025, 09:30AM -0500) | Legal: Andrea Lee KWAN PA-C | Contact Details | Workplace: 5151 MAPLE AVE Melbourne Melbourne, VIC 3000 USA Tel Workplace: +1-214-590-2800, Fax: +1-214-590-0679 |

| | | | |
|--|---|---------------------------------------|---|
| Author | Epic - Version 11.4, Organization: Melbourne Health Network | Contact Details | not applicable |
| | | Contact Details (Organization) | Workplace: 456 Bourke Street Melbourne Melbourne, VIC 3000 USA |
| Indirect target - personal relationship Significant other - Significant Other | Emily Nguyen, Significant other - Significant Other, ID: 1472660 (1.2.840.114350.1.13.68.2.7.2.827665)at August 4, 2022 | Contact Details | unknown Tel Mobile: +61-3-9999-0002 |
| Legal Authenticator | unknown signed at October 29, 2025, 10:27:27AM -0500 | Contact Details | unknown |